

# AUSTIN FIRE DEPARTMENT

*Excellence beyond our standards.  
Service beyond your expectations.*



**Hispanic/Latino Quality of Life Resource Advisory Commission**  
**October 22, 2019**

# **AFD responds to Fires, Medicals, Rescues, HazMat, and various other incidents.**

## **Fires**

Responds to structure fires, high-rises, grass/wildfires, aviation incidents

## **Medical**

Cardiac arrests, difficult breathing, overdoses, broken bones

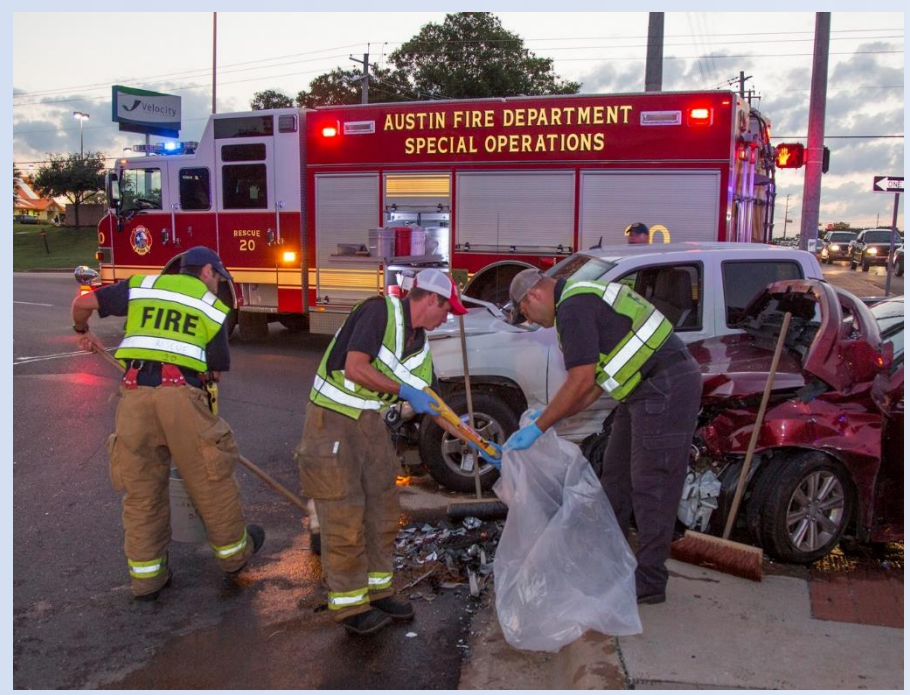
## **Traffic Accidents**

Vehicle rescues, fuel spills, blocking of units on highways/roadways

## **Rescues**

Technical, hi-rises, caves, floods







**AFD does this with a series of different fire units responding from fixed locations (fire stations) geographically dispersed across the city:**

### **Engines**

Primary unit used by fire departments - carries personnel and pumps water!

### **Aerials**

Often referred to as "ladders" or "quints". Provides aerial fire attack. Carries the BIG ladders

### **Rescues**

Provides rescue capabilities and extra tools on-scene

### **Battalion Chief**

provides command of incident



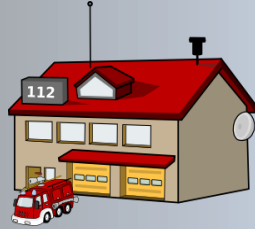




# Austin Fire Department

**49**  
Fire &  
Airport  
Stations

**7**  
Satellite  
Offices



**1,198**  
Sworn  
FTEs



**118**  
Civilian  
FTEs



**280**  
Square  
Miles  
Covered

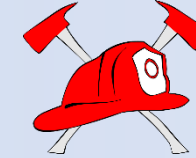
**94**  
Fire  
Apparatus

(Frontline units: Engines, Aerials,  
Rescues, BCs, Brush Truck)



