



AUSTIN FIRE

Public Safety Commission Meeting
Q2-June 7, 2021

Chief of Staff Rob Vires



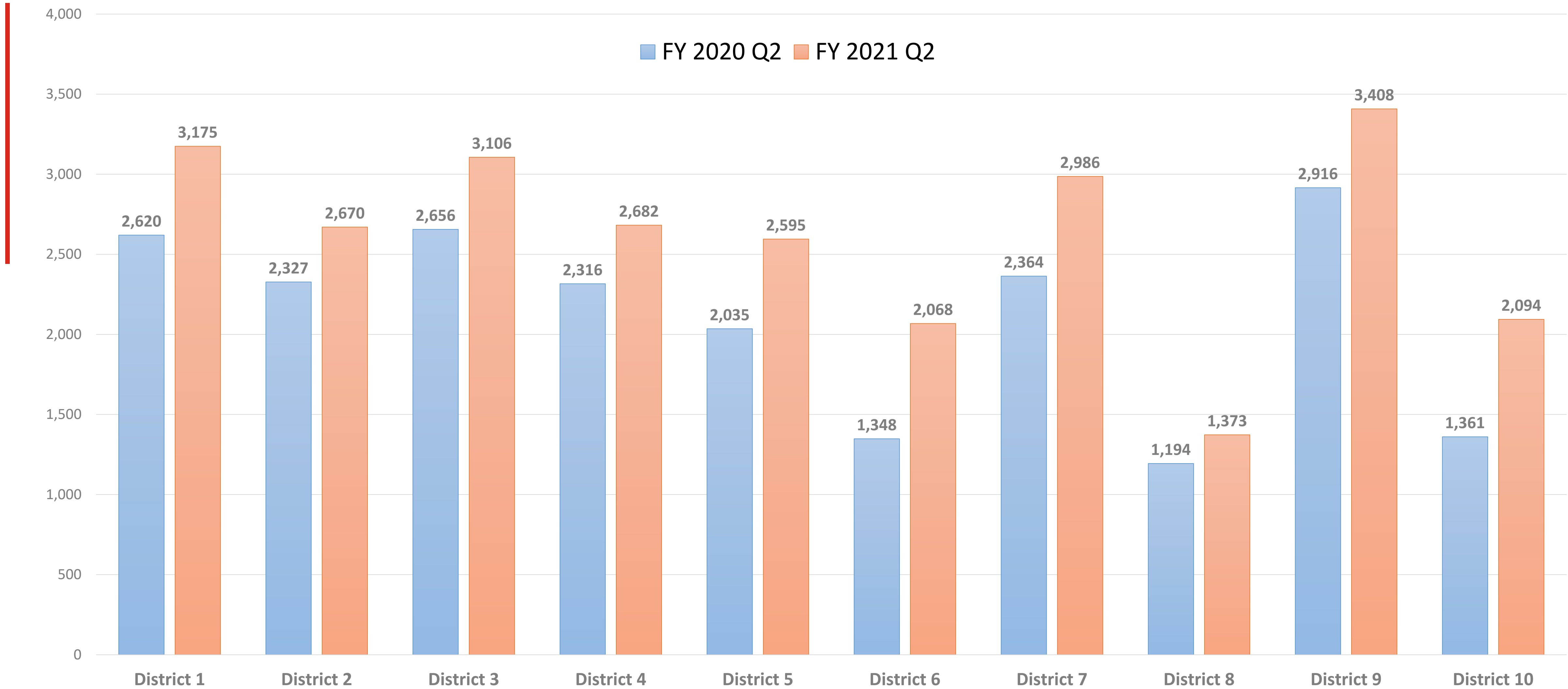
Data Trends

FY21 Q2

- Call volume in FY 2021 Q2 increased by approximately 24 percent for all incidents compared to Q2 of FY 2020. Increases were seen across all battalions.
- The sharp increase in overall incident volume is due to the winter storm in February 2021.
- From February 14 – 20, 2021, AFD received more than 5,800 requests for service. Broken Water Pipe calls accounted for about 18 percent of all incidents during that time.
- **Top Three Dispatch Problem Types During the Winter Storm:**
 - Broken Water Pipes – 1,026
 - ALARM: Fire Alarm - 647
 - Request for Assistance: EMS - 634

