

City Council Special Called Meeting Transcript

– 10/28/2021

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ALRIGHT WARNING EVERYBODY.

[Special City Council]

[00:00:04]

WE HAVE A QUORUM.

SO I'M GONNA GO AHEAD AND CALL THIS, UH, CITY COUNCIL A SPECIAL CALLED BD TO ORDER TODAY IS THURSDAY, OCTOBER 28TH, 2020 WORD WE'RE IN THE CONVENTION CENTER IN A ROOM SET UP THAT IS REMINISCENT OF THE PARIS PEACE TALKS, UH, HARD TO GET EVERYBODY AROUND A TABLE AND STILL DO COVID, UH, SPACING.

UH, BUT I APPRECIATE THE WORK OF STAFF TO BE ABLE TO, TO GET US HERE.

UH, SO THE PURPOSE OF TODAY IS TO REALLY JUST TOUCH BASE WITH THE STRATEGIC PLANNING PROCESS THAT WE WENT THROUGH.

UM, I DON'T KNOW FOR, FOR MANY OF US, I THINK, UH, IT, IT ALWAYS SEEMED A LITTLE SURPRISING THAT THERE WASN'T A REALLY ARTICULATED SPECIFIC STRATEGIC PLAN FOR THE CITY HAPPENING MORE OF A, ON AN AD HOC BASIS.

WE MADE A RUN AT TRYING TO DO THIS IN LIKE 2016, I THINK 2017.

UH, DIDN'T TAKE, UH, UH, DIDN'T DIDN'T REALLY WORK.

UM, BUT THEN, UH, THE PROCESS CAVE UP, UH, TWO YEARS AGO AND I JUST REALLY WANT TO COMMAND, UH, SPENCER FOR ACTUALLY MAKING IT WORK, UH, AND FOR THE REAL CONSIDERABLE STAFF INVOLVEMENT, UH, ASSOCIATED WITH THAT.

SO NOW'S OUR TIME TO KIND OF LIKE, LOOK BACK FROM THAT POINT FORWARD TO SEE IF IT IS MEETING THE EXPECTATIONS.

THE EXPECTATIONS WAS FOR COUNCIL TO SET PRIORITIES AT THAT, TO ACTUALLY SEE THAT KIND OF PRIORITIES IMPACT THE DECISIONS AND THE STRUCTURE OF GOVERNMENT, THE, UH, THE IMPLEMENTATION OF POLICY, WHERE WE SPENT RESOURCES THAT WHERE WE DID IT, WHERE WE PUT TIME, UH, IT WAS, UH, I THINK A PROCESS THAT A LOT OF PEOPLE REALLY APPRECIATED IT ENJOYED GOING THROUGH, UH, IDAHO THAT, THAT I DID, BUT WE CAME OUT OF THAT PROCESS WITH THE MOST SPECIFIC ORDERED NUMBER OF PRIORITIES, WHICH IS A DIFFICULT DAY FOR ANY ELECTED BODY TO ACTUALLY CHOOSE.

AND WE ACTUALLY ORDERED THAT 1, 2, 3, 4, 5 THROUGH 10, UH, AND THAT'S LIKE AT YOUR, A POSSIBLE THING TO GET AN ELECTED BODY TO DO.

UH, BUT NUMBER ONE ON THAT LIST IS I RECALL WAS, WAS HOMELESSNESS.

UH, AND I THINK IT'S REFLECTED IN THE WORK THAT WE HAVE DONE, UH, AS A GROUP WHERE WE PUT RESOURCES.

UH, BUT TODAY I GUESS WE'LL GET KIND OF THAT KIND OF REPORT.

SO THE FIRST THING IS TO BRING UP TO SPEED, UH, THOSE OF US THAT WERE NOT PRESENT FOR THOSE PROCESSES SO THAT YOU GET CAUGHT UP.

SECOND THING IS THAT TO EVALUATE IT AND TAKE A LOOK AT, DID IT, DID IT HAVE THE IMPACT THAT WE HOPED THAT IT MIGHT HAVE, UH, TO TALK THROUGH, TALK THROUGH THOSE, UH, ELEMENTS, UH, BABY, THERE'LL BE TIME FOR US TO TALK ABOUT WHAT HAPPENS NEXT.

DO WE REDO THIS AGAIN NEXT YEAR OR DO WE WAIT A YEAR AND A HALF, UH, FOR THE, FOR THE NEXT COUNCIL TO COPY IT AND HAD IT DO? UM, SO THOSE ARE THE THINGS THAT WE HAVE IT'S WE DON'T HAVE A LOT OF TIMES WE JUST HAVE, UH, SEVERAL HOURS TO BE ABLE TO DO THIS.

SO I THINK WE'RE GOING TO GET, ASK EVERYBODY TO MAKE HABITS, BUT KEEP A BRIEF SO THAT EVERYBODY GETS A CHANCE TO MAKE CARPETS.

IT'S GOTTA BE LITTLE BREAKS FOR CARPETS IN BETWEEN SECTIONS, UH, YOU KNOW, ASK THE QUESTIONS, MAKE YOUR POINTS, BUT LET'S SEE IF WE CAN GIVE EVERYBODY A CHANCE TO, TO MOVE AROUND RECOGNIZING THAT I KNOW STAFF IS COMMITTED TO GO INTO GREATER DEPTH AND DETAIL WITH ANYBODY THAT WOULD SET THEIR, THEIR OFFICES.

SO THIS IS KIND OF LIKE A HIGH LEVEL WAY TO, TO, TO LEVEL SET, UH, SAYS, UH, AS A GROUP, UH, AND MANAGER, I WANT TO THANK YOU.

I WANT TO THANK, UH, UH, ADD, UH, THAT, UH, KIND OF IS OVERSAW ALL THE PAST WORK AND A STAFF THAT WAS CREATING DO TERRITORY AND DO WORK.

UH, I, I WANT TO THANK LARRY TODAY FOR HER HELPING US, UH, UH, FACILITATE THIS BETTER.

I'LL TURN IT OVER TO YOU.

WELL, GOOD MORNING, EVERYONE.

GOOD MORNING.

MAYOR COUNCIL MEMBERS AND COLLEAGUES, MEMBERS OF THE COMMUNITY THAT JOINED US, UH, THRILLED TO HAVE US COME TOGETHER TO REALLY LOOK AT STRATEGIC DIRECTION, 2023.

THIS IS OUR OPPORTUNITY TO REFOCUS ON THIS EFFORT TO SHARE OUR ACCOMPLISHMENTS AND THE EFFORTS THAT WE'VE MADE TO

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INTEGRATE INTO THE WAY THAT WE WORK.

YOU WILL HEAR FROM STAFF THAT I'VE INVESTED ENDLESS HOURS INTO THE DEVELOPMENT AND OPERA OPERA, HOW TO OPERA OPERATIONALIZED, SORRY ABOUT THAT. 23.

AND YOU'LL HEAR FROM EACH OF OUR STRATEGIC OUTCOME CHAMPIONS, OUR DEPUTY AND ASSISTANT CITY MANAGERS, BUT WE WANT TO HEAR FROM YOU AS THE MAYOR SAID THAT WE ARE IN, IN ORDER FOR THIS TO BE SUCCESSFUL, WE NEED TO MAKE SURE THAT WE HAVE THE BUY-IN FROM OUR COUNCIL AND FROM OUR COMMUNITY, THAT THIS IS A DIRECTION THAT WE NEED TO BE GOING IN.

SO THANK YOU AGAIN, I LOOK FORWARD TO THIS STATE.

THIS IS GREAT TO HAVE EVERYONE HERE IN A SETTING OUTSIDE OF CITY HALL, AND I'M GOING TO PASS IT OVER TO OUR FACILITATOR, DR.

LARRY SCHOOLER.

WHO'S A FACULTY MEMBER AT UT AUSTIN AND A SENIOR FACILITATOR AND DIRECTOR AT KEARNS AND WEST.

BUT MORE IMPORTANTLY, SOME OF YOU MAY REMEMBER THAT HE'S A FORMER LONGTIME CITY OF AUSTIN EMPLOYEE, PRIMARILY IN OUR COMMUNICATIONS OFFICE, WHERE HE HELPS SPEARHEAD THE LAUNCH OF OUR PUBLIC ENGAGEMENT DIVISION.

A WELCOME AND THANKS FOR BEING HERE TODAY, LARRY.

WELL, THANK YOU VERY MUCH FOR HAVING ME GOOD MORNING, EVEN FOR A CITY COUNCIL AT EIGHT 30, THAT SEEMS A LITTLE BELOW PAR GOOD MORNING.

IT IS A REAL TREAT TO BE BACK.

I'M GLAD THAT A COUNCIL MEMBER POOLS IN THE ROOM TO HEAR THIS, BUT I REMEMBER IN 2017, WHEN I FACILITATED MY LAST MEETING, AS A CITY EMPLOYEE COMES FROM A POOL, WHETHER SHE MEANT TO SAY THIS OR NOT SAID, UH, WE HOPE YOU'LL RETURN.

AND I SAID, AS DO I, IT ONLY TOOK FOUR AND A HALF YEARS.

UM, BUT MY FAMILY AND I ARE VERY HAPPY TO BE BACK.

WE ARE CONSTITUENTS OF COUNCIL, MORALES, AND ULTRA, AS I MENTIONED TO HER.

AND, UH, I'M DELIGHTED TO BE ABLE TO ASSIST YOU ALL TODAY.

I ALSO JUST WANT TO TAKE A POINT OF PERSONAL PRIVILEGE.

UM, MANY OF YOU ARE AWARE THAT OUR CITY HAS BEEN, UM, HIT WITH SOME VERY UNFORTUNATE RHETORIC AND DEMONSTRATIONS, THAT ESPOUSE VALUES THAT ARE CONTRARY TO THE CITY OF AUSTIN'S.

UH, THIS COMES ON THE THREE-YEAR ANNIVERSARY OF, UH, THE TRAGEDY IN PITTSBURGH AT THE TREE OF LIFE SYNAGOGUE, WHERE A RELATIVE OF OURS, OF MY FAMILIES THAT DIE.

SO IT IS PARTICULARLY GRATIFYING TO WORK FOR A CITY COUNCIL IN A CITY THAT HAS STOOD UP TO HATE, UH, THAT HAS DECLARED THERE IS NO PLACE FOR HATE.

AND I THINK IT'S FITTING THAT MAYOR ADLER AND I PROBABLY FIRST MET ONE ANOTHER, UH, IN COLLABORATIONS ON THE ANTI-DEFAMATION LEAGUE, UH, ITSELF.

SO MY DEEPEST PERSONAL THANKS TO YOU ALL FOR THE LEADERSHIP AT THIS VERY IMPORTANT TIME.

AND NOW FOR SOMETHING COMPLETELY DIFFERENT, ANY GOOD FACILITATOR WORKS FROM AN AGENDA.

SO I DO HAVE AN AGENDA AS THEY SAY, THE THING THAT I STRESSED AS I WAS VISITING WITH STAFF AND WITH THE CITY MANAGER BEFORE I SIGNED ON TO FACILITATE IS THAT I WANTED TO MAKE SURE THAT BOTH THE CITY COUNCIL AND THE CITY MANAGER'S OFFICE ON THE STAFF FELT THAT THEY HAD AMPLE OPPORTUNITIES TO ENGAGE DURING TODAY'S SESSION.

SO WHAT YOU'LL NOTICE ABOUT THIS AGENDA IS THAT WHILE THERE ARE PRESENTATIONS TO BE MADE, THERE ARE ALSO DISCUSSION SECTIONS ASSOCIATED WITH EACH OF THE OUTCOMES.

SO THIS IS NOT MEANT TO BE A, A VERSION OF MY MONDAY MORNING CLASS, WHERE I LECTURE, BUT MORE LIKE THE WEDNESDAY AND FRIDAY VERSIONS OF MY CLASS, WHERE WE ENGAGE IN BACK AND FORTH CONVERSATION.

SO DURING THE PRESENTATIONS, CERTAINLY IF THERE ARE QUESTIONS THAT, UH, YOU NEED TO ASK TO CLARIFY SOMETHING YOU'RE MORE THAN WELCOME, BUT AT THE CONCLUSION OF EACH OF THE OUTCOME-BASED PRESENTATIONS, THERE WILL BE OPPORTUNITIES FOR DISCUSSION.

AND WE'VE CONFIGURED THINGS THIS MORNING IN SUCH A WAY THAT IF YOU DON'T FEEL LIKE YOU HAVE AN OPPORTUNITY TO COMMENT VERBALLY IN A PARTICULAR OUTCOME, YOU'LL HAVE A WAY TO COMMENT ELECTRONICALLY THAT WE'LL BE ABLE TO CAPTURE.

SO WE'LL BEGIN WITH AN OVERVIEW WE'LL THEN MOVE THROUGH EACH OF THE OUTCOMES AND HAVE DISCUSSION AT EACH WE'VE PENCILED IN A COUPLE OF BREAKS.

UH, OBVIOUSLY IT'S HARD TO SIT STILL FOR ANYONE FOR A THREE OR FOUR HOUR PERIOD OF TIME, BUT WE WOULD ENCOURAGE YOU TO USE THOSE BREAKS JUST FOR WHAT YOU ABSOLUTELY NEED TO TAKE THEM FOR.

AND THEN, UH, WE'LL START PROMPTLY BACK.

AND THEN WE'LL CONCLUDE THE DAY AFTER THE OUTCOME SESSIONS, BY TALKING ABOUT HOW WE MIGHT BEST USE THE NEXT TIME WE GET TOGETHER TO TALK ABOUT THIS TOPIC, NAMELY IN JANUARY OF NEXT YEAR, AS WE CONSIDER WHAT THE NEXT ITERATION OF THIS MIGHT LOOK LIKE AND HOW IT WILL IMPACT THE FISCAL YEAR, 2023, A BUDGET AS IT BEGINS ITS PATH TO FRUITION, ANY QUESTIONS OR COMMENTS ABOUT THE AGENDA? I'M PRETTY SURE GARY LEE AND I HAVE ABOUT THE SAME AMOUNT OF TENURE AT THE CITY OF BOSTON.

AND THERE'S SOMETHING VERY

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COMFORTING ABOUT GARY LADAKHI BEING IN A MEETING.

SO I'M GOING TO ASK EACH OF YOU TO, UH, PAIR UP WITH THE PERSON NEXT TO YOU.

WE'VE DELIBERATELY POSITIONED COUNCIL NEXT TO STAFF NEXT TO COUNCIL, KIND OF BOY, GIRL, EXCEPT COUNCIL STAFF, UM, TAKE YOUR PARTNER.

UH, AND I'D LIKE THE TWO OF YOU TO ANSWER THE FOLLOWING QUESTION, UH, IN RECENT DAYS IN RECENT MEMORY, UH, WHAT HAVE YOU OBSERVED ACROSS OUR COMMUNITY THAT SHOWS US THAT WE ARE PRIORITIZING WHAT THE COMMUNITY WANTS US TO PRIORITIZE? WHAT IS AN EXAMPLE OF SOMETHING YOU'VE SEEN THE CITY DO, WHETHER IT BE IN THE LAST DAY, WEEK, MONTH SEASON THAT DEMONSTRATED TO YOU THAT WE'RE DOING WHAT THE COMMUNITY HAS ASKED US TO DO, AND WE ARE DOING WHAT WE HAVE PRIORITIZED.

SO THIS IS A SHORT EXERCISE MEANT TO BE DONE WITH A PARTNER, FOR EXAMPLE, MS. LANG AND COUNCIL MEMBER ELLIS, MR. ARIANO COUNCIL MEMBER, KELLY, ET CETERA, UH, TAKE A COUPLE OF MINUTES SHARE, AND THEN WE'LL BRIEFLY SHARE OUT AND THEN WE'LL GET UNDERWAY.

THANK YOU.

COUNCIL MEMBER RENTERIA.

WHAT DID YOU HEAR FROM YOUR, UH, PARTNERS LOOKS LIKE YOU HAD TWO CITY MANAGERS, LUCKY MAN, THE ASSISTANT CITY MANAGERS.

WELL, TO TELL YOU THE TRUTH THEY HEARD FROM ME AND BASICALLY, UH, UH, WHAT OUR DISCUSSION WAS ON THE AFFORDABILITY SECTION OF THE CITY OF BOSTON, ESPECIALLY WHEN IT COMES TO HOUSING AND HOW, HOW WE IN THE PAST DIDN'T INVEST AS MUCH

RESOURCES INTO MAKING SURE THAT WE'RE, WE'RE BUILDING AFFORDABLE HOUSING AND WE FELL SO FAR BEHIND THAT.

IT'S ALSO MAKING ME HARD TO, IT'S HARD FOR ME TO MAKE DECISIONS ARE GETTING, GIVEN THESE BIG CORPORATIONS THAT WANTS TO MOVE HERE AT TAX CREDIT, BECAUSE MY WHOLE VIEW IS IF WE'RE GOING TO PROVIDE TAX CREDITS TO ANYONE, THEN THEY SHOULD INVEST ALL THAT MONEY THAT THEY'RE GETTING BACK INTO BUILDING HOUSING FOR THEIR WORKFORCE PEOPLE.

AND UNTIL THEY DO THAT, IT'S VERY HARD FOR ME TO BE PROVIDING ANY TYPE OF INCENTIVE.

THANK YOU FOR SHARING COUNCIL MEMBER.

UH, LET'S SEE MAYOR PRO TEM WHILE SHE'S ABOUT TO TAKE A BITE FOR THING, MAYOR PRO TEM HARPER, MADISON, WHAT DID YOUR PARTNER HAVE TO SAY WHEN YOU ALL SHARED? UH, SO MY PARTNER AND I, WE, UH, WE, WE LAYERED IT NATURALLY.

UM, SO WE TALKED ABOUT, UM, OUR INVESTMENTS AS A COMMUNITY AND AS A MUNICIPALITY AND HOMELESSNESS.

UM, WE HAD THE OPPORTUNITY YESTERDAY TO HAVE A REALLY GREAT PRESS CONFERENCE OUT AT THE TERRACE AT OAK SPRINGS, AND REALLY JUST TALKED ABOUT OUR INVESTMENTS IN PERMANENT SUPPORTIVE HOUSING.

UM, WE ALSO TALKED ABOUT, UM, HOW WE AS A COMMUNITY RESPONDED TO INCIDENTS OF HATE IN THE CITY OF AUSTIN.

THERE'S NO PLACE FOR HATE AND THE CAPITOL CITY.

AND WE MADE SURE TO SAY THAT LOUD AND PROUD.

UM, AND THEN LASTLY, UM, WE TALKED ABOUT WAS THE LAST ONE WE GOT ABOUT TRANSPORTATION OR SOMETHING ELSE THOUGH, THAT YOU TALKED ABOUT HOMELESSNESS AND PERMANENT SUPPORTIVE HOUSING.

WE TALKED ABOUT OUR RESPONSE TO THE BAD BEHAVIOR, AND THEN THERE WAS ONE MORE THING.

AND WHEN

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I REMEMBER IT, I'M GOING TO WRITE IT DOWN AND SHARE EVERYBODY, OKAY.

WE CANNOT WAIT FOR THAT TO HAPPEN.

AND WE'VE ALREADY GIVEN YOU THOSE THREE DOOR PRESSES.

CAUSE YOU CAME UP WITH THREE THINGS IN LIKE A MINUTE, WHICH IS REMARKABLE.

LET'S SEE.

HOW ABOUT COUNCIL MEMBER POOL AND MR. CAUSE REMEMBER, WHAT DID YOU HEAR FROM FROM GREG? WELL, I LED OFF BY SAYING THAT I IMAGINED THAT HE AND HIS TEAM WERE, UM, AS FAR AS MISSION AND, UH, CIVIC SUPPORT.

PEOPLE ARE LOOKING FOR CLEAN, FRESH WATER OUT OF THE TAP AND, UM, THAT, THAT DRIVES MUCH OF THE WORK THAT HAPPENS IN THE WATER, UH, UTILITY DEPARTMENT.

AND HE AGREED.

AND THEN ALSO ADDED IN THAT HE IS SEEING THAT OUR POLICIES AND ACTIONS, UH, AROUND HOMELESSNESS ARE HAVING A REALLY GOOD EFFECT AND THAT IT SEEMS LIKE, UM, AND I'M GONNA KIND OF PARAPHRASE POTENTIALLY THE, IT, IT APPEARS THAT THE, UM, THE TEMPERATURE IN THE COMMUNITY IS BEING TURNED DOWN.

UM, AND, UH, WHICH I THINK IS, IS REALLY GOOD.

AND SINCE HE'S OUT IN, IN PRECINCTS IN THE CITY THAT I DON'T GET TO, I THOUGHT THAT WAS REALLY GOOD INFORMATION AND INPUT BECAUSE HE'S SEEING THINGS THAT, UH, PARTS OF TOWN THAT I DON'T GET OUT TOO, JUST FOR, JUST FOR GREG'S BENEFIT AS A SOCCER COACH, WHO IS RESPONSIBLE FOR FILLING A MASSIVE JUG OF DRINKABLE WATER FOR MY TEAM.

THANKS FOR THE CLEAN TAP WATER.

I REALLY APPRECIATE IT, UH, OVER TO COUNCIL MEMBER.

KELLY, WHAT DID YOU AND YOUR PARTNER TACKLE? WELL, I STARTED WITH DOES LACK OF COMMUNICATION FROM CONSTITUENTS COUNTERS.

WE'RE DOING THE RIGHT THING BECAUSE I HAVEN'T GOTTEN ANY HATEFUL EMAILS LATELY.

I THOUGHT THAT WAS HELPFUL, BUT, UM, I WOULD ADD THERE'S SOME CONSTRUCTION GOING ON ON ANDERSON MILL ROAD, WHICH HAS A LOT OF COMMUNITY MEMBERS AT THE BEGINNING AT THE START.

THEY WERE VERY UPSET BECAUSE IT INCREASED THEIR COMMUTE, BUT NOW THEY'RE SEEING THE BENEFITS OF THAT CONSTRUCTION.

AND SO THAT REALLY SPEAKS A LOT TO OUR MOBILITY PRIORITY, WHICH I WAS THANKFUL FOR.

IT IS NICE TO FIND A SILVER LINING ASSOCIATED WITH CONSTRUCTION.

WE DON'T ALWAYS A COUNCIL MEMBER ELLIS.

HOW ABOUT YOU AND YOUR PARTNER? THANKS.

WE TALKED A LITTLE BIT ABOUT THE ENGAGEMENT WITH OUR BOARDS AND COMMISSIONS AND HOW IMPORTANT THAT'S BEEN OVER THE LAST YEAR AND A HALF.

AND THEN WE TALKED A LITTLE BIT ABOUT THE RESPONSIVENESS OF THE UTILITIES AND HOW IMPORTANT IT IS TO KNOW THAT WHEN, YOU KNOW, WHEN THE POWER GOES OUT, THAT AUSTIN ENERGY SHOWS UP.

WE HAVE A SITUATION IN MY DISTRICT THAT INVOLVES A WATERSHED PROTECTION DEPARTMENT.

THEY'VE WORKED REALLY, REALLY HARD TO TRY TO SOLVE THE PROBLEM FOR MY CONSTITUENTS.

AND SO WE, WE WERE TALKING ABOUT THE IMPORTANCE OF THE BACKBONE OF UTILITIES AND MUNICIPALITIES AND HOW IMPORTANT IT IS TO HAVE THOSE BASIC THINGS OPERATING SMOOTHLY, EVEN THOUGH IT IS BIG WORK, AMEN TO ALL OF THAT.

I'M NOT GOING TO GET TO EVERYBODY JUST IN THE INTEREST OF TIME, BUT I WANT YOU TO SIT WITH THAT SPACE OF WHAT WE SOMETIMES CALL APPRECIATIVE INQUIRY, THIS IDEA THAT RATHER THAN STARTING FROM WHAT'S BROKEN, OR WHAT'S NOT WORKING, WE START FROM A PLACE OF WHAT IS WORKING.

AND THEN WE BUILD ON THAT AND THINK ABOUT WHAT MIGHT BE POSSIBLE IN THE FUTURE.

I MENTIONED THAT WE PROBABLY WON'T HAVE TIME TO HEAR FROM EVERY COUNCIL MEMBER ON EVERY ITEM.

AND SO I JUST WANT TO BRIEFLY INTRODUCE YOU TO A WAY THAT WE'RE GOING TO ENCOURAGE PARTICIPATION, UH, THROUGHOUT THE DAY.

UM, YOU ALL HAVE PROBABLY BEEN EXPOSED TO POLL EVERYWHERE.

YOU'VE CERTAINLY BEEN EXPOSED TO IT.

IF YOU WERE IN A MEETING WITH ME, I AM ESSENTIALLY ADDICTED TO IT.

UM, BUT POLL EVERYWHERE ALLOWS YOU TO SHARE RESPONSES VIA COMPUTER SMARTPHONE OR TEXT MESSAGE.

AND SO I'LL WALK YOU THROUGH BRIEFLY HOW THIS WORKS, BUT IT'S, IT'S PRETTY STRAIGHTFORWARD.

IF YOU BROUGHT A LAPTOP OR A TABLET, YOU CAN JUST GO TO THAT WEB ADDRESS AND YOU'LL SEE THAT SAME WEB ADDRESS POP UP ON EACH OF THE POLLS.

AND SO YOU DON'T HAVE TO MEMORIZE IT RIGHT NOW, BUT YOU'LL JUST BE GOING TO THAT WEB ADDRESS.

AND THE SCREEN WILL AUTOMATICALLY POPULATE WITH WHATEVER QUESTION WE'RE ON.

AND YOU CAN JUST TYPE IN YOUR RESPONSE.

YOU DON'T NEED TO INTRODUCE YOURSELF.

YOU CAN SKIP THAT IF YOU'D LIKE, OR YOU CAN, IF YOU'D RATHER YOUR NAME, BE ATTACHED TO IT, BUT YOU CAN DO THAT VIA A TRADITIONAL WEB BROWSER.

OR OF COURSE YOU CAN DO THE SAME THING ON A SMARTPHONE, WEB BROWSER, THE EXACT SAME ADDRESS AND THE EXACT SAME PROCESS.

AND IF YOU'RE LIKE ME AND TEXTING IS A LITTLE BIT EASIER, UH, YOU CAN TEXT THE PHRASE KW POLE TO NOT CASE SENSITIVE, BUT NO SPACES TO THE PHONE.

NUMBER TWO, TWO, THREE, THREE, THREE KW STANDS FOR THE FIRM.

I WORKED FOR KERNS IN WEST.

YOU TEXT THAT PHRASE TO THAT PHONE NUMBER, AND ESSENTIALLY THAT SIGNALS TO THE SYSTEM THAT YOU'RE TAKING MY POLL QUESTIONS THIS MORNING, BECAUSE OF COURSE THEY'RE RUNNING THOUSANDS OF POLLS ALL OVER THE WORLD.

SO YOU TEXT TO THE PHONE NUMBER TWO, TWO, THREE, THREE, THREE, TWO TWOS OR THREE THREES.

AND THEN THE MESSAGE IS KW POLE TWO.

AND ONCE YOU'VE DONE THAT, YOU'LL GET AN ACKNOWLEDGEMENT MESSAGE.

AND THEN YOU CAN JUST START TEXTING YOUR ACTUAL RESPONSES

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FROM THERE.

