Attachment A1: Needs Assessment - Addressing Top Five Needs and Gaps in Services

Subrecipient:	Austin HHS			
Needs Assessment				
Need	**Rank**	**Outcome**	**Level of Need**	**Domain**
Individuals need access to safe and affordable housing	1	Individuals obtain access of maintain safe and affordable housing	Family	FNPI4 Housing
		Range of NPIs:	**FNPI 4a - FNPI 4h**	
Organization Providing Services/Strategies	**Method for tracking outcomes? Yes or No**	**Service(s) or Strategies Provided**	**NPIs**	**County(ies)**
Austin HHS	Yes	SRV 4b, SRV 4c, SRV 4d, SRV 4f, SRV 4g, SRV 4i, SRV 4j, SRV 4k, SRV 4p, SRV 4t, SRV 7a, SRV 7b, SRV 7c	FNPI 4a, FNPI 4b, FNPI 4e	Travis
Travis County HHS	Yes	SRV 4c, SRV 4i, SRV 4l, SRV 4q, SRV 4r, SRV 4s, SRV 4t	FNPI 4a, FNPI 4b, FNPI 4g, FNPI 4h	Travis
Housing Authority oc the City of Austin	No	SRV 4o		Travis
Travis County Housing Authority	No	SRV 4o		Travis
Austin Resource Center for the Homeless	No	SRV 4m		Travis
Salvation Army	No	SRV 4m		Travis
Catholic Charities	Yes	SRV 4b, SRV 4c, SRV 4d, SRV 4i, SRV 4j, SRV 4k	FNPI 4b, FNPI 4e	Travis
Austin Tenant's Council	No	SRV 4f, SRV 4g, SRV 4h		Travis

Attachment A1: Needs Assessment - Addressing Top Five Needs and Gaps in Services

Subrecipient:	Austin HHS			
Gaps in Services				
Narrative of Gaps in Services	**County where Gap exists**	**How will the Subrecipient address the Gaps in Services?**	**Name the Coordinating Partner**	**How will the Coordinating Partner address the Gaps in Services?**
Lack of safe and affordable housing	Travis	As CSBG funding levels allow, the City of Austin provides direct rent assistance for case management clients through a fiscal agent. We are also providing rental assistance through a social service contract with Catholic Charities for other clients of the Neighborhood Centers, but the demand for these services continues to outpace the available resources. We also refer clients to Travis County, but clients frequently face waiting lists for assistance. Referrals are also made to emergency shelters and other non-profit agencies who are funded by the City of Austin to provide these services.	Catholic Charities, Housing Authority of the City of Austin, Travis County Housing Authority, Salvation Army, ARCH, EHCO	

Attachment A2: Needs Assessment - Addressing Top Five Needs and Gaps in Services

Subrecipient:	Austin HHS			
Needs Assessment				
Need	**Rank**	**Outcome**	**Level of Need**	**Domain**
individuals lack access to affordable health care services	2	Individuals obtain access to preventive health services, health insurance and connections to primary care.	Family	FNPI5 Health and Social/Behavioral
		Range of NPIs:	**FNPI 5a - FNPI 5i**	
Organization Providing Services/Strategies	**Method for tracking outcomes? Yes or No**	**SRV** **Service(s) or Strategies Provided**	**FNPIs** **NPIs**	**County(ies)**
Austin HHS	Yes	SRV 3h, SRV 5a, SRV 5d, SRV 5h, SRV 5g, SRV 5j, SRV 5k, SRV 5m, SRV 5n, SRV 5o, SRV 5p, SRV 5q, SRV 5w, SRV 7a, SRV 7c	FNPI 5b, FNPI 5d	Travis
Central Health/Community Care	Yes	SRV 3h, SRV 5a, SRV 5b, SRV 5d, SRV 5g, SRV 5h, SRV 5k	FNPI 5b, FNPI 5c, FNPI 5f, FNPI 5g, FNPI 5h	Travis
Austin Travis County Integral Care	No	SRV 5r, SRV 5s, SRV 5t, SRV 5u, SRV 5v, SRV 5w, SRV 5y, SRV 5aa, SRV 7a, SRV 7c		Travis
WIC	No	SRV 5g, SRV 5ff, SRV 5jj, SRV 5mm, SRV 7b, SRV 7c		Travis
Safe Kids	Yes	SRV 5g, SRV 5kk	FNPI 5d	Travis
HHSC	Yes	SRV 3h, SRV 7b, SRV 7c	FNPI 5f, FNPI 5g, FNPI 5h	Travis

