

General Manager's Report

Jackie Sargent
General Manager



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City of Austin Emergency Financial Assistance Plus 1 Program

- To request utility bill assistance go to www.austinbillhelp.com
- AE has processed financial help payments to 2,273 customers
- \$712,070 in utility bill relief since April 9
- FY to date, Plus 1 program has provided over \$1.76 M
- Network of 56 nonprofit community social services partners



Recent Awards and Events





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