

# CENTRAL HEALTH BOARD OF MANAGERS

## APPLICANT CONTACT SHEET

Applicant Contact Information	
Name: Amit Motwani	
Spouse's Name:	
Home Telephone # [REDACTED]	Cellular # (Optional)
Email Address [REDACTED]	
Residential Home Address (No PO Box) 915 Valdez St. Austin, TX 78741	

Applicant Demographic Information			
Date of Birth: [REDACTED]		Gender (Optional): Male	
County Commissioner Precinct: 4		Council District: 3	
<input type="checkbox"/> African-American	<input checked="" type="checkbox"/> Asian	<input type="checkbox"/> Hispanic	
<input type="checkbox"/> White	Other:	<input type="checkbox"/> Prefer Not To Indicate	
Do you have a disability? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			
Type (Optional)			
<input type="checkbox"/> Cognitive	<input type="checkbox"/> Hearing	<input type="checkbox"/> Mobility	<input type="checkbox"/> Visual
<input type="checkbox"/> Other			

How did you learn about this vacancy?		
<input type="checkbox"/> County website	<input type="checkbox"/> City website	<input checked="" type="checkbox"/> Facebook/Twitter
<input checked="" type="checkbox"/> Friend/Associate	<input type="checkbox"/> News Story	<input type="checkbox"/> Next Door
Professional/Civic Organization: Central Health Community Health Champions alumni communications		
Other:		

## CENTRAL HEALTH BOARD OF MANAGERS APPLICATION

### Applicant Name

Amit Motwani

### Education/Training History

#### High School or equivalent (G.E.D.)

Jersey Village Sr High School - Honors Graduate (Houston, TX)

Undergraduate School: University of Texas at Austin

Degree: Undeclared Business Honors Undergraduate 1995-1997

#### Graduate School:

Degree:

Licenses/Certifications:

### Current Employment Information

Name Self Employed

Work #

Email

Address: Home Office

### Most Recent Past Employment and Career Experience (include a separate detailed resume.)

Employer United Way for Greater Austin

Job Title Chief Information Officer

## Other Highlights

In my time as *Chief Information Officer (CIO) at United Way*, I was charged with helping guide the organizations transformative trajectory by means of harmonizing short term goals and milestones with the strategic plan. I was the executive lead in technology, operations, strategy, and analytics

Preceding my time at *United Way*, I served as *Director of Education and Social Services at El Buen Samaritano*, one of the best examples of how clinical care and social support services can be successfully paired to improve health outcomes—I had the privilege of working alongside hundreds of families to ensure the best long term outcomes for themselves—and their communities.

I believe my demonstrated strength in executive administration, operations and corporate governance can be of substantial additional value to the Board of Managers—in the face of daunting inequity, I’m enthused about the opportunity to steward and safeguard our Health District’s innovative and essential work, and I’m honored and thankful for the opportunity for your consideration.

## Current Professional Memberships and Business Achievement

- Central Health Community Health Champion (2017) alumnus
- Startup Team Member and Chief Technology Officer of Community TechKnowledge (CTK, Inc) now dba [Social Solutions Global](#)
- Featured speaker and panelist across the US and UK on nonprofit data collection and impact reporting, interviewed for multiple publications, including the [Nonprofit Times](#) (2001)
- Speaker and panelist at the Siemer Institute for Family Stability Conference (2017) on looking upstream at social health determinants
- Facilitated [Panel on Dual Generation programs and Social Health Determinants](#) at College For Behavioral Health Leadership (Hosted at Lifeworks 2017)
- Commissioned and led a [policy research project \(PRP\)](#) on 2-Gen Antipoverty Strategies with a student cohort at the LBJ School of Public Affairs, instructed by leading labor economist and professor [Dr Chris King](#). The project yielded deliverables of a social services needs assessment for Austin, coupled with monetization metrics for social service interventions, and a very cool [digital social health indicator visualization tool](#)
- 2012 City of Austin Inaugural Cityworks Academy Graduate
- 2019 Austin ISD UpClose Program Graduate

