Program: Plus 1 – Austin Energy	
Program start date	FY2006; COVID relief funds added 4/9/2020
Target Recipient Populations	COA Utilities residential customers experiencing temporary financial difficulty
Funding Source(s)	Community Benefit Charge (CBC), Operational Reserve Funds, Donations
Total Funding Amount	FY20 - \$2.3M + \$10M COVID relief FY21 - \$2.3M + ~\$4.6M carryover
Total Funding Expended to date	FY20 - \$7.4M FY21 - \$4.5M through Jan 31
Expiration on Funding (if applicable)	FY21
Self-Assessment of Performance (Grade A-D)	A
Additional Notes	

