

Update on Homelessness

City Council Worksession

November 12, 2109

Ellen Richards, Integral Care Chief Strategy Officer



Overview

Integral Care helps people build health and well-being so everyone has the foundation to reach their full potential.

We support adults and children living with **mental illness, substance use disorder** and **intellectual and developmental disabilities** in Travis County.



Overview

- Created by Federal, State and Local laws in 1960s
- **1 of 39** Local Mental Health and Intellectual and Developmental Disability Authorities in Texas
- Governed by a Board of Trustees appointed by Central Health, **City of Austin** and Travis County
- **Two Roles:** State Designated Authority and Provider



What We Do - Authority

- Local Service Plan and Local Network Development Plan
- **Resource Development**
- **Community/System Planning**
- **Education/Training**
- Single Point of Entry
- Utilization Management
- Quality Management
- Ombudsman



LMHA Impact on Homelessness

Resource Development

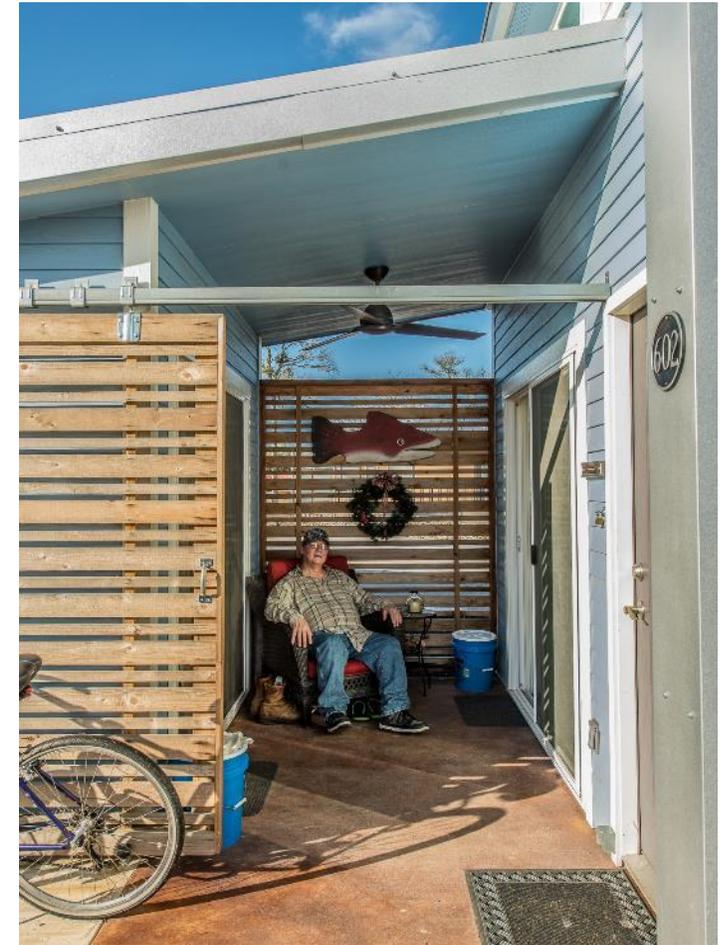
- Local Mental Health Authority (LMHA) secures the local match required to bring federal and state resource to Travis County.
 - Match for all HUD Vouchers received by HACA
 - 100% match for Forensic Assertive Community Treatment (FACT) team
- Apply for and secure state funds
 - \$827,343 supports ECHO Coordinated Entry, Rathgeber Center, Communities for Recovery and Family Eldercare

Fund and Utilization Management

- Manage access to inpatient psychiatric hospital beds and crisis respite for people with acute mental health symptoms
- Reviews and approves anyone seeking services with Integral Care