**87%**  
Fires confined  
to room of  
origin

**69,590**  
Continuing  
Education  
Hours



**4**  
Person  
Staffing on  
Apparatus

## FIRE EMERGENCY RESPONSE, PREVENTION & OUTREACH

**67%**  
Call volume is  
Medical Calls

**33%**  
Call volume is  
Fires, Rescues,  
HazMat, Other

**31,187**  
Inspections  
Performed

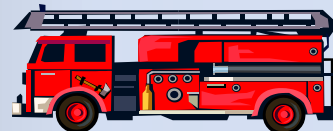


**50%**  
Arson  
Fires cleared

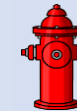
**123,183**  
AFD Runs in  
COA and  
County

**122,431**  
Unit runs in  
COA

**87,935**  
City Incident Responses



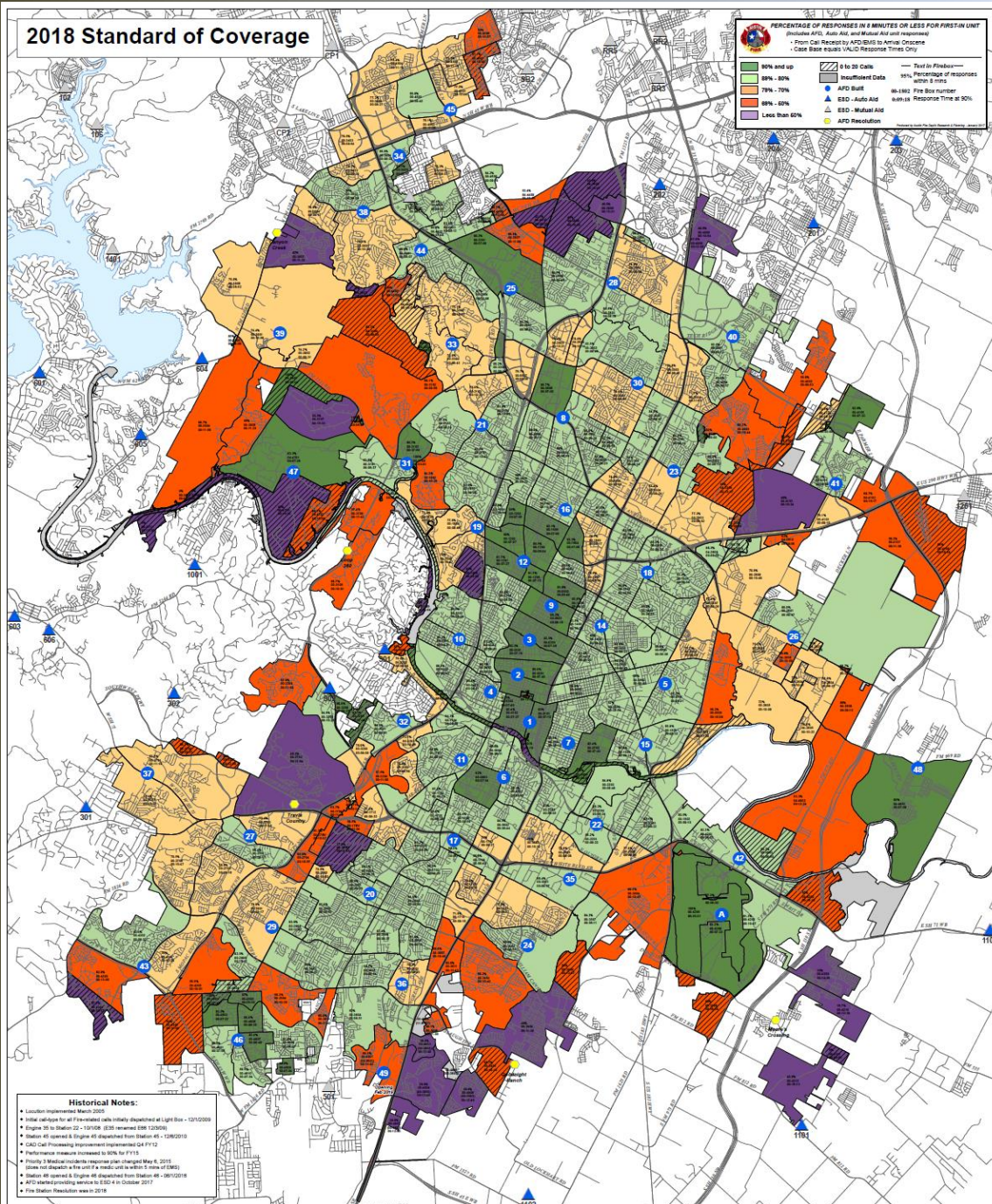
**25,466**  
Hydrants  
