

**Community Services Block Grant
Programmatic/Financial Report
August 13, 2019**

The Community Services Block Grant funds the delivery of services to low income Texas residents in all 254 counties. These funds support a variety of direct services in addition to helping maintain the core administrative elements of community action agencies.

For the City of Austin, the grant provides funding for the delivery of basic needs, case management, preventive health and employment support services through the City's six (6) Neighborhood Centers and the three (3) Outreach Sites.

- **Basic Needs** (food, clothing, information and referral, notary services, transportation, car safety education and car seats, tax preparation, Blue Santa applications, fans, Thanksgiving food baskets and other seasonal activities);
- **Preventive Health** (screenings for blood pressure, blood sugar including a1C, and cholesterol; pregnancy testing; health promotion presentations, coordination and participation in health fairs, immunizations, coordination of wellness activities, linkages to medical home providers and diabetes case management);
- **Case Management** (individual/family support counseling, advocacy, self-sufficiency case management, crisis intervention, linkages with employers, educational opportunities and training, and working with individuals on quality of life issues);
- **Employment Support** (intake, assessment and goal setting, job readiness training, job placement assistance, and job retention services)

Expenditures Categories	2018 Contract Budget	Cumulative Expenditures as of 6/30/19	% of Total
Personnel	\$702,685.00	\$295,872.00	42.1%
Fringe Benefits	\$386,878	\$177,147.04	45.7%
Other	\$12,543.00	\$0	0%
Total	\$1,102,106	\$473,019.04	43.0%

Austin Public Health Report on PY19 Community Action Plan

MISSION: To prevent disease, promote health, and protect the well-being of our community.

TOP 5 NEEDS: Housing; Health; Employment; Basic Needs; Education

Report Date June 30, 2019

FNPI	Outcome Description	Target	#Enrolled	#Achieved	Success Rate %
1	Employment				
1B	Unemployed adults who obtained a job up to a living wage	55	37	17	30.2% Efficacy Rate: 46.0%
1C	Unemployed adults obtained and maintained a job for at least 90 days (up to a living wage)	20	38	2	10.0%
1E	Unemployed adults who obtained a job with a living wage	10	33	7	70.0% Efficacy Rate: 21.2%
1H	Employed participants in a career-advancement related program who entered or transitioned into a position with increased income and/or benefits	55	38	18	32.7% Efficacy Rate: 47.4%
2	Education and Cognitive Development	Target	#Enrolled	#Achieved	Success Rate %
2F	Adults who demonstrated improved basic education	5	34	12	240%
2H	Individuals who obtained a recognized credential, certificate or degree relating to the achievement of educational or vocational skills	5	3	1	20%
4	Housing				
4B	Households who obtained safe and affordable housing	25	9	2	8% Efficacy Rate: 22.2%
4E	Households who avoided eviction	375	328	194	51.7% Efficacy Rate: 59.1%
5	Health and Social/Behavioral Development		#Enrolled	#Achieved	Success Rate %
5B	Individuals who demonstrated improved physical health and well being	10	4	1	10.0%
5D	Individuals who improved skills related to the adult role of parents/caregivers	50	111	89	178.0%
SRV	Service Description	Number Served			
3O	Tax Preparation Programs	516			
4C	Rent Payments	112			
4D	Deposit Payments	0			
4I	Utility Payments	130			
5A	Immunizations	0			
5J	Food Distribution	14,966			
7A	Case Management	63			
7B	Eligibility Determinations	923			

7D	Transportation	112		
7N	Emergency Clothing	960		

Transition Out of Poverty Goal		Goal	Achieved		Success Rate%
TOP	Individuals who transitioned out of poverty	43	23		53.5%

Programmatic/Administrative Updates

- 1. Neighborhood Services Unit Vacancies** - One Community Worker and one Nurse accepted positions at the Blackland Neighborhood Center. Top candidate identified for the Crisis Intervention Team Supervisor. One Community Worker vacancy at the St. John Center.
- 2. Austin Energy Plus 1 Program** – Application for 2020 funding submitted. Due to the results of the Austin Energy audit/review of the Neighborhood Services Unit there is a possibility that funding will increase in 2020. To date, 70 households have received assistance for a total of \$27,795.71.
- 3. Neighborhood Center Improvements** - The construction of the new Montopolis Recreation and Community Center continues to make progress. Highlights include completion of the building foundation and 298 days without a recordable incident or lost time. The goal is to align these projects with the Strategic Direction 2023 of improving the condition of city owned facilities and supporting customer satisfaction with City services. Anticipated Grand Opening – Summer 2020.



Success Story

Client came to one of our Neighborhood Centers for rental assistance during a crisis. The community worker referred Client to our self-sufficiency case management program and Client agreed to meet with the social worker. Client had lost their employment but had just recently found employment again and was trying to “catch up” with their living expenses. Client was in arrears with their rent and electricity bill. After meeting with the social worker, Client was enrolled in self-sufficiency case management. While in case management, Client was assisted with rental and utility assistance, 31 day bus passes, and gift cards. Client did have some setbacks while working and, as a result, left their job due to “low morale.”

During case management sessions Social worker and Client spoke about how this affected them and the ways of preventing the negative situation at future jobs. Social worker encouraged Client to keep motivated and shared job leads/postings. Client eventually found another job at a sushi restaurant where they reported enjoying the job and work environment. Client successfully transitioned from case management program. During the last visit with the social worker, Client was appreciative of all the support the case management program offered them during their time of need.