## Public Service (Include participation in local, state, and federal governmental processes.)

- Board Member: [City of Austin Urban Renewal Board](#) Appointed by Mayor Steve Adler (Active)
- Commissioner: [City of Austin Community Development Commission](#) Appointed by CM Pio Renteria (Active)
- Nonprofit Board Member: [Project Schoolhouse](#) (Active)
- Nonprofit Board Member: [Casa de la Cultura](#) (Active)
- Advisory Board Member: [DAWA - Diversity, Awareness, Wellness in](#) Action (Active)
- Advisory Board Member: [Missionbox, Inc](#) (Active)

## Civic Participation And Community Leadership Roles

- City Council District 3 Candidate – campaign squarely focused on economic and health disparities (2018)
- Built and launched the United Way for Greater Austin [“2-Gen” \(Dual Generation Programs\)](#) provider network and advisory council and funding stream, uniting over 60 organizations in the public, private and nonprofit service sectors to advance best practices in comprehensive human centered social service delivery
- Please review Board roles above for cross-application.
- In addition to the many boards that I have been privileged to volunteer to serve on, I am currently working to develop a musician’s alliance to spotlight areas of humanitarian crisis locally and amplify community momentum to build and activate solutions.

## Health and Human Services Experience and/or Knowledge

I have nearly 20 years of health and human service experience, 15 years working with local nonprofits in varying capacities including program direction, impact measurement, service provision, referral and navigation, volunteer management, information systems, database management, and grants/contracts/reports administration. Applicable professional experience may be found in detail on my included resume as related to the following organizations:

- United Way for Greater Austin (2-1-1)
- El Buen Samaritano
- Phoenix Houses of Texas
- Boys and Girls Clubs
- Literacy Austin
- Lifeworks
- Community TechKnowledge (CTK)

## Skills and Experience

x Administration Management	o Event Planning	o Medical
x Behavioral Health	x Finance/Budget	x Operations
o Business and Tax	x Government	o Philanthropy/Fund Raising
x Chemical Dependency/Addiction	o Human Resources	x Public Health
x Community Advocacy	o Legal	o Public Relations
x Education	o Marketing	x Writing/Communication

## Statement of Purpose

In 150 words or less briefly summarize why you are seeking this judicial appointment.

As a person of color who has lived in Austin for 25 years, as much as I've seen this city grow—through many lenses, I must say this city has certainly seen me grow, as well. Though I've a broad array (and rare combination) of commercial and nonprofit social service expertise, I'm laser focused inasmuch as my passion around universal and equitable access to basic needs and clinical care for all—not just in my community and country, but globally. I believe that individual, family, and community outcomes are inextricable, and I've spent a substantial portion of my career exploring and implementing interventions that yield evidence to validate the same. My professional career and civic involvement demonstrate an unrelenting commitment to efficaciously—leveraging partnerships when advantageous—enable self-empower underserved communities to equitably pursue opportunity and economic mobility. In addition to strong administrative and executive operations, governance, and finance acumen, my personal connection to many health equity issues propels my community involvement.

**NOTE: PLEASE ATTACH A RÉSUMÉ.**

**CENTRAL HEALTH BOARD OF MANAGERS  
CERTIFICATION OF APPLICANT**

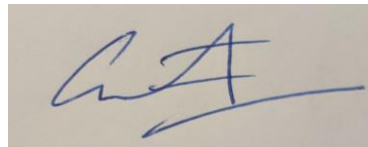
I hereby certify that the foregoing and any attached statements are true, accurate and complete. I agree that any misstatement, misrepresentation, or omission of a fact may result in my disqualification for appointment. I assign and hereby give Travis County and the City of Austin full authority to conduct background investigations pertinent to this application.

I agree to file the attached affidavit of eligibility prior to being considered for an appointment by Travis County of the City of Austin. I further agree to file an amendment in the event my status should change during the tenure of my appointment.