SO COMPUTER SMARTPHONE, TEXT MESSAGE, WHATEVER YOU PREFER, UH, THEY WILL ALL WORK.

AND THIS JUST GIVES YOU A QUICK SNAPSHOT OF A WORD CLOUD OF WHAT I WAS HEARING YOU ALL TALK ABOUT JUST NOW.

UH, SO THIS JUST GIVES YOU A VISUALIZATION OF HOW THIS WILL WORK AS WE MOVE THROUGHOUT THE MORNING, AS YOU, AS YOU CAN OBVIOUSLY TELL THE LARGER THE WORD, THE MORE OFTEN IT CAME UP IN SOME OF THE ANSWERS THAT I WAS QUICKLY JOTTING DOWN.

UM, AND WE'LL BE ABLE TO SHOW YOU THIS AS A CLOUD, BUT ALSO IN TILE VIEW SO THAT YOU CAN ALMOST LIKE STICKY NOTES.

SEE EACH PERSON'S ANSWER RATHER THAN JUST THE WORD CLOUD VERSION.

WE ARE JUST ABOUT READY TO BEGIN AN OVERVIEW OF THE OVERALL SD 23 PROGRAM. SO AT THIS POINT, I'LL BE TURNING THINGS OVER TO KIM ALAVAREZ AND, UH, I WILL BE HOLDING UP MY HAND WHEN SHE HAS FIVE MINUTES LEFT IN HER TIME SLOT.

AND, UH, THEN WE WILL, UH, AS I SAY, GET INTO COUNCIL DISCUSSION, UM, AGAIN, IF THERE ARE QUESTIONS WHERE YOU DON'T UNDERSTAND SOMETHING SHE JUST SAID, OR AN ACRONYM DOESN'T MAKE SENSE OR SOMETHING, IT'S, IT'S DEFINITELY OKAY TO CHIME IN THERE, BUT OTHERWISE WE'RE HOPEFUL THAT FOLKS WILL HOLD COMMENTS AND QUESTIONS UNTIL THE END, KIM, GOOD MORNING, EVERYBODY.

KIM ALAVAREZ DEPUTY CFO, BUT FOR A LITTLE BIT THIS MORNING, I'M GOING TO PUT ON MY OLD HAT AS THE PERFORMANCE OFFICER.

I'M SO HAPPY TO THANK YOU.

SO A LOT OF Y'ALL WERE INVOLVED IN THE DEVELOPMENT OF STT 23, BUT THERE'S ALSO A, QUITE A FEW OF YOU THAT WERE NOT.

SO WE WANTED TO PROVIDE YOU A LITTLE BIT OF A FOUNDATION FOR, WE DOVE INTO THE SPECIFICS OF EACH OF THE OUTCOMES.

SO FIRST STARTING OUT WITH JUST A LITTLE BIT OF A HISTORY OF SD 23, THE MAYOR MENTIONED SOME, SOME OF THE WORK THAT TOOK PLACE SEVERAL YEARS AGO IN 2016, THERE WAS A CONSIDERABLE AMOUNT OF RESEARCH DONE AMONGST ALL THE COUNCIL MEMBERS, EXECUTIVE LEADERSHIP DEPARTMENT DIRECTORS, EMPLOYEES, TO BE ABLE TO UNDERSTAND WHAT ARE THE CHALLENGES THAT WE'RE FACING AS AN ORGANIZATION.

AND THERE WERE FOUR AREAS THAT WE'RE CONCLUDED UPON IN TERMS OF WHERE WE NEEDED TO FOCUS.

JUST FROM AN ORGANIZATIONAL PERSPECTIVE, I NEED FOR SHARED CITY-WIDE PRIORITIES, HOW WE'RE MANAGING CRITICAL ISSUES AND THEN EFFECTIVE GOVERNANCE, AND THEN HOW WE'RE HANDLING FEEDBACK AND, AND LEARNING LOOPS.

SO, AS WE LEARNED THAT INFORMATION AND ALSO UNDERSTANDING PARTICULARLY THE PART ABOUT A SHARED GOALS FOR THE COMMUNITY, THAT'S WHERE SD 23 CAME TO BE.

UM, SO IN ORDER TO DEVELOP , IT WAS A VERY COLLABORATIVE EFFORT ACROSS THE ORGANIZATION.

WE HAD ABOUT FIVE DIFFERENT WORKSHOPS WITH CITY COUNCIL AND EXECUTIVE LEADERSHIP SET UP JUST THE WAY YOU SEE HERE, NOT NECESSARILY AS SPREAD OUT, BUT IT'S STILL NONETHELESS.

UM, WE ALSO HAD SIX STRATEGIC OUTCOME TEAMS MADE UP OF CITY EMPLOYEES.

THAT WAS VERY IMPORTANT THAT THEY WERE VERY INVOLVED AND INVESTED IN THIS BECAUSE ULTIMATELY OUR WORKFORCE IS GOING TO BE RESPONSIBLE FOR DOING THE, THE REALLY THE FRONTLINE WORK TO IMPLEMENT AND EXECUTE THE, THE PROGRAMS AND SERVICES THAT SUPPORT THE STRATEGIES AND THE OUTCOMES WITHIN SD 23.

UM, THERE WERE ALSO A SERIES OF STRATEGIC PLANNING WORKSHOPS AND HUDDLES WITH ALL OF THE, THE OUTCOME TEAMS, WHERE THEY WERE ENGAGING WITH MEMBERS OF THE COMMUNITY, WORKING WITH EACH OTHER EXTENSIVELY TO DEVELOP ALL THE COMPONENTS OF THE PLAN.

AND THERE WERE ALSO DEPARTMENT DIRECTOR SUMMITS.

WE NEEDED TO MAKE SURE THAT DEPARTMENT LEADERSHIP WAS HIGHLY INVOLVED, BE ABLE TO PROVIDE THEIR FEEDBACK, THEIR INPUT ON WHAT WAS BEING PULLED TOGETHER.

BUT LAST BUT NOT LEAST WAS THE PART 125 OR MORE PLANS MASTER PLANS FOR THROUGHOUT THE ORGANIZATION WERE REALLY PUT IN PLAY.

THERE WAS EXTENSIVE COMMUNITY ENGAGEMENT THAT TOOK PLACE TO CREATE ALL THOSE PLANS THAT WE USE THIS AS AN OPPORTUNITY TO PULL THEM TOGETHER IN A MORE STRATEGIC, STRATEGIC, COMPREHENSIVE MANNER FOR US TO REALLY BE TRYING TO ACHIEVE ALL THE DIFFERENT GOALS THAT YOU ALSO SEE IN THOSE PLANS FROM AFTER THE DEVELOPMENT PHILOSOPHIES THAT TOOK PLACE ALL THROUGHOUT 2017, WE ULTIMATELY ADOPTED OR COUNCIL Y'ALL ULTIMATELY ADOPTED IN MARCH OF 2018.

UM, AND THEN YOU SEE THERE'S DISTRICT SIX STRATEGIC OUTCOMES THAT HAVE COME TO REALLY, UM, THE ORGANIZATION HAS EMBRACED IN, IN NUMEROUS WAYS.

UM, THE IT THROUGH LIKE OUR ORGANIZATIONAL CHART WITH ALL THE ASSISTANT CITY MANAGERS WITH OUR BUDGETING PROCESS, BUT COUNCIL ALSO TOOK THE TIME AND THE MAYOR MENTIONED THIS AS WELL TO IDENTIFY ITS TOP 10 PRIORITIES FROM WITHIN THE PLAN.

CAUSE THERE WAS QUITE A BIT GOING ON IN THAT PLAN.

IT COVERS EXTENSIVE OPERATIONS AND NEEDS FOR THE ORGANIZATION, THE COMMUNITY.

SO WE NEEDED TO PROVIDE JUST A LITTLE BIT MORE FOCUSED.

SO THERE WAS THAT TOP 10 AND I'LL GO INTO THAT JUST A LITTLE

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BIT.

THE FRAMEWORK OF 23, WE WANTED TO SET IT UP IN A WAY THAT WOULD BE A CASCADING.

SO IMAGINE AUSTIN IS THAT DRIVING VISION FOR THE COMMUNITY, FOR THE ORGANIZATION.

AND THERE IT CONNECTS INTO OUR DIFFERENT MASTER PLANS AND REGIONAL PLANS THEY'RE INTO SD 23 AND ULTIMATELY INTO THE BUDGET AND OUR OPERATIONAL PLANS.

SO WE HAVE THAT 30 YEAR LONG RANGE, LONG RANGE VISION, AND ARE ABLE TO TICK DOWN AT THE, UH, THE ALTITUDE, ULTIMATELY WITH THAT ANNUAL BUDGET.

WHEN YOU LOOK AT SD 23, BY THE NUMBERS, YOU'LL SEE A VISION THAT COMES STRAIGHT FROM, IMAGINE AUSTIN, YOU'LL SEE THE SIX STRATEGIC OUTCOMES, 35 INDICATOR CATEGORIES, WHICH IS HOW WE ORGANIZE THE PERFORMANCE MEASURES OVER 200 STRATEGIC FOR 400 MEASURES, WHICH ARE ALSO AVAILABLE IN A DASHBOARD THAT MY CALLING NICOLE TALKED ABOUT IN A MOMENT, UM, 34 CHALLENGE STATEMENTS, WHICH ARE KIND OF A DIAGNOSIS OF THOSE PROBLEMS THAT WE'RE DEALING WITH AS A COMMUNITY 71 STRATEGIES AND FINALLY SIX VALUES, THINGS LIKE EQUITY, UM, PROACTIVE, UM, WHERE SUSTAINABILITY AND ACCOUNTABILITY.

SO I TALKED A LITTLE BIT ABOUT THE IMPLEMENTATION TIMELINE.

WE STARTED WITH THE MARCH ADOPTION.

UM, FROM THERE WE QUICKLY PUT IT INTO EFFECT WITH THE BUDGET PROCESS FOR FY 19 AND THEN THE CITY SPENCER, WHEN HE JOINED, UH, CITY MANAGER, HE QUICKLY REORGANIZED HIS LEADERSHIP TEAM AROUND THE OUTCOMES.

UM, FROM THERE, THERE WAS A LOT OF FOUNDATIONAL WORK THAT HAD TO TAKE PLACE IN TERMS OF DEVELOPING ALL THE PERFORMANCE MEASURES AND THE ASSOCIATED DASHBOARD.

AND IT TOOK QUITE A WHILE BECAUSE THERE ARE ONES, SO MANY MEASURES, BUT TWO THEY'RE COMPLICATED.

THEY AREN'T LIKE THE MEASURES THAT WE'VE HAD HISTORICALLY, WHICH HAVE OFTEN BEEN MORE SIMPLE OUTPUT TYPE OF MEASURES.

THERE'S A LOT MORE INFORMATION TO POOL, A LOT MORE ANALYSIS TO DO.

AND WE ALSO FOCUS QUITE A BIT IN TERMS OF TRYING TO VISUALIZE AND CREATE STORIES AND BETTER CONNECTION WITH THE COMMUNITY AROUND EACH OF THOSE MEASURES.

SO THAT WAS DONE OVER A SERIES OF WAVES IN .

AND THEN HERE WE ARE TODAY FOR THIS WORKSHOP, UM, TO START DIGGING IN MORE AND HEAR FROM THIS, THAT'D BE DEPUTY AND ASSISTANT CITY MANAGERS AROUND EACH OF THE OUTCOMES AND ULTIMATELY WILL LEAD US TO THE, UH, JANUARY WORKSHOP.

AND THEN FINALLY DEVELOPMENT OF SD 28.

IT'S ONLY AROUND THE CORNER.

SO AT THIS POINT, I'M GOING TO HAVE NICOLE COSTA YAWN, WHO IS WITH THE PERFORMANCE MANAGEMENT TEAM, SHE'S OUR DATA AND STRATEGY MANAGER AND WAS LEADING ALL OF THE DASHBOARD DEVELOPMENT AMONG MANY OTHER THINGS.

SO VERY GRATEFUL FOR HER ASSISTANCE.

AND SHE IS GOING TO TALK A LITTLE BIT ABOUT THAT DASHBOARD ITSELF.

THANK YOU, KIM.

YEAH, NICOLE CUSTODIAN DATA AND STRATEGY MANAGER FOR FINANCIAL SERVICES DEPARTMENT.

AND, UM, I WANTED TO WALK THROUGH JUST HOW WE ARE ACTUALLY MEASURING OUR PROGRESS TOWARDS ACHIEVING OUR OUTCOMES.

AND THE FIRST THING THAT WE DID WAS WE WANTED TO MAKE SURE THAT WE STANDARDIZED REPORTING AND THAT REQUIRED TRAINING AND THAT REQUIRED A LOT OF COORDINATION WITH ALL OF OUR PARTNER DEPARTMENTS.

AND I'M GOING TO KIND OF GO OVER SOME OF THE ELEMENTS THAT WE WANTED TO MAKE SURE ARE SIMILAR FOR EVERY MEASURES THAT WE, YOU HAVE A VERY SAME USER EXPERIENCE ACROSS THE ENTIRE DASHBOARD.

SO THE FIRST THING THAT WE REQUIRE IS AN ASSET CALLED A DATASET, AND THIS IS ROW LEVEL INFORMATION THAT WAS USED TO CALCULATE THE VALUE OF THE MEASURE.

THIS IS ALL AN EFFORT TO HAVE TRANSPARENT REPORTING IN OUR, IN OUR MEASURE DEVELOPMENT AND OUR REPORTING.

UH, AND SO THE NEXT THING IS A MEASURE CARD AND THE MEASURE CARD IS A VERY QUICK VISUALIZATION TO UNDERSTAND HOW THE MEASURE IS PERFORMING AGAINST A TARGET.

AND YOU HAVE YOUR THREE DIFFERENT COLORS OR I GUESS FOUR DIFFERENT COLORS. SO ONE IS GREEN.

SO THAT MEANS IT'S ON TRACK.

IT'S PERFORMING IN LINE WITH THE TARGET.

UH, YELLOW IS NEAR TARGET.

SO WITHIN 10% OF THE TARGET AND THEN OFF-TRACK WOULD BE RED BEYOND 10% OF THE TARGET AND BLUE, IT MEANS THERE'S NO TARGET OR IT'S BEING MEASURED.

UM, FOR TRYING TO UNDERSTAND HOW DO WE OBTAIN A TARGET? AND THE REASON WHY WE HAVE THESE TARGETS IN PLACE IS TO UNDERSTAND, LIKE I SAID, THE WAY THAT THE MEASURE IS PERFORMING AGAINST A GOAL, BUT ALSO THEY ARE GOING TO BE DIFFERENT FOR EVERY TYPE OF MEASURE.

SO SOME MEASURES HAVE AN ONGOING TARGET SAYING WE CAN NEVER DROP BELOW THIS LINE AND WE CAN NEVER GO ABOVE THIS LINE.

SOME OF THEM WILL HAVE INCREMENTAL TARGETS BECAUSE THEY ARE TRYING TO REACH A LONG-TERM GOAL.

SO YOU SEE, UH, UH, CASCADING UP OR DOWN.

UM, AND THEN SOME ARE GOING TO HAVE TO VARY BASED ON ROLLING AVERAGES OR INDUSTRY STANDARDS.

SO THAT'S YOUR MEASURE CARD.

AND THEN THE NEXT THING IS THE STORY PAGE.

THE STORY PAGE IS A LANDING PAGE FOR EACH MEASURE AND THAT'S TO PROVIDE THE CONTEXT TO UNDERSTAND WHY THE MEASURE IS PERFORMING THE WAY IT IS.

SO YOU HAVE, UM, SOME INFORMATION ABOUT THE CURRENT STATUS, MAYBE THE TREND INFORMATION AND SOME ADDITIONAL INSIGHTS SUCH AS DEMOGRAPHICS OR HOW THINGS ARE PLAYING OUT WITH DIFFERENT, UM, GEOGRAPHIC GEOGRAPHIC

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LOCATIONS IN THE CITY.

AND, UH, AND AS WELL AS WE JUST HAVE ADDITIONAL MEASURE INSIGHTS, SUCH AS THE DEFINITION OF THE LAYMAN'S TERMS OF THE MEASURE ITSELF, HOW IT WAS CALCULATED, HOW THE TARGET WAS CALCULATED AND ALL OF THAT INFORMATION.

SO IF WE CAN GET INTO THE DASHBOARD, HERE WE GO.

OH, IT DIDN'T SWITCH.

OKAY, THERE WE GO.

ALRIGHT.

SO THIS IS OUR DASHBOARD.

THIS IS THE LANDING PAGE WHERE YOU CAN SEE ALL OF THE, UH, OUTCOME CATEGORIES.

AND IF YOU CLICK ON ONE, THIS IS WHERE YOU CAN GET THE DETAILED INFORMATION FOR EACH OF THE INDIVIDUAL MEASURES.

AND AS KIM NOTED EARLIER, YOU HAVE INDICATOR CATEGORIES.

SO IN CULTURAL, LIFELONG LEARNING, THIS IS INDICATOR CATEGORY A AND THESE ARE ALL OF THE MEASURES THAT FALL INTO THAT INDICATOR CATEGORY.

AND RIGHT AWAY YOU CAN SEE, WE HAVE TWO THAT ARE ON TRACK AND THREE WITH IT WHEN TARGET, AND TO GET THAT DETAILED INFORMATION ON HOW THE MEASURE IS PERFORMING, THAT'S WHERE YOU'LL COME TO THIS VERY SMALL LINK.

REALLY ME, WE CAN GET A BIGGER SOON, BUT VERY SMALL LINK THAT SAYS VIEW STORY. AND THAT TAKES YOU TO SOME MORE DETAILS.

LIKE I SAID, ABOUT THE STORY THAT YOU CAN UNDERSTAND CURRENT STATUS, WHY IS IT PERFORMING THE WAY IT IS SOME TREND INFORMATION, SOME ADDITIONAL INSIGHTS AND SOME VERY, VERY DETAILED INFORMATION ON HOW WE DEVELOP THAT.

AND IF YOU FORGET EVERYTHING I SAID TODAY, WHAT YOU CAN KNOW IS THAT RIGHT HERE, WE HAVE [CLICK HERE](#) FOR MORE INFORMATION ABOUT HOW TO NAVIGATE THE DASHBOARD.

SO THIS IS AVAILABLE TO ANYONE IN THE PUBLIC, IF THEY NEED TO GET MORE DETAILS OF WHAT I'VE PROVIDED ALREADY.

ALL RIGHT, THERE WE GO.

OKAY.

AS WE MENTIONED EARLIER, WE'VE SPENT A LOT OF TIME OPERATIONALIZING THIS PROGRAM AND IT'S REQUIRED A LOT OF STAFF.

SO A COUPLE OF HIGHLIGHTS I WANTED TO BRING OUT IS THAT WE HAVE OVER 350 STAFF WHO ARE PARTICIPATE IN WHAT WE CALL ALIGNMENT TEAMS. THESE ARE THE GROUPS WHO WORK TOGETHER AND WORK WITH US TO REPORT THESE MEASURES AND ALSO PUT TOGETHER OTHER PERFORMANCE DELIVERABLES FOR THE CITY.

AND WE HAVE QUARTERLY MEETINGS WITH THESE, WITH THIS GROUP.

AND WE HAVE OVER A HUNDRED STAFF THAT PARTICIPATE.

THESE QUARTERLY MEETINGS ARE FOR US TO SHARE INSIGHTS OR TO, UH, PROVIDE MORE TRAINING OR EVEN TO SHARE INSIGHTS AMONG, AMONG EACH OTHER'S GROUPS.

AND, UH, ANOTHER REALLY, REALLY BIG ACCOMPLISHMENT IS THAT WE HAVE A CHANGE MANAGEMENT PROGRAM THAT HAS TRAINED OVER 1800 ADDITIONAL EMPLOYEES.

AND THIS IS SO THAT WAY THEY UNDERSTAND HOW THEIR WORK ALIGNS TO THIS PROGRAM AND WHAT THEY CAN DO TO CONTRIBUTE.

AND ANOTHER THING THAT WE WANTED TO HIGHLIGHT, AS WELL AS, UH, AS PART OF OUR ALIGNMENT EFFORTS, WE'VE SEEN THAT 171 DEPARTMENTS HAVE GOAL, OR I'M SORRY, 171 DEPARTMENT GOALS ALIGNED TO THE PLAN.

AND THIS IS ALMOST A HUNDRED PERCENT.

THIS IS ABOUT 97% OF ALL OF THE GOALS AMONGST CITY DEPARTMENTS.

I THINK THAT'S IT.

BRING IT BACK TO KIM.

THANK YOU.

THANK YOU, NICOLE.

UM, SO YOU CAN SEE THERE'S A LOT OF DIFFERENT FOLKS INVOLVED WITH THIS, UM, REGULARLY.

SO IT'S BEEN REALLY EXCITING TO SEE HOW THIS IS OPERATIONALIZED THROUGHOUT THE ORGANIZATION AND HOW EMPLOYEES HAVE EMBRACED IT.

AND THEY CAN SEE THEMSELVES IN THE PLAN, UM, EACH IN, IN ALL THAT THEY DO.

SO WE MENTIONED A LITTLE BIT AGO ABOUT THE TOP 10 PRIORITIES.

SO AFTER THE, UH, THE PLAN WAS ADOPTED AS PART OF THE BUDGET DEVELOPMENT PROCESS, UM, THE CONSULTANT FACILITATOR WE HAD AT THE TIME, STEVE STRUTHERS HELPED US OUT ALONG WITH ED TO, TO WORK WITH Y'ALL AND, UM, EXECUTIVE LEADERSHIP TO THINK THROUGH WHAT IS THAT SUBSET, WHERE WE REALLY WANT TO FOCUS EFFORTS, RESOURCES TO HELP US MOVE THE NEEDLE.

UM, AND FROM THERE, WE GOT OUR TOP 10 LIST.

SO WE HAVE, THERE'S AT LEAST ONE INDICATOR CATEGORY FROM EVERY OUTCOME.

BUT AS YOU CAN SEE, THERE ARE SOME THAT HAVE A LITTLE BIT MORE THAN OTHERS.

SO, UM, TOO MUCH TO STEPHANIE'S WORKLOAD, UM, HEALTH AND ENVIRONMENT IS, UH, THE, THE BIG WINNER OF THE DAY WHEN IT COMES TO OUR TOP 10, BUT WHAT'S BEEN EXCITING WITH THIS TOP 10.

IT'S REALLY BEEN HELPING US DRIVE A LOT OF BUDGET AND OTHER PROGRAM ORIENTED DECISIONS.

FOR EXAMPLE, IN THE BUDGET PROCESS, WHEN WE ASKED DEPARTMENTS TO DESCRIBE WHAT ARE THEIR NEEDS, THEY ARE, THEY'RE INSTRUCTED TO REALLY FOCUS ON HOW THEY CONNECT TO THE TOP 10 PRIORITIES SO THAT WE ARE REALLY MAKING A CONCENTRATED EFFORT TO, TO SHIFT GEARS OR TO SHIFT THAT NEEDLE ON THOSE AREAS.

UM, THROUGHOUT THE PRESENTATION, YOU'LL NOTICE AT THE TOP, THERE'S A LITTLE, TOP 10 LOGO THROUGHOUT THE PRESENTATIONS FOR EACH OF THE HCMS YOU'LL KNOW, THEY WILL HAVE THAT LITTLE LOGO WILL KEEP POPPING UP ON THE SLIDES.

SO WE CAN CONTINUE TO DRAW ATTENTION TO THE MEASURES

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AND ASPECTS OF THE OUTCOMES THAT CONNECT BACK TO THOSE TOP 10.

SO AT THIS POINT, WE ARE NOW READY TO MOVE TO, OR REVIEW BY OUTCOME.

AND ARE YOU GOING TO SAY, OKAY, YOU WANT TO DO OKAY.

THANK YOU, KIM.

SO THANK YOU RODNEY, IN HERE, RIGHT? QUICK INTRODUCTION, RODNEY GONZALES, ASSISTANT CITY MANAGER FOR THE ECONOMIC OPPORTUNITY AND AFFORDABILITY STRATEGIC OUTCOME.

AND IT IS MY PLEASURE TO LEAD THIS AREA.

THANK YOU VERY MUCH, SPENCER.

UM, TO BEGIN WITH, LET'S GO TO NEXT SLIDE, ECONOMIC OPPORTUNITY AND AFFORDABILITY.

I'LL GO OVER A BRIEF DESCRIPTION OF THE STRATEGIC AREA.

IT DOES REPRESENT ROUGHLY A QUARTER OF THE CITY'S OPERATING BUDGET AT \$819 MILLION.

AND THERE'S A SLIDE THAT WILL PROVIDE A LITTLE BIT MORE INFORMATION, UM, AT A HIGH LEVEL REGARDING THE BUDGET.

UH, THE ECONOMIC OPPORTUNITY TO AFFORDABILITY STRATEGIC OUTCOME HAS 34 TOTAL MEASURES, WHICH REPRESENT 16% OF ALL STRATEGIC MEASURES FOR SD 23.

HOWEVER, AS NICOLE WAS POINTING OUT IN THE DASHBOARD, IT DOES REPRESENT 22% OF ALL DASHBOARD VIEWS.

THERE'S SOME HIGH LEVEL INFORMATION HERE ABOUT THE STRATEGIC MEASURES THAT ARE ON TARGET.

THOSE THAT ARE WITHIN RANGE, THOSE THAT ARE ARE OFF TARGET.

AND THEN ALSO THOSE THAT WE ARE MEASURING OF WHICH WE HAVE NO TARGET.

AND I DO HIGHLY RECOMMEND THAT IF YOU HAVE TIME, PLEASE GO TO THE DASHBOARD AND LOOK AT THE INDIVIDUAL STORIES FOR THESE, UH, TO GAIN MORE CONTEXT ABOUT THE SPECIFIC MEASURE, AS WELL AS WHERE WE ARE WITH REGARD TO EACH MEASURE AND OF

THE 34 TOTAL MEASURES 13 REPRESENT THE TOP 10 INDICATORS, WHICH NICOLE AND KIM HAD BRIEFLY MENTIONED, EVEN THOUGH THERE ARE FIVE SPECIFIC DEPARTMENTS THAT FALL UNDER ECONOMIC OPPORTUNITY OF AFFORDABILITY.

17 CITY DEPARTMENTS HAVE VARIOUS GOALS THAT RELATE TO THIS SPECIFIC STRATEGIC OUTCOME MEASURE.

AND JUST AS A FRIENDLY REMINDER, THE FIVE DEPARTMENTS THAT DIRECTLY REPORT TO THIS OUTCOME ARE SMALL AND MINORITY BUSINESS RESOURCES, THE AUSTIN CONVENTION CENTER.

THANK YOU AGAIN, TEAM FOR HOSTING US TODAY, ECONOMIC DEVELOPMENT, HOUSING, AND PLANNING AND DEVELOPMENT SERVICES.

THIS NEXT SLIDE BRIEFLY GIVE US SOME HIGH LEVEL INFORMATION ABOUT THE BUDGET ALIGNMENT FOR ECONOMIC OPPORTUNITY AND AFFORDABILITY.

AS I MENTIONED BEFORE, IT REPRESENTS ROUGHLY ONE QUARTER OF THE CITY'S OPERATING BUDGET AT \$819 MILLION.