Attachment A2: Needs Assessment - Addressing Top Five Needs and Gaps in Services

Subrecipient:	Austin HHS			
Gaps in Services				
Narrative of Gaps in Services	**County where Gap exists**	**How will the Subrecipient address the Gaps in Services?**	**Name the Coordinating Partner**	**How will the Coordinating Partner address the Gaps in Services?**
Lack of affordable health and mental health care services	Travis	Services are provided through the Preventive Health program which is staffed by registered nurses. Staff and services are funded through the City's general operating budget, and a local public health grant from DSHS. Services range from screenings (blood pressure, blood sugar,a1c, cholesterol); pregnancy testing; nurse case management; immunizations, information and referral to medical, health and social service providers. The program serves underserved populations including the elderly, families with multiple crises, persons with disabilities and unemployed or underemployed adults who may lack access to healthcare. Staff have also been trained to assist clients in applying for Medicaid and CHIP.	1. Central Health/CommUnity Care 2. Austin Travis County Integral Care 3. WIC 4. Safekids 5. EMS 6. Seton Diabetes Education Center 7.HHSC 8. El Buen Samaritano, People's Community Clinic, Seton , Volunteer Healthcare Clinic 9. Sendero, United Healthcare, Blue Cross, Blue Shield, Superior	1. Medical Assistance Program and Primary Care 2. Mental/Behavioral Health Services 3. Health Assessment, nutrition education, breastfeeding support 4. Injury Prevention Program 5. CHIP, Medicaid 6. Primary care clinics 7. Health Insurance

Attachment A3: Needs Assessment - Addressing Top Five Needs and Gaps in Services

Subrecipient:	Austin HHS			
Needs Assessment				
Need	**Rank**	**Outcome**	**Level of Need**	**Domain**
Individuals lack living wage jobs	3	Individuals obtain and maintain living wage jobs	Family	FNPI1 Employment
		Range of NPIs:	**FNPI 1a - FNPI 1h, FNPI 1z.1**	
Organization Providing Services/Strategies	**Method for tracking outcomes? Yes or No**	**Service(s) or Strategies Provided**	**NPIs**	**County(ies)**
Austin HHS	Yes	SRV 1f, SRV 1h, SRV 1i, SRV 1j, SRV 1k, SRV 1l, SRV 1o, SRV 1q, SRV 7a, SRV 7b, SRV 7c, SRV 7d, SRV 7n	FNPI 1b, FNPI 1c, FNPI 1e, FNPI 1f, FNPI 1h, FNPI 1h.1, FNPI 1h.2, FNPI 1h.3, FNPI 1z.1	Travis
Workforce Solutions	Yes	SRV 1a, SRV 1b, SRV 1d, SRV 1f, SRV 1g, SRV 1h, SRV 1j, SRV 1k, SRV 1l, SRV 1m, SRV 1n, SRV 1o, SRV 1q	FNPI 1b, FNPI 1c, FNPI 1e, FNPI 1f, FNPI 1h, FNPI 1h.1, FNPI 1h.2, FNPI 1h.3	Travis
Goodwill	No	SRV 1a, SRV 1b, SRV 1d, SRV 1e, SRV 1f, SRV 1h, SRV 1i, SRV 1j, SRV 1k, SRV 1m, SRV 1o, SRV 1q		Travis
Department of Assistive and Administrative Services	No	SRV 1a, SRV 1b, SRV 1f, SRV 1h, SRV 1i, SRV 1k, SRV 1m, SRV 1n, SRV 1o		Travis