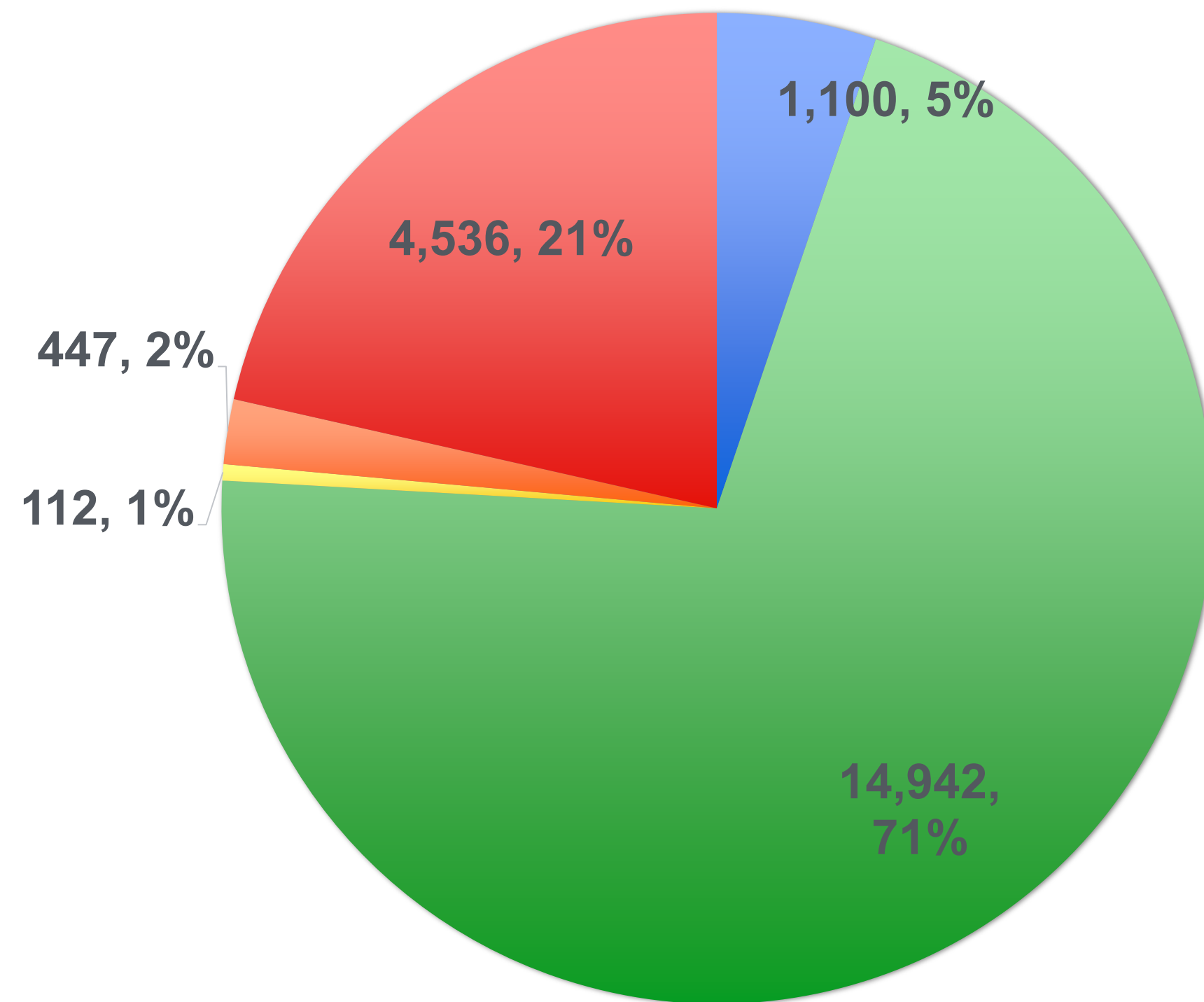


REQUEST FOR SERVICE Q2 Comparison



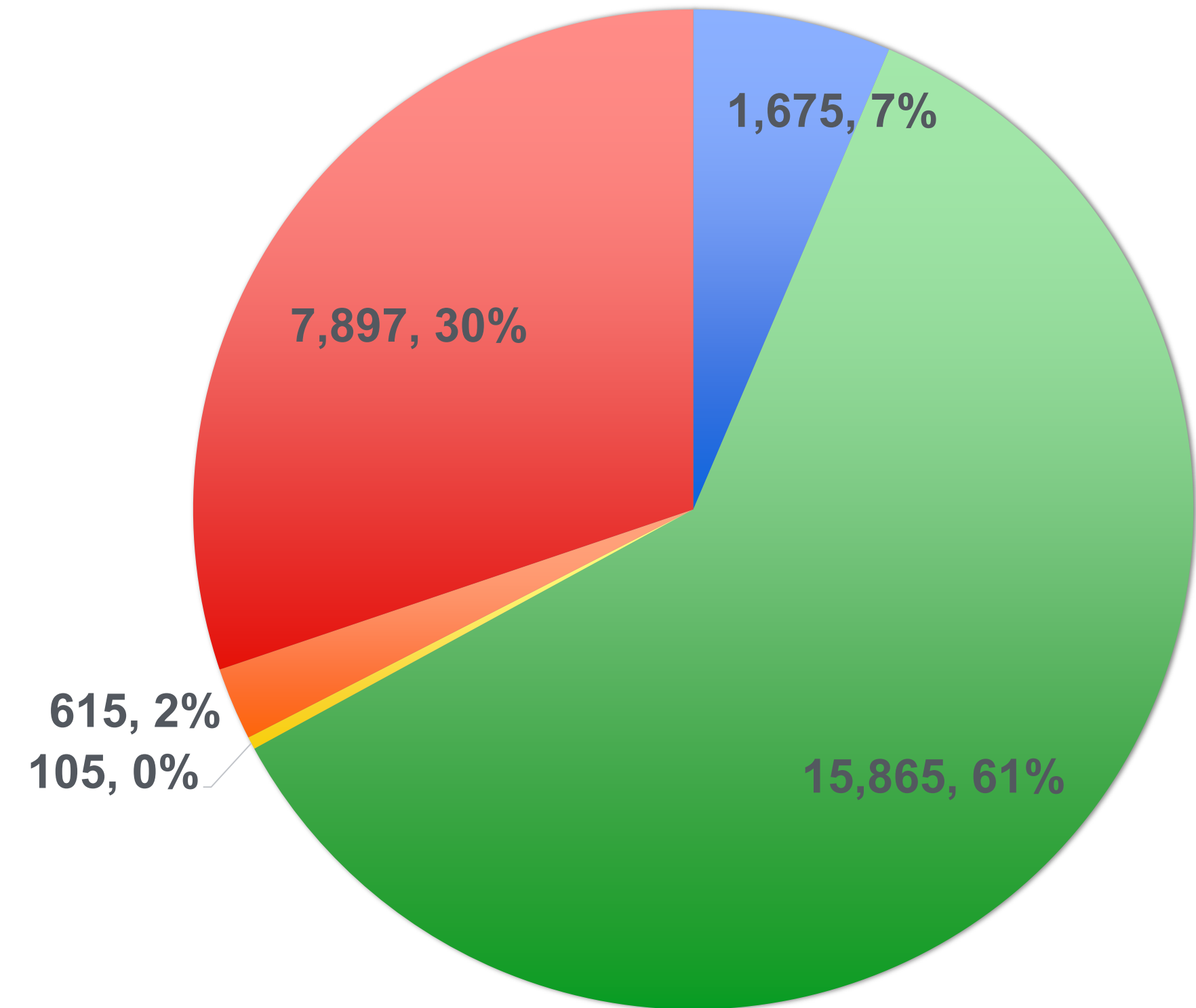
REQUEST FOR SERVICE Q2 Comparison

Fire Medical Rescue Hazmat Other



2020

Fire Medical Rescue Hazmat Other



2021

**Requests for service are all incidents, regardless of priority.