UH, YOU CAN SEE THE LION'S SHARE IS REPRESENTED BY AUSTIN ENERGY AND THEN THE VARIETY OF NUMBER OF DEPARTMENTS THAT DIRECTLY REPORT TO E O N A AND THEN DOWN TOWARDS THE BOTTOM, YOU HAVE THE CAPITAL SPENDING ASSOCIATED WITH ECONOMIC OPPORTUNITY AND AFFORDABILITY.

THIS NEXT SLIDE HIGHLIGHTS JUST SOME OF THE KEY ACCOMPLISHMENTS AS WAS, UH, ONE OF THE, UH, KEY MEASURES THAT WE'RE LOOKING AT.

AND THIS ONE'S REALLY IMPORTANT.

IT'S A TOP 10 INDICATOR FOR HOUSING, AND THIS IS THE PERCENTAGE OF RESIDENTIAL PLAN REVIEWS COMPLETED ON TIME.

YOU CAN SEE RIGHT NOW WHERE 81%, WHICH IS LOWER THAN THE PREVIOUS YEAR, JUST AS A FRIENDLY REMINDER.

AGAIN, WE HAVE RECEIVED 20, A 20% INCREASE IN APPLICATIONS A YEAR TO YEAR.

SO THAT'S PRETTY SIGNIFICANT.

AND OF COURSE THAT'S RESULTED IN A SLIGHT DECREASE OF OUR ON-TIME REVIEW.

I DO APPRECIATE COUNSEL'S CONSIDERATION AND APPROVAL OF POSITIONS FOR DSD RECENTLY.

AND, UH, CURRENTLY WE'RE 99% ON TIME REVIEWS WITHIN DSD.

THIS DOES COVER ALL THE VARIOUS DEPARTMENTS THOUGH, THAT ARE INVOLVED IN RESIDENTIAL PLAN REVIEW.

AND THERE ARE 14 DIFFERENT DEPARTMENTS THAT WE WORK WITH IN THIS SPECIFIC AREA, SOME HIGHLIGHTS.

AND WE'RE SO PROUD OF THESE, OF COURSE, WE'VE HAD 104 APPRENTICESHIP AND INTERN POSITIONS CREATED BY THE CITY OF AUSTIN.

UM, RIGHT NOW WE ARE CURRENTLY AT 39% SUCCESSFUL COMPLETION RATE FOR WORKFORCE DEVELOPMENT TRAINING.

UH, WHEN YOU GO TO THE STORYBOARD YOU'LL NOTE THAT THIS DOES NOT REPRESENT OUR DIRECT INVESTMENT IN WORKFORCE DEVELOPMENT, RATHER THIS IS THE REGIONAL WORKFORCE, UH, OR COMMUNITY MASTER WORKFORCE PLAN, UM, WITH THE SPECIFIC SUBSET TARGET, UM, WE HAVE TARGETED THE ENROLLMENT OF 30,000 RESIDENTS

SPECIFICALLY, UH, FOR PROGRAMS THAT CAN LIFT THEM FROM, UH, LOW, LOW WAGES TO MIDDLE-SKILL JOBS.

UH, THE INTENT IS TO HAVE A 40% COMPLETION ULTIMATELY, UH, RESULTING IN 10,000 RESIDENTS HAVING COMPLETED THE TRAINING, THE TRAINING GOES FROM ANYWHERE FROM 12 WEEKS TO THREE YEARS, UM, IN TERMS OF EMPLOYMENT, 98% OF OUR PRIME CONTRACTOR CONTRACTORS MET SOLICITATION GOES ANOTHER KEY, UH, ACCOMPLISHMENT, UM, IN CONCEPT IN TERMS OF COST OF LIVING IS THAT, UH, EVERY MEDIAN HOUSEHOLD INCOME OR HOUSEHOLD SPENDS ABOUT 1.2, 9% ON THEIR AVERAGE ANNUAL RESIDENTIAL WATER BILL AND THE TARGET, THERE WAS LESS

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THAN 1.5% LOOKING AHEAD TO ECONOMIC OPPORTUNITY AND AFFORDABILITY.

THERE'S SOME GREAT THINGS ON THE HORIZON.

AND THIS IS JUST A SNIPPET OF THE MANY THINGS THAT WE'RE CURRENTLY WORKING ON.

WE HAVE DEVELOPED A COMMUNITY LAND TRUST PROGRAM, AND WE WILL BE LAUNCHING THAT IN EARLY 2022.

THAT IS AN ESSENCE OF PREFERENCE FOR INDIVIDUALS WHO HAVE BEEN RECENTLY DISPLACED.

AND SO WE'VE SET ASIDE SOME PARTICULAR HOUSING UNITS FOR THAT SUBSET OF OUR RESIDENTIAL POPULATION, UH, PROJECT CONNECT.

WE'RE SO EXCITED OF COURSE, THAT THE VOTERS, UH, ADOPTED AND APPROVED, UH, PROJECT CONNECT, WENT HIS PAY OUR INITIAL INVESTMENT EARLY NEXT YEAR OF \$65 MILLION IN TERMS OF AFFORDABLE HOUSING, UH, OVER 700 UNITS HAVE BEEN CREATED, UH, FOR PEOPLE WHO HAVE EXPERIENCED HOMELESSNESS.

UM, AND SO WE'RE, WE'RE PROUD OF THAT ACCOMPLISHMENT.

AND ONE OF OUR MOST RECENT PROJECTS IS ON MAIN ROAD, WHICH WILL BRING 200 AFFORDABLE HOUSING UNITS, INCLUDING PERMANENT SUPPORTIVE HOUSING UNITS.

ANOTHER PROGRAM THAT WE'RE GETTING READY TO LAUNCH, AND IT'S \$500,000 IS ASSISTANCE WITH MORTGAGE PAYMENTS.

NOW, YOU MAY RECALL THAT RECENTLY THROUGH HOUSING AND PLANNING, WE HAVE PROVIDED OVER \$70 MILLION OF RENTAL PAYMENT ASSISTANCE TO THOUSANDS OF OUR, UH, RESIDENTIAL HOUSEHOLDS.

THIS PROGRAM SPECIFICALLY TARGETS THOSE WHO OWN THEIR HOMES.

ANOTHER KEY ACCOMPLISHMENT THAT IS CURRENTLY UNDERWAY IS WE ARE GOING TO HIRE A STAFF PERSON, COMPLETELY DEDICATED TO ASSIST OUR AFFORDABLE HOUSING PROJECTS WITH GETTING THROUGH THE PERVERTING PIPE PIPELINE.

THOSE ARE KEY FOR US BECAUSE AS WE ALL KNOW, THERE'S A TARGET CONNECTED TO OUR STRATEGIC HOUSING BLUEPRINT AND EVERYTHING THAT WE CAN DO ON THE ADMINISTRATIVE SIDE TO FACILITATE THOSE PROJECTS, GETTING THROUGH IS IMPORTANT FOR US.

AND THEN OF COURSE, THROUGH COUNCIL APPROVAL WITH THE ARPA FUNDING, WE ARE LAUNCHING THE WORKFORCE DEVELOPMENT CONTRACTS WITH AUSTIN FILM SOCIETY AND CAPITAL IDEA.

SO THAT IN A NUTSHELL COVERS ECONOMIC OPPORTUNITY AND AFFORDABILITY SO FAR, OUR STAFF HAS RENDERING ME TOTALLY SUPERFLUOUS, UH, BY PRESENTING WELL BELOW THE TIME LIMIT THAT THEY WERE GIVEN.

SO TEACHER'S PET IS MY NEW NICKNAME FOR RODNEY FOR KEEPING US SO MUCH ON TIME.

UM, BUT FIRST QUESTIONS FOR EITHER MR. GONZALES, MS ALAVAREZ OR, UH, OR NICOLE MAYOR PRO TEM IN THE BACK.

THANK YOU.

I APPRECIATE IT.

UM, ACTUALLY MY FIRST QUESTION CAME WITH THE LAST STATEMENT IN THIS PRESENTATION, ACM, UH, CONSELLA GOOD MORNING, BY THE WAY, THIS ARPA WORKFORCE DEVELOPMENT CONTRACTS WITH AUSTIN FILM SOCIETY AND CAPITAL IDEA.

I SHOULD KNOW THIS, BUT CAN YOU REMIND ME WHAT THE CONTRACT IS WITH AUSTIN FILM SOCIETY THROUGH THE ARPA DOLLARS? OKAY.

TH CERTAINLY, UM, SO THAT IS MORE TOWARDS OUR CREATIVE INDUSTRIES FOR HELPING ANY INDIVIDUALS WHO ARE INTERESTED IN GETTING INVOLVED IN THE CREATIVE FILM INDUSTRY.

AND SO THAT WAS RECENTLY ADOPTED BY COUNCIL AS A SUBSET OF THAT CREATIVE INDUSTRY ELEMENT.

THANK YOU.

I APPRECIATE IT.

YES, THAT COMES MONDAY, WEDNESDAY.

I HAVE A QUESTION AROUND THE MEASUREMENTS OR THE SELECTION OF INDICATORS WHEN Y'ALL ARE COMING UP WITH SD 23.

SO I KNOW, UM, WITH THE HOUSING DID, WAS THERE A CONSIDERATION FOR THE AMOUNT OF AFFORDABLE HOUSING UNITS BUILT? AND I KNOW THAT THERE WAS A, THERE'S A STRATEGIC BLUEPRINT, BUT HOW DOES THAT FALL IN LINE WITH THE INDICATORS, UM, THAT WE WERE TALKING THAT WE, THAT WE JUST GOT BRIEFED ON? THAT'S A VERY GOOD QUESTION.

WE DO HAVE A STRATEGIC MEASURE TIED TO THE HOUSING BLUEPRINT, WHICH IS 60,000 AFFORDABLE HOUSING UNITS.

AND CURRENTLY I BELIEVE WE WERE AT 28,000.

THAT 60,000 IS A TEN-YEAR TARGET THOUGH.

AND SO, UM, OF COURSE, YOU KNOW, IT'S OUR GOAL TO REACH THAT TARGET WITHIN THE 10 YEARS.

UH, BUT WE DO INDEED MEASURE THAT TARGET.

OKAY.

AND SO, AND, AND PLEASE LET ME KNOW IF THIS IS THE APPROPRIATE TIME, BUT HOW, WHEN DO WE HAVE A CONVERSATION ABOUT OUR PROGRESS AND MEETING THAT THAT TARGET LIKE IS 28,000 ON YEAR THREE, A GOOD PROGRESS.

ARE WE ON TREND AT THIS POINT? UM, RIGHT NOW WE'RE PROBABLY BELOW WHERE WE BE, BUT NOT BY, UM, TOO FAR CONSIDERING IT'S A TEN-YEAR TARGET.

AND I DO THINK IT'S WORTHY OF A CONVERSATION ALSO BECAUSE THE 60,000 WAS DEVELOPED BACK IN 2017.

AND AS WE KNOW, AS OUR POPULATION GROWS, UM, I PERSONALLY THINK THAT, YOU KNOW, THE 60,000 MAY BE A STAGNANT NUMBER AND WE MAY, IF IT'S CONSISTENTLY A MOVING TARGET.

SO IT'S NOT JUST WHAT WE'VE ACHIEVED IN TERMS OF THE NUMBER OF UNITS THAT WE BROUGHT FORWARD, BUT IT'S 60,000 A NUMBER THAT WE SHOULD KEEP IN PLACE,

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OR SHOULD WE TALK ABOUT ADJUSTING THAT NUMBER AS OUR POPULATION GROWS? AND SO I THINK IT'S ALWAYS, ALWAYS WHERE THEY HAVE A CONVERSATION, UH, TO REMIND OURSELVES THAT THESE NUMBERS WERE DEVELOPED AT A CERTAIN TIME PERIOD.

AND AS OUR COMMUNITY GROWS, THAT THOSE NUMBERS CAN CHANGE.

YEAH.

THANK YOU.

AND PERHAPS AMANDA, WE HAVE A LOT BUILT IN OUR WORK SESSIONS, AGENDAS, BUT WHENEVER IS APPROPRIATE.

AND ONE OF THERE WAS AN OPENING FOR US TO HAVE A CONVERSATION I'D LIKE TO RECOMMEND THAT AS A TOPIC, UM, UH, TO TWO THINGS, THE FIRST ONE I WANTED TO, TO, TO MAKE A COMMENT ABOUT THE HOUSING GOALS AND, UM, AND HOW WE'RE MEASURING OUR PROGRESS TOWARDS THEM.

I WANTED TO SUGGEST THAT WE TAKE A BROADER OR BROADER LOOK THAT I THINK WILL BE PERHAPS MORE ACCURATE AS WE ARE MEASURING OUR, UM, AS WE'RE MEASURING OUR PROGRESS RIGHT NOW, WE, YOU KNOW, AS REPORTED BY HOUSING WORKS ON THE REPORT CARD, WE'RE NOT TAKING TO TAKING INTO ACCOUNT THE, UM, THE HOUSING THAT'S IN THE PIPELINE.

AND SO THE REPORTING THAT IS, THAT COMES OUT FROM THE HOUSING WORKS REPORT CARD, WHICH THEY DO IN CONJUNCTION WITH CITY STAFF IS A, IS NOT A COMPLETE PICTURE.

IT'S A, UM, IT'S JUST A SNAPSHOT IN TIME, ALTHOUGH WE'RE STARTING TO GET TRENDS OF WHAT ACTUALLY WAS, WAS BUILT THAT YEAR.

AND IT DOESN'T EVEN ACCOUNT FOR, WHAT'S ALREADY BEEN APPROVED WHERE, WHERE WE'VE GOT SITE PLAN APPROVAL AND THINGS LIKE THAT.

AND SO IT DOESN'T REALLY TELL US HOW WE'RE DOING OR HOW WE'RE TRENDING.

AND SO I REALLY WANT TO RECOMMEND THAT WE TAKE A LOOK AT HOW THAT'S MEASURED AND, AND SEE IF WE CAN, UH, BE MORE ACCURATE IN TERMS OF, UM, NOW I, I, I'M NOT SUGGESTING WHAT WE APPROVED FOR ZONING BECAUSE THAT, YOU KNOW, YOU, YOU, WE MAY NEVER ACTUALLY SEE THAT HAPPEN, BUT, YOU KNOW, FURTHER ALONG IN THE PROCESS, WE OUGHT TO BE COUNTING THAT.

SO, SO THERE'S THAT THE SECOND THING IS I'D LIKE TO, AND THIS IS KIND OF A QUESTION AND A COMMENT AND THAT'S OUR, UH, HOW WE'RE DOING ON OUR GOALS FOR, UM, AND I FORGET EXACTLY HOW WE TERMED THEM, BUT, OR HOW WE DESCRIBED THEM, BUT THE GOALS RELATED TO OUR ARTS AND CULTURE, UH, WE HAVE GOALS AROUND, UH, PROTECTING, UM, THE CREATIVE IN OUR COMMUNITY, ARTISTS AND MUSICIANS.

AND I KNOW WE HAVE, UM, PUT IN PLACE THE AEDC, WHICH IS, YOU KNOW, ONE, IT WAS ONE OF THOSE GOALS AND VERY HELPFUL, BUT, UM, I'M NOT SEEING, I'D LIKE TO UNDERSTAND FROM RODNEY HOW WE'RE DOING ON OUR GOALS.

I THINK THAT THAT'S AN, THIS IS AN AREA WHERE WE NEED TO ACCELERATE AND DO A LOT MORE WORK, UH, BECAUSE WE'RE LOSING, YOU KNOW, WE'RE LOSING OUR ARTS AND MUSICS VENUE.

I TEND TO ENFORCE AN ACRONYM FREE ZONE.

SO I WOULD JUST ASK FOR AEDC TO BE SPELLED OUT FOR EVERYBODY AND, AND COUNCIL MEMBER YOU'RE ABSOLUTELY RIGHT.

AND, UH, YOU KNOW, WHAT DIDN'T HELP OF COURSE WAS THE SEVERE DECREASE IN OUR HOTEL OCCUPANCY TAX IS CERTAINLY, UM, NOT HELPED.

IN FACT, YOU KNOW, WE'RE, TO YOUR POINT, WE'RE LOSING CREATIVES BECAUSE OF THAT, UH, FOLKS WHO HAVE TYPICALLY RELIED ON A CERTAIN AMOUNT OF FUNDING, UH, DIDN'T GET THAT AND DON'T, AND WILL NOT BE GETTING OUT FUNDING.

FORTUNATELY, OF COURSE, COUNCIL HAS ALLOCATED VARIOUS, UH, POTS OF MONEY IF YOU WILL, FROM THE GENERAL FUND AND OTHER SOURCES LIKE THE CARES ACT AND ARPA FUNDING, WHICH HAVE HELPED, UH, BUT THEY ARE STRUGGLING.

UM, WE CAN CERTAINLY PROVIDE YOU MORE INFORMATION IN DETAIL ABOUT OUR CREATIVES AND THOSE GOALS, UH, BY DO AGREE WITH YOU, WE'RE AT A TIME PERIOD FOR OUR CREATIVES, THAT THEY ARE STRUGGLING BECAUSE, UH, UH, OF HOW WE'VE BEEN ABLE TO ALLOCATE HOT TAX, BUT THAT HOT TAX HAD SEVERELY DIMINISHED DURING THE PANDEMIC.

YEAH.

AND I WOULD JUST LIKE TO POINT OUT THAT THAT'S AN IMPORTANT PIECE, BUT THAT'S ONLY ONE PIECE WE'VE ALSO TAKEN SOME STEPS TO TRY TO PROTECT, UM, UH, SPACES, CREATIVE SPACES, AND WHICH IS ONE OF THE THINGS THAT AEDC CAN HELP US WITH.

AND, UM, I THINK WE NEED TO BE TRACKING PROGRESS THERE.

AND I, I THINK PERSONALLY, I THINK WE COULD GO, WE COULD, WE COULD EXPEDITE AND GO FASTER ON THAT.

SO, AND AS YOU KNOW, THE CREATIVE SPACE BOND THAT WAS PASSED A NUMBER OF YEARS BACK STILL HAS NOT, I KNOW IT'S ON, ON, ON PROGRESS AND I'M GLAD TO HEAR THAT, BUT JUST, JUST AS A REMINDER IN THESE SETTINGS THAT WE HAVE RIGHT NOW IN TERMS OF REACHING OUR GOALS, UH, THAT'S AN AREA THAT I THINK WE NEED TO, TO MOVE MORE EXPEDITIOUSLY BECAUSE WE'RE LOSING SPACES AND WE'VE BEEN LOSING SPACES FOR YEARS.

THANK

[00:50:01]

YOU AGAIN FOR EVERYBODY'S BENEFIT, ARPA AMERICAN RESCUE PLAN ACT, EDC STANDS FOR W THE D C OH, THAT SENDS FOR THE AUSTIN ECONOMIC DEVELOPMENT CORPORATION.

I LOVE HOT TAX, RIGHT? BECAUSE IT'S HOTEL OCCUPANCY TAX TAX.

YOU GOT IT.

COUNCIL POOL.

THANKS.

I WANT TO, JUST TO, UM, DOUBLE CHECK THE 28,000 NUMBER OF UNITS THAT RODNEY GAVE OVER OF 60,000, OVER 10 YEARS.

AND THAT WOULD BE APPROXIMATELY WHAT PERCENTAGE OF THE TITLE SAID, YOU'RE NOT MAKE YOU DO A MATH PROBLEM, NOT HAVING MY GAP RIGHT IN FRONT OF ME, BUT JUST A LITTLE BIT LESS THAN 50%.

RIGHT.

AND WE'VE DONE THAT IN HOW MANY YEARS, SO SINCE 2017, SO THAT WOULD BE FOUR YEARS.

OKAY.

AND SO THAT ACTUALLY IS PROBABLY, UM, EITHER ON TRACK OR A LITTLE BIT AHEAD, PERHAPS OF WHERE WE SHOULD BE, IF YOU DO AN AVERAGE NUMBER OF 6,000 PER YEAR, AND OVER THREE YEARS, THAT'D BE 18,004 YEARS WOULD BE 24.

AND HERE WE ARE AT 28.

SO I WOULD, I WOULD CHALLENGE A LITTLE BIT THE, UM, THE DESCRIPTION OF THAT IS FALLING BEHIND, I THINK, CONSIDERING THE DIFFICULTIES INHERENT IN THE CITY ITSELF BUILDING VERSUS THE PRIVATE SECTOR BUILDING, UM, THAT WE ONLY HAVE REAL CONTROL OVER THE PIECES THAT WE ARE ENTIRELY RESPONSIBLE FOR.

WE OBVIOUSLY ARE A MAJOR PLAYER FOR THE PRIVATE SECTOR, UM, BUT THEY ARE ALSO WORKING ON THEIR OWN TIMELINES.

AND, UM, AND SO WHAT I WOULD LIKE TO SEE, UH, BECAUSE I KNOW THE HOUSING WORKS, UM, METRICS GOT A LOT OF PLAY AND, UM, MADE SOME, SOME, AND IT WAS ALSO DIVIDED INTO DISTRICTS.

OF COURSE, WE HAD ADOPTED SOME NUMBERS FOR DISTRICT TARGETS.

IT MADE SOME DISTRICTS LOOK BETTER THAN OTHERS.

AND I THOUGHT THAT WAS UNFORTUNATE BECAUSE THE ENTIRE, UM, INTENTION OF THIS COUNCIL IS TO PROVIDE HOUSING AS BEST WE CAN WHERE WE CAN.

I MEAN, I'LL ARC OUR WHOLE, OUR WHOLE EFFORT IS IN THAT DIRECTION, JUST LIKE IT IS WITH HOMELESSNESS AND, UH, OVERCOMING COVID.

UM, WE, WE WORK FOR THE GREATER GOOD OF THE COMMUNITY AND I DIDN'T REALLY SEE THAT REFLECTED IN THAT DOCUMENT.

AND THEN THAT DOCUMENT HAS BEEN AMPLIFIED IN MANY WAYS, GIVING REALLY NOT A VERY, UM, POSITIVE, NOT A VERY ACCURATE, UH, REPORT I THINK ON WHAT IS ACTUALLY HAPPENING.

SO WHAT I'D LIKE TO ASK, UM, OUR ACM OVER DEVELOPMENT SERVICES, IF WE COULD LOOK AT SEPARATING OUT WITHIN THOSE METRICS, THOSE NUMBERS, THAT THE CITY IS ACTUALLY RESPONSIBLE A HUNDRED PERCENT FOR LIKE THE HOUSING, UM, THE, THE PROJECTS AT HOME DEPOT IN DISTRICT FOUR, AND THE ONE IN MY DISTRICT AT RYAN DRIVE, THOSE ARE A HUNDRED PERCENT.

THE GROUND IS OWNED BY THE CITY.

WE ARE OVERSEEING THE, THE, WE OVERSAW THE RFP, WE'VE AWARDED RFPS.

THE WORK WILL BE DONE BY THE PRIVATE SECTOR, BUT IT WILL BE AT OUR AUTHORITARIANS.

AND SO I WOULD CONSIDER THAT A HUNDRED PERCENT CITY DIRECTED AND RESPONSIBLE FOR, SO I THINK IT MIGHT BE USEFUL FOR THE LARGER COMMUNITY CONVERSATION TO TALK ABOUT THE THINGS THAT THE CITY IS ACTUALLY FULLY RESPONSIBLE FOR VERSUS WHAT WE ARE DOING AS APPROVING ALONG THE WAY DIFFERENT STEPS THAT THE PRIVATE SECTOR IS COMING IN TO DO, BECAUSE WE DON'T EVER KNOW IF THEY'RE ACTUALLY GOING TO BUILD WHAT THEY SAY THEY'RE GOING TO BUILD, OR WHEN THEY SAY THEY'RE GOING TO BUILD, WE'RE JUST PART OF THE APPROVAL PROCESS ALONG THE WAY.

AND THEN ONCE THEY'RE APPROVED, THEY, THEY GO AND DO WHAT THEY'RE GOING TO DO WITH, UH, WITHOUT, WITH VERY LITTLE MORE, UH, CITY INVOLVEMENT.

SO DO YOU THINK IT WOULD BE POSSIBLE TO TEASE OUT THE NUMBERS? UH, THAT WOULD BE STRICTLY CITY RESPONSIBILITY? I DO BELIEVE SO, BECAUSE IF YOU LOOK AT THE STRATEGIC COUNSELING BLUEPRINT DOES TEASE THOSE OUT.

AND WHAT I COULD DO IS I COULD VISIT WITH THE SD 23 TEAM, UM, AND LOOK AT THAT SPECIFIC AREA.

AND TO YOUR POINT, THE 60,000 IS THAT TEN-YEAR TARGET.

AND SO THAT'S WHY IT COMES TO COST IS FALLING BEHIND BECAUSE WE HAVEN'T, UH, REACHED THAT NUMBER OVER THE, YOU KNOW, THE PERIOD.

AND SO I AGREE WITH YOU, BUT I'D BE MORE THAN GLAD TO TALK WITH ABOUT, UM, WHAT ARE THOSE SPECIFIC CITY OF AUSTIN DIRECTED TARGETS FROM THE HOUSING BLUEPRINT AND HOW MIGHT WE REPORT THOSE? I THINK THAT'S REALLY IMPORTANT GOING FORWARD BECAUSE THE STORY WE'RE TELLING IS THAT WE'RE HEARING THE COMMUNITY AND WE ARE ACTUALLY TAKING THE ACTIONS NECESSARY.

AND THEY'RE NOT SIMPLE.

THEY'RE VERY COMPLEX, THIS REALLY SOPHISTICATED OUTFIT WE'VE GOT HERE, GO.

AND SO, UM, I THINK WE SHOULD TALK ABOUT AFTER FOUR YEARS, WE ARE NEARLY THE 50% MARK, AND THIS IS ACTUALLY A 47%.

I, I ROUNDED DOWN JUST TO BE CONSERVATIVE, BUT IT'S 46 POINTS, 6 66 OR SOMETHING LIKE THAT.

SO

[00:55:01]

THAT, THAT WOULD BE, I THINK, KIND OF PRETTY MIRACULOUS CONSIDERING WHAT LITTLE PIECE IS A HUNDRED PERCENT CONTROLLED BY THE CITY.

I APPRECIATE THE FEEDBACK.

OH, UM, MAYOR.

AND, UH, GO AHEAD.

YOU'LL HAVE THE LAST IN THIS ROUND, BUT GO AHEAD.

THANKS.

UH, I REALLY APPRECIATE THE CONVERSATION ABOUT HOUSING.

YOU, DON'T KIND OF SPOILER ALERT.

IF WE'RE TALKING ABOUT THE PRIORITIES WE WANT TO HAVE GOING FORWARD, IT'S PROBABLY GOING TO BE WHERE I THINK THE COMMUNITY IS AND WHERE I'LL BE.

SO TO, TO, TO LESLIE'S POINT ABOUT, UH, GETTING GREATER DETAIL ON THE NUMBERS.

I THINK THAT WOULD BE REALLY HELPFUL, BUT NOT JUST FOR THE 60,000, BUT FOR EACH OF THEM, BECAUSE IN ORDER TO REALLY BE ABLE TO GET 60,000 THAT ARE PRICED TO THE AREA THAT WE NEED THOSE TO BE PRICED AT, WE HAVE TO MAKE SURE THAT THE BAND ABOVE THAT HAS ABOUT HOUSING SO THAT THEY'RE NOT GOING DOWN BELOW AND BIDDING UP THAT PRICE TO BRING IT INTO THEIR CATEGORY, WHICH I THINK HAS A LOT OF WHAT'S HAPPENING IN THIS CITY AND, AND ACTUALLY BEING ABLE TO TRANSLATE THE NUMBERS SO THAT WE CAN ACTUALLY SEE THEM.

