



**Texas
Gas Service®**

A Division of ONE Gas

Central Texas Energy Efficiency Program Update

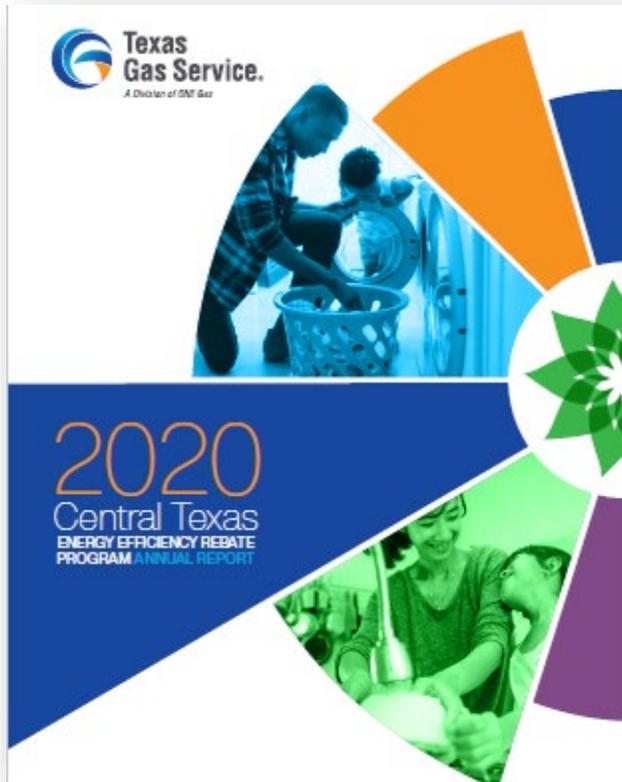
Jasmine King-Bush
Energy Efficiency Program Supervisor



Texas Gas Service Energy Efficiency Program

2020 Annual Report

Published and distributed 2020 Annual Report



**Smarter Energy.
Greener Communities.**

Our rebate programs help customers across Texas make smarter energy choices throughout their homes that will benefit them — and their communities — for years to come. For every dollar spent, customers see over \$1 in benefits.

36,872
Rebates Awarded

\$2,253,138
Back to Customers

Program Highlights*

95+ million gallons of expected water savings**

2,362 water and energy saving kits distributed

505,887 MMBTU of expected energy savings**

\$338K+ in appliance repair/replacement assistance for low-income families

199 free natural gas appliances replaced

60+ million lbs. expected in CO₂ emission reductions**

*2020 TGS O&M Analysis and CLEAR Result
**Up-scaled lifetime savings or emission reductions

2020 Program Results

Central Texas Energy Efficiency Program

	Participants	2020 Actuals	2020 Budget	Variance Surplus (Deficit)	2021 Budget
BALANCE - 10/31/19					\$1,520,348
REBATES AND EXPENSES					
Commercial Rebates					
Equipment	6	\$4,474	\$26,350	\$21,876	\$26,350
Direct Install	28,932	\$266,099	\$222,150	(\$43,949)	\$222,150
Commercial Rebates Total	28,937	\$270,573	\$248,500	(\$22,073)	\$248,500
Residential Rebates					
Retrofit and New Construction					
Water Heating	1,281	\$617,350	\$831,500	\$214,150	\$831,500
Heating	1,057	\$323,630	\$206,725	\$116,905	\$206,725
Dryer	1,493	\$402,990	\$676,500	\$273,510	\$676,500
Home Improvement	3,905	\$300,208	\$481,600	\$181,392	\$481,600
Free Equipment	199	\$338,277	\$300,000	(\$38,277)	\$300,000
Residential Rebates Total	7,935	\$1,982,565	\$2,498,225	\$515,760	\$2,498,225
Other Expenses					
Education (Commercial and Residential)		\$37,462	\$400,000	\$72,538	\$400,000
Operation/Administrative		\$402,530	\$450,000	\$47,470	\$450,000
Other Expenses Total		\$728,992	\$850,000	\$120,008	\$850,000
Total Rebates and Expenses	36,872	\$2,983,130	\$3,696,825	\$613,695	\$3,596,825
COLLECTIONS					
Residential Collections		\$3,306,827			
Commercial Collections		\$233,943			
Total Collections		\$3,540,770			
BALANCE - 10/31/20					\$2,077,988