*

**"Other" (e.g., smoke investigations, fire alarms in buildings, unlocking buildings, etc.)*

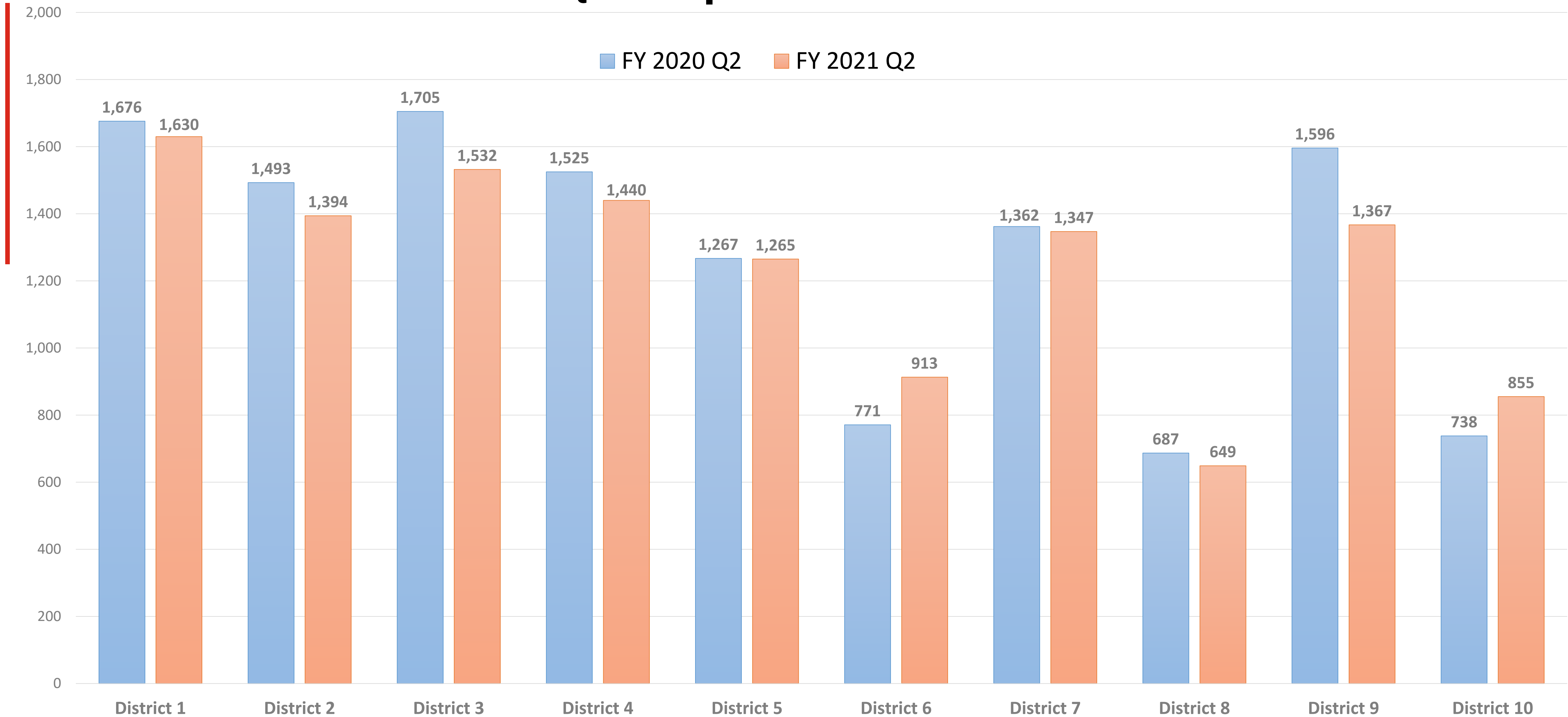
Emergency Response Times

- Response times during FY21 Q2 were noticeably higher for AFD. This is due to the February 2021 winter storm.
- During the dates of February 14 – February 20, AFD responded to approximately 1,800 emergency incidents and had an overall 90th percentile response time of 30 minutes and 14 seconds.
- Multiple factors contributed to high emergency response times:
 - High incident volume
 - Unit availability
 - Icy roads
 - Downed electrical systems
 - Broken water pipes