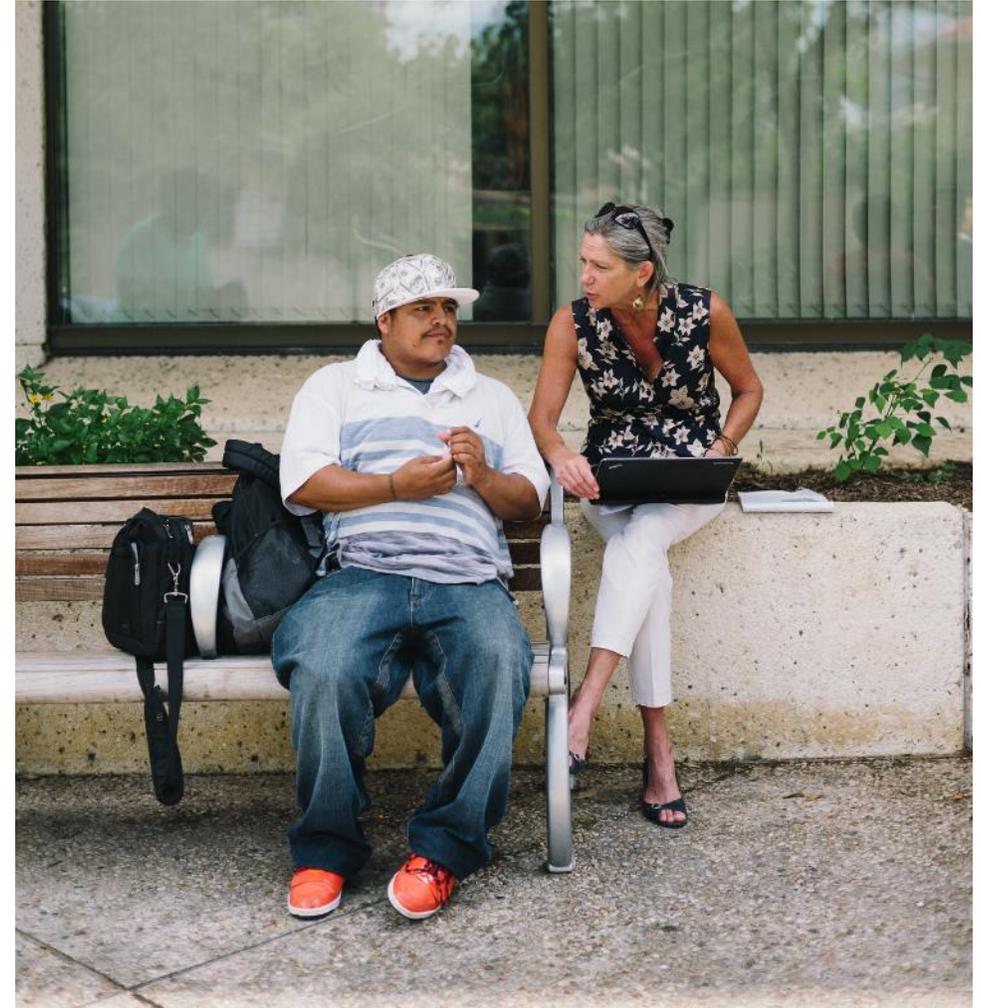
Planning/Education/Training

- Collaborate with stakeholders to strengthen local processes and systems
- Train first responders on engaging with individuals in crisis
- Community wide training in Mental Health First Aid



What We Do - Provider

- ★ Navigation
- 🚑 24/7 Crisis Response
- 🧠 Integrated Behavioral Health
- 🏠 Crisis Residential Services
- 🏠 **Homelessness and Housing**
- 🚗 Jail Diversion
- 🚫 Substance Use Treatment
- 🏹 Prevention and Wellness



Homeless & Housing Services

Our housing services are a pathway to recovery for people experiencing homelessness and living with mental illness, substance use disorder and intellectual and developmental disabilities.