Amit Motwani

---

**Printed Name**



(Electronic Image)

---

**Applicant's Signature**

**02/07/2020**

---

**Date**

**Please submit completed application and attachments to either:**

[IGR@traviscountytx.gov](mailto:IGR@traviscountytx.gov) or [Stephanie.Hall@austintexas.gov](mailto:Stephanie.Hall@austintexas.gov)

**APPLICATIONS RECEIVED AFTER THE DEADLINE WILL NOT BE ELIGIBLE FOR  
CONSIDERATION.**

# Amit Motwani

915 Valdez St  
Austin, Texas 78741

## Applicable Skills

- **Strategic Planning and Administration** - 15+ years experience aligning technology vision with organizational strategy: strategic planning, impact measurement and process modeling for client tracking, service delivery, referral and navigation, volunteer management, enterprise information systems, and grants/contracts/reports administration.
- **Executive Management** - 15+ years of staff management experience, having managed large and multi-faceted cross functional teams. Effective and aggressive vendor management is founded on recognition of incentive alignment and milestone-driven contract management.
- **Collaborative Leadership** - Created, led, and participated in many interagency collaboratives, frequently leveraging contacts and relationships at key community assets including churches, schools, government, commercial and nonprofit organizations
- **Public Speaking** -Trainer and featured speaker and panelist at conferences in the US and UK, comfortable and excellent engaging large audiences in both English and 100% fluent Spanish
- **Database Management and Analytics** - 20 years database design, management and integration of multiple systems for productivity, outputs, and outcomes reporting (Includes Excel, Access, MySQL and the majority of mainstream database or RDBMS applications). Profound understanding of data architecture--ability to effectively hire for and direct the development of data visualization tools
- **Enterprise IT Security and Operations Infrastructure**– 15+ years in both client and vendor side information technology development, planning, integration, and management. Development of internal compliance standards, policies and procedures, and business process/workflow modeling.

---

## Nonprofit Administration and Management:

**United Way for Greater Austin**  
**Chief Information Officer**

**(Austin, TX)**  
**June 2016 - October 2019**

- Executive lead responsible for guiding technology, strategy, analytics, and operations to cross-functionally fulfill mission through the paradigm of the strategic plan
- Operationalized strategic plan implementation; implemented OKR (Objectives, Key Results) framework to ensure alignment around and quarterly management of organization-wide goals and KPI's.
- Set objectives and strategies for the IT Systems and Operations department, selecting and implementing appropriate technologies to streamline internal operations and optimize strategic benefits for a staff of over 100. Projects included process modeling, human-centered design, CRM rollout, call center infrastructure, cloud migration (server virtualization) and integration of over 14 disparate systems in inherited software "stack."
- Updated and implemented modern day policies and procedures to govern operations, data access and security, risk management, and related compliance (HIPAA and FERPA).
- Led the creation of cross-functional data and analytics team, directing development of business intelligence and data visualization products to inform organizational investments and demonstrate ROI to community stakeholders.
- Elevated from Sr. Director role managing national and local nonprofit collaborations around Economic and Social Opportunity - developed monetization metrics to demonstrate ROI of program impact.

**El Buen Samaritano Episcopal Mission**  
**Director of Education and Social Services**

**(Austin, TX)**  
**October 2013 - October 2015**

- Directed the implementation and integration of education, community health, and social service programs and up to 18 staff members and 70 volunteers.
- Redesigned and implemented digital intake (with Apricot) and registration workflow (procedural and digital) to maximize staff efficiency and ensure optimal customer service.
- Implemented online data-tracking system (at 90% lower cost than previously projected budget) to successfully track and measure program outcomes, resulting in over \$200K contract renewal
- Improved program performance by 200% by contract-defined metrics during a period of heavy fiscal austerity over two fiscal years
- Defined and developed the organization's first quality metrics to accompany outcomes related to family literacy programs; developed the organization's first data-based metrics for cost per client and ROI
- Implemented client feedback process; improved upon satisfaction survey results over 6 consecutive terms

**Phoenix Houses of Texas  
Prevention Program Supervisor**

**(Austin, TX)  
January 2010 - October 2013**

- Led and implemented instruction of family, parenting, and social/emotional skills curriculum (for adults and youth) in schools, housing communities, and other partner sites; measured and reported program outcomes; assisted client families with area resource referrals
- Conducted client outreach and instituted successful recruitment/event planning strategies,
- Implemented no-cost data systems for intra-team collaboration and program reporting.
- Established partnerships with local institutions (e.g. HACA, AISD, churches) to leverage disparate resources and ensure core program sustainability beyond the scope of erratic grant cycles

**El Buen Samaritano Episcopal Mission  
Education Program Coordinator**

**(Austin, TX)  
December 2008 - June 2009**

- Managed curriculum, enrollment, membership, and administration of ESL, Literacy, Computer Literacy, GED and Citizenship classes offered at El Buen Samaritano
- Developed electronic database and reports administration to accurately track participants and report to stakeholders.
- Frequent substitute teaching in all subjects.
- Managed and trained over 70 volunteers to lead the instruction of over 1200 students.

