



AUSTIN WATER OVERSIGHT COMMITTEE MINUTES

**REGULAR MEETING
March 3, 2021**

The Austin Water Oversight Committee convened in a regular meeting on Wednesday, March 3, 2021 via videoconference. This meeting was held jointly with the Austin Energy Utility Oversight Committee.

Committee Members in Attendance:

Chair Ann Kitchen	Council Member Leslie Pool	Council Member Alison Alter
Vice Chair Vanessa Fuentes	Council Member Paige Ellis	

Council Members in Attendance:

Mayor Steve Adler	Council Member Gregorio Casar	Council Member Kathie Tovo
Council Member Sabino "Pio" Renteria	Council Member Mackenzie Kelly	

CALL TO ORDER

Austin Water Oversight Committee Chair Ann Kitchen called the Austin Water Oversight Committee meeting to order at 1:04 p.m.

BRIEFINGS

1. Austin Energy February Winter Storm Event Briefing

Austin Energy General Manager Jackie Sargent gave opening remarks. Sidney Jackson, Deputy General Manager and Chief Operating Officer provided an event overview. Marissa Monroy, Director of Communications, discussed event communications. Kerry Overton, Deputy General Manager and Chief Customer Officer discussed customer assistance programs.

2. Austin Water February Winter Storm Event Briefing

Austin Water Director Greg Meszaros gave opening remarks. Rick Coronado, Assistant Director of Operations gave an overview of event operations. Randi Jenkins, Assistant Director of Customer Experience discussed customer communications and community recovery. Joseph Gonzales, Assistant Director of Finance discussed customer assistance and bill relief.

ADJOURN

Chair Kitchen adjourned the meeting at 4:10 p.m. without objection.

Link to meeting video and presentations: [March 3, 2021 Austin Water Oversight Committee Meeting | AustinTexas.gov](https://www.austintexas.gov/recordings/austin-water-oversight-committee-meeting-march-3-2021)

The minutes were approved on the 19th day of April 2021 on Council Member Ellis' motion and Council Member Pool's second on a 4-0 vote. Vice Chair Fuentes was off the dais.