IS THAT REAL READILY AVAILABLE TO US? WE JUST WENT THROUGH THE EXERCISE OR TRIED TO FIGURE OUT HOW MUCH, HOW MUCH SUPPORTIVE HOUSING WE'VE BUILT SINCE 2016, THAT WASN'T READILY AVAILABLE.

IT WAS HARD, NOT HARD, BUT WE HAD TO, WE HAD TO GO BACK TO, TO SOURCE STUFF TO START PULLING THAT TOGETHER BECAUSE THE MEDIA REPORTS WE'RE GETTING THE NUMBERS ARE ALL OVER WITH RESPECT TO THE HOUSING THAT HAVE BEEN CREATED OR NOT CREATED.

SO NOT ONLY HEARING WHAT THE NUMBER IS AT EACH OF THOSE SECTIONS, BUT HOW WE SOURCE THOSE NUMBERS SO THAT PEOPLE CAN UNDERSTAND THAT.

THANK LESLIE'S CORRECT.

WE, WE, THERE'S ONLY SOME THAT WE ABSOLUTELY CONTROL, BUT THE OTHER BANDS THAT HAVE TO HAPPEN, I THINK WE HAVE CONSIDERABLE IMPACT IF NOT CONTROL.

I THINK YOU'VE DONE GREAT WORK, UH, AS A STAFF OF THE DEPARTMENT OR THE DEVELOPMENT REVIEW.

UM, WE'RE NOT IN THE SAME PLACE WITH RESPECT TO SITE PLAN, REVIEW TIMING.

WE'RE NOT IN THE SAME PLACE WITH AUSTIN ENERGY REVIEW OR FIRE DEPARTMENT REVIEW.

UH, SO WE NEED TO REALLY FIGURE OUT WHERE WE ARE RELATIVE TO THE GOALS WE WERE TO GET TO AND ACHIEVE THE SAME RESULTS OR THE OTHER AREAS, UH, SO THAT WE CAN DRAMATICALLY INCREASE THE SUPPLY OF HOUSING.

AND, AND WHEN WE TALK ABOUT THE PRIORITIES THAT ARE BOASTED PORTED TO US, FOR ME, I LOOK AT SCALE.

SO A \$500,000 INVESTMENT IS WONDERFUL, BUT IF IT WAS A PRIORITY ITEM, IT SEEMS BIGGER.

THAT PROGRAM IS ONE OF A BODY OF PROGRAMS THAT COLLECTIVELY THEY ADD UP TO SCALE.

BUT THE WORK THAT THE CITY DID, OUR PROJECT ACT IS THAT SCALE, UH, THE HOMELESS, THE SUBSET, OR THE GOAL OF 3000 PEOPLE AT THREE YEARS IS MOVING TO SCALE OR THE PRIORITY.

AND WE HAVE YET TO FIGURE OUT HOW TO MOVE TO SCALE OR PROVIDING HOUSING SUPPLY AT THE CITY.

THANK YOU.

ALL RIGHT, PLAYING THE ROLE OF A, OF A TIME POLICE.

I'M GOING TO MOVE US AHEAD AND ENCOURAGE YOU TO CONTINUE USING YOUR SMARTPHONES AND OTHER DEVICES TO SHARE SOME, UH, ADDITIONAL INPUT WITH US.

THERE'S BEEN A LOT OF INPUT SHARED SO FAR, BUT PARTICULARLY IF YOU HAVEN'T GOTTEN A CHANCE TO SPEAK, WE'RE GOING TO POSE TWO QUESTIONS TO YOU.

THE FIRST OF WHICH IS WHAT HAS YOU FEELING MOST EXCITED ABOUT THE FUTURE RELATED TO THIS OUTCOME? AND THEN THE CONVERSE IS GOING TO BE, WHAT ARE YOU HOPING TO EXPLORE FURTHER TO ENSURE WE MEET COMMUNITY EXPECTATIONS? SO TO THE FIRST QUESTION WE ENCOURAGE, UH, YOUR RESPONSES ELECTRONICALLY.

AS YOU CAN SEE, THERE'S A WEB ADDRESS UP ON THE SCREEN, AND THEN YOU CAN TEXT YOUR RESPONSE USING THE PHONE NUMBER TWO, TWO, THREE, THREE, THREE, AND THE KEYWORD KW POLL TWO, JUST TO ACTIVATE THE TEXT MESSAGING RESPONSE.

SO WE CAN SEE THAT RESPONSES ARE COMING IN, WHICH IS GREAT.

I'M GOING TO LEAVE IT IN TILE VIEW FOR THE MOMENT.

AND THEN WE CAN SHIFT TO A WORD CLOUD JUST TO SEE WHAT KINDS OF RECURRING THEMES WE HAVE, BUT WOULD INVITE ALL COUNCIL MEMBERS TO SHARE THEIR PERSPECTIVES.

AND I'LL GIVE IT ANOTHER HALF A MINUTE OR SO BEFORE I MOVE ON,

[01:00:53]

JUST SHIFTED FROM A TILE VIEW THAT LOOKED MORE LIKE STICKY NOTES TO THE WORD CLOUD, BUT WE STILL HAVE ALL OF THE ORIGINAL COMMENTS.

SO I'LL GIVE IT ANOTHER 15 SECONDS TO LET YOU FINISH YOUR ANSWER.

AND THEN WE'LL MOVE TO THE OTHER QUESTION AND THEN ALLOW FOR A LITTLE BIT MORE DISCUSSION BEFORE WE PIVOT.

IT'S ALMOST CERTAINLY USER ERROR, UM, GIVEN MY HISTORY, BUT I'M HAVING SOME TROUBLE WITH JUST ABOUT TO SAY, IF YOU'RE HAVING TECHNICAL DIFFICULTIES FOR KW PAUL TWO'S PRESENTATION TO BEGIN, BUT CLEARLY YOUR PRESENTATION HAS ALREADY BEGUN.

OKAY, NOW THIS IS WHAT, THIS IS HOW IT GOT BACK TO THAT SCREEN.

I'LL SHOW YOU WHAT HAPPENED.

I WENT TO ENTER A WORD AND THEN I TYPED THAT AND I HIT EVERY QUARTER.

YOU'RE VERY WELCOME.

OKAY.

THANK YOU ALL.

AND THEN I'LL JUST MOVE TO THE OTHER QUESTION AND THEN WE'LL TAKE SOME ADDITIONAL COMMENT IN THE TIME WE HAVE LEFT.

THIS IS MEANT TO BE KIND OF THE FLIP SIDE.

WHAT ARE YOU HOPING THAT WE WILL DIVE INTO A BIT MORE DEEPLY TO MAKE SURE THAT WE MEET COMMUNITY EXPECTATIONS AND STAY ON TRACK SO YOU CAN USE THE EXACT SAME.

YOU DON'T HAVE TO RE TEXT KW POLE TO, YOU CAN JUST KEEP TEXTING IN THAT SAME CHAIN AND THE WEBSITE SHOULD UPDATE FOR YOU AUTOMATICALLY.

SO WHAT ARE YOU HOPING TO EXPLORE FURTHER ON THIS OUTCOME TO ENSURE THAT WE MEET COMMUNITY EXPECTATIONS? I'M FINDING LARRY THAT I'M IN THE MIDDLE OF A RESPONSE SOMETIMES, AND IT TAKES YOU AWAY TO THE NEXT THING AGAIN, I DON'T KNOW IF THE RIGHT HALF OF MY RESPONSE IS BEING RECORDED.

OKAY.

I'LL BE SURE TO FOLLOW UP WITH THE MAYOR AND MAKE SURE WE CAPTURE THAT A WARNING SCREEN IS GOING TO CHANGE.

THAT WOULD BE, YES.

I'LL BE HAPPY TO GIVE YOU THAT WARNING.

WE SEE A NUMBER OF COMMENTS AGAIN, ABOUT HOUSING AS WELL AS WORKFORCE OPPORTUNITIES.

UPSKILLING WAS ANOTHER ONE I SAW OKAY.

GIVE IT ANOTHER 30 SECONDS AND THEN WE'LL CHANGE THE SCREEN.

I HAVE A QUESTION.

YES.

OVER HERE TO YOUR LEFT.

I KNOW MY VOICE IS COMING FROM THE SKY, UM, IT REFRESHED IN THE MIDDLE OF WHAT I WAS TYPING.

AND SO THE REGISTER THAT AT LEAST TO MY QUESTION IS, ARE THESE BEING COMPILED FOR THEM TO REFERENCE LATER? AND IF WE NEED TO ADD ANYTHING AND AFTER THE FACT, HOW, HOW DO WE DO THAT? SO I, BECAUSE YOU AND THE MAYOR HAD THE SAME AS YOU ON THAT LAST ONE, I CAN JUST GO BACK TO IT AND THEN ALLOW YOU TO FINISH YOUR ANSWER AND WILL BE COMPILED.

SO I WILL DO SO I TO MAKE SURE I WASN'T MISSING OUT ON IT.

NO, NO PROBLEM.

SO I'M ABOUT TO SHIFT BACK TO THE PRIOR QUESTION, JUST TO MAKE SURE THAT EVERYONE CAN ENTER THEIR RESPONSES BEFORE I DO THAT.

I JUST WANT TO GIVE A QUICK WORD CLOUD SNAPSHOT ON THIS, NOT SURPRISINGLY HOUSING AND WORKFORCE POPPED.

[01:05:01]

SO NOW THOSE OF YOU WHO WERE IN THE MIDDLE OF A RESPONSE ON THE MOST EXCITED QUESTION SHOULD BE ABLE TO COMPLETE THAT AND SUBMIT IT.

SO I'LL ANOTHER 60 SECONDS, MINUTE OR SO FOR YOU TO DO SO GO THROUGH FOR YOU AS FOLKS FINISH THEIR ANSWERS, COUNCIL MEMBERS.

ARE THERE ANY ADDITIONAL COMMENTS THAT FOLKS WOULD LIKE TO MAKE ON THIS OUTCOME RELATED TO ASSISTANT CITY MANAGER GONZALES'S PURVIEW? YES, COUNSELOR.
GOOD MORNING.

UM, ONE OF THE THINGS WE DIDN'T TALK ABOUT WAS, UM, HOW WE'RE DOING WITH RESPECT TO OUR SMALL BUSINESSES, UM, AND THERE ACTUALLY SOME GOOD NEWS ON THE SMB, OUR GOALS IN THERE, IF YOU LOOK AT THE INDICATORS, UM, BUT I DIDN'T GET A REALLY GOOD SENSE OF HOW WE'RE MEASURING THE NUMBER OF SMALL BUSINESSES SUPPORTED BY OUR CITY OF AUSTIN PROGRAMS. UM, SO THAT WOULD BE ONE QUESTION.

AND THEN I HAVE ANOTHER QUESTION AS WELL.

ABSOLUTELY.

GOOD MORNING, COUNCIL MEMBER, SEVERAL, YOU ASKING FOR METRICS SUPPORTING OUR SMALL BUSINESS PROGRAMS OR JUST WHERE SMALL BUSINESSES OR JUST OVERALL THE SUPPORT.

SO IT JUST DIDN'T, I DIDN'T REALLY FROM THE INDICATORS THAT I'VE BEEN ABLE TO LOOK AT, I DIDN'T GET A FULL PICTURE OF, UM, THE NUMBER OF SMALL BUSINESSES THAT WE'RE SUPPORTING WITH OUR PROGRAMS AND, AND HOW THAT'S TRACKING IN.

UM, BECAUSE THAT IS, YOU KNOW, I THINK WE SAW THAT THERE WOULD POTENTIALLY BE A LOT OF VALUE OF EVEN ADDITIONAL WORK WITH, UM, GOING THROUGH COVID ET CETERA.

UM, BUT I JUST DIDN'T SEE IT IN THE INDICATORS.

UM, I KNOW THAT THERE WERE SOME MEASURES THAT WE USED TO TRACK OUTSIDE OF THE STT 23 MEASURES THAT WE NO LONGER TRACKED AFTER A WALL, BUT WE CAN, I BELIEVE THAT THERE ARE, UM, COUNTS YOU WILL, THEIR STAFF STILL DOES FOR SMALL BUSINESSES SUPPORTED.

AND SO WE COULD CERTAINLY GET THAT INFORMATION TO YOU.

THANK YOU.

THE CITY MANAGERS SHOWING ME ONE OF THE, UM, THE TRACKING THERE AND THEN HOW ARE WE, UM, TAKING A LOOK AT, UM, DIGITAL INCLUSION, DIGITAL INCLUSION.

SO THAT'S ALSO A MEASURE IN HERE AS WELL.

UM, I'LL GO TO THE DASHBOARD MYSELF SO, UH, WHAT REGARD TO DIGITAL INCLUSION WHERE, UH, THE MEASURE ITSELF, UM, IS NUMBER AND PERCENTAGE OF DIGITAL AND DIGITAL INCLUSION PROGRAM PARTICIPANTS REPORT IMPROVED DIGITAL SKILLS, AND WE ARE 38%.

UH, THE TARGET IS 83% RIGHT NOW.

UH, SO WE'RE BELOW TARGET.

OKAY.

UM, I'M GOING TO NEED TO DIVE MORE INTO THOSE, BUT I THINK THERE MIGHT BE SOME IMPROVEMENTS THAT WE COULD MAKE TO SORT OF THOSE MEASURES FOR THE DIGITAL INCLUSION.

AND THEN, AND I THINK MY QUESTION IS NOT FOR THE NUMBER OF SMALL BUSINESSES WAS NOT, DID WE MEASURE IT, BUT HOW WE MEASURED IT, UM, THERE, AND, AND NOW MAY NOT BE THE TIME TO ANSWER THAT.

OKAY.

BUT YOUR SPECIFIC QUESTION IS THE NUMBER OF SMALL BUSINESSES THAT WE'VE ASSISTED.

NO, BUT LIKE HOW WE ARE MEASURING THAT.

CAUSE THERE IS AN INDICATOR THAT MEASURES IT, BUT I'M NOT FULLY UNDERSTANDING HOW YOU'RE, HOW WE ARE THINKING

[01:10:01]

OF HOW WE INFLUENCED THOSE SMALL BUSINESSES.

OKAY.

AND IF I MAY JUST, YOU KNOW, THE COUNCIL MEMBER BRINGS UP A GREAT POINT THAT THIS IS AN EVOLVING PROCESS.

AND AS WE LOOK AT HOW TO BEST DEFINE AND MEASURE OUR SUCCESS RELATED TO THESE INDICATORS, WE'RE ALWAYS TRYING TO DETERMINE IT'S NOT JUST ABOUT THE OUTPUT.

IF YOU WILL, ON, YOU KNOW, IT'S GREAT TO HAVE A SMALL BUSINESS THAT UTILIZED OUR PROGRAM, BUT TO WHAT END, YOU KNOW, HOW DID THEY SEE ACTUAL IMPROVEMENT? HOW DID THAT CHANGE THE TRAJECTORY OF THEIR BUSINESS? AND SO THAT FURTHER REFINEMENT OF THOSE MEASURES ARE EXACTLY WHERE WE WANT TO KEEP GOING TO.

UM, BUT WE'RE CLEARLY JUST TAKING ONE STEP AT A TIME, BUT I THINK WE WOULD WELCOME THE FURTHER ENGAGEMENT ON THOSE DISCUSSIONS MORE BROADLY.

UM, I DON'T KNOW THAT COUNCIL WAS INVOLVED IN SETTING THE TARGETS.

UM, SO FOR INSTANCE, FOR THE NUMBER OF APPRENTICESHIP AND INTERNSHIP POSITIONS OFFERED BY THE CITY OF AUSTIN, WE'RE AT 104, BUT OUR TARGET IS 15.

UM, AND, AND SO I JUST BROADLY SPEAKING ACROSS THIS, THERE, I HAVE A LOT OF QUESTIONS ABOUT HOW PARTICULAR TARGETS WERE AND YOU KNOW, WHERE THEY'RE AT.

THERE'S SOME THINGS WHERE YOU GOING TO VISION ZERO, WE SET IT AT ZERO, BUT PARKS ACCESS WHERE WE SET IT AT SOME RANDOM NUMBER AS OPPOSED TO EVERYONE HAVING IT.

UM, AND I DON'T, I LIKE TO UNDERSTAND BETTER AT SOME POINT WHEN APPROPRIATE, HOW WE SET THE TARGETS AND YOU KNOW, HOW, HOW WE'RE, HOW WE'RE DETERMINING THAT.

UM, CAUSE THERE SEEM TO BE A LOT OF VARIATION THAT, UH, ACM GONZALES AND HIS TEAM CAN FOLLOW UP DIRECTLY WITH COUNSELOR WALTER OFFLINE, ADDITIONALLY, BUT PERHAPS AT THE JANUARY SESSION AS WELL.

THERE CAN BE SOME CLARITY AROUND THE WAY, UH, TARGETS ARE ASSESSED. ABSOLUTELY.

AND I, AND I HEAR THAT QUESTION IT'S JUST BROADLY FOR THE ENTIRE SC 23, NOT NECESSARILY FOR THIS PARTICULAR TARGET.

YEAH.

THAT'S WHY I UNDERSTOOD IT AS WELL.

UM, IN THE INTEREST OF TIME, I'M GOING TO HAND THINGS OVER TO, UH, ASSISTANT CITY MANAGER FEE AND DACA NEXT, IF SHE'S READY AND YOU CAN SPEAK FROM THERE, IF YOU'D LIKE, I CAN HELP YOU WITH THE SLIDES OF THAT.

THANK YOU.

THANK YOU, LARRY.

AND THANK YOU, SPENCER.

IT'S A PLEASURE TO BE WITH YOU THIS MORNING.

GINA FAN DACA, YOUR ASSISTANT CITY MANAGER OVER THE MOBILITY OUTCOME.

AS YOU CAN SEE HERE, THE MOBILITY OUTCOME INCLUDES 7% OF THE CITY'S BUDGET IN THAT IS JUST UNDER \$253 MILLION.

THAT INCLUDES JUST AS A REMINDER, WHAT THE DEPARTMENTS ARE THAT ARE UNDER THE MOBILITY OUTCOME.

THAT INCLUDES THE AUSTIN TRANSPORTATION DEPARTMENT, THE AVIATION DEPARTMENT, THE CORRIDOR PROGRAM, OFFICE FLEET MOBILITY SERVICES, THE PROJECT CONNECT OFFICE AND THE PUBLIC WORKS DEPARTMENT.

THERE ARE EIGHT DEPARTMENTS THOUGH THAT SUPPORT OUR GOALS.

UM, THOSE DEPARTMENTS INCLUDE THE AUSTIN POLICE DEPARTMENT AND THE HOUSING AND PLANNING DEPARTMENT.

AS YOU CAN SEE HERE, WE HAVE 39 STRATEGIC MEASURES IN 14 OF THOSE ARE ON TARGET.

14 OF THOSE ARE JUST OFF TARGET.

SEVEN ARE WITHIN RANGE AND ONE IS UNDER DEVELOPMENT.

IN THREE, WE ARE MEASURING OUR HAVE NO TARGET.

SO A SAMPLE OF, OF MEETING THE TARGET MEASURES INCLUDE TRANSIT TRAVEL TIME RELIABILITY.

AND THAT INCLUDES THE PERCENTAGE CHANGE IN THE METRO BUS ON TIME PERFORMANCE, THE NUMBER OF NONSTOP DESTINATIONS THROUGH THE AVIATION DEPARTMENT.

AND THAT'S A MEASURE THAT YOU WOULDN'T NORMALLY ASSOCIATE MAYBE WITH THIS OUTCOME, BUT IS AVIATION IS PART OF OUR PORTFOLIO.

THAT'S AN IMPORTANT MEASURE FOR US AS WELL AS THE PERCENTAGE OF HOUSEHOLDS REDUCING THE NUMBER OF CARS IN THEIR HOUSEHOLDS.

A SAMPLE OF THOSE MEASURES THAT ARE WITHIN RANGE INCLUDE THE PERCENT OF SATISFACTION WITH THE COSTS AROUND TRANSPORTATION AND GETTING AROUND AUSTIN AS WELL AS THE COST PER MILE OF OUR CITY OWNED FLEET.

SOME SAMPLES OF OUR OFF TARGET MEASURES INCLUDE THE PERCENT OF THE MODE BASE AS IT RELATES TO COMMUTERS TO WORK AND THE PERCENTAGE AND CHANGE OF THE AVERAGE VEHICLE, TRAVEL TIME ALONG SOME OF OUR MAJOR CARTERS, AS WELL AS THE NUMBER OF PERCENTAGE OF CITY OWNED BATTERY AND ELECTRIC VEHICLES.

NEXT SLIDE, PLEASE.

AS YOU CAN SEE AGAIN, THE MOBILITY OPERATING BUDGET INCLUDES JUST UNDER \$253 MILLION.

THE MAJORITY OF THAT IS DEDICATED TO THE PUBLIC WORKS DEPARTMENT AND THE AUSTIN TRANSPORTATION DEPARTMENT.

AUSTIN TRANSPORTATION ALSO INCLUDES A LARGER PERCENTAGE OF OUR MOBILITY CAPITAL SPENDING FOLLOWED BY AVIATION AND OUR PUBLIC WORKS DEPARTMENT.

NEXT SLIDE PLEASE.

[01:15:01]

SO SOME OF OUR MOBILITY ACCOMPLISHMENTS, SO WE'LL TAKE A CLOSER LOOK AT THOSE AS THE SPOTLIGHT MEASURES FROM THE COUNCIL'S TOP 10 INDICATOR CATEGORY OF ACCESSIBILITY TO AN EQUITY OF MULTIMODAL TRANSPORTATION CHOICES.

A KEY MEASURE IN THIS CATEGORY IS THE PERCENT OF ALL AGES AND ABILITIES CYCLING NETWORK.

AND THAT HAS EXCEEDED ITS GOAL, THE ALL AGES AND ABILITIES BICYCLE NETWORK OR THE AAA BICYCLE NETWORK.

AS WE REFER TO IT IS A NETWORK OF PROTECTED BIKE LANES, NEIGHBORHOOD, BIKE WAYS, URBAN TRAILS, AND CROSSINGS THAT MAJOR STREETS THAT ALLOW PEOPLE OF ALL AGES AND ALL ABILITIES TO GET WHERE THEY WANT TO GO SAFELY AND COMFORTABLY THAT'S IN LINE WITH OUR STATED GOAL OF GETTING WHERE YOU WANT TO GO SAFELY AND AFFORDABLY IN BUILDING OUT THIS AAA BICYCLE NETWORK IS RAPIDLY PROGRESSING TOWARD OUR MAJOR MILESTONES.

AND WE HAVE ACTUALLY EXCEEDED THAT AT THIS TIME 50% WE'RE AT 53 AND THE BUDGET IS LARGELY FUNDED BY THE 2016 MOBILITY BOND.

THESE PROJECTS ALSO OFTEN INCLUDE OTHER COMPONENTS THAT ENHANCE THE PEDESTRIAN REALM, CROSSINGS AND MOTOR VEHICLES, SAFETY AND TRANSIT ACCESS AND OPERATIONAL IMPROVEMENTS TO DELIVER THAT TRULY MULTI MODAL BENEFIT FOR ALL STREET USERS.

THE NEXT TARGET FOR THE ALL AGES AND ABILITIES NETWORK IS 80% BY 2025.

SOME OF OUR OTHER MOBILITY ACCOMPLISHMENTS INCLUDE EXCEEDING OUR GOAL OF A HIGH BENEFIT OF THE SAFE ROUTES TO SCHOOL PROJECTS THAT HAS THE LARGEST IMPACT ON OUR COMMUNITY AS THEY IMPROVE THE SAFETY FOR STUDENTS WALKING AND CYCLING TO AND FROM SCHOOLS.

ANOTHER MAJOR ACCOMPLISHMENT IS OUR BRIDGE NETWORK.

WE HAVE 452 BRIDGES IN THE CITY OF AUSTIN THAT MEET THE GOAL OF KEEPING THEM IN 90 PER AND KEEPING 90% OF THOSE BRIDGES IN GOOD OR EXCELLENT CONDITION.

AND THE TARGET NUMBER OF TRANSPORTATION AND PROGRAMS AND INITIATIVES THAT ARE COORDINATED WITH OUR PARTNER AGENCIES IS ESSENTIAL TO OUR SUCCESS.

AND WE'VE SURPASSED THAT GOAL OF 10%.

WE'LL HEAR MORE ABOUT OUR PARTNER AGENCIES AS WE TAKE OUR LOOK AHEAD, BUT WE'VE ALREADY SEEN SOME OF THE SUCCESS WITH CAPITAL METRO WITH PROJECT CONNECT WITH TXDOT AND SOME OF OUR OTHER PROJECTS, BOTH REGIONALLY AND WITH OUR COMMUNITY PARTNERS AND ALMOST 10% OF THEIR HOUSEHOLDS HAS RE HAVE REDUCED THE NUMBER OF VEHICLES THAT THEY OWN EXCEEDING OUR 2019 GOAL.

NEXT SLIDE PLEASE.

SO WHAT'S AHEAD FOR THE MOBILITY OUTCOME.

WELL, CERTAINLY THE AUSTRIAN STRATEGIC MOBILITY PLAN HAS SET THE COURSE FOR US IN ACHIEVING A 50 50 MODE SHIFT BY 2039.

WE'RE CURRENTLY AT APPROXIMATELY 24%.

AND WE KNOW THAT THESE GOALS WORK TOGETHER, PROJECT CONNECT IS, IS A BIG PART OF THAT.

AND AS WE'LL SEE IN OUR THIRD BULLET HERE AS OUR LOOK AHEAD AND I'LL JUMP TO THAT AND PROJECT CONNECT IS OUR VOTER APPROVED TRANSIT SYSTEM.

AND THAT'S OUR BOLT SYSTEM TO BUILD A RAIL SYSTEM AND DOWNTOWN TUNNEL EXPANDING EVERYONE'S TRIP, MAKING IT FASTER, SAFER, MORE AFFORDABLE, AND MORE CONVENIENT.

THAT INCLUDES EXPANDED BUS SERVICE, NINE NEW PARK AND RIDES.

AND THE CITY IS IN, IS SUPPORTING THE IMPLEMENTATION OF PROJECT CONNECT THROUGH THE CREATION THIS PAST YEAR OF THE PROJECT CONNECT OFFICE THAT REPORTS TO THE CITY MANAGER'S OFFICE THROUGH, THROUGH THE MOBILITY OUTCOME AND OUR LOOK AHEAD FOR, FOR THE COMING YEAR, WE'LL BE FOCUSED ON HOW DO WE IDENTIFY HOW BEST TO POSITION THE CITY OF AUSTIN AND OUR ENTERPRISE TO SUPPORT THE IMPLEMENTATION OF THIS FOR OUR COMMUNITY.

OUR PARTNERSHIP ALSO INCLUDES 35.

WE'VE HEARD FROM COUNCIL AND GOTTEN CONSOLE DIRECTION THAT WE NEED TO PARTNER WITH TECH STOCK, AND WE NEED TO PARTNER WITH OUR COMMUNITY AS WE REBUILD OUR 35.

