



Authority of ERCOT

Granted authority by the State of Texas
Public Utility Commission

Responsible for bulk electric system
operations and planning



Polar Vortex

Multiple ice storms.

Cumulative icing on trees

Fine crystalline snow

High wind events



Employees

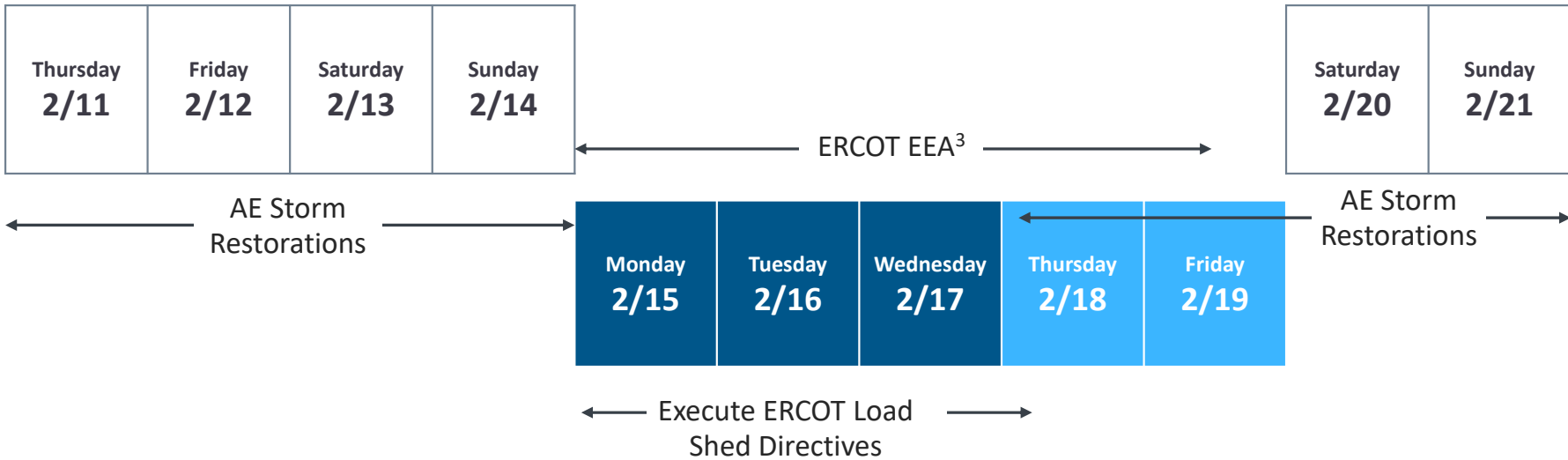
Working around the clock

Sequestering of staff and personnel





Polar Vortex – Numerous waves of winter storms



ERCOT Directives

- ERCOT generation supply not adequate to meet demand
- Rotating Load Shed expectation
- Voluntary Appeals for conservation

Other Considerations

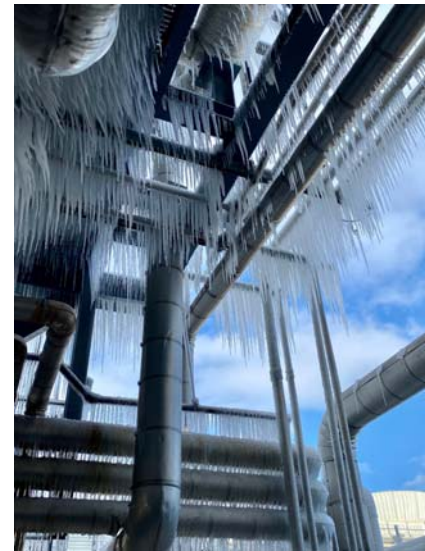
- Cold load pickup
- ERCOT Power Supply performance
- Natural Gas availability
- Critical Customers (hospital, police, fire)
- Automatic Load Shed (voltage & frequency)
- Mutual Aid assistance

Emergency Declarations

- Federal & State declarations



Ice on power and communication lines



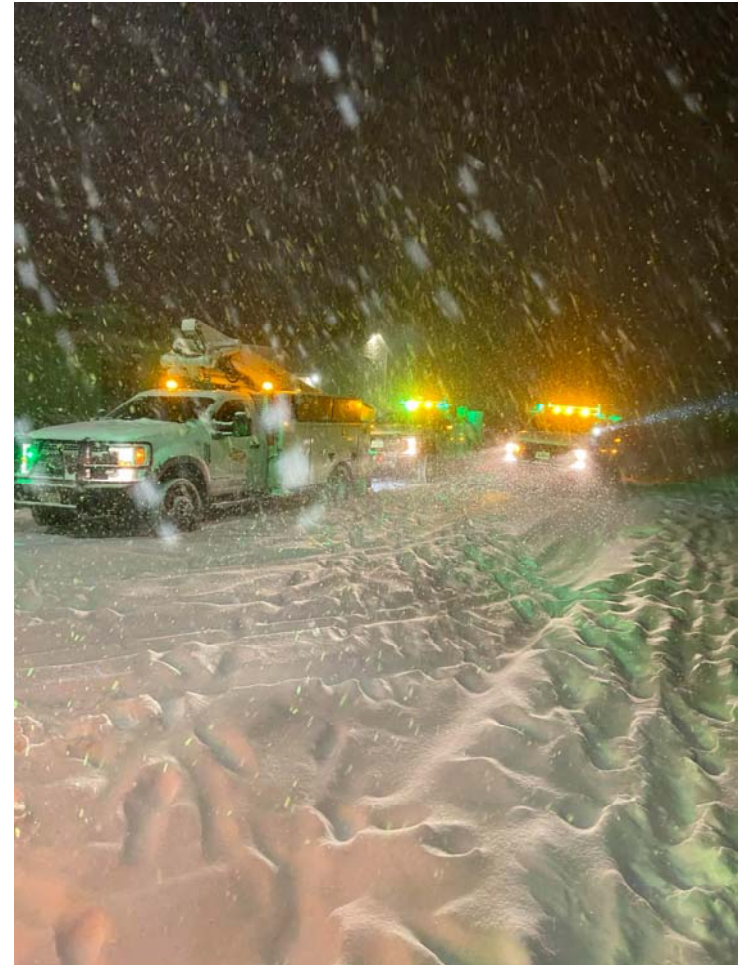
Sand Hill Power Plant



Austin Energy crews working to restore power



Austin Energy crews removing tree limbs from power lines



Austin Energy crews en route to restore power