



Recommendation for Action

File #: 20-1459, **Agenda Item #:** 36.

3/26/2020

Posting Language

Authorize negotiation and execution of a contract with GE Digital, LLC, to provide software licensing and technical support, for a term of two years in an amount not to exceed \$198,149.

(Note: Sole source contracts are exempt from the City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program; therefore, no subcontracting goals were established).

Lead Department

Purchasing Office.

Client Department(s)

Austin Water.

Fiscal Note

Funding is available in the Fiscal Year 2019-2020 Operating Budget of Austin Water.

Purchasing Language:

Sole Source.

For More Information:

Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or AgendaOffice@austintexas.gov <<mailto:AgendaOffice@austintexas.gov>> or to Gil Zilkha, at 512-974-2696 or Gil.Zilkha@austintexas.gov <<mailto:Gil.Zilkha@austintexas.gov>>.

Council Committee, Boards and Commission Action:

March 11, 2020 - Recommended by the Water and Wastewater Commission on a 7-0 vote, with Commissioners Michel, Parton, Schmitt and Williams absent.

Additional Backup Information:

The contract is for technical support, maintenance and license renewals for General Electric (GE) Proficy Globalcare software. This software is used in the daily operations of Austin Water treatment facilities including treatment plants, water distribution facilities and wastewater collection facilities. This software is part of the Supervisory Control and Data Acquisition (SCADA) system which is required to monitor and control the process equipment at these facilities. It is a critical system for Austin Water operations and is used 24 hours a day, seven days a week, and 365 days a year.

This software is highly specialized, proprietary and is necessary for operation of the SCADA system. GE Digital, LLC owns the intellectual property of this software and does not have any resellers or allow others to provide associated services to users.

This contract is necessary to continue to provide support to this software. A longer term contract was not pursued given rapidly changing technology in this area. Continued licensing and maintenance of this software

is critical to supporting Austin Water key daily operations.

Government that Works for All.