Inspected



**943**  
Fitness  
Interventions

**98**  
Wildfire  
Mitigation  
Treated  
Acreage

**35**  
On-the-job  
Injuries



**$\geq 90\%$**  (GREAT! Meeting Goal)



**80-89%** (Ok....not ideal)



**70-79%** (Not good....need to check trends...are we getting worse or improving?)



**50-69%** (Bad/Very Bad....have to explore and identify solutions)

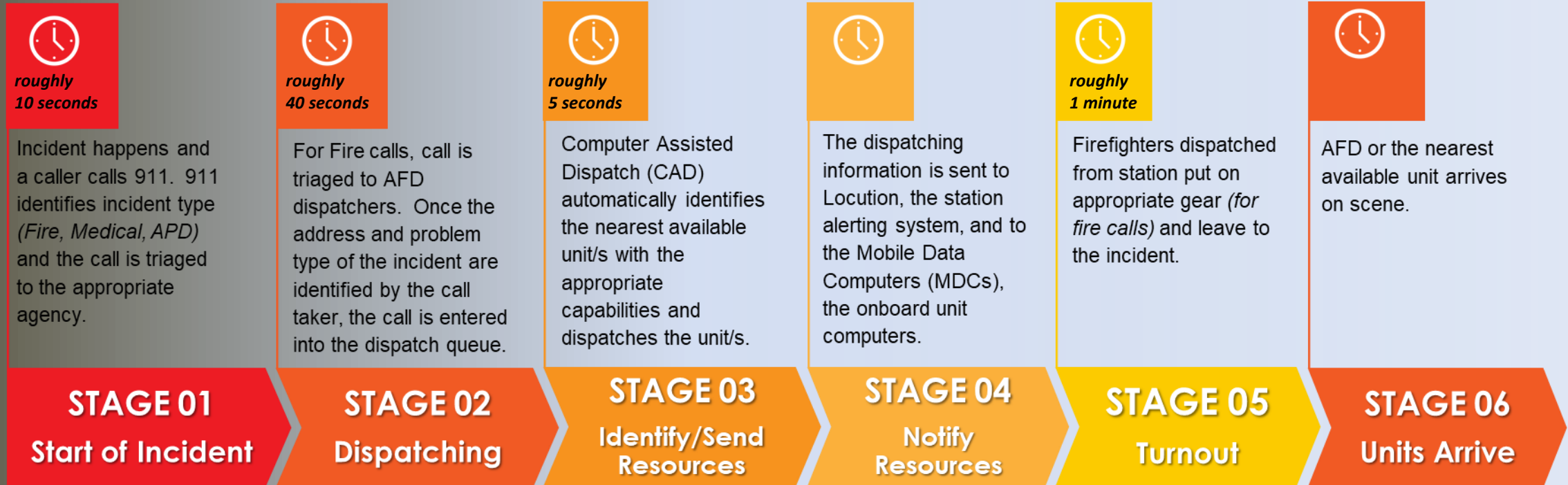


**$\leq 50\%$**  (Unacceptable....residents are in dire need of a solution)





# AFD Call Processing





## District 1 (CY2018)

Council Member: Natasha Harper-Madison

District 1 has four AFD stations.