Attachment A3: Needs Assessment - Addressing Top Five Needs and Gaps in Services

Subrecipient:	Austin HHS			
Gaps in Services				
Narrative of Gaps in Services	**County where Gap exists**	**How will the Subrecipient address the Gaps in Services?**	**Name the Coordinating Partner**	**How will the Coordinating Partner address the Gaps in Services?**
Lack of affordable childcare which prevents parents from obtaining or maintaining employment	Travis	Child Inc. currently has two child care programs locted in the City of Austin's Neighborhood Centers which are designed to assist low income families with child care. Workforce Solutions Child Care program provides c hild care assistance to low income families throughout Travis County. We have continued to build on our partnerships with both organizations to provide priority slots for Neighborhood Center clients.	Child, Inc.; Workforce Solutions	Workforce Solutions has an existing child care program through which eligible families are provided affordable child care and coordinates with the City of Austin. Child Inc. also has several locations providing affordable child care throughout the community and has a long standing relationship with the City of Austin's Neighborhood Centers.
Lack of reliable transportation and assistance and assistance for auto repairs	Travis	Austin Public Health provides both daily and monthly bus passes to assist clients with getting to work. Austin Public Health works with churches in the community to assist clients with auto repair needs.	Transit Empowerment Fund, St. Vincent de Paul	St. Vincent de Paul offers financial assistance for a wide variety of needs

Attachment A3: Needs Assessment - Addressing Top Five Needs and Gaps in Services

Subrecipient:	Austin HHS			
Employment for persons with criminal backgrounds or other barriers	Travis	The City of Austin has worked with Workforce Solutions and the DARS to help people obtain employment, even though they may have barriers that make finding work difficult. Several of our social workers have completed an Offender Employment Specialist training to better assist our clients.	Workforce Solutions, Goodwill, DARS	Workforce Solutions works closely with our social workers to identify job openings for which our clients may qualify and apply. The City of Austin has an employment program for youth called Austin Youth Development which employs youth who may have a criminal background. The City's Day Labor program helps provide those with barriers to employment an opportunity to find work. Goodwill employs people with criminal backgrounds and DARS works with individuals who may have a disability which would otherwise make it difficult to find work.

Attachment A4: Needs Assessment - Addressing Top Five Needs and Gaps in Services

Subrecipient:	Austin HHS			
Needs Assessment				
Need	**Rank**	**Outcome**	**Level of Need**	**Domain**
Individuals need access to nutritious food, clothes, transportation and other services to obtain and maintain family stability	4	Individuals obtain nutritious food, clothing, transportation or other services to help families obtain or maintain stability	Family	FNPI5 Health and Social/Behavioral
		Range of NPIs:	**FNPI 5a - FNPI 5i**	
Organization Providing Services/Strategies	**Method for tracking outcomes? Yes or No**	**Service(s) or Strategies Provided**	**NPIs**	**County(ies)**
Austin HHS	Yes	SRV 5jj, SRV 7b, SRV 7c, SRV 7d, SRV 7n, SRV 3l, SRV 5nn	FNPI 5f, FNPI 5g, FNPI 5h	Travis
Central Texas Food Bank	Yes	SRV 5ff, SRV 5jj	FNPI 5f, FNPI 5g, FNPI 5h	Travis
Wheatsville Food Co-Op, HEB, Dollar General	Yes	SRV 5ll		Travis
St. John and Resurrection Episcopal Churches	Yes	SRV 5jj		Travis
WIC	No	SRV 5jj		Travis
HHSC Community Partner Program	Yes	SRV 3l, SRV 5jj	FNPI 5f, FNPI 5g, FNPI 5h	Travis
Transit Empowerment Fund	Yes	SRV 7d		Travis
Recycled Blessings	Yes	SRV 7n		Travis

Attachment A4: Needs Assessment - Addressing Top Five Needs and Gaps in Services

Subrecipient:	Austin HHS			
Gaps in Services				
Narrative of Gaps in Services	County where Gap exists	How will the Subrecipient address the Gaps in Services?	Name the Coordinating Partner	How will the Coordinating Partner address the Gaps in Services?

