



## Recommendation for Action

**File #:** 21-3263, **Agenda Item #:** 10.

11/4/2021

### **Posting Language**

Authorize negotiation and execution of a cooperative contract with CGI Technologies and Solutions, Inc., for infectious disease response software support, for a term of three years in an amount not to exceed \$5,470,042.

(Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program. For the services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established).

### **Lead Department**

Purchasing Office.

### **Client Department(s)**

Austin Public Health.

### **Fiscal Note**

Funding is available from the American Rescue Plan Act. A City funding match is not required.

### **Purchasing Language:**

Multiple cooperative purchase programs were reviewed for these services. The Purchasing Office has determined this contractor best meets the needs of the department to provide the services required at the best value for the City.

### **Prior Council Action:**

May 6, 2021 - Council passed Ordinance No. 20210506-002, accepting \$97,900,000 in funds from the Federal government, United States Department of Treasury, American Rescue Plan; and amended Fiscal Year 2020-2021 Financial Services Department Operating Budget Special Revenue Fund (Ordinance No. 20200812-001) on an 11-0 vote.

### **For More Information:**

Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or [AgendaOffice@austintexas.gov](mailto:AgendaOffice@austintexas.gov) <<mailto:AgendaOffice@austintexas.gov>> or to Gil Zilkha, at 512-974-2696 or [Gil.Zilkha@austintexas.gov](mailto:Gil.Zilkha@austintexas.gov) <<mailto:Gil.Zilkha@austintexas.gov>>.

### **Additional Backup Information:**

The contract is for software support to assist in the City's continued response to COVID-19 and future outbreaks or pandemics. Austin Public Health (APH), in a partnership with Salesforce, developed an online application to coordinate the COVID-19 response effort. APH's Austin Health Force application covers nearly all aspects of the response effort. This includes a public facing community portal, patient portal, self-scheduling, electronic lab order, testing and vaccine site operations, vaccine management, facility access,

targeted testing and vaccination algorithm, case investigation, contact tracing, reporting, and dashboards.

CGI Technologies and Solutions, Inc.'s solution will enhance the current Salesforce application by incorporating functionality to track outbreaks, investigate cases, and report infections for all 70+ statutorily required reportable conditions. In addition, the solution will establish an interface with the National Electronic Disease Electronic Laboratory Reporting system at the Texas Department of State Health Services. This will provide a method for hospital and clinical laboratories to electronically submit test results to fulfill their statutory obligation to report to the public health authority. The solution will also address additional functionality and enhancements necessary to optimize the Austin Health Force application.

The State of Texas Department of Information Resources cooperative establishes competitively bid contracts that can be utilized by the State and other government agencies through a cooperative agreement. Cooperative agreements save taxpayer dollars by leveraging the State's volume-buying power to drive down costs on hundreds of contracts through a streamlined cooperative purchasing program.

Approval of the contract will help ensure that the City has the highest possible functionality in place for the system to track and respond to COVID-19 and other reportable conditions.

**Strategic Outcome(s):**

Health and Environment.