

Water Loss and Mitigation Briefing

September 21, 2021

Overview: Austin Water's water distribution system includes 3,965 miles of pipeline ranging in size from 2-inch diameter to 84-inch diameter pipes.

While all water systems experience water loss, Austin Water has a multipronged approach to increase accuracy of our measurements and reduce sources of water loss in our system.

- On-going participation in industry best practices and innovations
- Fast response to reported leaks
- Infrastructure renewal investments
- Proactive detection and prevention



Agenda

- Measuring Water Loss
- Performance Indicators for Water Loss
- Austin Water Performance
- Production Meter Validation Project
- Strategies to Address Water Loss
- Summary and Questions



Measuring Water Loss

American Water Works Association methodology:

Plant Production Meter Volumes

 Known and Estimated Water Use (metered-billed, fire fighting, flushing, etc.)

Water Loss



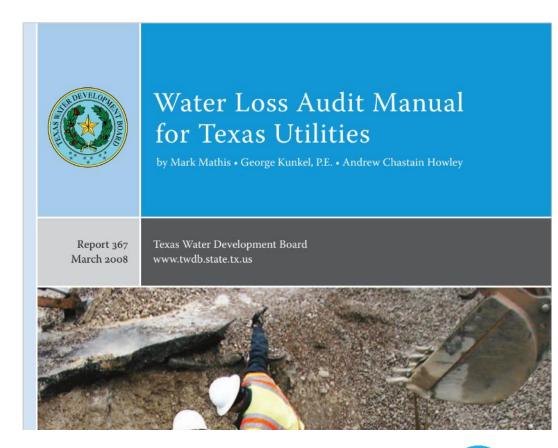
Dedicated to the World's Most Important Resource®





Performance Indicators

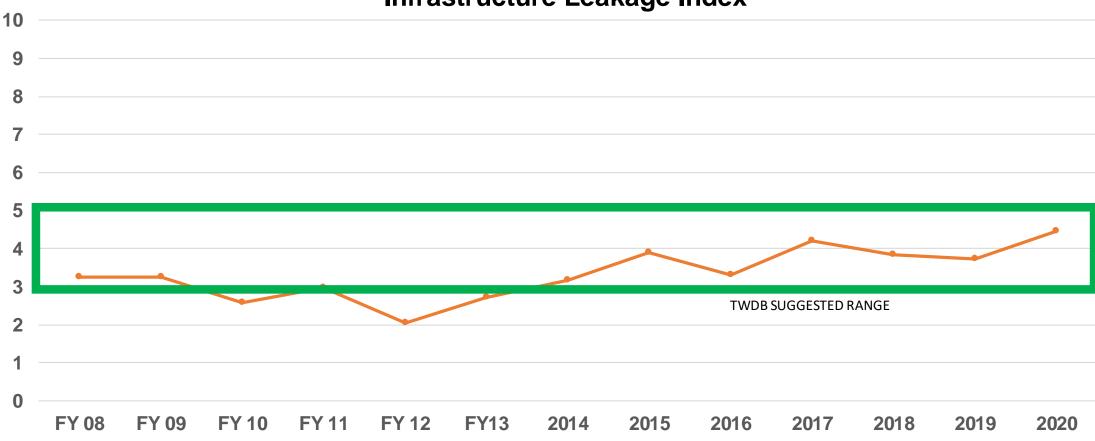
- ♦ Infrastructure Leak Index (ILI)
- Real Water Losses/Unavoidable Real Loss
- Based on miles of main, system pressure, and number of connections
- Benchmarks:
 - 1.0 Theoretical perfection
 - 2.0 Excellent performance
 - 3.0-5.0 Texas Water Development Board suggested range