**Literacy Austin  
Program Associate and Data Manager**

**(Austin, TX)  
April 2007-December 2008**

- Facilitated ESL (English as a Second Language) and ABE (Adult Basic Education) Basic Literacy Program
- Instruction, curriculum development, volunteer management, grant reporting, database management and substitute teaching

**Sabbatical  
Notable Professional Experience**

**(Central and South America)  
December 2004 - March 2007**

- JMC Languages, English Instructor, Buenos Aires, Argentina, September 2006-February 2007
- BiCultural Instituto de Idiomas, English Instructor, Bogotá, Colombia, May 2006-August 2006
- Colegio del Pueblo de Mérida, English Instructor, Mérida (Ometepe), Nicaragua, Oct/Nov 2005
- Guatelinda Centro de Idiomas English Instructor, Antigua, Guatemala, June 2005 -September 2005
- Viva Medical Transcription, Buenos Aires, Argentina (Nov 2006-February 2007)  
(Led third-party database development and managed global transcription teams)

**Lifeworks  
GED and Job Skills Instructor**

**(Austin, TX)  
February 2004-December 2004**

- Developed curriculum, counseled, and taught students between the ages of 16 and 27 years in Math, Science, Social Studies, English Reading and Writing to assist in the students' acquisition of GED certificate (High School Equivalency).
- Managed intake and referral of students from the court system, public school disciplinary systems, or the Lifeworks Youth Shelter.
- Developed 'JobSkills' curriculum and instructed students in professionally related themes such as technology application, resume development, and interview skills.
- Managed client database (informal system) and submitted grant reporting of outputs and outcomes



## **Commercial Technology Implementation and Management:**

**CTK/Community TechKnowledge, Inc (Now dba [Social Solutions](#))**

**Chief Technology Officer**

**(Austin, TX and London, UK)  
October 1999 - December 2003**

- Founding Member - integral in all levels of the creation of data tracking systems for NGOs, social service providers and funding organizations in the US and worldwide. Developed the initial application prototype and managed all company-wide technical database applications, including contact management and mail server. Directed and assured resolution of all internal and external help-desk requests within custom-developed trouble-ticket resolution database system.
- HIPAA compliance officer - responsible for interpreting initial iterations of electronic data security policy in the US and UK and implementing policy as a business associate. Provided guidance to NGO clients in their adherence to the same directives including HIPAA, Safe Harbor, and EU's Data Protection Act
- Featured speaker and panelist for technology forums across the U.S. and U.K. with the goal of educating and assisting NGO executives with SaaS and other technology solutions
- Led globalization efforts and served as interim managing director of UK office
- Directed training for executives and service providers at all levels within the NGO client base in computer software applications and impact tracking for funding and parent organizations.
- Planned, designed, and maintained software development strategy, including identifying product platforms, selecting network architecture, hosting architectures, and data management schemes in a scalable format for mass deployment .

**Harte-Hanks, Inc.**

**Database Developer/Supervisor**

**(Austin, TX)  
October 1997 - October 1999**

- Managed software development tasks of Programming department and reported to IT Director.
- Designed and maintained a variety of CRM database interfaces to facilitate a broad range of call center and shipment tracking applications driven by a Web front-end and administered by a database back-end.
- Collaborated with account executives and clients to properly identify specifications for custom user interfaces to be designed by the application development team; trained clients in these custom applications
- Generated custom reporting for inbound and outbound telemarketing clients on a weekly basis.

