

Office of the City Auditor

FY 2020 Audit Plan

Preliminary Proposed Projects



Identifier	Audit Topic	Preliminary Objective(s)
1	Redistricting (Non-audit)	Initiate and widely publicize an application process that promotes a large, diverse group of applicants for the Independent Citizens Redistricting Commission. <i>[Required by City Charter provisions]</i>
2	Cost-Savings Initiative	Identify opportunities to save money or gain efficiencies while sustaining or improving City deliverables.
3	Resource Allocation for Austin Fire Department and Austin-Travis County Emergency Medical Services	Does the allocation of public safety resources align with demonstrated public safety needs?
4	Police Data Reporting	Does the Austin Police Department collect and generate reliable information for reporting purposes and to inform management decisions?
5	3-1-1 Customer Service	Does 3-1-1 adequately address questions, comments, and concerns of members of the community?
6	Austin Code Department Repeat Offender Program	Is the City's Repeat Offender Program helping ensure rental properties are addressing health and safety concerns?
7	Parking Management	Does the City effectively manage parking programs to achieve intended mobility goals?
8	Technology Procurement	Do technology purchases address identified needs?
9	Workforce Management Series: Recruiting and Hiring	Do City efforts to recruit and hire result in the most qualified and diverse workforce possible?
10	Coordination with Other Governments: Interlocal Agreements	Does the City track and meet its obligations and enforce those of its partners according to established interlocal agreements?
11	Lobbyist Registration Compliance	Are lobbyists complying with City Code provisions? <i>[Required by City Code provisions]</i>
12	Ongoing Follow-up for Prior Recommendations	Are recommendations previously issued by the City Auditor being implemented by departments?

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Additional Projects for Consideration

Identifier	Audit Topic	Preliminary Objective(s)
H-1	City Resources for the Senior Population	Do City resources meet the needs of the senior population?
H-2	Public Information Responses	Is the City providing information requested according to State-mandated requirements?
H-3	Overtime Management	Does the City manage overtime to ensure that decisions are based on operational needs?
H-4	Business Continuity and Succession Planning	Do City practices ensure current staff are prepared to fill leadership positions when needed?
H-5	Emerging Technology	Is the City identifying and using emerging technologies to reduce costs, improve services, or both as well as ensuring privacy and other regulatory requirements are addressed?
H-6	Management Consultants	How frequently does the City agree with and implement practices recommended by management consultants?
H-7	Communication and Effectiveness of City Boards & Commissions	Do City Boards and Commissions effectively serve Council and the community?
H-8	Property Tax Exemptions	Are the appraisal districts appropriately applying property tax exemptions?
H-9	Commercial Property Tax Appraisals	Do the appraisal districts have a process to ensure equitable and reasonable valuations for commercial properties?
H-10	Grant Funding	Is the City leveraging available grant money?