Attachment A5: Needs Assessment - Addressing Top Five Needs and Gaps in Services

Subrecipient:	Austin HHS			
Needs Assessment				
Need	**Rank**	**Outcome**	**Level of Need**	**Domain**
Individuals need access to ABE, ESL, vocational training and/or college which will allow them to improve their career options.	5	Individuals obtain increased basic education, ESL, vocational training and/or college which will allow them to improve their career options.	Family	FNPI2 Education and Cognitive Development
		Range of NPIs:	**FNPI 2a - FNPI 2j**	
Organization Providing Services/Strategies	**Method for tracking outcomes? Yes or No**	**Service(s) or Strategies Provided**	**NPIs**	**County(ies)**
Workforce Solutions	Yes	SRV 1a	FNPI 2h	Travis
Austin Community College	No	SRV 2t	FNPI 2f	Travis
Skillpoint Alliance		SRV 1a, SRV 1b, SRV 1f	FNPI 2h	Travis
Goodwill	No	SRV 1a, SRV 2u		Travis
Capital Idea	No	SRV 2x, SRV 2y		Travis
Literacy Coalition		SRV 2r, SRV 2s, SRV 2u		Travis

Attachment A5: Needs Assessment - Addressing Top Five Needs and Gaps in Services

Subrecipient:	Austin HHS			
Gaps in Services				
Narrative of Gaps in Services	**County where Gap exists**	**How will the Subrecipient address the Gaps in Services?**	**Name the Coordinating Partner**	**How will the Coordinating Partner address the Gaps in Services?**
Lack of educational opportunities for persons with low incomes	Travis	ABE classes are offered by Austin Community College at the Rosewood-Zaragosa Neighborhood Center. Clients are referred to a variety of educational resources in the community, including vocational education through Workforce Solutions	Austin Community College, Goodwill, Capital Idea, Workforce Solutions, Literacy Coalition	These organizations provide GED, ESL, job training and access to assistance with higher education.

Subrecipient:	Austin HHS		
NPIs	Data Entry Form	Identify Need (A1-A5)	Estimated Number of Individuals to be served
SRV 1	Employment Services (SRV 1)		
SRV 1a-f	Skills Training and Opportunities for Experience		
SRV 1a	Vocational Training	A3	10
SRV 1b	On-the-Job and other Work Experience		
SRV 1c	Youth Summer Work Placements		
SRV 1d	Apprenticeship/Internship		
SRV 1e	Self-Employment Skills Training		
SRV 1f	Job Readiness Training	A3	10
SRV 1g-h	Career Counseling		
SRV 1g	Workshops		
SRV 1h	Coaching	A3	20
SRV 1i-n	Job Search		
SRV 1i	Coaching	A3	25
SRV 1j	Resume Development	A3	10
SRV 1k	Interview Skills Training	A3	5
SRV 1l	Job Referrals	A3	35
SRV 1m	Job Placements		
SRV 1n	Pre-employment physicals, background checks, etc.		
SRV 1o-p	Post Employment Supports		
SRV 1o	Coaching	A3	10
SRV 1p	Interactions with employers		
SRV 1q	Employment Supplies		
SRV 1q	Employment Supplies	A3	20
SRV 2	Education and Cognitive Development Services (SRV 2)		
SRV 2a-j	Child/Young Adult Education Programs		
SRV 2a	Early Head Start		
SRV 2b	Head Start		
SRV 2c	Other Early-Childhood (0-5 yr. old) Education		
SRV 2d	K-12 Education		
SRV 2e	K-12 Support Services		
SRV 2f	Financial Literacy Education		
SRV 2g	Literacy/English Language Education		
SRV 2h	College-Readiness Preparation/Support		