Residential Retrofit Rebates

New Construction Rebates

Free Equipment Rebates

Commercial Rebates

Texas Gas Service Energy Efficiency Program

Commercial Program Highlights

» CLEAResult

- Direct Install partner
- Continued adherence to city/county business operation guidelines
- Identifying businesses impacted by winter storm Uri

» Focused Marketing Outreach

- Medical/Care facilities
- Lodging venues
- Multi-family



Low-flow aerators reduce water use by approximately 50%



Energy-efficient showerheads can save **over \$100** a year



Pre-rinse spray valves can save up to **\$200** a year for each valve installed.



Weatherstripping can save **over \$100** a year per door

Texas Gas Service Energy Efficiency Program

Residential Program Highlights

» Behavioral education

- New TexasGasService.com website
- Spring Newsletter– Efficiency Tips
- Energy calculator
- Community Farmers Markets partnerships
- Local contractor trainings

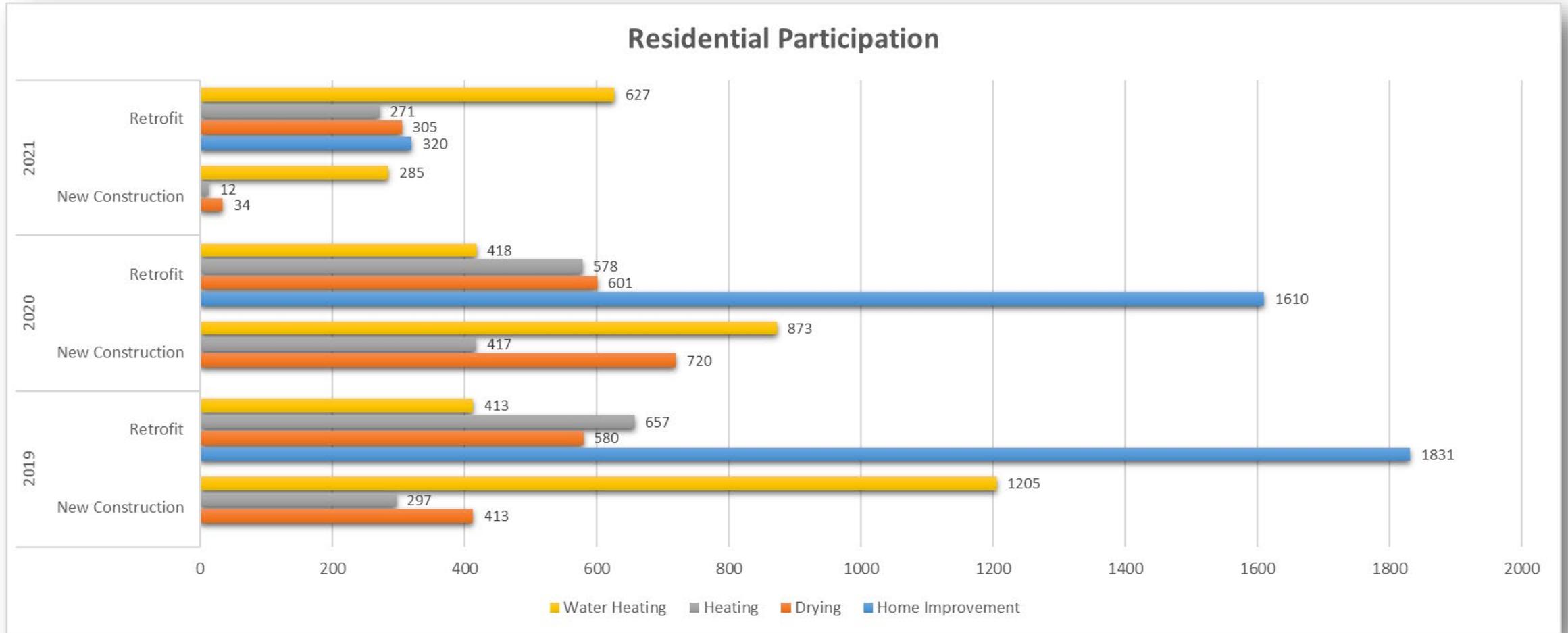
» Water-Savings kits promotion

- Distribution goal of 3,000 kits



Texas Gas Service Energy Efficiency Program

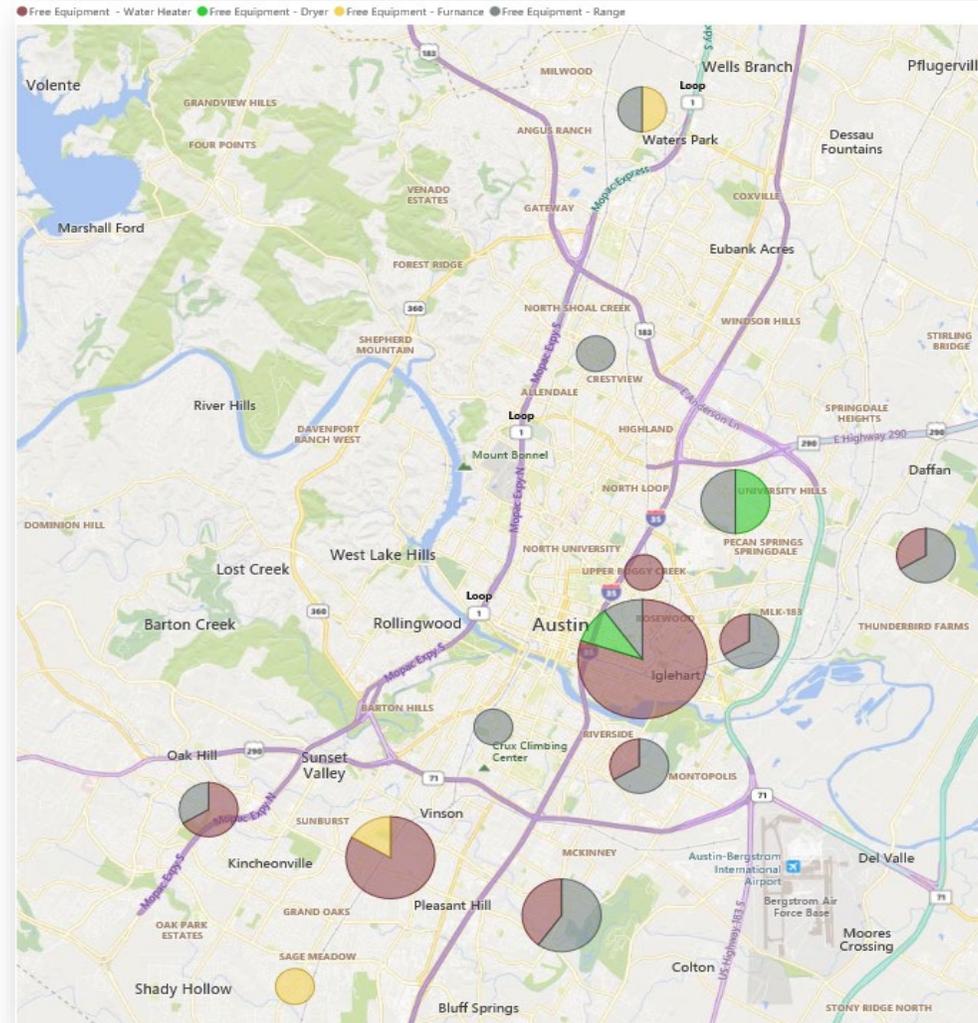
Residential Program Participation



Texas Gas Service Energy Efficiency Program

Low-Income Free Equipment Program Highlights

- » **101** families assisted YTD
- » **43** appliances replaced YTD
- » Working closely with local contractors to assist families affected by winter storm Uri
- » Seeing an increased burden due to increased cost in materials



Questions?