**Cornerstone Integrated Services dba Harte-Hanks**

**Data Manager**

**(Austin, TX)  
July 1997 - October 1997**

- Organized and managed data entry and list maintenance by applying experience in multiple database applications including FoxPro, Microsoft Access, Microsoft Excel, and Lotus Notes.
- Streamlined data management procedures in order to ensure maximum efficiency (e.g. researching and discovering data import shortcuts to circumvent lengthy server response).
- Structured and improved reporting mechanisms, integrated reporting systems with call center ACD switch to provide real-time monitoring of employee statistics.  
Trained and managed data management hires and achieved significant (double) improvements in their productivity.
- Trained and managed data management hires and achieved significant (2x) productivity gains

**Blue Sky Marketing dba Harte-Hanks**

**Technical Support**

**(Austin, TX)  
February 1997 - July 1997**

- Resolved Technical support requests/resolutions in Lotus Notes and Microsoft Access databases.
- Developed database tracking systems and related reporting tools to track productivity of the start-up marketing firm (CIS) that was later acquired by Harte-Hanks

## **Education:**

**University of Texas Austin, TX**

**Undeclared Business Honors Undergraduate Attended 1995 - 1997**

**CENTRAL HEALTH BOARD OF MANAGERS**  
**CONFLICT OF INTEREST DISCLOSURE AFFIDAVIT**

STATE OF TEXAS                   §  
COUNTY OF TRAVIS           §

On this day, Amit Motwani appeared before me, the undersigned notary public, and after I administered an oath, upon his/her oath, he/she said:

"My name is Amit Motwani. I am competent to make this affidavit. The responses to the questions stated in this affidavit are within my personal knowledge and are true and correct. In this affidavit, "Central Health" means the Travis County Hospital District d/b/a Central Health and "Board" means the Board of Managers of Central Health. I am making this affidavit to disclose potential conflicts of interest that might affect my ability to serve on the Board and to verify that I meet all eligibility requirements for appointment to the Board.

"I understand that providing no information in the space provided in items 4 through 25 is a statement that these circumstances do not apply to either my spouse or me as applicable and I affirm that all of the following statements are true and correct.

1. I reside in Travis County, Texas.

**EMPLOYMENT**

2. I am not an elected official.

3. My **spouse's** employer is N/A.

My **spouse** works in N/A (department).

My **spouse's** position title is N/A.

**FINANCIAL RELATIONSHIPS**

4. If my employer has, or is expected to have, a financial relationship (other than as a taxpayer) with any of the following entities, I have marked an X in the box preceding the entity:

- ☐ Central Health
- ☐ City of Austin
- ☐ Travis County
- ☐ Ascension Health
- ☐ Austin Independent School District
- ☐ Central Texas Community Health Centers (d/b/a CommUnityCare)
- ☐ Community Care Collaborative (CCC)
- ☐ Foundation Communities
- ☐ Health Alliance for Austin Musicians (HAAM)

- ☐ Hospital Corporation of America (HCA)
- ☐ Husch Blackwell
- ☐ Huston-Tillotson University
- ☐ Integral Care (ATCIC)
- ☐ Lone Star Circle of Care
- ☐ People's Community Clinic
- ☐ Planned Parenthood of Greater Texas
- ☐ Sendero Health Plans
- ☐ Seton Healthcare Family
- ☐ SIMS Foundation
- ☐ St. David's HealthCare

- ☐ The University of Texas at Austin  
☐ United Way Greater Austin

- ☐ University of Texas System  
☐ Another entity, not listed

If you selected any of the above entities, please state your financial relationship. If you selected another entity, not listed, please include the entity name:

\_\_\_\_\_ N/A \_\_\_\_\_

5. If my spouse's employer has, or is expected to have, a financial relationship (other than as a taxpayer) with any of the following entities, I have marked an X in the box preceding the entity:

- ☐ Central Health  
☐ City of Austin  
☐ Travis County  
☐ Ascension Health  
☐ Austin Independent School District  
☐ Central Texas Community Health Centers (d/b/a CommUnityCare)  
☐ Community Care Collaborative (CCC)  
☐ Foundation Communities  
☐ Health Alliance for Austin Musicians (HAAM)  
☐ Hospital Corporation of America (HCA)  
☐ Husch Blackwell

- ☐ Huston-Tillotson University  
☐ Integral Care (ATCIC)  
☐ Lone Star Circle of Care  
☐ People's Community Clinic  
☐ Planned Parenthood of Greater Texas  
☐ Sendero Health Plans  
☐ Seton Healthcare Family  
☐ SIMS Foundation  
☐ St. David's HealthCare  
☐ The University of Texas at Austin  
☐ United Way Greater Austin  
☐ University of Texas System  
☐ Another entity, not listed