Austin Water's Performance

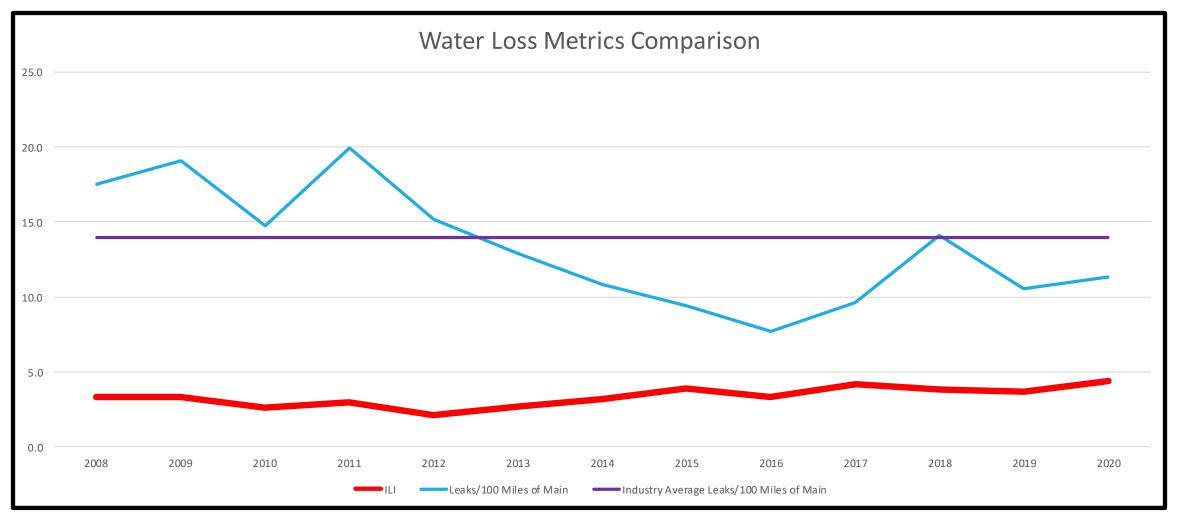




- ILI is within Texas Water Development Board's suggested range
- Total water loss is increasing



Austin Water's Performance







Production Meter Validation Project

- Consultant performed meter validation at all three plants (37 meters)
- Preliminary take-aways:
 - Not all meters were calibrated correctly
 - Some plant meters have errors in excess of ±5%
 - Errors are variable
 - Impact on previous calculations are not clear

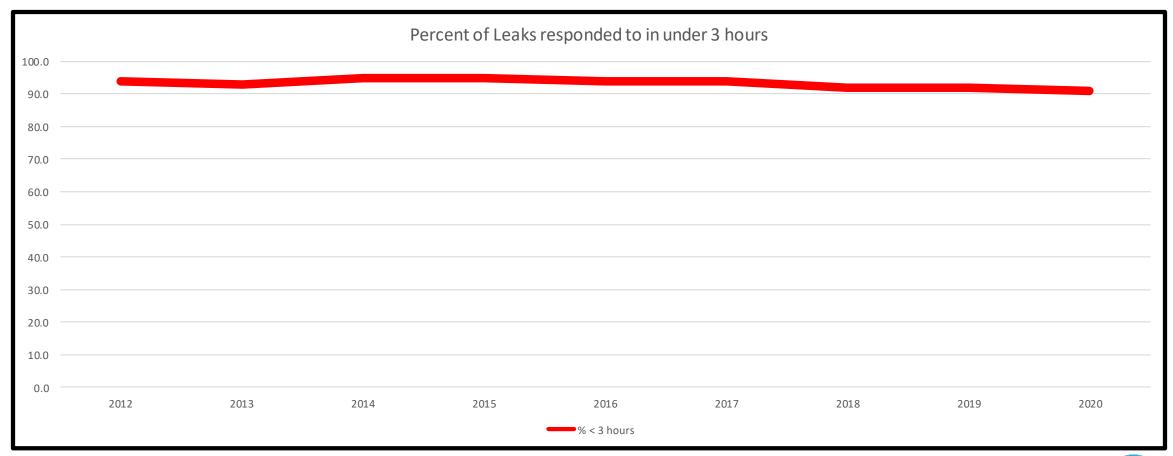
Action items:

- Refine calibration procedures
- Make recommended corrections and improvements
- Repeat validation process after improvements are completed





Strategies to Address Water Loss Response to reported leaks







Strategies to Address Water Loss Infrastructure Renewal

- Replacing, renewing, rehabilitating water pipelines
- Program focused on pipes most vulnerable to additional leaks
- Includes program to reduce the number of polybutylene services
- Incorporating seamless HDPE pipe into our system





Strategies to Address Water Loss Advanced Meter Infrastructure

- My ATX Water 240,000 meters to be replaced by 2025
- Enhanced leak detection on the customer side
- Potential for reducing losses through pressure sensors, leak sensors, and district metered areas





Strategies to Address Water Loss Proactive Detection and Prevention

Condition Assessments Conducted Annually:

- 500-700 miles of the system
- 10 miles of transmission main leak detection
- 5-10 miles of transmission main condition assessment

Innovation and Partnerships:

- Emerging technologies research
- UT collaboration





Proactive Detection and Prevention

♦ Potential catastrophic failures averted:

48" at Westgate/William Cannon





48" along MoPac at 2222







Next steps:

- Complete action items from production meter validation project
- Continue current best practice water loss reduction strategies
- Engage a water loss expert consultant to review our programs



Questions?

