



# Disaster Response Audit Focus

OFFICE OF THE CITY AUDITOR  
APRIL 2021

# What we've done

- Met with Council offices & members of City management
- Followed Commission & Task Force discussions
- Gathered information on what review is being done by other City departments and external agencies

# Key risks identified

- Preparedness
- Planning
- Communication
  - Internal departments, external stakeholders, residents
- Coordination
- Equity

# What is being done by other offices

- Citywide after-action review led by HSEM
- Austin Water after-action review
- Austin Energy after-action review
- AFD, EMS, APD after-action reviews

# Preliminary audit objective and scope

- **Objective:** Did the City's disaster planning and preparation efforts position the City to respond effectively and equitably to the February 2021 winter storm?
- **Scope:** The February 2021 winter storm and related disaster plans



# This work will consider

- A Citywide perspective
- Responses of other Texas cities
- Disaster preparedness and planning best practices
- Past after action reviews and corrective action plans
- Recommendations for improvement

# This work will not review

- Technical operations in Austin Water or Austin Energy
- Technical aspects of the City's infrastructure or private infrastructure in the City
- The actions of other entities, such as school districts, counties, Capital Metro, ERCOT, or the State of Texas
- 911 or 311 call center operations