

**Community Services Block Grant
Programmatic/Financial Report
February 11, 2020**

The Community Services Block Grant funds the delivery of services to low income Texas residents in all 254 counties. These funds support a variety of direct services in addition to helping maintain the core administrative elements of community action agencies.

For the City of Austin, the grant provides funding for the delivery of basic needs, case management, preventive health and employment support services through the City's six (6) Neighborhood Centers and the three (3) Outreach Sites.

- **Basic Needs** (food, clothing, information and referral, notary services, transportation, car safety education and car seats, tax preparation, Blue Santa applications, fans, Thanksgiving food baskets and other seasonal activities);
- **Preventive Health** (screenings for blood pressure, blood sugar including a1C, and cholesterol; pregnancy testing; health promotion presentations, coordination and participation in health fairs, immunizations, coordination of wellness activities, linkages to medical home providers and diabetes case management);
- **Case Management** (individual/family support counseling, advocacy, self-sufficiency case management, crisis intervention, linkages with employers, educational opportunities and training, and working with individuals on quality of life issues);
- **Employment Support** (intake, assessment and goal setting, job readiness training, job placement assistance, and job retention services)

Expenditures Categories	2018 Contract Budget	Cumulative Expenditures as of 12/31/19	% of Total
Personnel	\$702,685.00	\$656,606.70	93.4%
Fringe Benefits	\$386,878	\$369,114.13	95.4%
Other	\$12,543.00	\$5,000	40%
Total	\$1,102,106	\$1,030,720.83	94%

Austin Public Health Report on PY19 Community Action Plan

MISSION: To prevent disease, promote health, and protect the well-being of our community.

TOP 5 NEEDS: Housing; Health; Employment; Basic Needs; Education

Report Date December 31, 2019

FNPI	Outcome Description	Target	#Enrolled	#Achieved	Success Rate %
1	Employment				
1B	Unemployed adults who obtained a job up to a living wage	55	100	51	93% Efficacy Rate: 51%
1C	Unemployed adults obtained and maintained a job for at least 90 days (up to a living wage)	20	95	18	90%
1E	Unemployed adults who obtained a job with a living wage	10	100	19	190% Efficacy Rate: 19%
1H	Employed participants in a career-advancement related program who entered or transitioned into a position with increased income and/or benefits	55	100	56	102% Efficacy Rate: 56%
2	Education and Cognitive Development	Target	#Enrolled	#Achieved	Success Rate %
2F	Adults who demonstrated improved basic education	5	50	19	380%
2H	Individuals who obtained a recognized credential, certificate or degree relating to the achievement of educational or vocational skills	5	20	9	180%
4	Housing				
4E	Households who avoided eviction	375	893	742	198% Efficacy Rate: 83%
5	Health and Social/Behavioral Development		#Enrolled	#Achieved	Success Rate %
5B	Individuals who demonstrated improved physical health and well being	10	58	44	440%
5D	Individuals who improved skills related to the adult role of parents/caregivers	50	234	189	378%
SRV	Service Description	Number Served			
3O	Tax Preparation Programs	516			
4C	Rent Payments	377			
4I	Utility Payments	326			
5A	Immunizations	467			
5J	Food Distribution	32,863			
7A	Case Management	126			
7B	Eligibility Determinations	2,039			
7D	Transportation	259			
7N	Emergency Clothing	2,221			

Transition Out of Poverty Goal		Goal	Achieved		Success Rate%
TOP	Individuals who transitioned out of poverty	43	77		179%

Programmatic/Administrative Updates

- 1. Neighborhood Services Unit Vacancies** – One Administrative Associate vacancy at the East Austin Neighborhood Center. Interviews completed.

- 2. Community Development Commission Vacancy** – Commissioner Dailey has resigned. Austin Public Health is working with the City Clerk, the Blackland Advisory Board, and Neighborhood Center staff to schedule a nomination & selection meeting in March.