THAT'S AN IMPORTANT CORRIDOR FOR OUR CITY THAT OUR COMMUNITY RELIES ON.

AND IT'S IMPORTANT THAT OUR COMMUNITY BE WELL-REPRESENTED AS THIS ROADWAY IS REDESIGNED.

AND WITH THAT, I WILL TURN IT BACK OVER TO LARRY AND ANOTHER TEACHER'S PET COMING IN 13 MINUTES AHEAD OF SCHEDULE.

VERY NICE, UH, QUESTIONS FROM COUNCIL.

YES.

COME SOMEWHERE ELSE.

THANK YOU VERY MUCH.

UM, I WANTED TO KNOW HOW PROJECT CONNECTS APPROVAL MIGHT BE FACTORED INTO THIS IN THE FUTURE.

WE HAVE A LOT OF METRICS ABOUT PEOPLE, REDUCING CARS, PEOPLE USING BIKES OR USING PUBLIC TRANSPORTATION.

I THINK WHEN WE REVISIT THIS AND LOOK AT ADJUSTING IT AT ALL THAT ADDING SOMETHING ABOUT RIDING LIGHT RAIL WOULD BE REALLY IMPACTFUL BECAUSE OF ITS ECONOMIC AND ENVIRONMENTAL IMPLICATIONS.

DO YOU HAVE THOUGHTS ON THANK YOU COUNCIL

[01:20:01]

MEMBER? THAT THAT'S AN EXCELLENT QUESTION WE CERTAINLY DO.

AND WE REALIZED THAT AS WE AMEND THE ASM PAGE TO, UH, TO INDICATE THAT PROJECT CONNECT IS A KEY COMPONENT TO REACHING THAT 50 50 MODE SHIFT, WE'LL BE CAREFUL TO MEASURE HOW THAT OUTCOME AND THE ADOPTION OF TRANSIT IS AFFECTING THAT MODE.

I LEFT.

I APPRECIATE THAT.

AND I'M ALSO Hugely excited with the passage of Prop B, the safety and mobility bond that went with it that hopefully some of these metrics about protected bike lanes and sidewalks, and some of the other improvements will we'll be in here too.

I DON'T KNOW IF THERE'S A WAY TO SPECIFY THAT IN THESE PARTICULAR METRICS, BUT I DO EXPECT THAT BOND PASSAGE AND THE \$460 MILLION TO AFFECT SOME OF THESE INDICATORS PRETTY GREATLY.

AND THEN MY LAST QUESTION WOULD BE, THERE IS AN INDICATOR THAT IS CURRENTLY UNDER DEVELOPMENT.

THAT'S CALLED PERCENTAGE OF HOUSEHOLD COSTS ATTRIBUTED TO TRANSPORTATION.

AND I WONDERED IF THIS PARTICULAR METRIC MIGHT WORK BETTER WITH THE ECONOMIC OPPORTUNITY AND AFFORDABILITY COMPONENT, BECAUSE WE WERE TALKING ABOUT THE RELATIONSHIP BETWEEN INCOME WAGES AND PERCENT SPENT ON HOUSING.

AND I JUST KIND OF THINK THE CONVERSATION WORKS WELL TO HAVE THOSE TOGETHER SINCE SO MUCH OF THE REST OF THIS, THIS CATEGORY IS ABOUT ACTUALLY MOVING PEOPLE AND LESS ABOUT HOW, HOW MUCH IT COSTS ON FAMILIES.

MAYBE THAT'S A LITTLE CLUNKY BECAUSE THERE ARE SOME FINANCIAL INDICATORS IN HERE, BUT I JUST WANTED TO POINT THAT OUT.

IF THAT IS AT ALL, SOMETHING THAT SHOULD BE CONSIDERED.

IT, IT DEFINITELY IS SOMETHING THAT TO CONSIDER, PARTICULARLY AS THEY TRANSPORTATION DEPARTMENT AND THE MOBILITY OUTCOME WORKS WITH OUR LOCAL EMPLOYERS TO INCENTIVIZE USE OF TRANSIT AND TO SORT OF MEASURE HOW WE ARE PARTNERING WITH THE MOBILITY OPTIONS THAT LOCAL EMPLOYERS CAN OFFER, CAN OFFER ANOTHER FACTOR IN THAT IS, UM, HOW WE'RE MEASURING THE OPPORTUNITIES TO TELECOMMUTE, BUT IT'S REALLY ALL WORKING TOGETHER.

WE DO APPRECIATE THE MOBILITY BOND AND THE FUNDS THAT WE RECEIVED IN 2020.

AND THAT WILL CERTAINLY HELP US TO SORT OF TAKE THAT NEXT STEP WITH SOME OF OUR PROJECTS FROM, FROM 2016 THAT I TALKED ABOUT, WHETHER IT'S THE ALL AGES AND ABILITIES NETWORK, SAFE ROUTES TO SCHOOL AND INVESTING IN OUR SAFETY PROGRAMS, UH, VISION ZERO IS A NUMBER, ANOTHER NUMBER ONE PRIORITY.

AND WE JUST PRESENTED TO YOUR COMMITTEE EARLIER THIS MONTH AND YOU'LL SEE SOME OF THOSE INVESTMENTS ALL WORKING TOGETHER, JUST AN ACRONYM, WATCH A S M P AUSTIN STRATEGIC MOBILITY PLAN.

DID I GET THAT ONE RIGHT DOOR PRIZE, COUNCILMEMBER KITCHEN.

UM, YES.

AND, AND, UH, THANK YOU, UM, COUNCIL MEMBER ELLIS FOR BRINGING UP PROJECT CONNECT.

I THINK THAT'S REALLY EXCITING, UM, PART OF THIS, AND WE NEED TO THINK ABOUT INDICATORS RELATED TO THAT AND ALIGN WITH THAT.

I THINK WE ALSO NEED TO ADD IN OUR INDICATORS RELATED TO, UM, ACHIEVING, UH, EQUITY WITH REGARD TO PROJECT CONNECT.

WE HAD BUILT INTO OUR CONTRACT WITH THE VOTERS A, UM, A DASHBOARD AND EQUITY DASHBOARD.

SO WE MAY WANT TO CONSIDER ADDING THAT TO OUR INDICATORS ABOUT HOW WE'RE, UM, PROCEEDING WITH THAT DASHBOARD.

UM, AND OR THERE ARE MAYBE OTHER METRICS, UH, THAT ARE APPROPRIATE, BUT I DO THINK THAT AS WE MEASURE PROGRESS ON PROJECT CONNECT, WE NEED TO THINK ABOUT HOW TO MEASURE THE ACHIEVEMENT OF THE EQUITY GOALS, UH, RELATED TO PROJECT CONNECT CAUSE WE'RE, UH, ALTERED.

THANK YOU.

UM, CLEARLY THERE'S A LOT OF THINGS THAT WE'RE INVESTING IN THAT WILL MAKE A DIFFERENCE FOR MOBILITY IN OUR COMMUNITY.

UM, I DO WANT TO FOCUS ON SOME THINGS THAT ARE GOING IN THE WRONG DIRECTION BECAUSE I THINK THERE ARE STEPS WE CAN TAKE.

AND I WANT TO HEAR, UM, WHAT THE PLANS ARE THAT ARE ALREADY IN PLACE.

UM, SO THE VISION ZERO NUMBERS SEEM TO BE GOING CLEARLY IN THE WRONG DIRECTION.

UM, AND I'M, I'M CONCERNED ABOUT THAT.

I UNDERSTAND THIS IS A TREND THAT IS NATIONWIDE AND YOU KNOW, ONE OF THE EXPLANATIONS WITH KEVIN IS THE INCREASED SPEEDS, UM, THAT ARE HAPPENING, BUT, UM, REALLY WOULD LIKE TO UNDERSTAND MORE ABOUT WHAT STEPS WE'RE TAKING, UM, TO GET OUR TREND GOING IN THE RIGHT DIRECTION.

THANK YOU, COUNCIL MEMBER, WE SHARE YOUR CONCERN WITH VISION ZERO.

UM, AS, AS YOU SEE HERE, OUR LOOK AHEAD IS REDESIGNING , THAT'S A GOOD EXAMPLE OF ONE OF OUR DEADLIEST ROADWAYS.

UM, SINCE, UH, TWO, I BELIEVE 2015, WE'VE LOST 40, UM, PEDESTRIANS AND CYCLISTS ON AS WELL AS COUNTLESS OTHER, YOU KNOW, VEHICLE TO VEHICLE CRASHES THAT ARE SERIOUS IN NATURE AND DEVASTATING TO ALL INVOLVED.

UM, WE, AGAIN, PRESENTED TO, UM, CHAIR ELLIS' MOBILITY COMMITTEE

[01:25:01]

JUST EARLIER THIS MONTH AND SOME OF THE CHALLENGES AROUND SORT OF GETTING CLOSER TO THAT ZERO AND CLEARLY THE NUMBERS ARE GOING IN A CONCERNING DIRECTION.

UM, PART OF THAT INCLUDES PARTNERING WITH THE AUSTIN POLICE DEPARTMENT AND TXDOT, UM, ON HOW WE ENFORCE AND DESIGN OUR ROADWAYS.

THERE'S A COMPONENT OF EDUCATION THAT WILL BE ROLLED OUT LATER THIS MONTH IN COORDINATION WITH OUR VISION ZERO, UM, UH, OFFICER IN THE AUSTIN TRANSPORTATION DEPARTMENT.

UM, BUT THAT IS A MEASURE THAT WE ARE COLLECTIVELY FINDING CHALLENGING NATIONWIDE VEHICLE SPEEDS ARE UP DURING THE PANDEMIC.

UM, AND THERE ARE MORE ROADWAY USERS AS WE SORT OF INCREASE THE COMPLEXITY OF OUR ROADWAY NETWORK AND OUR DESIGN.

THERE'S A COMPONENT OF PUBLIC EDUCATION THAT, THAT GOES ALONG WITH THAT, AS WE IMPLEMENT PROTECTED BIKE LANES, THAT'S IMPORTANT, SAFE, PEDESTRIAN ROAMS, AND CROSSINGS RETAINING OUR TRAFFIC SIGNALS.

WE'VE DONE DOWNTOWN TO ALLOW PEDESTRIANS TO HAVE SORT OF, UH, MORE, UH, TIME TO GET THROUGH THE INTERSECTION BEFORE OTHER VEHICLES BEGIN MAKING A T TURN.

THOSE ARE ALL IMPORTANT COMPONENTS.

UM, AND, AND WE WILL CAREFULLY MONITOR THAT.

THANK YOU.

UM, I THINK IT'D BE HELPFUL TO HAVE SOME MORE REGULAR COMMUNICATION WITH RESPECT TO THAT.

AND, YOU KNOW, NOT NECESSARILY ONLY TO THE MOBILITY COMMITTEE, UM, RELATED TO THAT, WE HAVE A MEASURE OF TIME TO CLEAR CRASHES FROM MAJOR ROADWAYS, WHICH IS AT 107 MINUTES, UM, WITH NO TARGET THERE.

UM, AND I KNOW THAT IN, YOU KNOW, WE'VE BEEN TRYING TO ASK TXDOT TO EXPAND HERO FOR INSTANCE TO 360.

UM, THERE ARE THINGS TO DO CAMPO HAS, UH, HAS A PLAN THAT HAS STRATEGIES THAT COULD BE IMPLEMENTED, UM, WITH RESPECT TO CLEARING THOSE CRASHES, ET CETERA, ON THOSE MAJOR ROADWAYS, WHICH TEND NOT TO BE CITY OF AUSTIN CONTROLLED.

UM, SO I WANTED TO ASK, YOU KNOW, HOW WE'RE APPROACHING THAT AND, AND, AND MOVING FORWARD WITH, UM, YOU KNOW, PARTNERING WITH TECHS, THAT TO ADDRESS THOSE ONE OF THE SORT OF GOALS OF THE TRANSPORTATION DEPARTMENT, IT'S REALLY TO, TO FORTIFY THAT SORT OF RELATIONSHIP WITH OUR PARTNERS.

AND THAT INCLUDES TXDOT INCLUDES HOW WE DESIGN OUR ROADWAYS.

AND, BUT ALSO HOW WE SORT OF INTEGRATE OUR COMMUNICATION SYSTEMS, THE FASTER THAT WE CAN RECEIVE INFORMATION AND EXCHANGE INFORMATION, UM, SORT OF CERTAINLY ALLOWS US TO DEPLOY THOSE RESOURCES THAT CAN NOT ONLY, UM, CLEAR THE CRASH, BUT ALSO TO DISSEMINATE THAT INFORMATION AND TO PROVIDE ALTERNATIVES FOR FOLKS THAT ARE TRYING TO GET WHERE THEY NEED TO GO GOT TWO COUNCIL MEMBERS, ANYTHING MORE THAT YOU WANTED IT.

OKAY.

HIGHWAY EMERGENCY RESPONSE OPERATOR.

I NEVER KNEW WHAT HEROES STOOD FOR UNTIL JUST NOW MAYOR PRO TEM AND THEN MAYOR, THANK YOU VERY MUCH.

IT'S ACTUALLY NOT A QUESTION ABOUT THIS SO MUCH AS IT IS ABOUT FACILITIES.

AND IF I'M THE ONLY ONE THAT I'M HAPPY TO JUST SIT HERE AND FREEZE TO DEATH, BUT IF I DRINK ANY MORE COFFEE TO TRY TO STAY WARM, YOU GUYS ARE NOT GOING TO LIKE ME BY 1130.

AM I THE ONLY ONE WHO IS REALLY COLD RIGHT NOW? SO THANK YOU FOR SAYING THAT UNTIL THIS AFTERNOON, IF WE CAN MAKE AN ADJUSTMENT, THAT WOULD BE GREAT.

MOTION CARRIED 11 TO ZERO, UM, MAYOR ADLER.

UM, YOU KNOW, AS I LOOK AT THIS, I THINK THAT THE MOBILITY AREA IS ONE AREA WHERE SETTING THE PRIORITY FOR MULTIMODAL WAS IN FACT, UH, UH, REFLECTED IN WHERE WE SPEND OUR RESOURCES AT OUR TIME AT OUR EFFORTS.

SINCE WE ADOPTED THIS IN MARCH OF 18, WE PASSED THE LARGEST BOND IN THE EVER IN THE HISTORY OF AUSTIN TO 2016, THAT WAS MOBILITY AND ET CETERA, A AND \$20 MILLION, IT WAS LARGER THAN ANY BOND.

WE HAD DONE CUMULATIVELY OVER THE LAST 20 YEARS BEFORE THE BOND IN 2016. AND IT WAS \$720 MILLION.

AND HAVING DONE THE LARGEST BOND EVER THAT WAY, IT WOULD HAVE BEEN EASY FOR US NOT TO RETURN TO THAT.

WHEN WE DID A BOND IN 2018, IT WOULD, WE DID A BOND IN 2020, BUT REFLECTING THE PRIORITY OF THE COMMUNITY TO REALLY PUSH MULTIMODAL.

WE ACTUALLY CAME BACK AT 2018 AND DID A TRANSPORTATION BARB.

AND THEN IN 2020, WE CAME BACK WITH BOTH PROP A AND PROP B PROJECT CONNECTED THE ACTIVE TRANSPORTATION.

UH, SO THE AMOUNT OF IT, OF INVESTMENT THAT WE'VE DONE THE COORDINATION WITH OUR COLLEAGUES, THANK YOU THAT ARE ON MPO AND PUSHING FORWARD.

I MEAN, WE HAVE 15, \$16 BILLION WORTH OF POTENTIAL MOBILITY
[01:30:01]

EXPENDITURES IN THIS CITY HAPPENING WITHIN THE NEXT FIVE TO 10 YEARS.

UH, AND THAT'S PRETTY, PRETTY SIGNIFICANT PLACE, BIT OF RESOURCES AND ATTENTION ON SOMETHING THAT WE IDENTIFIED AS A PRIORITY FOR US.

AND I, I THINK IT'S REFLECTED IN WHAT WE DID AND THE ACTION THAT'S BEING TAKEN.

UM, CERTAINLY THERE ARE THE AREAS THAT HAVE BEEN IDENTIFIED THAT WE NEED TO TAKE A LOOK AT, BUT ON THE THINGS THAT YOU'VE LISTED OR MOVEMENT THAT THERE'D BEEN FOR LONG TIME PROJECT CONNECT IS NOW BEING IMPLEMENTED.

UM, SOMETIMES I, MY, MY TWO THOUGHTS WITH RESPECT TO HOW WE REPORT THAT IF WE'RE TRYING TO IMPROVE THE SYSTEM, UH, THE MOST IMPORTANT THING WE DID WITH ACTIVE TRANSPORTATION WAS THE 2020 BOND, UH, DEDICATED BUDDY FOR THE BICYCLE NETWORK, BUT IT'S NOT VETTED IN THE BICYCLE NETWORK.

AND I UNDERSTAND WHAT THE 2020 BOND INVESTMENT WE COULD ACTUALLY GET TO A HUNDRED PERCENT BUILD OUT BY 2025, I THINK IS WHAT I HEARD.

THAT'S NOT REFLECTED IN THE DESCRIPTION.

SO SOMETIMES SOME OF THESE DESCRIPTIONS SEEM KIND OF STATIC, AND I DON'T KNOW IF WE SHOULD SET AS A GOAL TO, TO HAVE WHOEVER THE POINT PERSON IS, UPDATE THEM QUARTERLY.

UH, BECAUSE SOMETIMES WHEN YOU GO LOOK AT THE PERFORMANCE OF THE GOALS, IT DATES BACK TO DATA THAT'S A YEAR AND A HALF YEAR AND A HALF OLD.

SO I THINK WE HAVE THE POTENTIAL TO BIS THINGS LIKE THE BICYCLE NETWORK, WHERE OUR STORY IS MUCH STRONGER, EVEN AS THE SUCCESS, IT IS, IT'S MUCH STRONGER THAT EVEN AS IT'S, AS IT'S REPRESENTED.

UH, AND THEN THE OTHER THING I POINTED OUT IS BECAUSE THE QUESTION OF EQUITY CAVE UP IS WHAT WE WERE DOING.

THIS.

WE TALKED ABOUT TAKING A LOT OF THE GOALS AND DIS-AGGREGATING THE NUMBERS SO THAT WE COULD TAKE A LOOK AT THE CONCLUSIONS BY DEMOGRAPHIC.

UM, THE ONE THAT COMES TO BE RABBI THAT WE TALKED ABOUT AND USED AS THE EXAMPLE WAS THE DEPLOYMENT NUMBER, RECOGNIZING OUR DEPLOYMENT RATE IS SO MUCH LOWER THAN EVERYBODY.

ELSE'S EDDIE CONTINUES TO BE AT THREE AND A HALF PERCENT, BUT WE ALL TALKED ABOUT HOW THAT NUMBER DIDN'T REALLY TELL US WHAT WE NEEDED TO DO WITH THE COMMUNITY THAT THE BOARD REPORT NUMBER FOR US WAS UNEMPLOYMENT AND AFRICAN AMERICAN COMMUNITY OR UNEMPLOYMENT AND, UH, UH, HISPANIC COMMUNITY.

AND THAT NUMBER IS NOT REPORTED IN OUR GOALS, OUR EMPLOYMENT.

I KNOW IT'S TO THE ECONOMIC DEVELOPMENT SECTION, BUT I THINK WE SHOULD BE TRYING TO DIAZ.

DIS-AGGREGATE THE NUMBERS IN EACH OF THESE SECTIONS WHERE IT'S AVAILABLE FOR US TO DO THAT COMMENTS.

WE'LL TAKE IT.

I'M GOING TO ASK YOU ALL TO REFLECT ON A COUPLE OF THINGS IN THIS OUTCOME BEFORE WE MOVE TO THE NEXT ONE, THESE QUESTIONS WILL BE SIMILAR TO WHAT YOU'VE ALREADY SEEN.

UM, BUT FIRST ON THE ACCOMPLISHMENTS THAT WERE ARTICULATED, UH, WHICH ONE MAKES YOU MOST PROUD WE'RE THEN GOING TO ASK YOU ABOUT THE LOOK AHEAD AND THE AREAS OF CONCERN OR THE AREAS THAT YOU THINK NEED, UH, ADDITIONAL FOCUS.

SO AS IT RELATES TO THE ACCOMPLISHMENTS MADE ON THIS OUTCOME, WE'RE LOOKING TO HEAR ABOUT AN ACCOMPLISHMENT THAT MAKES YOU MOST PROUD, AND YOU CAN RESPOND IN THE SAME WAYS THAT YOU HAVE BEEN.

AND THEN SHORTLY, I'LL ASK YOU ABOUT THE LOOK AHEAD AND ABOUT CHALLENGES.

THE POLL IS STILL ACTIVE.

I'M JUST WORKING ON THE DISPLAY.

THERE WE GO.

[01:35:17]

OKAY.

I'LL BE CHANGING SCREENS HERE IN ABOUT 30 SECONDS.

JUST GIVES YOU A QUICK SNAPSHOT OF SOME OF THE WORDS THAT WERE TRENDING AND YOUR ANSWERS THERE.

ALL RIGHT.

SWITCHING SCREENS.

NOW SO AS IT RELATES TO THE LOOK AHEAD, WHAT ARE YOU MOST EXCITED ABOUT AND THEN FOLLOWED BY WHAT ARE YOU HOPING TO DIVE INTO FURTHER TO MAKE SURE WE GET ON TRACK? SO FOR THE LOOK AHEAD, SPECIFICALLY ON MOBILITY, WHAT HAS YOU MOST

EXCITED FOR THE FUTURE? I COMMEND WHICHEVER COUNCIL MEMBER BROUGHT AN EMOTICON GIVEN ANOTHER 30 SECONDS OR SO ON THIS BEFORE WE SWITCHED SCREENS AND A QUICK LOOK AT THE SNAPSHOT HERE, JUST ABOUT THE SWITCH TO THE LAST QUESTION IN THIS OUTCOME, WHAT SHOULD WE EXPLORE FURTHER? CERTAINLY VISION ZERO CAME UP, UH, IN OUR CONVERSATION, BUT WHAT ELSE SHOULD WE MAKE SURE THAT WE EXPLORE FURTHER TO ENSURE WE MEET COMMUNITY EXPECTATIONS? THE MAYOR MENTIONED DIS-AGGREGATED DATA THAT CAN HELP US MAKE SURE WE ARE HANDLING THINGS IN AN EQUITABLE FASHION.

WHAT ELSE COMES UP? JUST A SNAPSHOT OF WHAT'S COMING IN QUITE A BIT OF DIFFERENT TOPICS.

TRENDING HERE.

GIVE ONE LAST LOOK AT THE STICKY NOTE KIND OF VIEW AND TAKE ANOTHER 30 SECONDS TO RESPOND AS WE COMPLETE

[01:40:01]

RESPONSES.

ARE THERE ANY OTHER COUNCIL COMMENTS FOR THE MOBILITY OUTCOME FOR ASSISTANT CITY MANAGER, UH, FIEND DACA, OR HER TEAM, OR JUST FOR THE GENERAL GROUP FOR WE KEEP MOVING? NOPE.

UH, MAY PRETEND.

THANK YOU.

I APPRECIATE IT.

IT WAS, UM, IT WAS ONE OF THE QUESTIONS THAT I ANSWERED THAT ACTUALLY PROMPTED ME TO SAY IT OUT LOUD.

CAUSE I SAW IT THIS MORNING AND FOR WHAT IT'S WORTH, I'M NOT GOING TO SAY YOUR NAME, BUT I'VE BEEN IN A CAR WITH A PERSON WHO'S IN THIS ROOM.

WHO'S DONE IT WITH ME IN THE CAR.

PEOPLE DON'T KNOW THAT YOU CAN'T USE THE BIKE LANE TO GO AROUND SOMEBODY TURNING LEFT.

UM, YOU'RE SUPPOSED TO JUST WAIT AND LEAVE THE BIKE LANE VACANT.

UM, BUT I SEE PEOPLE DO IT ALL THE TIME.

I WATCHED A CITY TRUCK DO IT THIS MORNING.

AND AGAIN, I'VE BEEN IN THE CAR WITH AT LEAST ONE OF Y'ALL IN THIS ROOM.

WHO'S DONE IT.

SO I THINK GENERALLY A MASSIVE EDUCATION AROUND BICYCLE SAFETY AND ACKNOWLEDGEMENT OF THE SHARED USE OF OUR ROADWAYS IS GOING TO BE A PRETTY CRITICAL COMPONENT AS WE MOVE INTO THIS MASSIVE CULTURE SHIFT, YOU KNOW, JUST RECOGNIZING.

SO WHEN WE TOOK THAT TRIP TO THE NETHERLANDS, THEY TALKED ABOUT HOW PEOPLE MAKE ASSUMPTIONS ABOUT HOW THEY'VE ALWAYS BEEN A BIKE FRIENDLY CULTURE, BUT THAT'S NOT THE CASE AT ALL.

IT TOOK, YOU KNOW, IT TOOK A, A SHIFT IN CULTURE AND IT TOOK THEM, YOU KNOW, ACCLIMATING TO THAT, BEING A PART OF THEIR COMMITMENT AROUND MOBILITY.

AND SO JUST SEEING US MOVE IN THAT DIRECTION, UM, I RECOGNIZE THAT WE'RE GOING TO HAVE TO DO A LOT OF EDUCATION AND OUTREACH IF ANYBODY WOULD LIKE TO

CONFESS THEIR TRANSPORTATION, SIN ANONYMOUSLY USING OUR SYSTEM, HADN'T ANTICIPATED THAT USAGE, BUT IT'S VERY VERSATILE.

ANYONE ELSE ON MOBILITY AND ADD TO THAT COMMENT IN PARTICULAR, THE INSPIRATION BEHIND HAVING MORE BICYCLES WAS HOW DANGEROUS CAR ACCIDENTS AND PEDESTRIANS INTERACTING IS.

AND SO IT DEFINITELY CAME FROM A FACTOR OF MOTOR VEHICLE SAFETY AND THE FACT THAT CARS AREN'T ALWAYS SAFE.

AND WHEN THEY, WHEN THEY DO HAVE CRASHES, THE IMPACTS ARE SO SEVERE THAT PEOPLE CHOSE OTHER MOBILITY OPTIONS THAT ARE MUCH SAFER.

OH YEAH.

AND I KNOW IT WOULD, IT WOULD REQUIRE A CULTURAL CHANGE, BUT YOU KNOW, WE REALLY NEED TO LOOK AT WHAT OTHER COUNTRIES ARE DOING.

THEY PUTTING A LOT OF APAP, SPEED BUMPS ALL OVER, ALL OVER THEIR CITIES TO MAKE SURE THAT, YOU KNOW, THEY DON'T HAVE WHAT WE'RE TRYING TO ACCOMPLISH.

UH, THEY HAVE A VISION TO EURO, YOU KNOW, BECAUSE THEY FORCED ALL THEIR VEHICLES TO SLOW DOWN FOR US TO UP.

YEAH.

I WAS PRIVILEGED TO REPRESENT THE CITY YEARS AGO ON A TRIP TO GERMANY AND SAW SOME OF THE SAME INFRASTRUCTURE THAT A MAYOR PRO TEM COUNCIL MORALES COMES FROM A RENTAL RATE REFERENCED.

