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WHEREAS, the City of Austin and many of the area’s major companies and businesses have shifted as much of their workforce as possible to teleworking;

WHEREAS, many individuals in the Austin area have lost employment or wages during this period in which seasonal temperatures are expected to increase;
NOW, THEREFORE,

The City Council directs the City Manager to explore options available to reduce the impact of utility bills during the time we are asking our community to work from or otherwise stay at home to help reduce the spread of the coronavirus. At a minimum, the City Manager should consider adjusting eligibility criteria for the Plus 1 emergency financial aid program to make it accessible to individuals who

have experienced an impact to their job or earnings as a result of COVID-19 and
consider other options for utility rate relief for residential customers.

ADOPTED: _____, 2020 **ATTEST:** _____
Jannette S. Goodall
City Clerk