



## Recommendation for Action

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**File #:** 20-1817, **Agenda Item #:** 61.

4/9/2020

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### **Posting Language**

Approve an ordinance waiving unstickered extra trash fees for the period from March 23, 2020 until the Mayor's Stay Home - Work Safe Order No. 20200324-007 has been lifted, or until otherwise directed by City management, to encourage Austin Resource Recovery customers to stay home and to dispose of their trash in a manner that reduces the risk of nuisance conditions from trash that may be improperly disposed.

### **Lead Department**

Austin Resource Recovery

### **Fiscal Note**

A fiscal note is attached.

### **Prior Council Action:**

Council approved Resolution No. 20200326-092 directing the City Manager to identify and evaluate options for reducing utility bill impacts for customers affected by the coronavirus pandemic.

### **For More Information:**

Ken Snipes, Director, Austin Resource Recovery, 512-974-1926; Victoria Rieger, Finance Division Manager, 512-974-1960; Brent Paige, Financial Manager, 512-974-7759.

### **Additional Backup Information:**

In response to the Council resolution directing the City Manager to identify and evaluate options for reducing utility bill impacts for customers affected by the coronavirus pandemic, and due to difficulties that residents might experience in purchasing extra trash stickers from grocery stores during this time period, the Department recommends waiving fees related to extra trash picked up from the curb. This action will allow customers to place at the curb beside their carts any properly closed or tied trash bags that exceed the capacity of their carts without being charged as they normally would by the City.

### **Strategic Outcome(s):**

Health and Environment.