



**AUSTIN ENERGY UTILITY OVERSIGHT COMMITTEE  
MINUTES**

**SPECIAL CALLED MEETING  
March 3, 2021**

The Austin Energy Utility Oversight Committee convened in a special called meeting on Wednesday, March 3, 2021 at 301 W. 2<sup>nd</sup> Street in Austin, Texas. This meeting was held jointly with the Austin Water Oversight Committee.

**Chair Leslie Pool called the committee meeting to order at 1:04 p.m.**

**Committee Members in attendance:**

Council Member Leslie Pool, Chair  
 Council Member Kathie Tovo, Vice Chair  
 Mayor Steve Adler  
 Mayor Pro Tem Natasha Harper-Madison  
 Council Member Vanessa Fuentes  
 Council Member Sabino “Pio” Renteria  
 Council Member Gregorio Casar  
 Council Member Ann Kitchen  
 Council Member Mackenzie Kelly  
 Council Member Paige Ellis  
 Council Member Alison Alter

**BRIEFINGS**

**1. Austin Energy February Winter Storm Event Briefing**

- Austin Energy General Manager Jackie Sargent gave opening remarks. Sidney Jackson, Deputy General Manager and Chief Operating Officer provided an event overview. Marissa Monroy, Director of Communications, discussed event communications. Kerry Overton, Deputy General Manager and Chief Customer Officer discussed customer assistance programs.

**(Notes: SPONSOR: Council Member Leslie Pool, CO 1: Council Member Kathie Tovo, CO 2: Mayor Steve Adler)**

**2. Austin Water February Winter Storm Event Briefing**

- Austin Water Director Greg Meszaros gave opening remarks. Rick Coronado, Assistant Director of Operations gave an overview of event operations. Randi Jenkins, Assistant Director of Customer Experience discussed customer communications and community recovery. Joseph Gonzales, Assistant Director of Finance discussed customer assistance and bill relief.

**(Notes: SPONSOR: Council Member Leslie Pool, CO 1: Council Member Kathie Tovo, CO 2: Mayor Steve Adler)**

**ADJOURN**

Chair Pool adjourned the meeting at 2:08 p.m. without objection.

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