



Recommendation for Action

File #: 20-3102, **Agenda Item #:** 37.

10/15/2020

Posting Language

Authorize negotiation and execution of a contract with Motorola Solutions Inc. D/B/A Motorola, to provide maintenance and support of the communications infrastructure for the Greater Austin Travis County Regional Radio System, for a term of six years in an amount not to exceed \$33,000,000.

(Note: Sole source contracts are exempt from the City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program; therefore, no subcontracting goals were established).

Lead Department

Purchasing Office.

Client Department(s)

Communications and Technology Management.

Fiscal Note

Funding in the amount of \$5,500,000 is available in the Fiscal Year 2020-2021 Operating Budget of Communications and Technology Management. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Sole Source.

Prior Council Action:

For More Information:

Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or AgendaOffice@austintexas.gov <<mailto:AgendaOffice@austintexas.gov>> or to Brett Hardy, at 512-322-6122 or Brett.Hardy@austintexas.gov <<mailto:Brett.Hardy@austintexas.gov>>.

Council Committee, Boards and Commission Action:

May 4, 2020 - Reviewed and approved by the Greater Austin Travis County Regional Radio System Governing Board.

Additional Backup Information:

The contract is for the maintenance, support, and repair of the communication infrastructure for the Greater Austin-Travis County Regional Radio System (GATRRS). Services include a call center for creation and tracking of trouble tickets, remote monitoring of all radio system sites and components, dispatch of technicians to make needed repairs, and replacement and repair of defective parts. Additional services, such as a "hosted" online shop management application for work orders, inventory tracking, and billing, are potential options that

may be considered and expanded under this contract.

The existing contract expires on October 31, 2020. Since the last maintenance contract was put in place, radio system infrastructure has expanded to include additional microwave network paths, more radio repeaters for better coverage and capacity, more consoles and equipment for backup dispatching capabilities, and expanded voice “logging” (recording) capabilities. These changes have been made to keep up with growth in the Austin/Travis County area and consequent growth in demand for better coverage, capacity, resiliency, and recording on the radio system; they have also led to increased maintenance and support costs.

This is a replacement sole source contract. Motorola is the sole supplier for products, infrastructure, and services for radio communications equipment that is fully integrated and compatible with the GATRRS.

Approximately 35% of the annual expense is reimbursed to the City by the GATRRS partners; Austin Independent School District, Travis County, and The University of Texas at Austin.

Strategic Outcome(s):

Safety; Government That Works for All.