ALL RIGHT, FOLKS IN THE INTEREST OF TIME, I'M NOT ONLY GONNA MOVE US FORWARD, BUT I'M GOING TO ASK WHETHER I CAN, UH, ISSUE OUR FORMAL BREAK BECAUSE I SEE FOLKS THOUGHTFULLY AND LEGITIMATELY USING THE RESTROOM WHERE THEY NEED TO GETTING REFRESHMENT.

MAY WE MOVE FORWARD OR DO FOLKS NEED FIVE MINUTES MOVING FORWARD? I GOT A THUMBS UP.

I'M MOVING FORWARD TO ASSISTANT CITY MANAGER, HAYDEN HOWARD.

GOOD MORNING.

THANK YOU ALL FOR THE OPPORTUNITY TO BE HERE TODAY.

I'M STEPHANIE HAYDEN, HOWARD ASSISTANT CITY MANAGER.

UM, I'D LIKE TO JUST START OUT BY TAKING A LOOK AT THE HEALTH AND ENVIRONMENT AND, UM, JUST WANT TO POINT OUT A FEW THINGS, YOU KNOW, AS WE LOOK AT HEALTH AND THE ENVIRONMENT, UM, WE REALLY SEE THAT 12% OF THE CITY'S OPERATING BUDGET, UM, IS, UM, \$400 MILLION IS IN HEALTH AND ENVIRONMENT.

UM, AND THE DEPARTMENT IS JUST AS A REMINDER, IT'S ANIMAL SERVICES, AUSTIN, PUBLIC HEALTH, UM, AUSTIN PUBLIC LIBRARY, ASTA RESOURCE RECOVERY OFFICE OF SUSTAINABILITY AND PARKS AND RECREATION.

UM, WHEN WE LOOK AT THE MEASURES, 20% OF ALL THE MEASURES, UM, ARE FROM HEALTH AND ENVIRONMENT.

AND WHEN STAFF TOOK A LOOK AT THE DASHBOARD REVIEWS, MOST OF THOSE, UM, CAME FROM THE HEALTH AND ENVIRONMENT ABOUT 26% OF THOSE.

AND SO, UM, WITHIN THOSE MEASURES, FOUR OF THE TOP 10 INDICATORS,

[01:45:01]

UM, FALL INTO, UH, HEALTH AND ENVIRONMENT, WHICH DOES INCLUDE HOMELESSNESS.

WE HAVE 16, UM, CITY DEPARTMENTS THAT HAVE GOALS SUPPORT IN THIS AREA.

UM, AND SO, YOU KNOW, JUST REALLY JUST TO KIND OF NAME A FEW, I WON'T NAME ALL OF THEM, BUT WE'RE LOOKING AT AUSTIN CODE, AUSTIN, ENERGY, AUSTIN FIRE, UM, AUSTIN, WATER AVIATION, UM, EMS, JUST TO NAME A FEW, WE THINK ABOUT THE, UM, ALL OF THE SUPPORT THAT GOES INTO THIS OUTCOME.

AND WE HAVE QUITE A BIT WITH THIS SLIDE.

IT, UM, JUST SHOWS YOU THE BUDGET ALIGNMENT.

UM, THE OPERATING BUDGET, UM, AS I STATED EARLIER IS, UM, 402, UM, 402 MILLION.

UM, AND THEN WITH THE CAPITAL SPENDING, UM, IT IS AT \$223 MILLION.

WHEN WE THINK ABOUT OUR ACCOMPLISHMENTS, YOU KNOW, THERE'S SO MANY THINGS THAT, YOU KNOW, WE CAN REALLY POINT TO AND SAY, UM, HEALTH AND ENVIRONMENT HAS JUST DONE A REALLY GOOD JOB.

UM, I, UM, HERE, WE'RE GOING TO SPOTLIGHT HOMELESSNESS BECAUSE, UM, WE KNOW, UM, HOMELESSNESS HAS BEEN A KEY ISSUE THAT WE HAVE REALLY BEEN WORKING ON IN OUR COMMUNITY.

UM, THE SUPPORT OF, YOU KNOW, NOT JUST WHAT'S HAPPENING AT THE CITY LEVEL, BUT WHAT'S ALSO HAPPENING AT THE COMMUNITY.

YOU KNOW, WHEN WE THINK ABOUT, UM, THE FEDERAL FUNDING THAT JUST CAME IN AND 106 MILLION OF THAT FEDERAL FUNDING HAS GONE INTO PROVIDING SUPPORT.

AND SO WE'RE NOT JUST LOOKING KIND OF AT HOMELESSNESS, KIND OF THROUGH A SINGLE LENS OF WHAT THE CITY OF AUSTIN IS DOING AS WE WORK WITH OUR PARTNERS, UM, VIA THE SUMMIT, WE'RE LOOKING AT THE SYSTEM WE'RE LOOKING AT AS A COMMUNITY, HOW WE CAN COME TOGETHER AND BE ABLE TO REALLY, REALLY LOOK AT THIS CHALLENGE AND REALLY, REALLY OVERCOME AND BE AT A SPACE WHERE HOMELESSNESS IS BRIEF AND NON-REOCCURRING AS, AS MOST OF, YOU KNOW, WORKING WITH, UM, DIANA GRAY, CHIEF HOMELESS STRATEGY OFFICER, THE GOAL IS THAT 3000 PEOPLE IN THE NEXT THREE YEARS WOULD BE PERMANENTLY HOUSED.

WE ALSO KNOW WITHIN THAT NUMBER THAT AN ADDITIONAL 2000 PEOPLE WILL HAVE HOUSING STABILITY.

SO WHAT THAT MEANS IS, IS THAT IF I WAS, YOU KNOW, GOING TO NEED ASSISTANCE BECAUSE I'M UNEMPLOYED, OR IF I HAVE A CHALLENGE OF NOT PAYING MY RENT OR NOT PAYING MY UTILITIES, THAT SUPPORT THOSE SUPPORTIVE SERVICES ARE ABLE TO HELP ME STAY IN MY HOME AND PREVENT ME FROM BEING HOMELESSNESS.

AS YOU CAN SEE WHAT THE CHART HERE, UM, 39% AND THIS CAPTURES, UM, THE TIME PERIOD, UM, FROM OCTOBER 1ST, 2019 TO SEPTEMBER 30TH OF 20, UM, HOMELESSNESS, UM, HOUSING, HOMELESS FOLKS, WE'VE BEEN STEADY FOR THE LAST THREE YEARS AND REALLY, YOU KNOW, WHAT THE CITY REALLY ATTRIBUTES THAT TO, UM, IS DEFINITELY THE SUPPORT OF, OF MAYOR AND COUNCIL, UM, THE SUPPORT OF CITY MANAGER CRUNK, BUT ALSO, UM, HOW THE AUSTIN PUBLIC HEALTH STAFF AND OUR COMMUNITY PARTNERS HAVE REALLY PULLED TOGETHER IN THE SOCIAL SERVICE CONTRACTING SPACE BELOW THE LINE, SOME ADDITIONAL HIGHLIGHTS.

UM, I'LL SHARE VERY EXCITED TO HEAR ABOUT THE CLIMATE CHANGE AND RESILIENCY, UM, INDICATOR HERE, BUT REALLY EXCITED OF YOUR APPROVAL OF THE CLIENT AND EQUITY PLAN.

UM, THE CLIMATE PLAN THAT WE HAVE, WE'RE ALWAYS, YOU KNOW, I WOULD BE REMISS NOT TO TALK ABOUT COVID-19.

UM, THAT WAS A VERY DIFFICULT TIME FOR US AS, AS WELL AS THE NATION AND THE WORLD.

UM, BUT ONE OF THE THINGS THAT THIS CITY HAD AN ADVANTAGE, UM, ONE OF THE ADVANTAGES

[01:50:01]

I WILL CLEARLY SAY IS THE SUPPORT THAT AUSTIN PUBLIC HEALTH RECEIVED FROM EACH OF YOU, UM, YOU ALL STEPPED UP, YOU ALL HELPED ANY WAY THAT YOU COULD.

UM, YOU KNOW, SEVERAL OF YOU SEND EMAILS, TEXAS, YOU KNOW, ASK QUESTIONS MAY HAVE SEEN SOME THINGS THAT MAY HAVE HELPED US ALONG THE WAY, UM, AND THE SUPPORT OF THE CITY MANAGER'S OFFICE AS WELL.

SO THAT HAS PUT US AS A CITY IN A VERY GOOD PLACE.

WE ARE NOT OUT OF THE WOODS YET.

WE WILL CONTINUE TO BE ON THAT FRONT.

UM, BUT OVER 345,000 VACCINES IN ARMS IS REALLY SOMETHING TO BE PROUD ABOUT AT 72% AS A COMMUNITY.

WE DO, WE DO HAVE SOME AREAS WHERE WE NEED TO BRING THAT UP TO 72%.

WE DON'T WANT TO BE AT A SPACE WHERE WE DON'T ACKNOWLEDGE.

WE WON'T EVERY ZIP CODE TO BE OVER 72%.

AND SO THE COLLABORATION AND THE PARTNERSHIP THAT WE HAVE, WE'LL CONTINUE TO WORK VERY HARD IN THAT SPACE.

I WANT TO ALSO BRING YOUR ATTENTION TO, UM, ANOTHER MEASURE THAT'S HERE IS OUR ACCESSIBILITY QUALITY PARKS AND TRAILS.

ONE OF THE THINGS THAT IS SO IMPORTANT FOR OUR CITY IS ALL OF THE BEAUTIFUL PARKS THAT WE HAVE AND THE ABILITY JUST TO BE OUTSIDE AND JUST TO ENJOY NATURE.

AND THE TRAILS.

WE KNOW THAT DURING THE PANDEMIC, THAT WAS ONE OF THE PLACES THAT SO MANY PEOPLE AT LEAST WERE ABLE TO CONTINUE TO GO ON THE TRAILS AND BE ABLE TO WALK AND BE WITH NATURE.

SO THOSE THINGS WERE VERY IMPORTANT AS WE LOOK AHEAD, UM, I WILL TELL YOU IT INVERTEDLY, UM, ONE OF MY MEASURES IS NOT ON HERE AS WE LOOK AHEAD.

SO I'LL JUST, I'LL TELL YOU WHAT IT SHOULD BE.

UM, WE KNOW FOR THE COVID-19 WITH THE VACCINATIONS, WE'VE GOT TO FOCUS ON THE YOUNGER POPULATION.

THERE ARE OVER 114,000, UM, LITTLE ONES THAT ARE PEDIATRIC AGE BETWEEN FIVE AND 11.

WE HAVE TO MAKE SURE THAT THE VACCINES ARE ACCESSIBLE, UM, THAT WE ARE IN NON-TRADITIONAL PLACES AS WE HAVE, HAVE BEEN, AND WILL CONTINUE TO BE THE COLLABORATION WITH THE COUNTY HAS BEEN ESSENTIAL FOR US TO, UM, MOVE THE NEEDLE ON THE NUMBER OF VACCINES AND THE PARTNERSHIPS IN SCHOOLS, UM, PUBLIC AND CHARTER, UM, AS WELL AS, YOU KNOW, AMENDABLE TO GO INTO PUBLIC PUBLIC SCHOOLS, PRIVACY SETTINGS AS WELL, BUT JUST MAKING SURE THAT WE'RE CONTINUING IN THAT SPACE, AS YOU ALL KNOW, BOOSTERS WERE APPROVED AS WELL FOR ALL THREE VACCINES.

SO NEEDING TO MOVE FORWARD IN THAT SPACE TO BE ABLE TO PROVIDE THE VACCINES ACROSS OUR COMMUNITY, WE STILL HAVE OVER A HUNDRED THOUSAND PEOPLE THAT HAVE NOT RECEIVED THEIR VACCINE.

SO IT'S GOING TO BE IMPORTANT FOR US TO MEET THEM WHERE THEY ARE AS A SOCIAL WORKER.

THAT WAS ONE OF THE FIRST THINGS THAT I LEARNED WHEN I WAS WORKING ON MY BSW IS THAT YOU HAVE TO MEET PEOPLE WHERE THEY ARE.

YOU HAVE TO GO TO THE PLACES WHERE YOU THINK PEOPLE ARE GOING TO BE, AND THAT IN ITSELF ALLOWS YOU, THAT ACCESS THAT YOU NEED.

OUR COMMUNITY HEALTH WORKERS IS VERY KEY.

WHEN WE THINK ABOUT EQUITY, EQUITY IS ONE OF THE ANCHORS AND STRATEGIC DIRECTION IN 23, AND IT IS GOING TO BE IMPORTANT THAT WE HAVE THAT NORTH STAR OF EQUITY AND COMMUNITY HEALTH WORKERS IS A KEY WAY TO GET US TO THAT SPACE.

WE THINK ABOUT HOW DO WE WORK WITH PEOPLE IN COMMUNITIES THAT PEOPLE TRUST THEM, THAT THEY REALLY HAVE, THEIR KIDS HAVE GROWN UP TOGETHER, OR THEIR FAMILY MEMBERS HAVE SHARED EVENTS TOGETHER.

THOSE ARE YOUR COMMUNITY HEALTH WORKERS.

AND SO, UM, THEY'RE IN THE BUDGET PROCESS, REALLY EXCITED ABOUT, UM, THE ADDITIONAL FUNDING FOR COMMUNITY HEALTH WORKERS, BUT ALSO A THREE-YEAR GRANT FROM THE CENTERS FOR DISEASE CONTROL.

UM, AND THAT WAS APPROVED ON SEPTEMBER 30TH.

AND SO BEING ABLE TO

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USE THE COMMUNITY HEALTH WORKERS AND MAKING SURE IN TARGET ZIP CODES WHERE WE KNOW WE HAVE MORE HEALTH DISPARITIES, WHERE WE KNOW THAT EVEN THE VACCINATION RATE IS LOWER, IS TO USE OUR COMMUNITY HEALTH WORKERS.

ONE OF THE GOALS THAT AUSTIN PUBLIC HEALTH HAS IS, IS TO, UM, BECOME A, UM, TO BE REGISTERED WITH THE TEXAS DEPARTMENT OF STATE HEALTH SERVICES AS A TRAINING SITE.

AND THAT IN ITSELF IS GOING TO BE VERY KEY TO HELPING OUR COMMUNITY HEALTH WORKERS, AS WELL AS ACROSS THE COMMUNITY.

SO NOT ONLY WORKING WITH, UM, COVID-19, BUT ALSO THINKING ABOUT THE SOCIAL DETERMINANTS OF HEALTH, WHERE YOU LIVE, WORK, GROW, PLAY.

SO WE CAN BE IN A PLACE OF ASSISTANCE.

THE ONE LOOKING AHEAD, ITEM THAT IS NOT LISTED IS HOMELESS SERVICES, HOMELESS SERVICES AS A COMMUNITY.

WE KNOW AS WELL AS OTHERS, YOU KNOW, ACROSS THE NATION.

THIS IS A CHALLENGE WHEN WE THINK ABOUT THE COST OF LIVING, WHEN WE THINK ABOUT THE CHALLENGES THAT INDIVIDUALS EXPERIENCING HOMELESSNESS HAVE, YOU KNOW, WE CONTINUE TO KNOW THAT WE NEED TO WORK WITH OUR PARTNERS ON THE SYSTEM WORK.

WE NEED TO REALLY, REALLY, UM, WORK ACROSS THE CONTINUUM.

IT'S GOING TO BE IMPORTANT FOR US WITH OUR GOAL OF 3000 PEOPLE TO BE HOUSED OVER THE NEXT THREE YEARS TO DO THAT SYSTEM WORK.

IN ADDITION TO THAT, UM, A LOOKING AT OUR CONTRACTS, WE HAVE, UM, SEVERAL CONTRACTS ACROSS THE CITY.

UM, SEVERAL OF THEM ARE IN AUSTIN PUBLIC HEALTH.

UM, THERE ARE SOME IN DALLAS, DOWNTOWN AUSTIN, COMMUNITY COURT, AS WELL AS HOUSING.

AND SO THOSE THREE DEPARTMENTS, UM, AND THERE'S ALSO ONE IN, UM, IN, UM, IN, IN PARKS AND RECREATION, BUT WE WANT TO BE ABLE TO LOOK AT THOSE CONTRACTS AND REALLY TAKE A LOOK AT THE PERFORMANCE MEASURES, BEING ABLE TO RECEIVE THAT FEEDBACK FROM THE VENDOR THAT IS LOOKING AT THAT, AND IT'S GOING TO MAKE RECOMMENDATIONS, BUT BRINGING THAT INFORMATION BACK TO THIS BODY.

SO WE CAN REALLY TALK COMPREHENSIVELY ABOUT THE RECOMMENDATIONS THAT HAVE BEEN MADE FOR INTERNAL CITY CONTRACTS, UM, AND CONTINUE TO PREPARE FOR THE SOLICITATION THAT WILL HAPPEN IN, IN 22 FOR HOMELESS SERVICE CONTRACTS.

SO, UM, THE LAST THING I'D LIKE TO SAY IS, IS THAT WHEN WE THINK ABOUT THE HOMELESS POPULATION, UM, WE KNOW THAT, AND I THINK ABOUT THE TIME I SPENT WORKING IN THE SUBSTANCE MISUSE FIELD AND MENTAL HEALTH FIELD, AS A CASE MANAGER, IT IS IMPORTANT FOR US TO ENSURE THAT OUR HOMELESS FOLKS, ONCE THEY ARE EVEN HOUSED, THAT THEY HAVE THE SERVICES THAT THEY NEED, THAT THEY CONTINUE TO HAVE THEIR CASE MANAGER THAT IS GOING TO BE ABLE TO PROVIDE THOSE SERVICES TO THEM.

AND SO, AS WE LOOK AT THE THINGS THAT HAVE REALLY WORKED WELL IN OUR COMMUNITY, WE WANT TO KEEP THOSE THINGS IN MIND WITH THAT.

UM, I WILL CLOSE, THANK YOU VERY MUCH AGAIN, FOR THE OPPORTUNITY TAKING ANOTHER POINT OF PERSONAL PRIVILEGE AS THE PARENT OF TWO, AS THE ASSISTANT SENATE ASSISTANT CITY MANAGER, PUT IT TWO PEDIATRICALY AGED CHILDREN, NOT ONLY DO I THANK YOU FOR THE VACCINES AND THE BOOSTER THAT I GOT, BUT I LOOK FORWARD TO PUTTING NEEDLES IN THEIR ARMS AS WELL, AS SOON AS POSSIBLE, ESPECIALLY SO PAPI CAN VISIT IN DECEMBER COUNCIL MEMBER QUINTAS.

AND BY THE WAY, AS AN EFFICIENCY MEASURE, I'M GOING TO GO AHEAD AND ACTIVATE POLLS.

SO I'D ENCOURAGE FOLKS AS WE'RE HAVING DISCUSSION TO GO AHEAD AND ADD YOUR THOUGHTS TO THE POLLS THAT ARE UP ON THE SCREEN, BUT WE'LL GO WITH COUNCIL MEMBER FOR THIS.

YES.

THANK YOU.

THANK YOU.

ACM HAYDEN HAUER FOR ALL THE WORK THAT YOU DOING.

IT'S BEEN TRULY INCREDIBLE TO SEE APH AND ACTION AND ALL OF THE DEPARTMENTS THAT YOU OVERSEE, UM, IN THIS PAST YEAR.

SO I JUST WANT TO EXTEND MY GRATITUDE AND THANK YOU FOR YOUR LEADERSHIP.

UH, THE QUESTION I HAVE IS I THINK WE'VE MENTIONED THIS BEFORE, BUT JUST WANTED TO, UM, EMPHASIZE THE SENTIMENT IS WHEN WE IS TAKING THAT TIME TO LOOK AT THE CONTRACTS THAT WE HAVE.

AND IF YOU WOULDN'T MIND JUST KIND OF EXPLAINING THE PROCESS TO ME.

CAUSE I KNOW AT THE LAST COUNCIL MEETING, THERE WERE SOME COMMENTS MADE THAT, UM, HAD ME THINKING THAT WAS IT A FEW YEARS AGO THAT COUNCIL APPROVED AROUND OF

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CONTRACT SOCIAL SERVICE CONTRACTS.

AND NOW WE'RE GOING TO DO LIKE A COMPREHENSIVE, UM, LOOK BACK ON HIM AND THEN I GUESS HAVE A DIFFERENT RFP PROCESS AND AS PR.

AND SO THAT'S ONE QUESTION, BUT THEN ALSO I WANTED TO SHARE THAT.

I THINK IT'S IMPORTANT THAT WE, AS WE DO REOPEN THAT PROCESS, UM, FOR THESE SOCIAL SERVICE CONTRACTS THAT WE HAVE SOME TIME TO REFLECT ON THE OUTCOMES FROM THOSE SOCIAL SERVICES.

YOU KNOW, I THINK IT'S, IT'S SUCH IMPORTANT WORK.

AND I BELIEVE STRONGLY IN WORKING WITH TRUSTED COMMUNITY ORGANIZATIONS AND NONPROFITS WHO ARE OUT THERE IN THE COMMUNITY, DOING THE GOOD WORK, THEY WANT TO BE SURE TO BE THAT I'M ABLE TO SHARE OUT SOME OF THAT INFORMATION ABOUT HOW MANY, UM, CHILDREN PARTICIPATED IN OUR YOUTH PROGRAMS AND OUR AFTERSCHOOL PROGRAMS, HOW MANY INDIVIDUALS WERE, UM, ABLE TO GET SERVICES.

UH, ALL OF THOSE ARE REALLY GOOD METRICS TO SHARE AS WELL AS LOOKING MORE BROADLY AT THE OUTCOMES AND HOW WE'RE ABLE TO, UH, TO CREATE CHANGE WITHIN OUR COMMUNITIES WITH THE, UM, WITH THE CONTRACTING PROCESS.

UM, YES.

UM, THERE, THERE WAS A PROCESS, UM, THAT WAS KIND OF THE ENTIRE PROCESS.

IT WAS ABOUT \$13 MILLION, UM, THAT WAS SOLICITED MAYBE ABOUT FOUR YEARS AGO.

UM, AND SO, UM, ONE OF THE THINGS THAT, UM, STRATEGIC DIRECTION CALLS FOR IS, IS, IS WANTING TO, UM, DO SOLICITATIONS BY ISSUE AREA.

UM, AND SO THAT IS INSIDE, UM, THE STRATEGIC DIRECTION DOCUMENT.

AND SO WHAT, WHAT THE DEPARTMENT HAS DONE IS CAME UP, HAS DEVELOPED A TIMELINE WHERE THEY WILL TAKE EACH ISSUE AREA, UM, AND BE ABLE TO, UM, SOLICIT THAT THERE ARE CERTAIN THINGS THAT THEY REALLY LOOK FOR.

UM, WHEN THEY, BEFORE THEY'RE PUTTING A SOLICITATION TOGETHER, UM, DEFINITELY, UM, TAKING, UM, POLICY DIRECTION FROM, FROM MAYOR AND COUNCIL, BUT THEN ALSO LOOKING AT JOINT PLANS THAT HAVE BEEN, UM, SIGNED OFF BY MAYOR COUNCIL, AS WELL AS LIKE COMMISSIONER'S COURT AND OTHER BODIES AND AUSTIN, UM, PLANS.

AND SO CONSIDERING THOSE PLANS, STRATEGIC DIRECTION, 20, 23, AS WELL AS IMAGINE AUSTIN.

AND SO WHEN YOU'RE LOOKING AT THAT INFORMATION, YOU'RE LOOKING AT TRENDS, UM, FROM THERE YOU WILL DEVELOP, UM, A SOLICITATION.

THE ONE MOST RECENTLY WAS YOU SERVICES AND, UM, YOU SERVICES, UM, PRIMARILY, UM, LOOKED AT ALL OF THAT DIRECTION.

I JUST TALKED ABOUT, UM, BEFORE THAT WAS, UM, PUT OUT TO THE PUBLIC.

NOW, ONE THING THAT YOU MAY BE KIND OF THINKING ABOUT WITH HOMELESS SERVICES IS, UM, WHEN WE HAD OUR, UM, UM, WE DID A CONTRACT AND, UM, ACTUALLY A COUPLE OF CONTRACTS, BUT ONE OF THE RECOMMENDATIONS WAS TO, WAS TO LOOK AT THE PERFORMANCE MEASURES FOR HOMELESSNESS AND BEING ABLE TO, UM, REALLY HAVE

AN IDEA OF, WOULD IT BE MORE BENEFICIAL TO MOVE TO PERFORMANCE-BASED CONTRACTS? AND SO, AS YOU'RE, AS WE'RE LOOKING AT THAT, WE THOUGHT IT WOULD BE BENEFICIAL TICKET A VENDOR TO, UM, COME ON BOARD AND REALLY BE ABLE TO LOOK AT EACH ONE OF THOSE MEASURES AND BE ABLE TO MAKE RECOMMENDATIONS BACK TO US.

UM, ONE THING I WILL TELL YOU ABOUT THE, THE OUTCOMES IN GENERAL, THAT YOU MAY SEE ON THE, ON THE DASHBOARD.

UM, TYPICALLY WHEN YOU'RE LOOKING AT THE METHODOLOGY, UM, YOU HAVE A NUMERATOR AND YOU HAVE A DENOMINATOR AND TYPICALLY WITH ALL OF THESE MEASURES OVER TIME, TYPICALLY YOU LOOK AT WHAT'S TRENDING FOR THE LAST COUPLE OF YEARS.

SO FOLKS WILL GATHER DATA FOR TWO TO THREE YEARS TO KIND OF SEE HOW YOU'RE TRENDING, YOU KNOW, BEFORE YOU TURN IT INTO A MEASURE.

SO WHAT YOU'LL SEE ON THE DASHBOARD IS THAT THERE ARE SOME MEASURES THAT THEY'RE JUST COLLECTING DATA.

THEY'RE COLLECTING THAT DATA TO DETERMINE HOW THAT'S GOING TO TREND IN THE FUTURE.

SO JUST AS AN FYI FOR WHAT YOU MAY SEE ON THE DASHBOARD COUNCIL MEMBER, KITCHEN, AND SHORTLY, I'M GOING TO PIVOT TO THE NEXT SCREEN.

THE NEXT QUESTION, DOES EVERYBODY GET YOUR ANSWERS THEN IF YOU HAVEN'T ALREADY OKAY.

UH, JUST, JUST QUICKLY, CAUSE YOU WERE JUST SPEAKING TO, I DO THINK IT'S IMPORTANT TO MOVE US TOWARDS PERFORMANCE-BASED CONTRACTING, PARTICULARLY WITH REGARD TO ACHIEVING THE RESULTS THAT WE'RE TRYING TO ACHIEVE WITH, YOU KNOW, THE, THE TRANSFORMATION OF THE HOMELESS RESPONSE SYSTEM.

SO I APPRECIATE HEARING YOU SPEAK TO HER, HOW WE ARE MOVING IN THAT DIRECTION.

I THINK THAT'S GOING TO BE CRITICAL.

I ALSO WANT TO SPEAK TO ANOTHER ASPECT

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OF, OF WHAT WE DO AS A CITY THAT I THINK IS A FUTURE ASPECT FOR US TO WORK ON, PARTICULARLY AS IT RELATES TO THE HOMELESSNESS RESPONSE SYSTEM, BUT IT COULD RELATE TO OTHER AREAS TOO.