NPIs	Data Entry Form	Identify Need (A1-A5)	Estimated Number of Individuals to be served
SRV 2i	Other Post Secondary Preparation		
SRV 2j	Other Post Secondary Support		
SRV 2k	School Supplies		
SRV 2k	School Supplies		
SRV 2l-q	Extra-curricular Programs		
SRV 2l	Before and After School Activities		
SRV 2m	Summer Youth Recreational Activities		
SRV 2n	Summer Education Programs		
SRV 2o	Behavior Improvement Programs (attitude, self-esteem, Dress-for-Success, etc.)		
SRV 2p	Mentoring		
SRV 2q	Leadership Training		
SRV 2r-z	Adult Education Programs		
SRV 2r	Adult Literacy Classes		
SRV 2s	English Language Classes		
SRV 2t	Basic Education Classes	A5	20
SRV 2u	High School Equivalency Classes		
SRV 2v	Leadership Training		
SRV 2w	Parenting Supports (may be a part of the early childhood programs identified above)		
SRV 2x	Applied Technology Classes		
SRV 2y	Post-Secondary Education Preparation		
SRV 2z	Financial Literacy Education		
SRV 2aa	Post-Secondary Education Supports		
SRV 2aa	College applications, text books, computers, etc.		
SRV 2bb	Financial Aid Assistance		
SRV 2bb	Scholarships		
SRV 2cc	Home Visits		
SRV 2cc	Home Visits		
SRV 3	**Income and Asset Building Services (SRV 3)**		
SRV 3a-f	Training and Counseling Services		
SRV 3a	Financial Capability Skills Training		
SRV 3b	Financial Coaching/Counseling	A4	20
SRV 3c	Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)		
SRV 3d	First-time Homebuyer Counseling		
SRV 3e	Foreclosure Prevention Counseling		
SRV 3f	Small Business Start-Up and Development Counseling Sessions/Classes		

NPIs	Data Entry Form	Identify Need (A1-A5)	Estimated Number of Individuals to be served
SRV 3g-l	Benefit Coordination and Advocacy		
SRV 3g	Child Support Payments	A4	2
SRV 3h	Health Insurance	A2	10
SRV 3i	Social Security/SSI Payments		
SRV 3j	Veteran's Benefits		
SRV 3k	TANF Benefits		
SRV 3l	SNAP Benefits	A4	10
SRV 3m-r	Asset Building		
SRV 3m	Saving Accounts/IDAs and other asset building accounts		
SRV 3n	Other financial products (IRA accounts, MyRA, other retirement accounts, etc.)		
SRV 3o	VITA, EITC, or Other Tax Preparation programs	A4	500
SRV 3p	Loans And Grants		
SRV 3q	Micro-loans		
SRV 3r	Business incubator/business development loans		
SRV 4	Housing Services (SRV 4)		
SRV 4a-e	Housing Payment Assistance		
SRV 4a	Financial Capability Skill Training		
SRV 4b	Financial Coaching/Counseling	A1	20
SRV 4c	Rent Payments (includes Emergency Rent Payments)	A1	350
SRV 4d	Deposit Payments	A1	0
SRV 4e	Mortgage Payments (includes Emergency Mortgage Payments)		
SRV 4f-h	Eviction Prevention Services		
SRV 4f	Eviction Counseling	A1	50
SRV 4g	Landlord/Tenant Mediations	A1	20
SRV 4h	Landlord/Tenant Rights Education	A1	15
SRV 4i-l	Utility Payment Assistance		
SRV 4i	Utility Payments (LIHEAP-includes Emergency Utility Payments)	A1	250
SRV 4j	Utility Deposits	A1	0
SRV 4k	Utility Arrears Payments	A1	0
SRV 4l	Level Billing Assistance		
SRV 4m-p	Housing Placement/Rapid Re-housing		
SRV 4m	Temporary Housing Placement (includes Emergency Shelters)		
SRV 4n	Transitional Housing Placements		
SRV 4o	Permanent Housing Placements		
SRV 4p	Rental Counseling	A1	15
SRV 4q	Housing Maintenance & Improvements		