90<sup>th</sup> percentile response time – **9:28**

### Overall Call Volume in District 1

Medical: 7,057

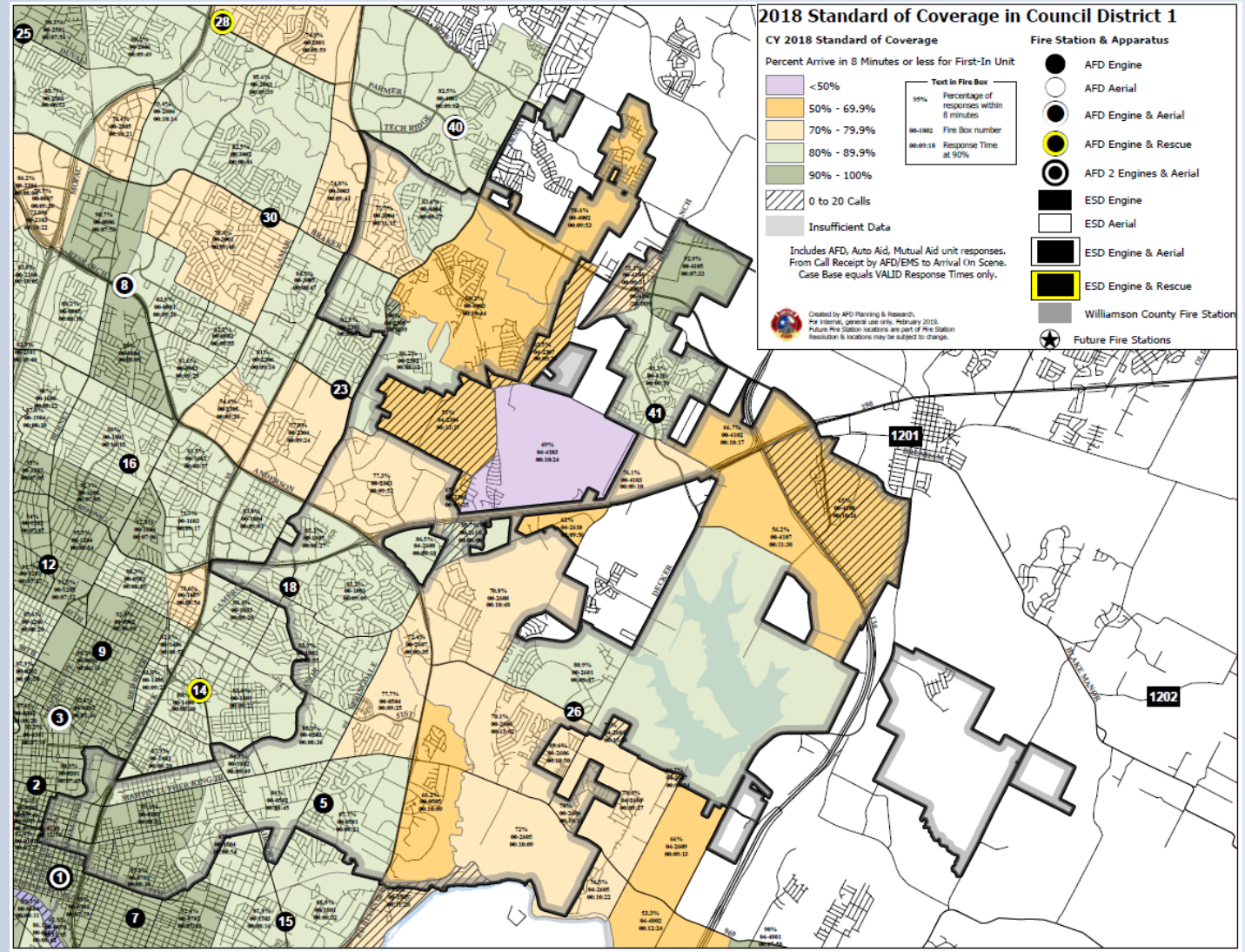
Fire: 466

HazMat: 216

Rescue: 77

Other: 2,454

Total: 10,270



*AFD's goal is to arrive within 8 minutes, 90% of the time from call receipt to first frontline unit arrived*

## District 2 (CY2018)

Council Member: Delia Garza

District 2 has five AFD stations and 1 temporary station.

