

December 2019 – Public Safety Commission Meeting



Austin – Travis County Emergency Medical Services – Authorized Sworn Staffing and Vacancies

Authorized Strength	Filled	Vacant
557	495	62

Austin – Travis County Emergency Medical Services – Operations Division

Authorized Strength	Filled	Vacant
9	9	0
Assistant Chief (3)	3	0
Division Chief (6)	6	0

Austin – Travis County Emergency Medical Services – Field Division

Authorized Strength	Filled	Vacant
494	437	57
Commander – Field (34)	34	0
Captain – Field (68)	68	0
Clinical Specialist – Field (227)	218	9
Medic – Field (165)	117	48
Field Cadet	29	Grad Dec 5, 2019

Austin – Travis County Emergency Medical Services – Communications Division

Authorized Strength	Filled	Vacant
54	49	5
Commander – Comm (4)	4	0
Captain – Comm (11)	11	0
Clinical Specialist – Comm (25)	25	0
Medic – Comm (14)	9	5
Communications Cadet	2	Grad Dec 5, 2019

December 2, 2019



May 2019

Priority 1 Incidents by Council District

District	Volume	Missed	90th Percentile
District 01	97	3	00:09:12
District 02	44	5	00:10:00
District 03	80	11	00:10:56
District 04	86	5	00:09:34
District 05	59	8	00:10:17
District 06	30	1	00:08:49
District 07	45	5	00:09:58
District 08	25	7	00:12:01
District 09	132	12	00:09:11
District 10	22	8	00:14:27
All Districts	620	65	00:10:03

Overall Response Performance - All Council Districts

Priority	Volume	Met	Compliance
Priority 1	631	565	89.54%
Priority 2	2,132	1,970	92.40%
Priority 3	2,163	2,055	95.01%
Priority 4	3,082	2,970	96.37%
Priority 5	1,075	1,009	93.86%
All Priorities	9,083	8,569	94.34%

June 2019

Priority 1 Incidents by Council District

District	Volume	Missed	90th Percentile
District 01	88	11	00:10:29
District 02	58	7	00:10:13
District 03	78	9	00:10:18
District 04	93	7	00:09:46
District 05	60	4	00:09:35
District 06	45	5	00:11:03
District 07	66	10	00:11:15
District 08	25	9	00:12:32
District 09	140	4	00:08:37
District 10	36	5	00:10:39
All Districts	689	71	00:10:05

Overall Response Performance - All Council Districts

Priority	Volume	Met	Compliance
Priority 1	703	631	89.76%
Priority 2	2,012	1,841	91.50%
Priority 3	2,238	2,117	94.59%
Priority 4	3,001	2,895	96.47%
Priority 5	1,125	1,040	92.36%
All Priorities	9,080	8,524	93.88%

July 2019

Priority 1 Incidents by Council District

District	Volume	Missed	90th Percentile
District 01	83	5	00:09:32
District 02	73	10	00:10:30
District 03	88	14	00:10:54
District 04	82	9	00:10:23
District 05	66	13	00:12:05
District 06	40	3	00:09:25
District 07	56	4	00:09:32
District 08	27	6	00:13:05
District 09	129	10	00:09:42
District 10	25	7	00:11:45
All Districts	669	81	00:10:33

Overall Response Performance - All Council Districts

Priority	Volume	Met	Compliance
Priority 1	683	600	87.85%
Priority 2	2,207	2,048	92.80%
Priority 3	2,058	1,975	95.97%
Priority 4	3,024	2,923	96.66%
Priority 5	1,141	1,062	93.08%
All Priorities	9,113	8,608	94.46%

August 2019

Priority 1 Incidents by Council District

District	Volume	Missed	90th Percentile
District 01	78	3	00:09:16
District 02	55	6	00:10:43
District 03	89	7	00:09:42
District 04	77	5	00:09:52
District 05	52	8	00:11:02
District 06	35	6	00:11:03
District 07	67	9	00:10:22
District 08	30	4	00:10:44
District 09	145	7	00:08:40
District 10	36	5	00:10:21
All Districts	664	60	00:09:57

Overall Response Performance - All Council Districts

Priority	Volume	Met	Compliance
Priority 1	671	611	91.06%
Priority 2	2,152	1,993	92.61%
Priority 3	2,297	2,183	95.04%
Priority 4	3,156	3,033	96.10%
Priority 5	1,168	1,064	91.10%
All Priorities	9,444	8,884	94.07%

September 2019

Priority 1 Incidents by Council District

District	Volume	Missed	90th Percentile
District 01	81	8	00:09:59
District 02	61	12	00:12:05
District 03	83	14	00:11:03
District 04	103	5	00:09:34
District 05	59	7	00:10:25
District 06	33	6	00:11:01
District 07	54	7	00:10:22
District 08	16	4	00:11:38
District 09	157	13	00:09:43
District 10	23	6	00:11:08
All Districts	670	82	00:10:23

Overall Response Performance - All Council Districts

Priority	Volume	Met	Compliance
Priority 1	683	600	87.85%
Priority 2	2,133	1,961	91.94%
Priority 3	2,200	2,074	94.27%
Priority 4	3,008	2,885	95.91%
Priority 5	1,135	1,044	91.98%
All Priorities	9,159	8,564	93.50%

October 2019

Priority 1 Incidents by Council District

District	Volume	Missed	90th Percentile
District 01	81	8	00:09:52
District 02	60	14	00:12:21
District 03	90	8	00:09:48
District 04	78	8	00:09:59
District 05	63	5	00:09:49
District 06	36	3	00:09:37
District 07	49	7	00:10:21
District 08	27	6	00:10:53
District 09	136	7	00:09:17
District 10	24	4	00:11:57
All Districts	644	70	00:10:09

Overall Response Performance - All Council Districts

Priority	Volume	Met	Compliance
Priority 1	655	584	89.16%
Priority 2	2,119	1,956	92.31%
Priority 3	2,076	1,970	94.89%
Priority 4	3,065	2,934	95.73%
Priority 5	1,165	1,083	92.96%
All Priorities	9,080	8,527	93.91%

Notes

Priority 1 Incidents by Council District

1. Incident volume reflects all Priority 1 incidents with valid response interval.
2. Incidents assigned to multiple districts are excluded from this section.
3. Response interval is measured from call answer time to arrival of first unit.
4. Due to missing data, results should be used for general trend analysis, not detailed analysis outcomes.

Overall Response Performance - All Council Districts

1. This section includes incidents assigned to multiple council districts.
2. The following incident types are excluded: special events, test, duplicate and STAR Flight incidents.
3. Response interval is measured from call answer time to arrival of first unit.
4. Incidents that do not have valid timestamps for call answer time and time of first unit arrival are excluded.