

# General Manager's Report

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## City of Austin Emergency Financial Assistance Plus 1 Program

- Over 42,000 payments made to 25,000 households
- Since FY2020, over \$15.2 M in utility bill relief has been provided
- To request utility bill assistance go to [www.austinbillhelp.com](http://www.austinbillhelp.com) or call (512) 765-9721



# Upcoming Recommendations for Council Action



# Recent Awards and Events





**Customer Driven.  
Community Focused.<sup>SM</sup>**