90<sup>th</sup> percentile response time – **10:16**

### Overall Call Volume in District 2

Medical: 6,092

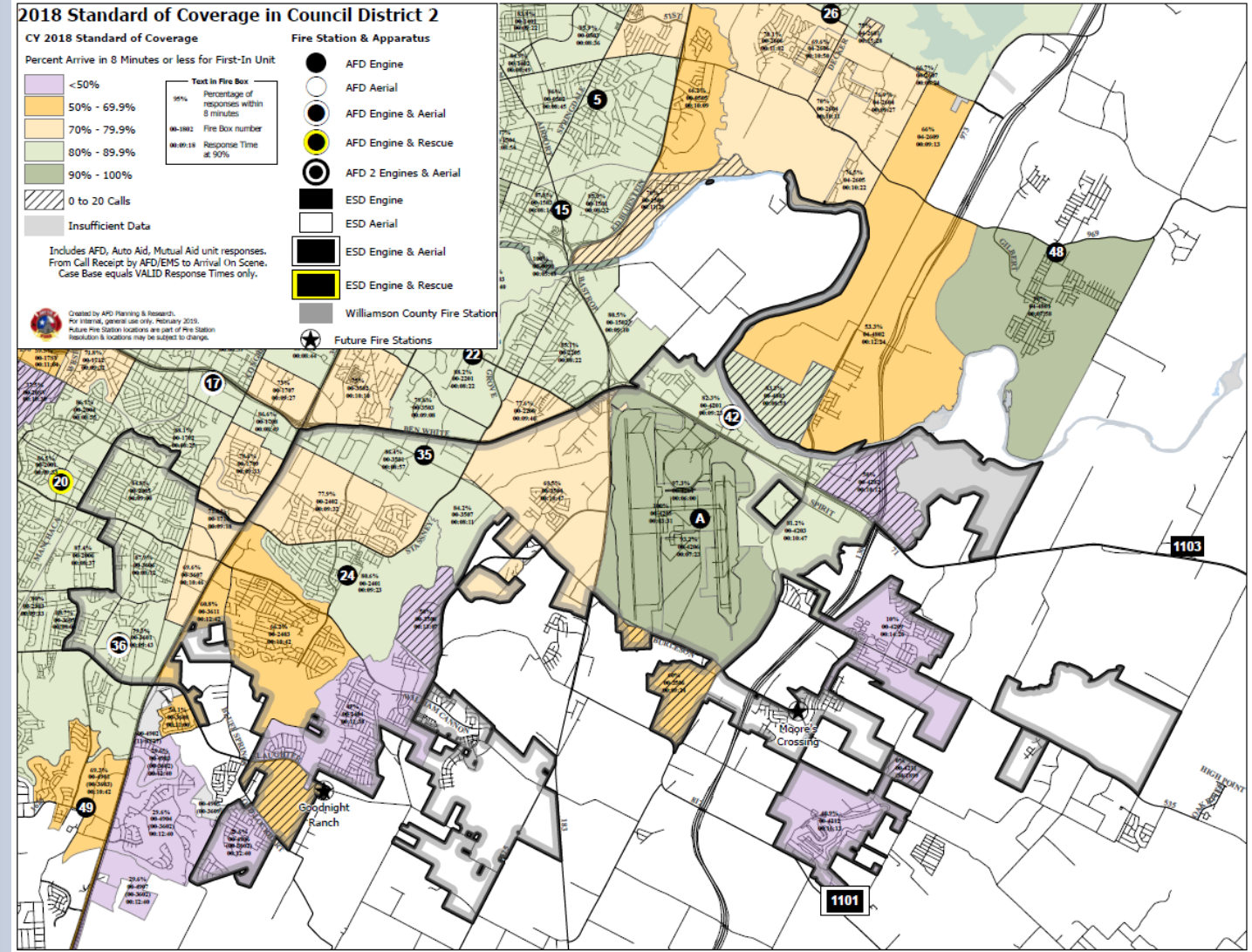
Fire: 410

HazMat: 158

Rescue: 53

Other: 2,164

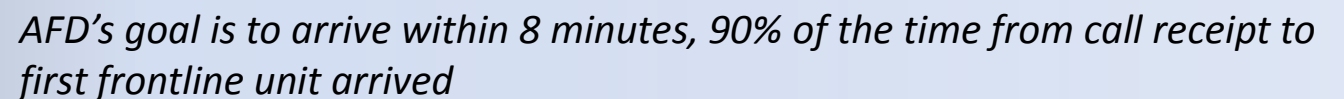
Total: 8,877



*AFD's goal is to arrive within 8 minutes, 90% of the time from call receipt to first frontline unit arrived*



Total: 9,660



## District 4 (CY2018)

Council Member: Gregario “Greg” Casar

District 4 has three AFD stations, one of which is a multi-company station.