AND THAT'S COMMUNICATION.

I THINK WE NEED TO ACCELERATE AND REALLY TAKE TO THE NEXT LEVEL THE WAY IN WHICH WE COMMUNICATE WITH THE PUBLIC, WHAT WE'RE DOING WITH REGARD TO HOMELESSNESS RESPONSE.

CAUSE WE'RE NOT TELLING THE STORY AND WE'RE NOT TELLING THE STORY ABOUT GETTING RESULTS AND WE'RE NOT TELLING THE STORY ABOUT WHAT WE'RE DOING.

AND I THINK THAT BECAUSE WE NEED, BECAUSE THIS IS, THIS IS JUST AN EXAMPLE OF ONE OF THOSE ISSUES.

THAT'S SO CRITICAL FOR THE COMMUNITY AS A WHOLE.

WE NEED TO BE WORKING ON THIS TOGETHER AND WE'RE NOT DOING A GOOD JOB OF COMMUNICATING.

SO I JUST WANT TO FLAG THAT FOR FUTURE WORK AS DOES ONE OF YOUR COLLEAGUES, UH, MAYOR, I THINK THIS IS ONE OF THE CORE.

SO WE SPENT SIGNIFICANT AMOUNT OF TIME ON IT.

IT HAD SOME REAL SUCCESSES.

UH, COVID-19 OBVIOUSLY WAS JUST A TREMENDOUS AMOUNT OF TIME THAT THE WHOLE DEPARTMENT HAD TO WORK ON, UH, AND, AND TO HAVE SOMETHING THAT COULD DWARF THE WINTER STORM AND, AND OUR RESPONSE IS NEEDED.

AND THAT AREA IS PRETTY EXCEPTIONAL, BUT, BUT OBVIOUSLY COVID DID FOR ME, THE MOST SINGLE IMPORTANT, UH, METRIC IS THAT OUR MORTALITY RATE IN THIS CITY HAS HALF OF THE STATE AVERAGE.

AND IF THE STATE HAD THE SAME MORTALITY RATE THAT WE HAD 30,000 TEXANS WOULD STILL BE ALIVE.

AND I THINK THAT THAT HAPPENED IN LARGE MEASURE TO THE COORDINATION THAT HAPPENED BETWEEN AUSTIN PUBLIC HEALTH OR THE COUNTY AND OUR HOSPITALS.

UM, BUT THE, THOSE, THOSE AT ONE POINT DAILY PHONE CALLS WITH 75 PEOPLE ON IT AND THE COORDINATION, AND I THINK THE CITY HAD A REALLY SIGNIFICANT MANAGING ROLE IN THAT HAPPENING.

UM, UH, AND I THINK THAT APH, AS WELL AS, UH, UH, DR.

, DR.

WACHS, UH, DIRECTOR, ESTHER REALLY HAVE YOU, BEFORE YOU, BEFORE YOU WERE PROMOTED, I THINK, UH, THE SUCCESS OF THAT, UH, IS JUST REALLY SELF, UH, UH, A PARENT, UH, ON HOMELESSNESS.

THAT WAS OUR NUMBER ONE PRIORITY AS A COMMUNITY AND AS A COUNCIL.

UH, AND I THINK THAT RIGHT NOW, WE'RE IN AN INCREDIBLY STRONG POSITION WITH, UH, THE ARPA FIVE DAYS SETTING THE GOAL OF 3000 PER MONTH.

AND I'M REALLY EXCITED ABOUT THAT ELEVATING THE POSITION, UH, THAT DIANA'S POSITION, UH, GETTING HER ADDITIONAL STAFF.

I WILL TELL YOU, I THINK THAT THE POSITION NEEDS TO BE ELEVATED EVEN MORE BECAUSE OF THE FIVE DAY GIVES IT SOMEBODY DEPARTMENTS.

AND I THINK TO ACTUALLY MAKE THIS WORK, THERE'S GOTTA BE SOMEBODY THAT HAS TO BE ABLE TO LOOK AT ALL OF THOSE FIVE BIG ELEVATES TO BE ABLE TO COORDINATE A BIT, TAKE THE EXISTING FIVE.

THEY GET BIRGIT WITH THE DO FIVE BIG THAT WE'RE HAVING, BUT THAT WAS OBVIOUSLY THE NUMBER ONE PRIORITY TO THE COMMUNITY.

IF YOU LOOK AT COMMUNICATIONS OVER THE LAST YEAR AND A HALF, THAT'S WHAT MOST OF THE CONVERSATIONS WERE ABOUT.

SO WE'VE SUCKED OUT SOME THINGS WITH DIANA WITH THAT 3000 GOAL THAT I THINK IS A STELLAR, BUT I THINK IT ALSO POINTS OUT CHALLENGES THAT WE'VE HAD IN THE CITY, UH, BECAUSE WE AS A CITY WERE MORE WELL WHILE WE LED TO COVID-19, WE WERE LAGGING ON HOMELESSNESS.

UM, THE MOST SUCCESSFUL THINGS THAT WE'VE SEEN, I THINK, OR THE HEAL INITIATIVE, FOR EXAMPLE, THAT PROVIDED A DIRECTION, BUT THAT DID COME FROM STAFF THAT CAME FROM A COUNCIL MEMBER KITCHEN, AND, AND THE COUNCIL MEMBERS THAT, THAT PUT THEIR SHOULDER TO THAT SAY, WE'VE GOT TO DO SOMETHING THAT THE COMMUNITY COULD SEE, BECAUSE RIGHT NOW THEY DON'T BELIEVE THAT, THAT WE CAN DO ANYTHING, UH, ON THIS ISSUE.

SO AS I LOOK OVER THIS ARC OF TIME FROM AUGUST, SEPTEMBER OF 2019, THROUGH THE END OF 2020, UH, I DON'T THINK THAT AS A CITY STAFF, WE WERE RESPONDING TO THE COMMUNITY ANCHOR AND LEAD FOR US TO BE ABLE TO DEMONSTRATE THAT WE COULD BE SUCCESSFUL IN THIS, IN THE WAY THAT WE COULD HAVE, UH, UH, AND NOW ARE WITH, UH, THE PROGRAMS, UH, THAT ARE BEING DIED.

AND QUITE FRANKLY, WITH THE LEADERSHIP NOW THAT THE CITY IS PROVIDING THROUGH ITS THE OFFICE IS ONE OF THE BIG REASONS WHY IT'S CONTINUING TO PUSH FORWARD AND WE'RE BEING ABLE TO ACHIEVE THOSE THINGS.

UH, I ALSO THINK THAT THE CONTRACTS COVERING UP NEXT YEAR ARE GOING TO BE CRUCIALLY IMPORTANT, UH, STANDARDIZING DATA COLLECT SHARED, OR WHAT OUR PERFORMANCE METRICS ARE, BUT NOT JUST FOR US, BUT

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USING OUR POSITION AS A SIGNIFICANT FUNDER TO MAKE SURE THAT EVERY OTHER FUNDER IN THE CITY IS DOING THE SAME THING.

UH, SO I THINK IT'S ENCUMBERED UPON US TO MAKE SURE THAT THE FOUNDATIONS ARE ASKING FOR THE SAME THING THEY WERE ASKING FOR.

THEN FINALLY, IN THIS AREA, KUDOS TO THE STAFF FOR DEAGGREGATE DIS-AGGREGATING THE DATA TO DEMONSTRATE THE, UH, UH, ARE THE KEY INDICATORS, UH, WHAT THAT DATA IS FOR DIFFERENT, UH, ETHNIC AND RACIAL GROUPS HEALS STANDS FOR HOUSING FOCUSED IN KENTLAND ASSISTANCE LINK ARPA-E OF COURSE, AMERICAN RESCUE PLAN ACT, ACRONYM POLICE ON THE JOB COUNCIL MEMBER TOVA I THINK MAY HAVE THE LAST COMMENT IN THIS ROUND BEFORE WE MOVE ON.

THANKS.

IT REALLY HEARKENS BACK TO AN EARLIER COMMENT FROM COUNCIL MEMBER KITCHEN.

UM, THOUGH I WANT TO ALSO JUST ADD MY APPRECIATION FOR OUR PUBLIC HEALTH STAFF AND JUST ALL THE TREMENDOUS WORK THEY'VE DONE, ESPECIALLY WITH REGARD TO HOMELESSNESS, BUT, UM, PANDEMIC RESPONSE AND ALL THE OTHER MANY, MANY, MANY THINGS, BUT TO, TO GO BACK TO WHAT COUNCIL MEMBER KITCHEN SAID, YOU KNOW, WE HAVE A GOOD STORY TO TELL ABOUT THE INVESTMENTS THAT WE'VE MADE IN HOMELESSNESS, UM, SERVICES AND HOUSING.

AND SO, YOU KNOW, I JUST WANT TO UNDERScore THE NEED TO AND MANAGER.

I KNOW THAT WE HAVE HAD SOME, SOME PIO CAMPAIGNS AND SOME OTHER SUCCESSFUL EFFORTS TO REALLY HIGHLIGHT DIFFERENT ELEMENTS OF THE HOMELESS SYSTEM FROM HOST TEAM TO SOME OF THE OTHER PROGRAMS. BUT I, YOU KNOW, WHAT I ALWAYS ALWAYS GET ASKED ABOUT IS KIND OF A, UM, COLLECTIVE LIST OF ALL OF THE INVESTMENTS, WHICH WE HAVE NOW, SOME, SOME SENSE OF THAT IN THE SPENDING PLAN, BUT, YOU KNOW, PEOPLE ARE ALWAYS ASKING FOR WHERE ARE WE INVESTING THE MONEY? WHAT ARE THE OUTCOMES IN EACH OF THOSE AREAS? UM, I MEAN, I COULD GIVE YOU A LIST OF THE DIFFERENT KINDS OF PROGRAMS EVERY TIME THERE'S A GROUP THAT'S PROVIDING EXAMPLES OF THINGS THAT THE CITY SHOULD BE DOING WITH REGARD TO HOMELESSNESS, ALMOST EVERYTHING ON THEIR LIST.

IF NOT EVERYTHING IS SOMETHING THAT WE ALREADY DOING FROM, FROM, UM, SOCIAL WORKERS IN OUR LIBRARIES TO INVESTING IN COMMUNITY FIRST, TO PROVIDING, UH, RENTAL ASSISTANCE TO FAMILIES ON THE VERGE OF HOUSING.

I MEAN, THROUGH OUR CONTRACTS, WE, WE ARE ENGAGED IN JUST ABOUT ANY KIND OF PROGRAM THAT ANYONE CAN SUGGEST.

UM, AND SO REALLY, I THINK IT IS A MATTER OF MAKING SURE THAT WE ARE PROVIDING ALL OF THAT INFORMATION IN A REALLY EASILY DIGESTIBLE, BUT ALSO, UM, EASILY ACCESSIBLE PLACE AND THEN BEING REALLY CONSISTENT IN OUR MESSAGING.

SO THANK YOU.

I KNOW IN THE MIDST OF ALL THE OTHER WORK THAT PUBLIC HEALTH IS DOING, THAT YOU ALL ARE PROVIDING THE SERVICES AND GETTING THE INVESTMENTS TO THE, TO THE GROUPS THAT NEED THEM.

SO I WOULD ASK MANAGER THAT, THAT THIS CONTINUED TO BE A FOCUS OF OUR, OF OUR PUBLIC INFORMATION OFFICE.

AND WE FIGURE OUT HOW WE REALLY CAN CREATE A STRUCTURE, UM, THAT WE CAN USE AS, AS ELECTED OFFICIALS, AS CITY STAFF TO REALLY GET THAT INFORMATION OUT TO THE COMMUNITY SO THAT THEY ALSO CLEARLY KNOW WHERE THEY CAN PLUG IN AND ASSIST.

BUT ANYWAY, THANKS, THANKS FOR THIS PRESENTATION, UH, COUNSELOR AUTHOR, IF YOU CAN BE BRIEF, WE JUST NEED TO KEEP, YEAH, I WILL BE BRIEF.

I JUST WANT TO ACKNOWLEDGE THAT THIS IS THE HEALTH AND ENVIRONMENT OUTCOME, AND WE'VE MADE A LOT OF STRIDES WITH RESPECT TO COVID AND HOMELESSNESS.

UM, A LOT OF OUR MEASURES THOUGH, FOR THE CLIMATE CHANGE AND RESILIENCE BUCKETS ARE NOT WHERE THEY NEED TO BE.

UM, AND WE HAVE A LOT MORE WORK.

WE OBVIOUSLY JUST EXPERIENCED THE WINTER STORM.

UM, SO I THINK IT'S REALLY IMPORTANT THAT WE, YOU KNOW, BUILD OFF OF THE WORK THAT WE'VE DONE WITH THE CLIMATE EQUITY PLAN PASSING, UM, THE STRIDES THAT WE'VE MADE IN ACCESS TO PARKS AND TRAILS.

UM, BUT RECOGNIZE THAT THERE'S STILL MORE TO BE DONE WITH RESPECT TO, YOU KNOW, WILDFIRE EXPOSURE AND FLOOD RISK AND INFRASTRUCTURE AND JUST AVOIDING, UM, THE SITUATION THAT WE HAD, UM, IN FEBRUARY.

UM, SO I DO THINK THAT WE NEED TO, TO, TO, YOU KNOW, ONE OF THE THINGS THAT WE DID WAS PUT HEALTH AND ENVIRONMENT TOGETHER.

UM, AND I THINK WE MAY BE, WE MAY BE DOING REALLY WELL ON ONE OF THOSE AND, AND, AND, AND NOT AS STRONG AS WE NEED TO BE.

UM, GIVEN THE MAGNITUDE OF THE PROBLEMS. OBVIOUSLY, AUSTIN IS A LEADER IN ADDRESSING CLIMATE CHANGE, BUT GIVEN THE MAGNITUDE OF THE PROBLEMS, UM, AND THE CHALLENGE I'D LIKE TO SEE US CONTINUE TO DO BETTER.

THANK YOU VERY MUCH.

HOST WAS REFERENCED IN COUNCILMEMBER TOGO'S COMMENT.

THAT'S THE HOMELESS OUTREACH STREET TEAM.

APPRECIATE EVERYONE'S RESPONSES ON THE LAST QUESTION, AND IT IS TIME FOR DEPUTY CITY MANAGER MORGAN MORNING.

THANK YOU, LARRY.

THANK YOU FOR THE OPPORTUNITY TO BE HERE TODAY.

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AND I THANK YOU FOR THE OPPORTUNITY TO HAVE SPENT FIVE MONTHS GETTING TO KNOW THE GOVERNMENT THAT WORKS FOR ALL GROUP A LITTLE BIT BETTER.

THANK YOU, SPENCER.

THANK YOU.

UM, THE GOVERNMENT THAT WORKS FOR ALL, WE BELIEVE THAT CITY GOVERNMENT WORKS EFFECTIVELY AND COLLABORATIVELY FOR ALL OF US, THAT IT IS EQUITABLE, ETHICAL AND INNOVATIVE.

AND I THINK IT'S SO IMPORTANT TO RECOGNIZE THIS MAY NOT BE THE SEXIEST OF TOPICS, BUT IT IS VERY IMPORTANT.

AND I'M GOING TO GET A NICKEL FROM STEPHANIE FOR SAYING THAT OUT LOUD AND SHOWING A MOMENT OF SENSE OF HUMOR ON AN MORGAN'S PART.

SO IT'S KIND OF THE BACKBONE OF THE CITY.

IT'S REALLY AN INTERNAL GROUPING OF THINGS THAT WE WORK ON.

21% OF THE BUDGET IS BASED ON, IS DEVOTED TO GOVERNMENT THAT WORKS FOR ALL, AND THAT'S 700 MILLION PLUS DOLLARS, AND WE HAVE 39 STRATEGIC MEASURES.

AND I THINK IT'S INTERESTING THE CATEGORIES.

I'M JUST GOING TO READ THEM FOR YOU AND YOU, I KNOW YOU'RE ALL IN THE DASHBOARD, SO YOU CAN DO IT YOURSELF, BUT THE CATEGORIES ARE FINANCIAL COST AND SUSTAINABILITY OF CITY, GOVERNMENT, THE CONDITION AND QUALITY OF CITY FACILITIES, SATISFACTION OF CITY SERVICES, EMPLOYEE ENGAGEMENT, STAKEHOLDER ENGAGEMENT, EQUITY OF CITY PROGRAMS AND RESOURCE ALLOCATIONS AND TRANSPARENCY AND ETHICS ETHICAL WORK.

SO THOSE ARE, THOSE ARE OUR CATEGORIES, THE STRATEGIC WITHIN THE STRATEGIC MEASURES, 10 ARE ON TARGET.

EIGHT ARE WITHIN RANGE.

SEVEN ARE OFF TARGET.

NINE ARE MEASURING, ARE JUST MEASURING ARE THERE'S NO TARGET INVOLVED.

AND FIVE OF THEM ARE STILL UNDER DEVELOPMENT.

WE HAVE ALMOST 20% OF THE STRATEGIC MEASURES ARE WITHIN GOVERNMENT.

THAT WORKS FOR ALL.

AND APPARENTLY WE HAVE FROM OUR FOLKS, TELL US, WE HAVE ABOUT 14% OF PEOPLE WHO LOOK AT THE DASHBOARD, LOOK AT OUR MEASURES.

MOST IMPORTANTLY, AS I STARTED OFF WITH, WE REALLY STRETCH HER WAY ACROSS THE CITY.

36 DEPARTMENTS HAVE MEASURES INVOLVED WITH GOVERNMENT THAT WORKS FOR ALL.

AND THE DEPARTMENTS THAT ARE, THAT ARE MOST CLOSELY ALIGNED AND THAT ARE WITHIN THE GOVERNMENT THAT WORKS FOR ALL INCLUDE BUILDING SERVICES, OUR CIVIL RIGHTS OFFICE COMMUNICATIONS AND PUBLIC INFORMATION, COMMUNICATION, TEXTILE TECHNOLOGY AND MANAGEMENT, THE EQUITY OFFICE, WHICH OF COURSE IS A CORE VALUE ACROSS, UH, TO AN ANCHOR ACROSS THE CITY, FINANCIAL SERVICES DEPARTMENT, HUMAN RESOURCES, INNOVATION, INTERGOVERNMENTAL RELATIONS, AND OUR LABOR RELATIONS OFFICE, NOT TO MENTION THE CITY CLERK'S OFFICE, THE CITY MANAGER'S OFFICE, THE AUDITOR'S OFFICE, THE LAW DEPARTMENT.

SO, AND THEN, AND THEN I COULD GO ON AND NAME ALL THE OTHER DEPARTMENTS, BUT I WON'T DO THAT HERE, BUT IT'S VERY, VERY BROAD.

ALSO WANTED TO JUST DESCRIBE A FEW OF THE MEASURES THAT ARE ON TARGET FROM EXAMPLE IN THE INDICATOR CATEGORY, A, WHICH IS THE FINANCIAL SERVICES PIECE, THE RATIO OF THE CURRENT RESERVES TO OVERALL ANNUAL GENERAL FUND BUDGET IS AN ON TARGET MEASURE, A SAMPLE OF SOMETHING THAT'S JUST WITHIN RANGE.

IT COMES FROM AN, FROM OUR CATEGORY G THE TRANSPARENCY AND ETHICAL PRACTICES.

AND THAT'S THE PERCENTAGE OF RESIDENTS WHO REPORT THAT THEY ARE SATISFIED WITH THEIR ABILITY TO ENGAGE THE CITY IN A FAIR AND TRANSPARENT MANNER.

AND THEN ALSO THE PERCENTAGE OF RESIDENTS WHO BELIEVE THAT AUSTIN VALUES DIALOGUE.

SO I THINK THAT'S GOOD.

AND I THINK THAT'S TERRIFIC TO HAVE THAT EVEN IN A TIME WHERE WE HAD SOME SERVICES LIMITED IN THE LAST 18 MONTHS DUE TO COVID.

ONE OF THE SAMPLES OF AN OFF TARGET MEASURE IS PERCENTAGE OF CITY FACILITIES THAT RATED AS GOOD.

AND THEN PERCENTAGE OF RESIDENTS AND EMPLOYEES WHO WERE SATISFIED WITH THE CONDITION OF CITY OWNED BUILDINGS.

AND I'LL ADDRESS THAT A LITTLE BIT IN A SECOND, A LITTLE BIT MORE LOOK SO TOO FAR, OR LARRY AND I DID IT TOGETHER, THE BUDGET ALIGNMENT LIKE EVERYBODY ELSE, THE UTILITY BUDGETS ARE LARGE AND THOSE OUTCOMES CUT ACROSS THE CITY.

SO FOR THE OPERATING BUDGET, US ENERGY IS FIRST AND THEN THE SUPPORT SERVICES AND FOR THE CAPITAL SPENDING IT'S AUSTIN ENERGY IS THE BIG WINNER THERE TURNING TO THE ACCOMPLISHMENTS.

UM, WE TOOK A MEASURE FROM THE SPOTLIGHTED INDICATOR, WHICH IS THE CONDITION AND QUALITY OF CITY FACILITIES AND INFRASTRUCTURE EFFECTIVE ADOPTION OF TECHNOLOGY, AND WANTED TO HIGHLIGHT THAT THE NUMBER OF CITY SERVICES PROVIDED ONLINE THROUGH THE CITY OF AUSTIN WEB PORTAL ARE NOW 66 SERVICES.

AND THAT HAS BEEN A TREMENDOUS INCREASE OVER THE PAST TWO YEARS, A 61% INCREASE THE CITY SERVICES ONLINE 24 DEPARTMENTS HAVE

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SERVICES THAT CAN BE ACCESSED ONLINE BY THE COMMUNITY.

AND I DO WANT TO JUST MENTION, I'VE WORKED FOR THE CITY FOR A LONG TIME, AND I I'VE, THE CITY HAS EVOLVED SO MUCH OVER THE YEARS, TECHNOLOGY WISE.

I MEAN, OUR, OBVIOUSLY OUR POPULATION HAS GROWN THE SOPHISTICATION OF THE WORK, THE SOPHISTICATION OF OUR COUNCIL MEMBERS, HONESTLY, AND THE STAFF THEMSELVES IS GROWN.

AND SO THIS, THIS IS GOING TO CONTINUE TO JUST SKYROCKET.

I THINK THAT THIS, THIS GROWTH IS JUST THE BEGINNING AND WE'LL CONTINUE.

ALSO WANTED TO HIGHLIGHT A FEW OTHER ADDITIONAL THINGS FOR ACCOMPLISHMENTS.

I'M REALLY PROUD OF THE TRANSPARENCY AND ETHICAL PRACTICES.

OUR EMPLOYEES CONSISTENTLY RATE THE BRETTS THEIR BELIEF IN HAVING ETHICAL COWORKERS AS ABOVE 70%.

AND I'M NOT SURE THAT THERE ARE A LOT OF OTHER CITIES AND GOVERNMENTAL ENTITIES THAT WOULD HAVE SUCH A TREMENDOUS RATING FOR THAT.

I THINK THAT THAT ETHICS IS JUST A CORNERSTONE OF WHAT WE DO.

WE, WE TRAIN EVERY SINGLE CITY EMPLOYEE EVERY YEAR IN ETHICS, AND WE'RE PROUD OF THAT.

AND OF COURSE, INVITE YOU TO ATTEND THE TRAINS AS WELL.

ALSO FOR EMPLOYEE ENGAGEMENT, 76% OF EMPLOYEES BELIEVE THAT THEIR DEPARTMENT VALUES DIVERSITY, WHICH I THINK IS IMPORTANT.

AGAIN, WE DO DIVERSITY TRAINING FOR EMPLOYEES.

WE WERE, THAT IS ANOTHER CORNERSTONE OF OUR, OF OUR WORK HERE.

AND 55% OF EMPLOYEES BELIEVE THAT THEIR DEPARTMENT MANAGEMENT VALUES THEIR IDEAS.

SO I THINK WE SEEK EACH OTHER'S INPUT AND ACT ON IT, SATISFACTION WITH CITY SERVICES.

I LOVE THIS ONE, AUSTIN 3, 1, 1 REPORT, 75, 70 3% OF CALLERS ARE SATISFIED WITH THE SERVICE RECEIVED.

SO OUR AUSTIN ENERGY LEADS UP TO 3, 1, 1 WORK, AND THEY DO A TREMENDOUS JOB.

I KNOW THAT WE DON'T HESITATE TO CALL 3, 1, 1 AT MY HOUSEHOLD AND REPORT ANYTHING AND EVERYTHING.

AND THEY ALWAYS ARE FRIENDLY.

UM, 61% OF THE COMMUNITY RATES, THE QUALITY OF CITY, ONE SERVICES AS SATISFACTORY OR VERY SATISFACTORY.

AND, YOU KNOW, WE GET THIS INFORMATION FROM THE SURVEY THAT WE DO TO THE COMMUNITY EVERY YEAR.

WE WERE NOT ABLE TO DO THAT DURING THE COVID YEAR.

IT'S GONE OUT AGAIN THIS YEAR, BUT WE DON'T HAVE THE RESULTS DISPERSED YET, BUT THAT'S AN IMPORTANT SURVEY TOOL THAT WE USE WITH THE COMMUNITY.

AND THE OTHER SURVEY TOOL BE USED FOR INTERNAL IS FOR, FOR CITY EMPLOYEES AS LISTENING TO THE WORKFORCE SURVEY, WHICH HAS GONE OUT THIS YEAR.

AND I THINK WE DON'T HAVE THE RESULTS ANALYZED YET ON THAT TOP 10 INDICATOR INDICATOR.

I DID WANT TO MENTION THAT OF OUR SEVEN CATEGORIES.

JUST ONE IS A TOP INDICATOR.

THAT IS THE QUALITY AND CONDITION OF THE CITY FACILITIES.

AND AS WE LOOK AHEAD, I THINK IT'S REALLY IMPORTANT ON THAT, THAT I MENTIONED THAT WE HAVE TWO FACILITIES THAT HAVE JUST COME ONLINE AGAIN DURING THE COVID YEARS OF THE PUBLIC HAS NOT SEEN THOSE AS MUCH YET.

AND NOR HAD THE CITY EMPLOYEES BEEN IN THEM AS MUCH YET.

AND OUR BOARDS AND COMMISSIONS HAVEN'T BEEN IN THEM AS MUCH YET, BUT THE DEVELOPMENT SERVICES DEPARTMENT OFFICE BEAUTIFUL PLANNING DEVELOPMENT OFFICE IS OPEN AND IS READY AND ABLE FOR US TO ALL BE THERE AND FOR THE PUBLIC TO ENJOY.

AND THE AUSTIN ENERGY BUILDING HAS JUST OPENED IN MUELLER.

AND IT IS A FANTASTIC FACILITY.

I THINK A REALLY LEADER IN WHAT PUBLIC INFRASTRUCTURE CAN LOOK LIKE AND WHAT WE HOPE TO DO WITH OTHER STRUCTURES AS WE BRING THEM ONLINE, REDEVELOPING THINGS THAT WE ALREADY OWN AND NEED TO BE REDEVELOPED GETTING OUT OF LEASE BASIS.

IF WE'VE TALKED ABOUT A LOT, WE HAVE CHAMPIONS ON THAT.

