



ST. JOHN COMMUNITY CENTER PROGRAM YEAR 2019

Community Development Commission

October 8, 2019

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St. John Community Center

- One of six Neighborhood Centers that provide basic need services to individuals and families in the Austin and Travis County area.
- All services provided are free of charge.

St. John Community Center

- Some services require financial eligibility screening.
- Center hours:
 - Monday-Thursday 8:00 a.m.-6:00 p.m.
 - Fridays 8:00 a.m.-12:00 p.m.

What's Unique about SJCC

- Co-located with Pickle ES – AISD building
- Northernmost COA Neighborhood Center
- Higher population of Refugees / Asylees
- Higher population of people speaking languages other than English and Spanish – Vietnamese, Arabic, Farsi, Burmese, and Urdu most common

Services

- Basic Needs Services
- Case Management
- Health Services
- Information and Referral

Basic Needs Services

- Food distributions
 - Fresh Foods for Families
 - Partnership for food recovery with Wheatsville
 - Healthy Options Program for the Elderly (HOPE)
 - Food pantry

Basic Needs (cont.)

- Seasonal Distributions
 - Fans
 - Coats for Kids
 - Child Safety Seat Distribution/Education
 - Blue Santa applications

Basic Needs (cont.)

- Rent and Utility assistance
- Bus passes
- Applications for SNAP, TANF, Medicaid through the HHSC Community Partner program
- Information and Referral

Case Management

- Self Sufficiency Case management focused on assisting people to transition out of poverty - budgeting, job search assistance, job coaching, training and education programs
- Related supports – Connections to affordable housing, child care, child support
- 31-day bus passes
- Short-term counseling – Quality of life

Public Health Nursing

- Health Screenings
- Diabetes Case Management
- Pregnancy Tests
- Flu Shots (Fall)

Demographics (Direct Funded Services)

➤ Race

❖ Black or African American	163
❖ White	131
❖ Asian	8
❖ Multi-race	5
	307

Demographics (cont.)

➤ Ethnicity

❖ Hispanic or Latino	103
❖ Not Hispanic or Latino	<u>204</u>
	307

Demographics (cont.)

➤ Age

❖ 0-5	47
❖ 6-13	67
❖ 14-17	31
❖ 18-24	21
❖ 25-44	89
❖ 45-54	30
❖ 55+	<u>22</u>
	307

Demographics (cont.)

➤ Education -Adults ages 25+ and over:

❖ 0-8 Grade	2
❖ 9-12/Non Graduate	16
❖ HS Grad/GED	81
❖ 12+ Post Secondary	25
❖ 2 or 4 Yr. College Graduate	9
❖ Graduate/ Other post-secondary	<u>8</u>
	141

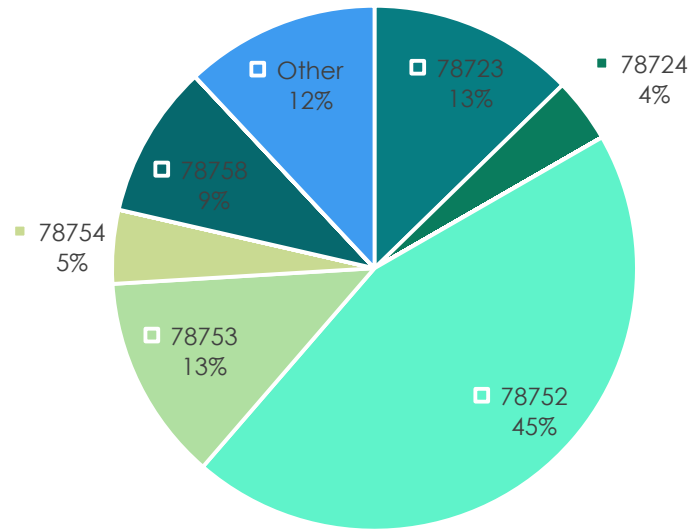
Demographics (cont.)

➤ Household Type

❖ Own	2
❖ Rent	127
❖ Homeless	<u>4</u>
	133 Households

Food Distribution Zip Codes

Fiscal Year 19 Snapshot



Client Impact – Basic Needs

- **307** unduplicated people received direct funded CSBG services. (January-September 2019)
- **105** people avoided eviction (Jan-Sep)
- **53** people kept utilities on or were restored (Jan-Sep)
- **6900** unduplicated people received CSBG supported services primarily through mass distributions. (Oct.-Sept.)

Client Impact - Employment

January – September 2019

- **12** individuals Transitioned Out of Poverty
- **30** clients got jobs
- **19** clients increased income
- **5** clients got jobs with benefits

Client Impact - Health

October – August

- **950** people served by the SJCC nurse
- **35** people received diabetes case management
- **51** people connected to health insurance
- **122** people given flu shots

Success Story

Married veteran with 4 children, living in hotel, unemployed, uncontrolled diabetes

- Started working with SJCC nurse
- Worked with SJCC social worker
- Used resources provided by RN, SW, and other agencies
- Received VASH voucher and found affordable housing
- Started salaried job with a state agency
- Household of 6 – Transitioned Out of Poverty



Questions?

A photograph of a piece of white lined paper with vertical lines. The word "Questions?" is written in a large, black, cursive script. A black marker is visible in the bottom right corner, with its tip pointing towards the end of the word. A thick, curved black line is drawn underneath the word. The background is white.