NPIs	Data Entry Form	Identify Need (A1-A5)	Estimated Number of Individuals to be served
SRV 4q	Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including Emergency Home Repairs)		
SRV 4r-t	Weatherization Services		
SRV 4r	Independent-living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.)		
SRV 4s	Healthy Homes Services (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc.)		
SRV 4t	Energy Efficiency Improvements (e.g. insulation, air sealing, furnace repair, etc.)		
SRV 5	Health and Social/Behavioral Development Services (SRV 5)		
SRV 5a-j	Health Services, Screening and Assessments		
SRV 5a	Immunizations	A2	125
SRV 5b	Physicals	A2	0
SRV 5c	Developmental Delay Screening		
SRV 5d	Vision Screening		
SRV 5e	Prescription Payments		
SRV 5f	Doctor Visit Payments		
SRV 5g	Maternal/Child Health	A2	5
SRV 5h	Nursing Care Sessions	A2	15
SRV 5i	In-Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)		
SRV 5j	Health Insurance Options Counseling	A2	75
SRV 5k-o	Reproductive Health Services		
SRV 5k	Coaching Sessions	A2	20
SRV 5l	Family Planning Classes		
SRV 5m	Contraceptives	A2	15
SRV 5n	STI/HIV Prevention Counseling Sessions	A2	15
SRV 5o	STI/HIV Screenings		
SRV 5p-q	Wellness Education		
SRV 5p	Wellness Classes (stress reduction, medication management, mindfulness, etc.)		
SRV 5q	Exercise/Fitness		
SRV 5r-x	Mental/Behavioral Health		
SRV 5r	Detoxification Sessions		
SRV 5s	Substance Abuse Screenings		
SRV 5t	Substance Abuse Counseling		
SRV 5u	Mental Health Assessments		
SRV 5v	Mental Health Counseling		

NPIs	Data Entry Form	Identify Need (A1-A5)	Estimated Number of Individuals to be served
SRV 5w	Crisis Response/Call-In Responses		
SRV 5x	Domestic Violence Programs		
SRV 5y-aa	Support Groups		
SRV 5y	Substance Abuse Support Group Meetings		
SRV 5z	Domestic Violence Support Group Meetings		
SRV 5aa	Mental Health Support Group Meeting		
SRV 5bb-ee	Dental Services, Screenings and Exams		
SRV 5bb	Adult Dental Screening/Exams		
SRV 5cc	Adult Dental Services (including Emergency Dental Procedures)		
SRV 5dd	Child Dental Screenings/Exams		
SRV 5ee	Child Dental Services (including Emergency Dental Procedures)		
SRV 5ff-jj	Nutrition and Food/Meals		
SRV 5ff	Skills Classes (Gardening, Cooking, Nutrition)		
SRV 5gg	Community Gardening Activities		
SRV 5hh	Incentives (e.g. gift card for food preparation, rewards for participation, etc.)		
SRV 5ii	Prepared Meals		
SRV 5jj	Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)	A2	20000
SRV 5kk-mm	Family Skills Development		
SRV 5kk	Family Mentoring Sessions	A2	0
SRV 5ll	Life Skills Coaching Sessions		
SRV 5mm	Parenting Classes		
SRV 5nn-oo	Emergency Hygiene Assistance		
SRV 5nn	Kits/boxes	A2	0
SRV 5oo	Hygiene Facility Utilizations (e.g. showers, toilets, sinks)		
SRV 6a-f	Civic Engagement and Community Involvement Services (SRV 6a-f)		
SRV 6a	Voter Education and Access		
SRV 6b	Leadership Training		
SRV 6c	Tri-partite Board Membership		
SRV 6d	Citizenship Classes		
SRV 6e	Getting Ahead Classes		
SRV 6f	Volunteer Training		
SRV 7	Services Supporting Multiple Domains (SRV 7a-b)		
SRV 7a	Case Management		
SRV 7a	Case Management	A1, A2, A3, A4, A5	85
SRV 7b	Eligibility Determinations		

