



Recommendation for Action

File #: 21-1405, **Agenda Item #:** 6.

2/25/2021

Posting Language

Approve a resolution relating to evaluating and mitigating the effects of the recent weather emergency on city residents, including their city utility bills.

Additional Backup Information:

The recent cold weather emergency caused widespread power outages and many residents and businesses sustained burst pipes and associated water leaks. The associated increase in water flow through meters will cause many utility customers to see increased billed consumption and will also adversely impact the calculation of their future wastewater charges under current billing methodology. City staff will bring forward recommended means of billing adjustments to mitigate adverse utility bill impacts at an upcoming Council meeting.

Strategic Outcome(s):

Economic Opportunity and Affordability; Government that Works for All.