EMERGENCY INCIDENTS

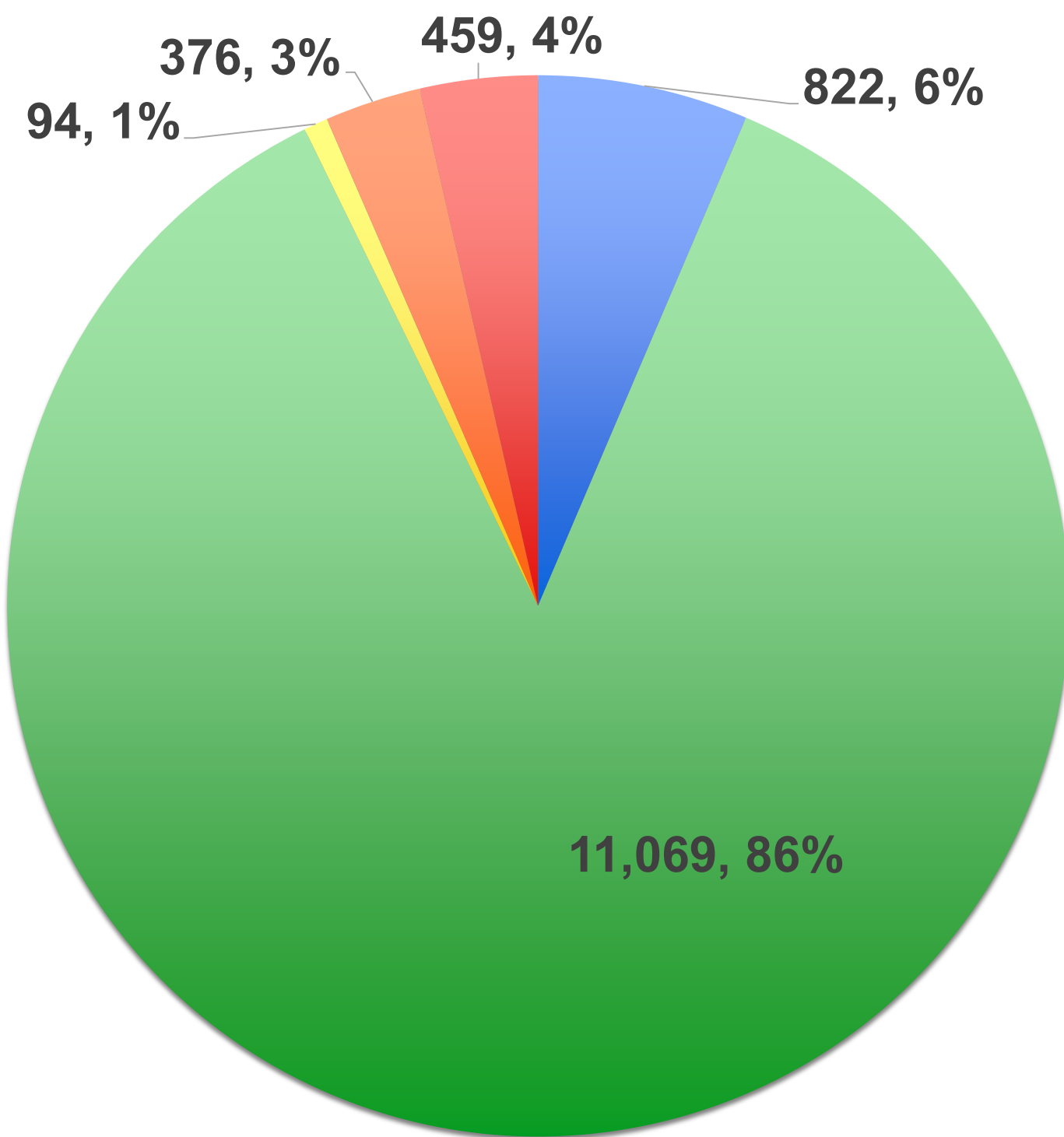
Q2 Comparison



EMERGENCY INCIDENTS

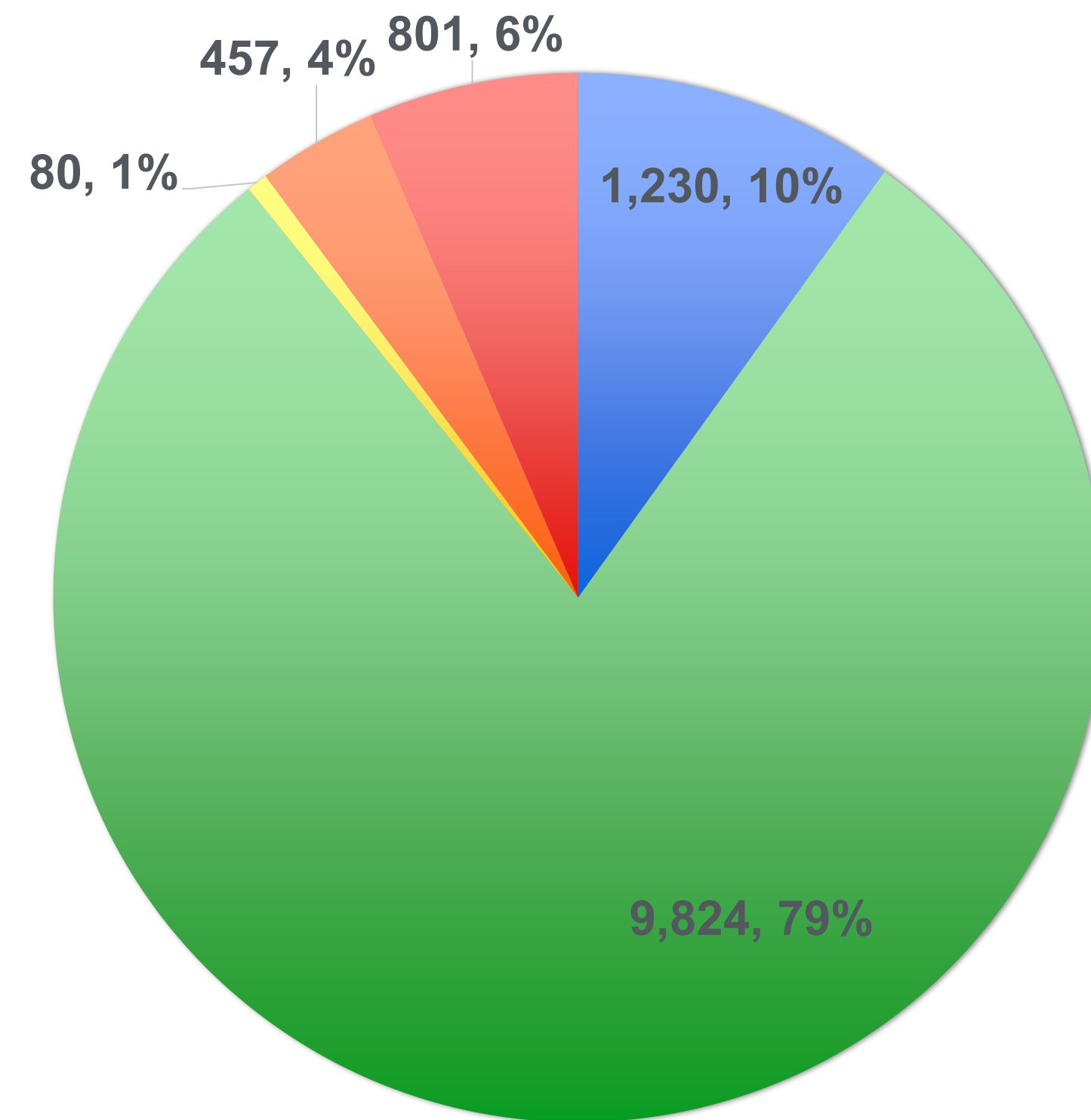
Q2 Comparison

Fire Medical Rescue Hazmat Other



FY20

Fire Medical Rescue Hazmat Other



FY21

**Emergency Incidents are Code 3 responses to when frontline unit arrives on scene.*

**"Other" (e.g., smoke investigations, fire alarms in buildings, unlocking buildings, etc.)*

Emergency Response Times Comparison

	FY20 - Q2		FY21 - Q2	
Council Districts	Emergency Response Time <i>(90 percentile, Emergency Incidents)</i>	Emergency Incidents <i>(Code 3, First Arriving Frontline Unit)</i>	Emergency Response Time <i>(90 percentile, Emergency Incidents)</i>	Emergency Incidents <i>(Code 3, First Arriving Frontline Unit)</i>
District 1	00:09:30	1,676	00:13:11	1,630
District 2	00:09:53	1,493	00:12:44	1,394
District 3	00:09:43	1,705	00:12:35	1,532
District 4	00:09:25	1,525	00:12:41	1,440
District 5	00:09:20	1,267	00:12:52	1,265
District 6	00:10:06	771	00:14:45	913
District 7	00:09:54	1,362	00:11:38	1,347
District 8	00:10:27	687	00:16:09	649
District 9	00:08:22	1,596	00:10:37	1,367
District 10	00:09:45	738	00:13:30	855

**Emergency Incidents are Code 3 responses to when frontline unit arrives on scene.*

Prevention Efforts for Winter Storm



- Worked closely with the EOC to distribute fire safety tips and fire watch guidelines to property managers and apartment association groups during times of fire protection system impairments and delayed incident responses.