NPIs	Data Entry Form	Identify Need (A1-A5)	Estimated Number of Individuals to be served
SRV 7b	Eligibility Determinations	A1, A3, A4	1500
SRV 7c	Referrals		
SRV 7c	Referrals	A1, A2, A3, A4, A5	700
SRV 7d	Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair; including emergency services)		
SRV 7d	Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair; including emergency services)	A4	200
SRV 7e-f	Childcare		
SRV 7e	Child Care subsidies		
SRV 7f	Child Care payments		
SRV 7g	Eldercare		
SRV 7g	Day Centers		
SRV 7h-j	Identification Documents		
SRV 7h	Birth Certificate		
SRV 7i	Social Security Card		
SRV 7j	Driver's License		
SRV 7k	Re-Entry Services		
SRV 7k	Criminal Record Expungements		
SRV 7l	Immigration Support Services (relocation, food, clothing)		
SRV 7l	Immigration Support Services (relocation, food, clothing)		
SRV 7m	Legal Assistance (includes emergency legal assistance)		
SRV 7m	Legal Assistance		
SRV 7n	Emergency Clothing Assistance		
SRV 7n	Emergency Clothing Assistance	A4	500
SRV 7o	Mediation/Customer Advocacy Interventions (debt forgiveness, negotiations or issues with landlords, coordinating with other services or government)		
SRV 7o	Mediation/Customer Advocacy Interventions		

Attachment E.4: Performance Statement and Targets
Module 4: Individual and Family Services

Subrecipient:	Austin HHS				
NPIs	Counts of Change for Indicators	Identify Need (A1-A5)	PY 2017 Results	PY 2018 Results	2020 Target
FNPI 1	Employment Indicators (FNPI 1)				
FNPI 1a	The number of unemployed youth who obtained employment to gain skills or income.				
FNPI 1b	The number of unemployed adults who obtained employment (up to a living wage).	A3	65	39	45
FNPI 1c	The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage).	A3	38	13	15
FNPI 1d	The number of unemployed adults who obtained and maintained employment for at least 180 days (up to a living wage).				
FNPI 1e	The number of unemployed adults who obtained employment (with a living wage or higher).	A3	12	15	20
FNPI 1f	The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).	A3		4	12
FNPI 1g	The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher).				
FNPI 1h	The number of employed participants in a career-advancement related program who entered or transitioned into a position that provided increased income and/or benefits.	A3	76	70	70
FNPI 1h.1	Of the above, the number of employed participants who Increased income from employment through wage or salary amount increase.	A3			50
FNPI 1h.2	Of the above, the number of employed participants who increased income from employment through hours worked increase.	A3			15
FNPI 1h.3	Of the above, the number of employed participants who increased benefits related to employment.	A3			5
FNPI 1	Other Employment Outcome Indicator (FNPI 1)				
FNPI 1z.1	The number of unduplicated persons who achieved a household income above 125% transitioning to self-sufficiency (Must be State assigned TOP goal or higher)	A3	51	43	43

Attachment E.4: Performance Statement and Targets
Module 4: Individual and Family Services

Subrecipient:	Austin HHS				
NPIs	Counts of Change for Indicators	Identify Need (A1-A5)	PY 2017 Results	PY 2018 Results	2020 Target
FNPI 2	Education and Cognitive Development (FNPI 2)				
FNPI 2a	The number of children (0 to 5) who demonstrated improved emergent literacy skills.				
FNPI 2b	The number of children (0 to 5) who demonstrated skills for school readiness.				
FNPI 2c	The number of children and youth who demonstrated improved positive approaches toward learning, including improved		0	0	0
FNPI 2c.1	Early Childhood Education (ages 0-5)				
FNPI 2c.2	1st grade-8th grade				
FNPI 2c.3	9th grade-12th grade				
FNPI 2d	The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills).		0	0	0
FNPI 2d.1	Early Childhood Education (ages 0-5)				
FNPI 2d.2	1st grade-8th grade				
FNPI 2d.3	9th grade-12th grade				
FNPI 2e	The number of parents/caregivers who improved their home environments.				
FNPI 2f	The number of adults who demonstrated improved basic education.	A5	0	16	15
FNPI 2g	The number of individuals who obtained a high school diploma and/or obtained an equivalency certificate or diploma.				
FNPI 2h	The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.	A5	6	7	7
FNPI 2i	The number of individuals who obtained an Associate's degree.				
FNPI 2j	The number of individuals who obtained a Bachelor's degree.				