Mental Illness
Treatment



Substance Use
Disorder Treatment



Wellness &
Prevention Services



24/7 Crisis
Support



Criminal Justice
Navigation



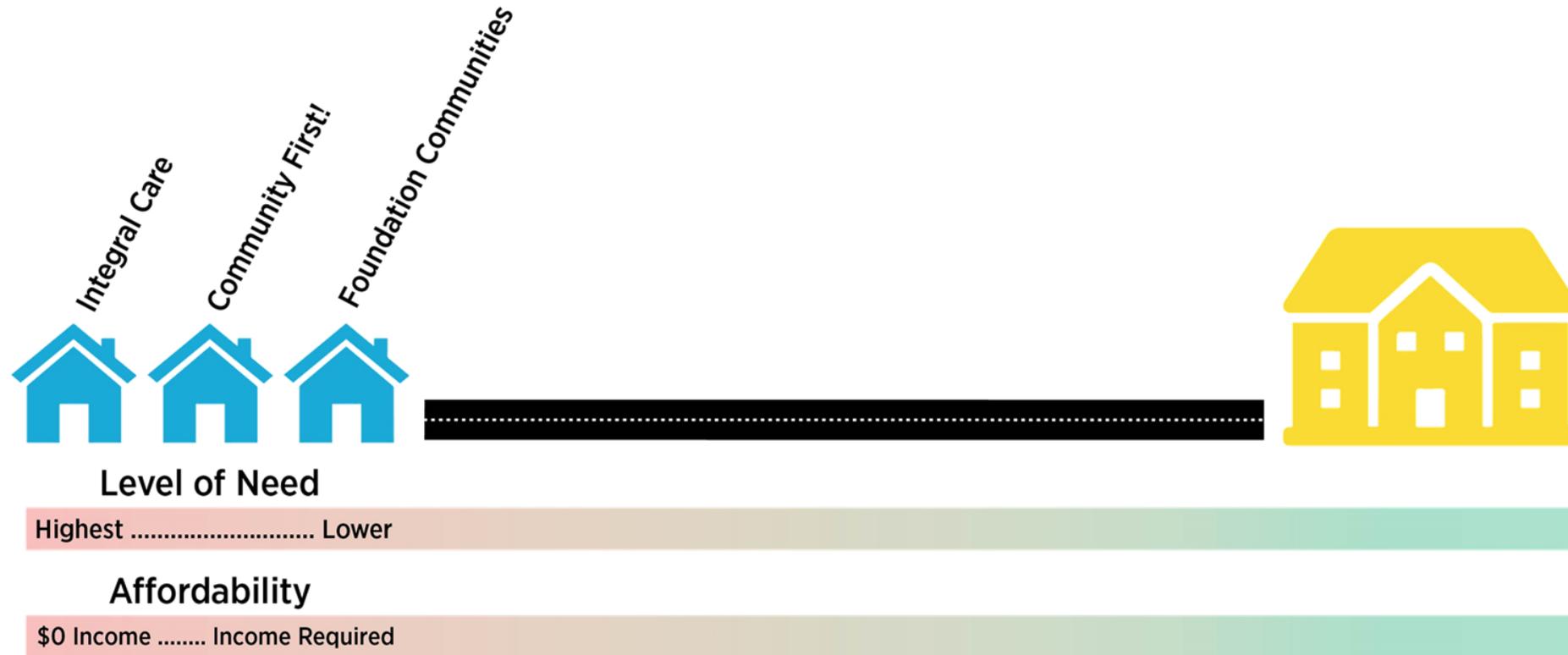
HIV
Services



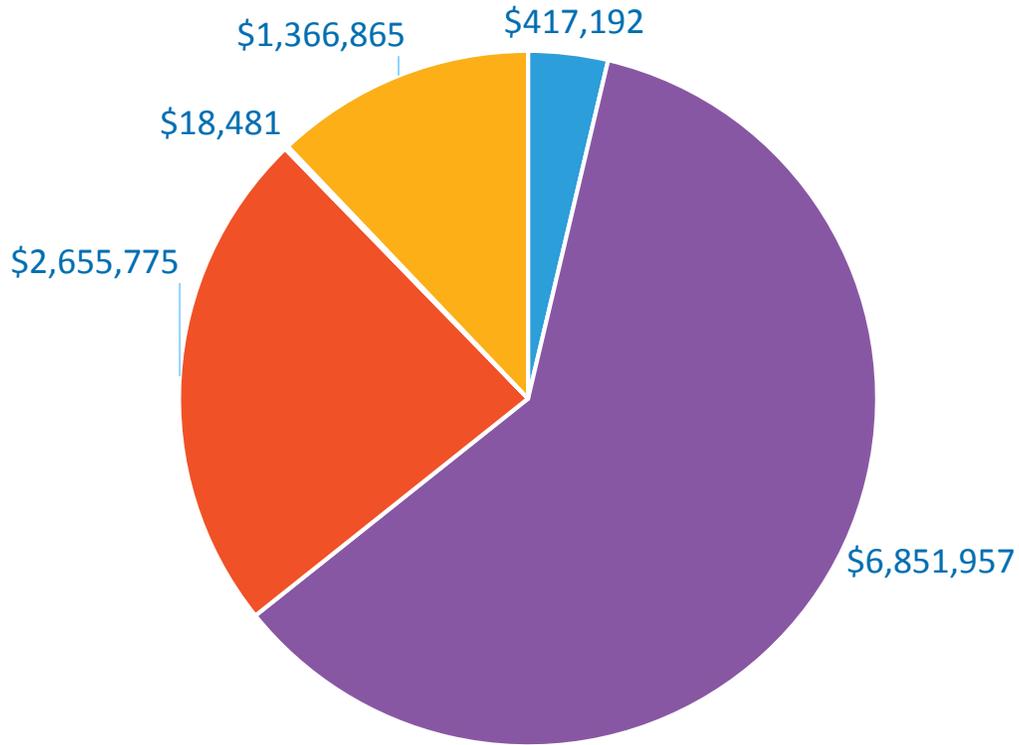
Disability &
Insurance Benefits

Housing Continuum

Where does Housing First fit?

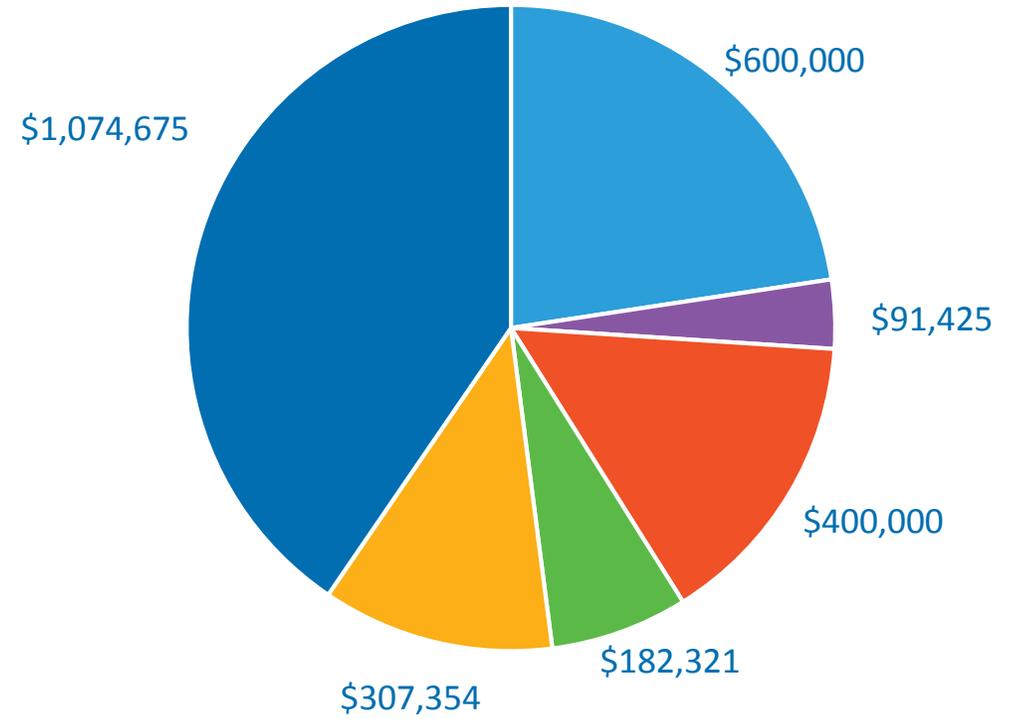


**Integral Care FY20
Homeless and Housing Funds by Source**



■ Federal ■ State ■ City ■ County ■ Other

**City of Austin Investments FY20
w/Integral Care**



■ PSH Housing Supports ■ HUD Match \$
 ■ Rapid Rehousing ■ PATH Match \$
 ■ HOST ■ ACT

NOTE: HUD and PATH funds secure federal and state resources for the local community

