



BLACKLAND NEIGHBORHOOD COMMUNITY CENTER PROGRAM YEAR 2019

Community Development Commission

January 14, 2020

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Program Manager, Blackland Neighborhood Center



Blackland Neighborhood Center

- One of six Neighborhood Centers that provide basic need services to individuals and families in the Austin and Travis County area.
- All services provided are free of charge.

Blackland Neighborhood Center

- Some services require financial eligibility screening.
- Center hours:
 - Monday-Thursday 8:00 a.m.-6:00 p.m.
 - Fridays 8:00 a.m.-12:00 p.m.

Services

- Basic Needs Services
- Social Services
- Health Services
- Information and Referral

Basic Needs Services

Distributions

- Fresh Food for Families
- Partnerships with food recovery programs with: Wheatsville, HEB, Sprouts
- Healthy Options Program for the Elderly (HOPE)

Other Services

- Food Pantry
- Clothing Closet
- Computer Tutorials (Hosted by Austin FreeNet)
- Car Safety Seat Education

Basic Needs (cont.)

Seasonal Distributions & Events

- Fans
- Coats for Kids
- Blue Santa Applications
- Thanksgiving Baskets
- Community Holiday Celebration
- Black History Program
- Pre-Juneteenth Education & Wellness Fair

Pre-Juneteenth Education & Wellness Fair (June 14, 2019)



Basic Needs (cont.)

- Rent and Utility assistance
- Bus passes
- Applications for SNAP, TANF, Medicaid through the HHSC Community Partner program
- Information and Referral

Case Management

- Self Sufficiency Case management focused on assisting people to transition out of poverty - budgeting, job search assistance, job coaching, training and education programs
- Related supports – Connections to affordable housing, child care, child support
- 31-day bus passes
- Short-term counseling – Quality of life

Public Health Nursing

- Health Screenings
- Diabetes Case Management
- Pregnancy Tests
- Flu Shots (Fall)

Demographics (Direct Funded Services)

➤ Race

❖ Black or African American	288
❖ White	150
❖ Asian	3
❖ Multi-race	33
❖ Other	5
	479

Demographics (cont.)

➤ Ethnicity

❖ Hispanic or Latino	138
❖ Not Hispanic or Latino	<u>341</u>
	479

Demographics (cont.)

➤ Age

❖ 0-5	67
❖ 6-13	96
❖ 14-17	41
❖ 18-24	41
❖ 25-44	134
❖ 45-54	54
❖ 55+	<u>46</u>
	479

Demographics (cont.)

➤ Education -Adults ages 25+ and over:

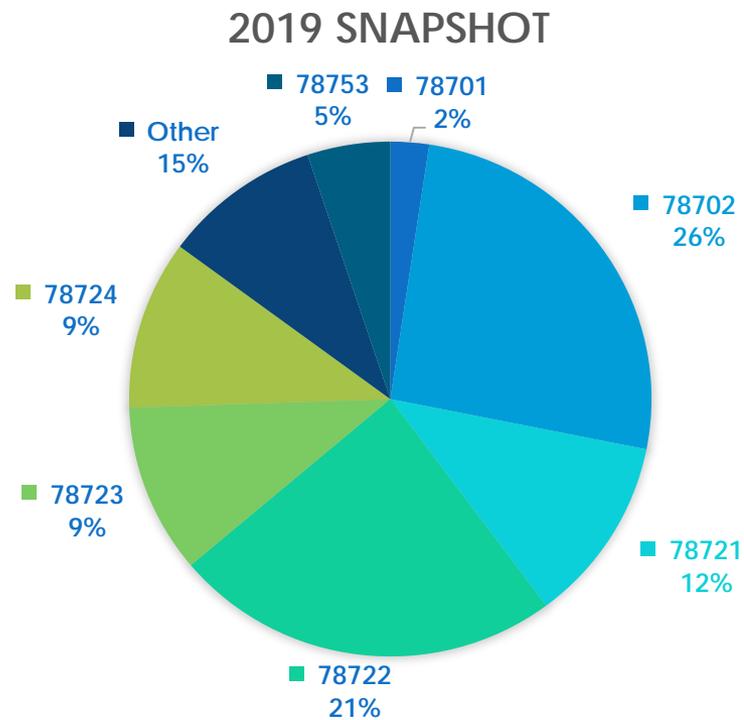
❖ 0-8 Grade	3
❖ 9-12/Non Graduate	28
❖ HS Grad/GED	107
❖ 12+ Post Secondary	49
❖ 2 or 4 Yr. College Graduate	36
❖ Graduate/ Other post-secondary	<u>11</u>
	234

Demographics (cont.)

➤ Household Type

❖ Own	5
❖ Rent	206
❖ Homeless	<u>9</u>
	220 Households

Food Distribution Zip Codes



Client Impact – Basic Needs

- **298** unduplicated people received direct funded CSBG services in the form of rent, bus passes and gift cards.
- **236** people avoided eviction
- **62** people kept utilities on or were restored
- **4221** unduplicated people received CSBG supported services primarily through mass distributions.

Client Impact - Employment

January – December 2019

- 21 individuals Transitioned Out of Poverty
- 20 clients got jobs
- 53 clients increased income

Case Management/Self Sufficiency Success Story

CL is a single, 24y.o. female with no dependents. CL moved to Austin to strike out on her own, go to school and gain independence. CL has no family or connections in Austin, but moved here because she had a great job offer and she could take classes at ACC simultaneously. Within 2 months of moving here, the private practice dentist she was working for passed away. The business closed and all employees were let go.

- Started working with BNC social worker.
- Started a new job.
- Received funding to maintain housing.
- She became financially stable after receiving CSBG funding.
- Connected with Austin Tenants Council, Texas Workforce Commission, SNAP and other food resources to fit her dietary restrictions.
- She received supported counseling.