90<sup>th</sup> percentile response time – **9:16**

### Overall Call Volume in District 4

Medical: 6,172

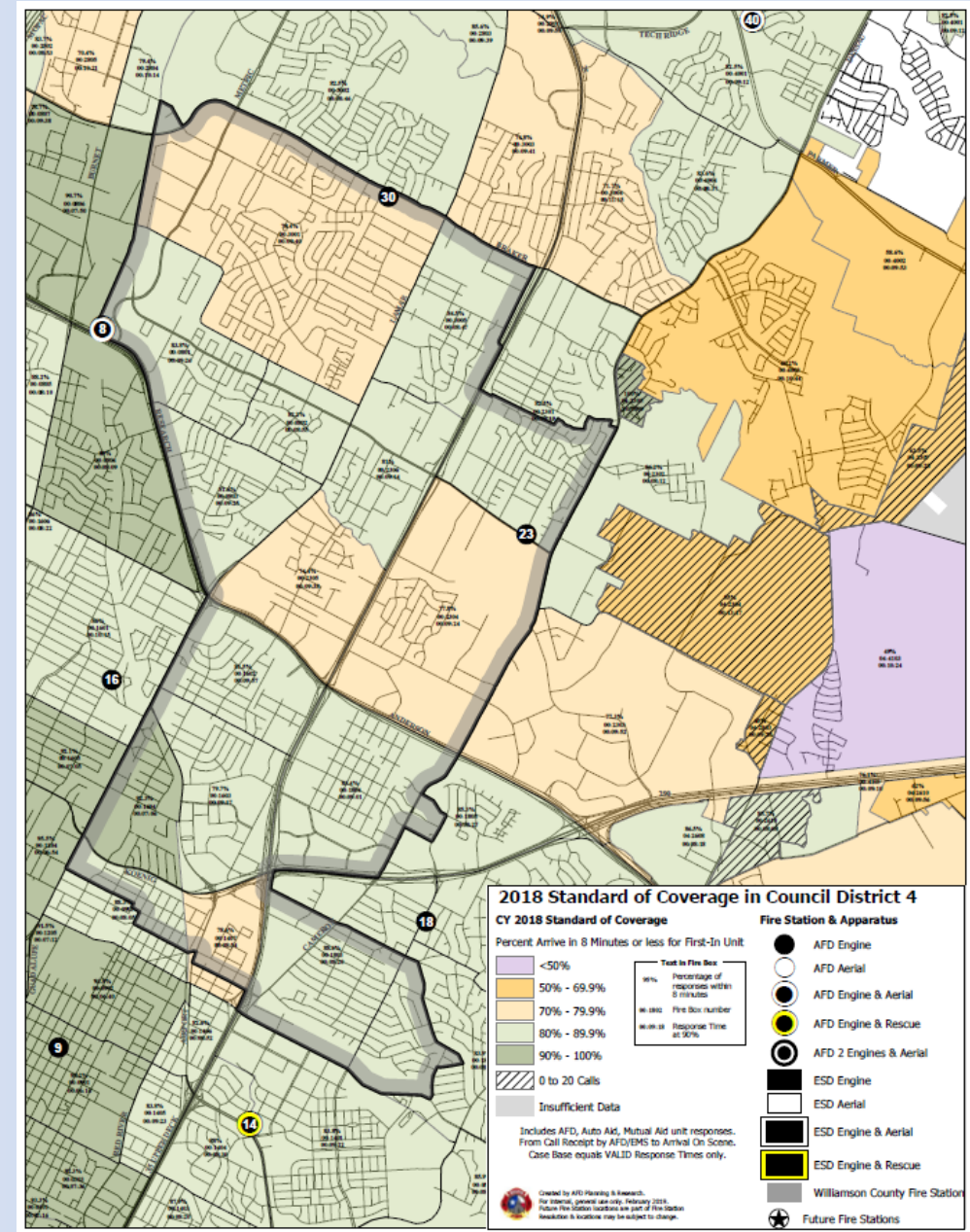
Fire: 466

HazMat: 129

Rescue: 39

Other: 1,682

Total: 8,488



*AFD's goal is to arrive within 8 minutes, 90% of the time from call receipt to first frontline unit arrived*





## Questions?

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