



Recommendation for Action

File #: 21-1407, **Agenda Item #:** 8.

2/25/2021

Posting Language

Approve an ordinance waiving city utility late fees, and declaring an emergency.

Additional Backup Information:

The recent weather event and resulting power and water outages have caused severe disruptions and hardship to the lives and businesses of city utility customers. The needs of customers to focus on restoration and repair efforts may impede their ability to make timely utility bill payments. The City has already confirmed that customers are protected from the possibility of rate spikes due to the fact that city rates are fixed and determined by Council. Nonetheless, it will be prudent to suspend late fee payments to allow city residents and businesses to focus on needed repair and restoration efforts. The state has issued a moratorium on water and electric late fees in the deregulated portions of the state and this action will, at a minimum, do the same for city utilities.

Strategic Outcome(s):

Government that Works for All; Economic Opportunity and Affordability.