- 3. Neighborhood Services Satellite Location/s** – Neighborhood residents can access bus passes, rent & utility assistance, and social work and nursing services at the **YMCA North Austin** (1000 W Rundberg Ln, Austin, TX 78758) on Mondays, 8:30am to 12:30pm. The Neighborhood Services Unit is working on opening another satellite location at the **YMCA East Austin** (5315 Ed Bluestein Blvd, Austin, TX 78723). Tabling will begin on February 13th. Grand opening on March 12th. Hours of operation will be 8:30am – 12:00pm on Thursdays.

- 4. 2019 Employment (FNPI 1b & FNPI 1e)** -- 100 were unemployed at enrollment and were enrolled in 1b (Unemployed adults who obtained a job up to a living wage) and 1e (unemployed adults who obtained a job at a living wage or higher). (The same clients are enrolled in both.)

Of those **100**:

- 51** achieved 1b (Unemployed adults who obtained a job up to a living wage)
- 19** achieved 1e (Unemployed adults who obtained a job with a living wage or higher)
- 70** total got jobs (70%)

What happened to the rest?

- 17** – lost contact / lack of participation
- 3** – situation changed / requested closure
- 10** – were still active at the end of 2019/ expected to re-enroll in 2020

5. Austin Energy Plus 1 Program – Serious illness, a recent job loss, or other emergencies can make it difficult for some customers to pay their utility bills. The Plus 1 fund helps by providing emergency financial aid to customers who are having a temporary problem paying their utility bills. So far, in FY20, **42 families** have been assisted with their past due utilities' bills for a total of **\$15,109.20**.

6. Immunizations – The Neighborhood Services Unit public health nurses have been busy this Fall with the administration of flu shots at events such as Boo the Flu, Harvest Fest, Hope Fest, the Rosewood Zaragoza Thanksgiving Luncheon, and at the Neighborhood Center's Health Hubs. Through December they have administered **467** flu shots.

7. Neighborhood Center Improvements –

The construction of the new **Montopolis Recreation and Community Center** continues to make progress. Highlights in **January** include elevator install, interior ceilings, kitchen rough-in, and restroom tile work. The goal is to align these projects with the Strategic Direction 2023 of improving the condition of city owned facilities and supporting customer satisfaction with City services. Anticipated Grand Opening – **Summer 2020**.



The City of Austin voters approved a proposition by Austin Public Health (APH) as part of the 2018 Bond Election to build a new neighborhood center with public health services. The **Dove Springs Public Health Facility** will house a fully staffed Neighborhood Center. The NC will be operated by APH staff including a program manager, community workers, social worker, and a full-time nurse. Services will include self-sufficiency case management, food pantry and other food distributions, assistance applying for benefits,

health screenings, flu shots, clothes closet, referrals to other services, and baskets for special events like Thanksgiving and Christmas.

It is a goal of the project team to incorporate as many green features as possible including solar panels, rainwater collection, pervious parking and sidewalks, grass-pave pervious fire lane, rain gardens and collection of condensate water. Council approved a resolution requiring that LEED-Silver certification is achieved using the latest applicable version of LEED.

Success Story

From Public Health Nurse's own words:

I have a client who continues to be a success in his health. His HgA1c was 9.2 in July. With the support of our Public Health nursing services including education, he was able to change some of his habits. On 9/25/2019 his HgA1c was 7.1 and on 11/18/2019 HgA1c was 6.9. Client is happy that his A1c has improved. Client began receiving medical care at Lone Star Circle of Care in July and was prescribed medication for diabetes type 2. Client has been in case management with me. I have provided health education on diabetes, nutrition, exercise and answered client's questions. Client has barriers to food due to homelessness so he comes to our neighborhood center for SHOP FOR Monday-Thursday for food. Today he said, "I am eating healthy today!" Client was signed up for HOPE here at the South Austin Neighborhood Center and attends Fresh Foods events for nutrition.