- Developed an application (Collector App), which identifies impairments of fire protection systems throughout the city and segments them by property type (residential, commercial, etc.).
- Our Fire Protection System Impairment Inspector identified those high life-hazard properties.
- The Maintenance Inspection Team was temporarily reassigned to update the status of fire protection systems through individual property visits.
- Our System Impairment Notification Inspector continues to monitor system impairments throughout the City of Austin and work towards making them operational.



COVID-19 Efforts

Protecting our workforce is our department's highest priority.

- Daily BinaxNOW testing has been discontinued for firefighters who have been vaccinated.
- Mask wearing in fire stations is being reviewed.
- The Public Safety Wellness Center is no longer holding vaccination clinics, except for incoming Fire Cadets.
- AFD collaborates with the Office of the Medical Director (OMD) and Public Safety Wellness to maintain safe “Return-to-Work” procedures to minimize risk of potential exposures.



COVID-19 and AFD

As of May 20, 2021

	Total
Positive COVID-19 Cases	194
Positive COVID-19 Cases Covered by Workers' Comp	194
Employees Currently off due to COVID-19	2
Employees Previously off due to COVID-19	303
Total Employees off due to COVID	305
Employees given ADA accommodations due to COVID-19	0
Employees who received City Emergency Leave*	764 (CY 2020) 73 (CY 2021)
Employees who received City Emergency Leave and Expanded FMLA for care of their children*	271

*City Emergency Leave was extended to Feb. 27, 2021 but did not cover child care.



Vaccination Efforts

- AFD is supporting the Austin Public Health (APH) COVID-19 vaccinations efforts.
- AFD has transferred Incident Management of COVID vaccination efforts to Austin Public Health on March 4, 2021.
- The Public Safety Wellness Center administered 7,644 total vaccines in Q2 of FY21.
- It is estimated that 70 percent of AFD's workforce is vaccinated by Wellness Center, personal physicians, hospital clinics, or APH clinics.

Cadet Hiring Process

2021 Updates

- Class 131 begins June 7, 2021 with 32 cadets.
- Eligible candidates: 3,102
- Written exam: June 15-17, 2021
- Structure oral assessment process: July 13-15, 2021

More than 67 percent of the current candidate pool is diverse:

- 43% Hispanic/Latino
- 14% Black/African American
- 6% Two or more races
- 2% Asian
- 1% American Indian/Alaska Native
- 1% Native Hawaiian/Pacific Islander

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- 12% Female (across all races/ethnicities)
 - 30% White





AFD strives to recruit and retain a diverse workforce.

If you or anyone you know is interested in joining the Austin Fire Department, please visit:

JoinAFD.com