Attachment E.4: Performance Statement and Targets

Module 4: Individual and Family Services

Subrecipient:	Austin HHS				
NPIs	Counts of Change for Indicators	Identify Need (A1-A5)	PY 2017 Results	PY 2018 Results	2020 Target
FNPI 3	Income and Asset Building (FNPI 3)				
FNPI 3a	The number of individuals who achieved and maintained capacity to meet basic needs for 90 days.				
FNPI 3b	The number of individuals who achieved and maintained capacity to meet basic needs for 180 days.				
FNPI 3c	The number of individuals who opened a savings account or IDA.				
FNPI 3d	The number of individuals who increased their savings.				
FNPI 3e	The number of individuals who used their savings to purchase an asset.				
FNPI 3e.1	Of the above, the number of individuals who purchased a home.				
FNPI 3f	The number of individuals who improved their credit scores.				
FNPI 3g	The number of individuals who increased their net worth.				
FNPI 3h	The number of individuals engaged with the Community Action Agency who report improved financial well-being.	A4	11	0	10

Attachment E.4: Performance Statement and Targets

Module 4: Individual and Family Services

Subrecipient:	Austin HHS				
NPIs	Counts of Change for Indicators	Identify Need (A1-A5)	PY 2017 Results	PY 2018 Results	2020 Target
FNPI 4	Housing (FNPI 4)				
FNPI 4a	The number of households experiencing homelessness who obtained safe temporary shelter.				
FNPI 4b	The number of households who obtained safe and affordable housing.	A1	168	41	0
FNPI 4c	The number of households who maintained safe and affordable housing for 90 days.				
FNPI 4d	The number of households who maintained safe and affordable housing for 180 days.				
FNPI 4e	The number of households who avoided eviction.	A1	423	466	500
FNPI 4f	The number of households who avoided foreclosure.				
FNPI 4g	The number of households who experienced improved health and safety due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc).				
FNPI 4h	The number of households with improved energy efficiency and/or energy burden reduction in their homes.				

Attachment E.4: Performance Statement and Targets
Module 4: Individual and Family Services

Subrecipient:	Austin HHS				
NPIs	Counts of Change for Indicators	Identify Need (A1-A5)	PY 2017 Results	PY 2018 Results	2020 Target
FNPI 5	Health and Social/Behavioral Development (FNPI 5)				
FNPI 5a	The number of individuals who demonstrated increased nutrition skills (e.g. cooking, shopping, and growing food).				
FNPI 5b	The number of individuals who demonstrated improved physical health and well-being.	A2	0	2	15
FNPI 5c	The number of individuals who demonstrated improved mental and behavioral health and well-being.				
FNPI 5d	The number of individuals who improved skills related to the adult role of parents/ caregivers.	A2	60	32	50
FNPI 5e	The number of parents/caregivers who demonstrated increased sensitivity and responsiveness in their interactions with their children.				
FNPI 5f	The number of seniors (65+) who maintained an independent living situation.	A4	0	0	250
FNPI 5g	The number of individuals with disabilities who maintained an independent living situation.				
FNPI 5h	The number of individuals with chronic illness who maintained an independent living situation.				
FNPI 5i	The number of individuals with no recidivating event for six months.				
FNPI 5i.1	Youth (ages 14-17)				
FNPI 5i.2	Adults (ages 18+)				

Attachment E.4: Performance Statement and Targets

Module 4: Individual and Family Services

Subrecipient:	Austin HHS				
NPIs	Counts of Change for Indicators	Identify Need (A1-A5)	PY 2017 Results	PY 2018 Results	2020 Target
FNPI 7	Outcomes Across Multiple Domains (FNPI 7)				
FNPI 7a	The number of individuals who achieved one or more outcomes as identified by the National Performance Indicators in various domains.			508	515