If you selected any of the above entities, please state your financial relationship. If you selected another entity, not listed, please include the entity name:

\_\_\_\_\_ N/A \_\_\_\_\_

6. If I intend to seek a business arrangement with Central Health, the type of business is stated below:

\_\_\_\_\_ N/A \_\_\_\_\_

7. If my **spouse** intends to seek a business arrangement with Central Health, the type of business is stated below:

\_\_\_\_\_ N/A \_\_\_\_\_

8. If I do work for or participate in the management of any organization (other than a political subdivision) that receives funds from Travis County or the City of Austin or is expected to receive funds from Central



Health, the name of the organization, the entity providing funds and the type of funding are stated below:

N/A

9. If my **spouse** does work for or participates in the management of any organization (other than a political subdivision) that receives funds from Travis County or the City of Austin or is expected to receive funds from Central Health, the name of the organization, the entity providing funds and the type of funding are stated below:

N/A

#### INDEPENDENCE

10. If I am employed or engaged in a business or professional activity that might cause me to disclose confidential information acquired as a result of my being a member of the Board, the name of the business or activity is stated below:

N/A

11. If my **spouse** is employed or engaged in a business or professional activity that might cause me to disclose confidential information acquired as a result of my being a member of the Board, the name of the business or activity is stated below:

N/A

12. If I am employed or engaged in any activity that could significantly impair my independence of judgment in the performance of my official duties as a member of the Board, the name of the activity is stated below:

N/A

13. If my **spouse** is employed or engaged in any activity that could significantly impair my independence of judgment in the performance of my official duties as a member of the Board, the name of the activity is stated below:

N/A

- 
14. If I own an interest in real property that is expected to be acquired for a Central Health project, the location of the property is stated below:

N/A

15. If my **spouse** or **minor children** own an interest in real property that is expected to be acquired for a Central Health project, the location of the property is stated below:

N/A

16. If I have material personal investments that could create a conflict between my private interests and the interests of Central Health, the type and extent of those investments is stated below:

N/A

17. If my **spouse** or **minor children** have material personal investments that could create a conflict between their private interests and the interests of Central Health, the type and extent of those investments is stated below:

N/A

18. If I own or control, either directly or indirectly, more than 10% of the stock or shares of a company that receives funds from Travis County or the City of Austin or is expected to receive funds from Central Health, the name and percentage of ownership of those companies are stated below:

N/A

19. If my **spouse** or **minor children** own or control, either directly or indirectly, more than 10% of the stock or shares of a company that receives funds from Travis County or the City of Austin or is expected to receive funds from Central Health, the name and percentage of ownership of those companies are stated below:

N/A

20. If I use or receive a substantial quantity of goods or services from Travis County or the City of Austin, or expect to receive a substantial quantity of goods or services from Central Health, the type and approximate annual quantity are stated below:

N/A

21. If my **spouse** or **minor children** use or receive a substantial quantity of goods or services from Travis County or the City of Austin, or expect to receive a substantial quantity of goods or services from Central Health, the type and approximate annual quantity are stated below:

N/A

**LOBBYING AND CONSULTING**

22. If I am an owner, officer, employee, manager or paid consultant of any association either involved in the field of health care services or supplies, or lobbying for health care services, my position and the name of the association are stated below:

N/A

23. If my **spouse** is an owner, officer, employee, manager or paid consultant of any association either involved in the field of health care services or supplies, or lobbying for health care services, my position and the name of the association are stated below:


N/A

24. If, currently or during the last three years, I am or was a lobbyist for compensation at or on behalf of Travis County or the City of Austin, my activities and on whose behalf they were provided are stated below:

N/A

25. If, currently or during the last three years, my **spouse** is or was a lobbyist for compensation at or on behalf of Travis County or the City of Austin, my **spouse's** activities and on whose behalf they were provided are stated below:"

N/A



Signature

Printed Name: AMIT MOTWANI

SWORN TO and SUBSCRIBED before me by Amit Motwani on 2/7, 2020.



Notary Public in and for the State of Texas

