Community Services Block Grant Programmatic/Financial Report February 9, 2021

The Community Services Block Grant funds the delivery of services to low income Texas residents in all 254 counties. These funds support a variety of direct services in addition to helping maintain the core administrative elements of community action agencies.

For the City of Austin, the grant provides funding for the delivery of basic needs, case management, preventive health and employment support services through the City's six (6) Neighborhood Centers and the three (3) Outreach Sites.

- Basic Needs (food, clothing, information and referral, notary services, transportation, car safety education and car seats, tax preparation, Blue Santa applications, fans, Thanksgiving food baskets and other seasonal activities);
- **Preventive Health** (screenings for blood pressure, blood sugar including a1C, and cholesterol; pregnancy testing; health promotion presentations, coordination and participation in health fairs, immunizations, coordination of wellness activities, linkages to medical home providers and diabetes case management);
- Case Management (individual/family support counseling, advocacy, self-sufficiency case management, crisis intervention, linkages with employers, educational opportunities and training, and working with individuals on quality of life issues);
- **Employment Support** (intake, assessment and goal setting, job readiness training, job placement assistance, and job retention services)

Expenditures Categories	2020 Contract Budget	Cumulative Expenditures as of 12/31/20	% of Total
Personnel	\$693,764.20	\$682,677.81	98.4%
Fringe Benefits	\$394,116.34	\$319,513.38	81.1%
Other	\$14,225.46	\$5,357	38%
Total	\$1,102,106	\$1,007,548.19	91.4%

Austin Public Health Report on PY19 Community Action Plan

Transition Out of Poverty Goal		Goal	Achieved	Success Rate%
ТОР	Individuals who transitioned out of poverty	43	25	58%

MISSION: To prevent disease, promote health, and protect the well-being of our community.

TOP 5 NEEDS: Housing; Health; Employment; Basic Needs; Education

Report Date <u>December 2020</u>

FNPI	Outcome Description	Target	#Enrolled	#Achieved	Success Rate %
4	Housing				
4E	Households who avoided eviction		915	915	183%
4E	Households who avoided eviction (CARES ACT)		264	264	100%
5	Health and Social/Behavioral Development		#Enrolled	#Achieved	Success Rate %
5B	Individuals who demonstrated improved physical health and well being	15	103	81	79%
5D	Individuals who improved skills related to the adult role of parents/caregivers	50	7	5	71%
SRV	Service Description	Number Served			
30	Tax Preparation Programs	339			
4C	Rent Payments	915			
4C	Rent Payments (Cares Act)	264			
41	Utility Payments		291		
5A	Immunizations 370		370		
5]]	Food Distribution	25,725			
7A	Case Management 54				
7B	Eligibility Determinations		L,726		
7D	Transportation		78		
7N	Emergency Clothing		87		
3A.1	Total number of volunteer hours donated to the Agency	1,607			

Programmatic/Administrative Updates

1. <u>Neighborhood Services Unit Vacancies</u> – In the process of hiring 1 Community Worker at the South Austin Neighborhood Center (SANC) and at the St. John Neighborhood Center (SJCC) and 1 Social Worker for the Crisis Intervention Team (CIT).

- 2. CDC Nomination/Selection (Elections) Spring 2021 The following CDC seats terms are ending on February 28, 2021: Montopolis, Colony Park, St. John, Dove Springs, East Austin, South Austin and North Austin. We are coordinating with NHCD and the responsible organizations to facilitate the Nomination/Selection meetings. The nomination/selection meeting for the Rosewood Zaragosa/Blackland seat had to be postponed due to several COVID-19 cases. If any of you are interested in serving a 4-year term you will need to attend the nomination/selection meeting. Please contact me via email if you have any questions. We are working with NHCD Staff to facilitate these elections.
- 3. Neighborhood Services Due to the City of Austin's COVID-19 response and safety measures our Neighborhood Centers were closed to the public at 6pm on March 16, 2020. We are now offering Food Pantry Curbside by appt. only services. We continue to process Emergency Rental & Utilities Assistance applications in collaboration with the Austin Area Urban League. Per CDC request, the back-up has the NSU Food Distribution Demographic Data for 2020.
- 4. Community Needs Assessment Community Needs Assessments are an integral part of a Subrecipient's planning and are to be used to set the direction for their work. Section 676(b)(11), of the CSBG Act states "...an assurance that the State will secure from each eligible entity in the State...a community action plan...that includes a community needs assessment for the community served, which may be coordinated with community needs assessments conducted for other programs...."
- <u>CARES ACT CSBG Funding</u> The Texas Department of Housing & Community Affairs TDHCA) has awarded the Neighborhood Services Unit CARES ACT CSBG funds with the purpose of assisting eligible clients with COVID-19 related needs such as rental assistance through July 31, 2021. In November we began working with the Austin Area Urban League to begin processing financial assistance payments for eligible clients.
- 6. Austin Energy Plus 1 Program Serious illness, a recent job loss, or a pandemic can make it difficult for some customers to pay their utility bills. The Plus 1 fund helps by providing emergency financial aid to customers who are having a temporary problem paying their utility bills. We continue to assist clients with utility assistance using these funds.