Data on Homelessness/Housing

Individuals Served by Integral Care by Housing Status				
Date	Not Homeless	Homeless	Status Unknown	Total Served
FY19		4,293		29,733
1/1/19 – 11/1/19	18,132	4,282	5,523	27,937
1/1/19 – 8/1/19	15,422	3,489	3,994	22,905
8/1/19 – 11/1/19	11,171	2,524	2,518	16,213

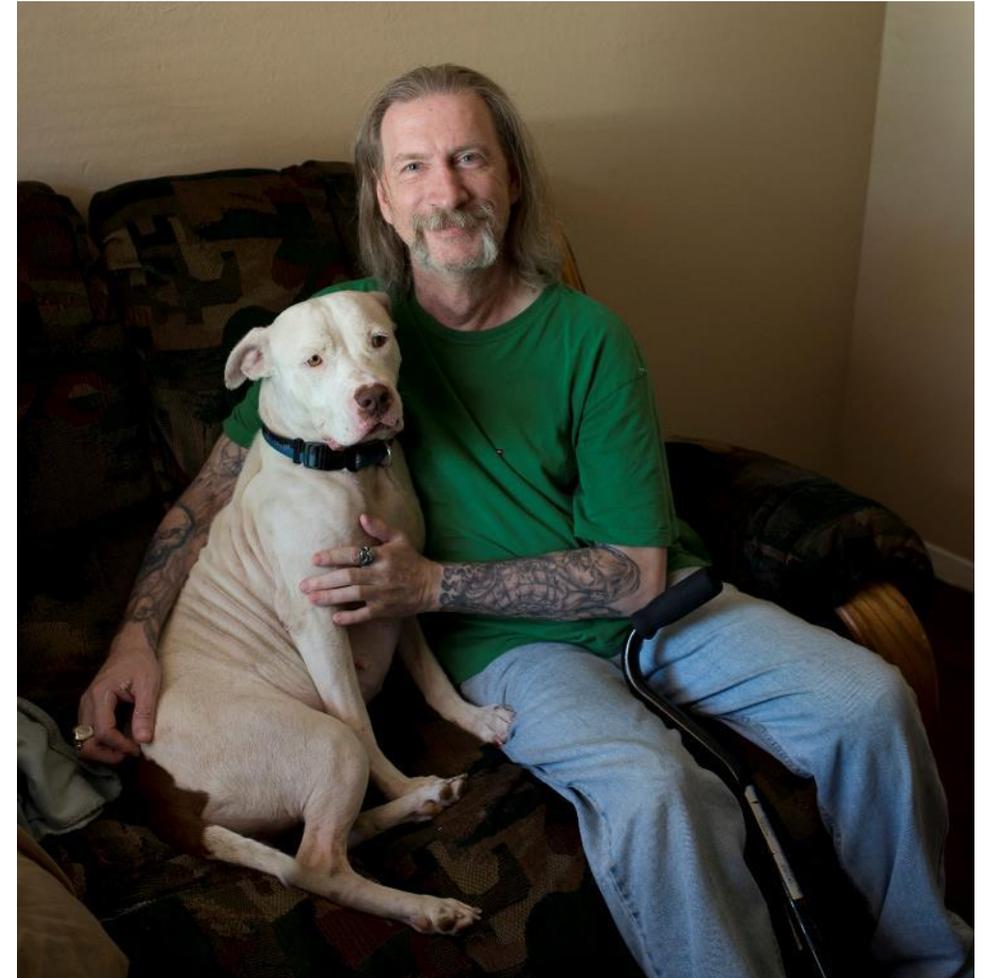
Housing Data	Total
In housing w/ case mgmt, rehabilitation, clinical care	561
Housed since 1/1/19	107
Housed since 8/1/19	22
Moving to housing by 12/31 (Terrace at Oak Springs)	50
Waiting for housing w/voucher & case management	64

Housing Impact

Assertive Community Treatment (ACT)

FY18 Results for 115 clients

	Before Services	After 2 years
EMS 911 Calls	482	55
Emergency Room Visits	891	117
Psychiatric Hospital Admissions (\$1.4M in savings)	113 admits 3301 days	21 admits 363 days



Thank you for your time

**Questions or
Comments?**