AND I THINK FOR, LOOK FOR ME LOOKING FORWARD, I'M REALLY EXCITED ABOUT INFRASTRUCTURE, WHICH I DIDN'T THINK I WOULD CARE THAT MUCH ABOUT UNTIL I TOOK ON THE HAT OF THIS INTERIM POSITION, BUT IT'S REALLY EXCITING TO THINK ABOUT THE BUILDINGS THAT WE'RE CREATING NOW AND HOW IMPORTANT THEY ARE FOR THE NEXT 40 OR 50 YEARS.

SO, UM, AND JUST THE, THE GREEN NATURE OF THEM, THE REALLY THOUGHTFUL WORK THAT OUR CITY EMPLOYEES ARE PUTTING INTO HOW TO CREATE THOSE SPACES IS TREMENDOUS.

ANOTHER LOOKING AHEAD IS WE WANT TO CONTINUE TO INCREASE THE PERCENTAGE OF THE COMMUNITY THAT IS SATISFIED WITH THE CITY'S CIVIC ENGAGEMENT EXPERIENCE.

AND I THINK I WOULD JUST RECOGNIZE OUR EQUITY OFFICE IS DOING A LOT OF WORK IN MAKING SURE THAT WE'RE THINKING ABOUT PEOPLE FROM EVERY CORNER.

AS WE DO A CIVIC ENGAGEMENT WITH STAKEHOLDERS, THEY'RE REALLY LEADERS IN THAT.

AND WE ALSO WANT TO MAKE SURE THAT WE'RE CONDUCTING MONTHLY UNDOING RACISM WORKSHOPS, AS WELL AS DEPARTMENT SPECIFIC EQUITY, INTRODUCTION, WARS WORKSHOPS.

AND I THINK THAT'S SOMETHING, YOU KNOW, OUR EQUITY OFFICE IS SOMETHING THAT COUNCIL, THIS COUNCIL MEMBERS WHO WERE ELECTED AFTER THE 2015 OR IN THE 2014 TIME PERIOD AND ON FORWARD REALLY DEMONSTRATED A CARE ABOUT EQUITY.

AND THAT OFFICE HAS CONTINUED TO GROW AND REALLY TAKE ON LEGS.

BRIAN OAKS IS A, IS A LEADER IN THAT FIELD.

AND I WANT TO SAY THAT WE, WE STARTED OUT BY LOOKING WHAT OTHER CITIES WERE DOING TO DEVELOP SOME THINGS IN OUR EQUITY TOOLBOX.

AND WE ARE NOW DEFINITELY BECOMING A LEADER IN, IN THAT.

AND OTHER CITIES ARE LOOKING TO US BOTH ACROSS THE COUNTRY AND INTERNATIONALLY, BRIAN OAKS WAS INVITED TO GIVE A TALK ON A PANEL IN ITALY, AND I'M JUST REALLY PROUD OF THE WORK

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THAT HE'S DONE.

AND I KNOW THAT HIS TEAM IS CONTINUING TO GROW.

SO THAT'S WHAT WE'RE LOOKING FORWARD TO.

UM, I THINK THE THINGS THAT WE'RE SO EXCITED ABOUT AND, AND PLEASED ABOUT OUR CITY INFRASTRUCTURE, SO PROUD OF THE, THE, THE WORK THAT OUR CITY EMPLOYEES ARE DOING ACROSS THE, OF THESE CATEGORIES AND THAT THEY'RE GETTING HIGH MARKS FROM EACH OTHER, THE ETHICS OF THE DEPARTMENTS, THE ETHICS OF THE CITY ARE, ARE REALLY GREAT.

AND, UH, FOR THE FUTURE LOOKING FOR INFRASTRUCTURE GROWTH.

THANK YOU, LARRY.

OF COURSE.

THANK YOU.

DEPUTY CITY MANAGER COUNCIL ON THIS OUTCOME.

YES.

COUNSELOR MORODER.

THANK YOU.

UM, APPRECIATE, UH, YOUR COMMENTS, DEPUTY CITY MANAGER.

UM, I WANTED TO, YOU KNOW, JUST ACKNOWLEDGE SOME WORK THAT, AGAIN, IT'S NOT THE SEXIEST WORK, BUT IT'S REALLY IMPORTANT FOR THE EFFECTIVENESS OF OUR CITY.

UM, YOU KNOW, WE HAD ESSENTIALLY A WORKING GROUP OF THE AUDIT AND FINANCE COMMITTEE, UM, LED IN, IN LARGE PART BY ADVANCE DINO AND HIS STAFF.

WE WERE ABLE TO WORK WITH BREE FRANCO AND SHORE UP OUR AUSTIN POLICE, UM, REF RETIREMENT SYSTEM.

UM, WE HAVE, ARE WORKING ON A PLAN FOR COERCE, UM, MAKING SURE THAT THOSE PENSION SYSTEMS ARE FLOURISHING AND FUNDED, ET CETERA IS REALLY, REALLY IMPORTANT FOR OUR EMPLOYEES.

UM, SO I WANTED TO FLAG THAT, UM, ALSO, UM, SOME OF THE WORK THAT WE ARE DOING WITH REFINANCING DEBT AT THIS POINT IN TIME, I KNEW AUSTIN WATER HAD A, A REFINANCING THAT THEY DID THINK YESTERDAY, THEY FINALIZED, UM, THOSE STEPS AND PAYING ATTENTION TO THOSE OPPORTUNITIES IS REALLY PART OF MAKING GOVERNMENT WORK, UM, AND MAKING SURE THAT WE'RE SAVING TAX DOLLARS, UM, FOR OUR CONSTITUENTS.

SO I WANTED TO ACKNOWLEDGE, UM, THAT WORK AS WELL AS THE FACILITIES WORK.

THANK YOU.

THANK YOU.

THE POLL QUESTION IS ACTIVE, CERTAINLY WELCOME FOLKS, HIS INPUT ON THE LOOK AHEAD, AND THEN I'LL ASK YOU IN A MINUTE FOR QUESTIONS ABOUT WHAT YOU THINK NEEDS, UM, SPECIAL ATTENTION IN THIS OUTCOME AREA, BUT PLEASE DO GIVE US YOUR FEEDBACK ON WHAT YOU'RE MOST EXCITED ABOUT IN THE LOOK AHEAD THAT THE DEPUTY CITY MANAGER MENTIONED, OH, I'M SORRY, CUSTOMER POINT.

THIS, YEAH, I SEE WITH THE, UM, MEASURE THE INDICATOR ON EQUITY OF CITY PROGRAMS AND RESOURCE ALLOCATION THAT WE HAVE ABOUT 36 DEPARTMENTS WHO HAVE CURRENTLY IMPLEMENTED THE EQUITY ASSESSMENT TOOL, WHICH IS, UM, FLAGGED AS OFF-TRACK AT THIS POINT, WE'RE IDEALLY WOULD BE AT THE 44, UH, TARGET.

UM, AND SO IF YOU COULD SPEAK A LITTLE BIT TO THAT, AND IF THERE'S ANY CONTEXT WITH WHY MORE DEPARTMENTS HAVE NOT COMPLETED THE EQUITY TOOL.

ABSOLUTELY IT'S BECAUSE OF COVID.

SO WHEN WE HAD THAT YEAR, WE, THE PEOPLE, BECAUSE THE WAY THE EQUITY OFFICE ROLLED OUT WHERE THEY STARTED WITH A FEW DEPARTMENTS AND WE DID THE EQUITY TOOL, THEN A FEW MORE DEPARTMENTS THAN A FEW MORE DEPARTMENTS.

SO WE WERE JUST ON A ROLLING BASIS AND WE GOT PAUSED DUE TO THE EQUITY DUE TO THE COVID SITUATION, BUT IT'S STILL, UM, DEFINITELY WE'RE GOING FORWARD IT, AND IT'S A REALLY, IT'S A GREAT PROCESS FOR THE DEPARTMENTS TO GO THROUGH.

I KNOW, AND WE WENT THROUGH AT DEBRA THOMAS, THE ACTING CITY ATTORNEY AND DEPUTY CITY ATTORNEY WAS IN CHARGE OF IT.

AND IT WAS A TREMENDOUS LEARNING EXPERIENCE FOR ALL OF US.

AND EVEN THOUGH WE'RE A DEPARTMENT, FOR EXAMPLE, THE LAW DEPARTMENT, WE SAID, WE DON'T REALLY DEAL WITH THE PUBLIC THAT MUCH.

I'M NOT SURE HOW THIS IS GOING TO BE, BUT IT REALLY SHOWED PEOPLE IN THE DEPARTMENT WHAT IT MEANT TO HAVE EQUITY AT THE CORE OF EVERYTHING ACROSS EVERYTHING INTERNALLY AND EXTERNALLY FACING.

BUT DEAR, THANK YOU.

GO AHEAD.

NOT, NOT THAT THE SEXIEST OF THE, UH, AREAS THAT WE HAVE, WHICH , UH, IS, IS HEARD AND APPRECIATED.

UM, AGAIN, I THINK HAD AN AREA THAT WAS IMPORTANT TO US.

IT'S WHAT ARE THE AREAS? I THINK THAT TRADITIONALLY THE CITY HAS DONE REALLY WELL.

UM, I KNOW THAT THE PRIOR MANAGER HAD SET THE BISHOP OF THE CITY TO BE THE BEST MANAGE CITY OF THE COUNTRY.

I DON'T KNOW THAT I WOULD PICK THAT AS THE VISION OF THE CITY, BUT, BUT, BUT CERTAINLY FOR THE, FOR THE MANAGER'S OFFICE THAT I THINK THAT, UH, WE DO DO THAT.

WELL, WE HAVE A REALLY HIGH CALIBER, UH, UH, EMPLOYEE AND STAFF, AND I THINK A HIGH PERFORMING, UH, DEPARTMENT, I THINK THE BIG CHALLENGE COMING UP IS GOING TO BE EMPLOYEE RETENTION, UH, IN A MARKET WHERE THAT'S JUST GETTING HARDER AND HARDER, YOU KNOW, TO RAISE THE FOCUS.

I THINK WE REALLY NEED, UH, TO, TO LEAD IT TO THAT.

UM, AND I'LL JUST REPEAT, YOU KNOW, OUR CURRENT BAIT EARLIER ABOUT UPDATING THE PAGES, FOR EXAMPLE, THE DATA PAGE HERE THAT TALKS ABOUT OUR CITY BOND IS, UH, [02:30:01]

USE A BOND RATINGS.

I THINK FOR THIS PAGE OR THIS PROCESS TO BE RELEVANT TO PEOPLE, IT HAS TO BE UPDATED QUARTERLY WITH WHAT IT IS THAT WE'RE DOING AT WORK AND GOD, OTHERWISE THEY DON'T, THE PAGES ARE NOT RELEVANT THAT PEOPLE DON'T VOTE MORE REGULARLY.

GO THERE TO SEE, THANK YOU.

AND I JUST ADD ON TO SAY THAT I THINK THIS, UM, THIS, UH, TOPIC GOVERNMENT THAT WORKS FOR ALL IS ACTUALLY THE UNDERPINNING FOR EVERY DARN THING WE DO IN THIS CITY.

AND IF WE CAN'T ENSURE THE TRUST AND THE RELY, THE TRUST OF OUR COMMUNITY AND THE RELIABILITY AND PREDICTABILITY OF OUR SERVICES, UM, THEN WE, WE WERE FAILING.

SO, UM, I APPRECIATE SO MUCH THE STEADY HAND OF, UM, CITY ATTORNEY AND ACM AND MORGAN, WHO WE ALL DEEPLY, UM, RESPECT AND, AND ADORE AND APPRECIATE, UM, THOSE WHO HAVE HELD THAT POSITION IN THE PAST, MS. MARIA, A LOT.

UM, BUT THIS, THE WORK THAT WE'RE DOING UNDER THIS RUBRIC IS, IS, UH, REALLY, REALLY IMPORTANT.

AND I'M GRATEFUL TO SEE THE STRONG WORK THAT'S COMING FROM, ALL THE STAFF, UM, AND FOCUSED ON THAT.

THERE'VE BEEN, I THINK, FOUR COMMENTS ON THIS OUTCOME AREA, ALL OF THEM HAVE HAD THE WORD SEXY IN IT.

DEPUTY CITY MANAGER TAKE FROM THAT, WHAT YOU WILL.

YES.

I'M SORRY.

COUNTS BAR KITCHEN.

WELL, MY BACK IS EXACTLY IN THE WRONG SPOT.

AND, UH, WHAT I REALLY WANT TO SAY IS THAT I REALLY APPRECIATE ALL THE WORK THAT YOU'RE DOING THERE WITH THAT DEPARTMENT.

YOU KNOW, WHAT'S WHAT REALLY WAS, UH, THAT WE HAVEN'T MENTIONED IS THE, HOW WE CHANGED ON HOW WE BUILT OUR FACILITIES AND BUILDINGS.

I MEAN, THIS, WHAT, WHAT, WHAT HAPPENED ABOUT THREE OR FOUR YEARS AGO WAS THAT WE CONTRACT OUT AND THIS, AND LET THE PRIVATE CONTRACTORS GO OUT AND BUILD OUR BUILDING.

AND WE JUST ASKED HIM THAT THIS IS THE WAY WE WANTED TO DESIGN.

AND BY DOING THAT, MOST OF THE BUILDINGS HAVE BECOME NOT UNDER BUDGET, BUT WE'VE BEEN SAVING 30, 40,000, \$40 MILLION ON THESE CONTRACTS.

SO IT'S, IT'S A HUDL TO THE ONES THAT CAME OUT WITH THAT IDEA, BECAUSE I THINK THAT WAS ONE OF THE MOST SMARTEST MOVE THAT THE CITY HAS MADE RECENTLY.

OKAY.

COUNCIL MEMBER, KITCHEN, AND THEN COUNCIL MEMBER ELLIS.

UM, YES.

I JUST WANT TO, UM, HIGHLIGHT THE ACCOMPLISHMENTS ON THE MOVE TOWARDS ONLINE SERVICES.

AND I WANT TO, UM, UH, I WANT TO UNDERSTAND BETTER OFFLINE.

WE DON'T HAVE TO TALK ABOUT IT NOW, BUT, UM, UH, OUR PROJECTIONS TOWARDS, UH, TOWARDS REALLY IMPROVING OUR ONLINE SERVICES, THE PERCENTAGE OF, UH, OF OUR SERVICES THAT ARE ONLINE, WE'VE BEEN, YOU KNOW, WE'VE BEEN USING PAPER FOR, FOR TOO LONG.

AND I THINK WE'RE STILL, ALTHOUGH WE MADE A LOT OF PROGRESS.

I FEEL LIKE WE'RE STILL A BIT BEHIND IN TERMS OF, UM, OTHER, OTHER BUSINESSES AND INDUSTRIES IN TERMS OF THE EXTENT TO WHICH WE RELY ON, UM, ONLINE SERVICES AND THE BENEFIT OF TECHNOLOGY.

SO THAT'S ONE THING I THINK WOULD BE HELPFUL, UM, FOR THE FUTURE.

UM, I'M ALSO A BIT CONCERNED ABOUT OUR LEVEL OF, UM, COMMUNITY SATISFACTION, 61% COMMUNITY RATES.

THE QUALITY OF CITY SERVICES IS SATISFACTORY.

I DON'T KNOW EXACTLY WHAT WE'RE SHOOTING FOR, SO THAT WOULD BE GOOD TO UNDERSTAND, BUT, UM, BUT 61% SEEMS A BIT LOWER THAN I MIGHT THINK WE WANT TO AIM FOR.

SO WOULD, THAT'S A FUTURE ITEM I'D WANT TO HAVE SOME CONVERSATION ABOUT, YEAH, IT'S INTERESTING TO THINK ABOUT WHAT SOMEONE MIGHT THINK WHEN THEY HEAR THAT QUESTION.

CITY SERVICES SEEN AS SOME FOLKS CONFUSE WHAT THE CITY DOES WITH WHAT ANOTHER AGENCY.

AND I KNOW, BUT, UH, YOU KNOW, THAT NUMBER 61, OH, IT'S STRIKING, IT'S STRIKING WITHOUT QUESTION, UH, COUNCIL MEMBER ELLIS LYNN VERBAL.

THANK YOU.

I THINK ONE OF THE THINGS WE KIND OF HAD TO LEARN QUICKLY OVER THE PAST YEAR AND A HALF HAS BEEN HOW TO HANDLE REMOTE TESTIMONY BETTER.

AND SO I THINK THAT IS SOMETHING THAT COVID FORCED US AND THE CLERK'S OFFICE AND THE OTHER DEPARTMENTS VERY QUICKLY TO TRY TO FIGURE OUT HOW TO DO REMOTE TESTIMONY.

BUT I KNOW IT'S REALLY IMPORTANT FOR FOLKS WHO CAN'T GET TO CITY HALL TO BE ABLE TO COME AND SPEAK TO US IN THE MOMENTS THAT WE'RE TAKING UP ITEMS TO VOTE ON.

SO I THINK THAT'S SOMETHING THAT A LOT OF US HAVE FOUND IS HELPFUL FOR OUR CONSTITUENTS AND HELPFUL FOR US TO BE ABLE TO HEAR THEM.

AND SO I LOOK FORWARD TO CONTINUING THOSE EFFORTS AND AS FAR AS SERVICES BEING MORE AVAILABLE,

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ONLINE AND CONNECTING WITH THE COMMUNITY, I REALLY APPRECIATE WHEN AUSTIN WATER PUT UP THEIR LEAK MAP, I KNOW AUSTIN ENERGY HAS HAD A REALLY GOOD USER-FRIENDLY OUTAGE MAP FOR A WHILE.

AND SO BEING ABLE TO SEE WHEN WATER UTILITY LEAKS HAVE BEEN REPORTED AND WHAT TYPE OF ESTIMATE TIME FOR THEM BEING REPAIRED HAS BEEN REALLY HELPFUL FOR FOLKS IN MY DISTRICT TOO.

AND SIMILARLY TO COUNCIL MEMBER, KITCHEN'S THOUGHTS ABOUT IF SOME OF OUR TARGETS NEED TO BE IMPROVED ON, I NOTICED IN THE STAKEHOLDER ENGAGEMENT AND PARTICIPATION SECTION, WE HAVE TARGET GOALS OF 40% FOR PERCENTAGE OF RESIDENTS BEING SATISFIED WITH CIVIC ENGAGEMENT EXPERIENCE.

WE'RE CLOSE TO THAT GOAL.

UM, AND THERE'S ANOTHER ONE THAT TALKS ABOUT BELIEVE AUSTIN VALUES DIALOGUE BETWEEN RESIDENTS AND GOVERNMENT.

AND SO I'M HOPING THAT EXPANDING REMOTE TEXTS TESTIMONY WILL IMPROVE THOSE NUMBERS, BUT THAT MIGHT BE SOMETHING THAT I WOULD LOOK AT INCREASING OUR GOAL ABOVE 40% AT THIS POINT IN TIME AND SEEING HOW WE'RE DOING IN THE COMING MONTHS, WHERE WE WOULD BE TALKING ABOUT THESE ADJUSTMENTS.

YEAH, I'VE GOT COUNCIL MEMBER POOL, THEN I'LL COME TO COUNCIL MEMBERS TOVO AND ALTER.

BUT BEFORE I DO HEADS UP, WE'RE GOING TO SWITCH SCREENS HERE IN JUST A MOMENT COUNCIL MEMBER POOL FIRST.

THANKS.

I WAS JUST, UM, I WAS A LITTLE BIT SURPRISED MYSELF ABOUT THE 61% OF THE COMMUNITY THAT RATES THE QUALITY OF CITY SERVICES AT SATISFACTORY OR VERY SATISFACTORY.

SO I WAS TRYING TO FIND SOME CONTEXT FOR THAT AND I'M THINKING, WELL, YOU KNOW, THE LAST 10 MONTHS HAVE BEEN PRETTY ROCKY FOR EVERYBODY.

SO I WONDERED IF WE HAD SOME PERCENTAGES SAY OVER THE LAST THREE YEARS TO SEE WHAT THE CHANGE WAS, UM, YOU KNOW, IF IT WAS LIKE 90 AND THEN IT DROPPED, UM, AND THEN IT GOES BACK UP NEXT YEAR, THEN, THEN WE WOULD HAVE SOME GOOD INFORMATION FOR WHAT MAY BE THE CAUSE OF THAT.

AND DO, DO YOU HAVE, THAT'S A GREAT QUESTION AND I'M NOT SURE, I DON'T THINK WE HAVE THE INFORMATION FOR LAST YEAR SO I CAN GO BACK AND I'LL LOOK IT WITH KIM. YEAH.

MAYBE IF WE COULD SEE CHANGE IN PERCENTAGES.

AND THEN I WANTED TO GIVE A REALLY STRONG SHOUT OUT TO, UM, OUR BUDGET AND FINANCE OFFICER, UH, AND THE OFFICE ITSELF THAT'S REALLY IMPORTANT WORK AND IT GETS DONE SO WELL.

UM, EVERY YEAR, I MEAN, WE, WE WORK REALLY HARD AS A TEAM HERE, OURSELVES, THE DIOCESE TO MAKE ADJUSTMENTS THROUGHOUT.

UM, BUT SO MUCH OF THAT WORK GOES ON BEHIND THE SCENES THAT IS NOT DISPLAYED IN PUBLIC.

AND, UM, I FEEL VERY STRONGLY SUPPORTED BY THE WORK THAT HAPPENS, UM, BY THE TEAM THERE IN THE CFO AND THE BUDGET.

SO I REALLY, REALLY APPRECIATE THAT.

IT'S AN INCREDIBLY COMPLICATED AND COMPLEX DOCUMENT COUNCIL MEMBER TOVO AND THEN ALTER YEAH, THANKS.

UM, COUNCIL MEMBER LS, THANKS FOR RAISING THE REMOTE TESTIMONY.

THAT'S, YOU KNOW, SOMETIMES THESE THINGS BECOME EMBEDDED WITHIN OUR CULTURE AND WE FORGET TO RECOGNIZE KIND OF HOW VALUABLE THEY ARE.

AND SO I APPRECIATE YOU RAISING THAT AND ON THAT FRONT, YOU KNOW, ONE OF THE THINGS THAT, UM, AS I COMMUNICATE WITH CONSTITUENTS AND WITH GROUPS ABOUT THAT, THEY ALWAYS REALLY APPRECIATE.

AND AGAIN, I THINK IT'S SO EMBEDDED IN OUR PRACTICES AT THIS POINT THAT WE DON'T, WE DON'T ALWAYS CALL IT OUT, BUT, UM, THE ABILITY TO HAVE OUR MEETINGS ARCHIVED TO HAVE THE TRANSCRIPTS AVAILABLE, TO HAVE THE QUESTION AND ANSWERS FOR EACH TO HAVE THE QUESTION AND ANSWER FUNCTION FOR EACH COUNCIL MEETING AND TO HAVE THAT MADE AVAILABLE TO THE PUBLIC, AND THEN THINGS LIKE OUR BUDGET QUESTION AND ANSWER, AND THEN OUR INDIVIDUAL ONES THAT WE HAVE, UM, SET UP FROM TIME TO TIME FOR LARGE PROJECTS, LIKE THE LAND DEVELOPMENT CODE ARE JUST EXTRAORDINARILY VALUABLE.

AND I MENTIONED THAT IN PART, BECAUSE EVERY ONCE IN A WHILE, WE HAVE A CONVERSATION ABOUT WHETHER TO CONTINUE IT FOR THE BUDGET Q AND A.

AND I, I JUST WANT TO SAY, I FIND THAT EXTRAORDINARILY VALUABLE BOTH AS, AS SOMEONE ENGAGED IN ALL OF THOSE PROCESSES TO GO BACK AND LOOK AT THOSE

DOCUMENTS, UM, FOR PREVIOUS MEETINGS OR FOR PREVIOUS BUDGET SESSIONS, BUT I KNOW OUR PUBLIC DOES AS WELL.

AND I THINK IT'S A, UM, A WILDLY VALUABLE RESOURCE THAT WE PROVIDE AND HELPS REALLY BUILD CONFIDENCE IN, IN THE CITY AND, AND TRUST.

SO THANKS, THANKS FOR CONTINUING THOSE AND CONTINUING TO ENHANCE THEM AND, AND, UM, ITERATING, ITERATING ON THOSE PROCESSES AS NECESSARY JUST IN THE SPIRIT OF TAKING THINGS FOR GRANTED, THE FACT THAT WE'RE ALL ABLE TO HEAR EACH OTHER, THAT PEOPLE HAVE BEEN ABLE TO CLICK THROUGH THEIR SLIDES FROM TWENTY-FIVE FEET, UH, CARRIE LADECKY AND THE TEAM, YOU KNOW, IT'S, IT'S, IT'S EASY TO FORGET HOW MUCH WORK WENT INTO JUST MAKING THIS MEETING RUN AS SMOOTHLY AS IT HAS.

SO JUST WANTED TO NOTE TO COUNCIL MEMBER ALTAR.

THANK YOU.

UM, SINCE WE HAVE ALL THE HCMS HERE AND THE MAYOR MENTIONED, UM, RETENTION ISSUES, UM, I JUST WANTED TO FLAG THAT, UH, COUNCIL MEMBER TOVA AND I, AND MAYBE ANOTHER MEMBER OF THOUGHT AND FINANCE COMMITTEE HAVE, UM, MADE A SPECIAL REQUEST TO THE AUDITOR, UM, TO LOOK INTO LOOKING AT TURNOVER DATA, UM, AND IDENTIFY DEPARTMENTS THAT ARE HAVING A PARTICULAR IMPACT FROM THE TIGHT LABOR MARKET.

UM, I THINK THIS IS GOING TO BE ONE OF THE

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CHALLENGES THAT WE REALLY, UM, FACE IN WITHIN THIS CATEGORY.

UM, SO IF YOU HAVE ALREADY IDENTIFIED PARTICULAR DEPARTMENTS THAT ARE HAVING THOSE CHALLENGES, IF YOU COULD PLEASE REACH OUT TO THE AUDITOR'S OFFICE TO MAKE THAT WORK A LITTLE BIT SMOOTHER SO THAT WE CAN GET A BETTER PICTURE.

IF WE DO NEED TO TAKE SOME SPECIFIC STEPS TO IMPROVE RETENTION OR TO HELP WITH RECRUITMENT, WE STARTED THIS CONVERSATION SOME IN THE BUDGET BY LOOKING AT NINE 11 CALL CENTER AND VICTIM SERVICES, BUT WE UNDERSTAND THIS AS AFFECTING ARR.

WE HEARD YESTERDAY ABOUT VACANCIES IN AUSTIN WATER.

SO PLEASE HELP US TO MAKE SURE THAT WE GET THAT INFORMATION SO WE CAN GET US A START TO A FULLER PICTURE, AT LEAST FOR COUNCIL.

YOU GUYS MAY ALREADY KNOW THAT MOVING FORWARD.

THANK YOU ANY OTHER COUNCIL MEMBERS ON THIS OUTCOME AREA? WELL, WE APPRECIATE THE INPUT.

THE QUESTION IS STILL LIVE.

I'VE BEEN TOLD THAT WE DO NEED A FIVE MINUTE OR SO.

PAUSE HERE FOR A COUPLE OF TECHNOLOGICAL AND NUTRITIONAL REASONS.

UH, I HAVE 1104, UH, LET'S PLAN TO RESUME AT 1110.

IF YOU GO ON, IT COULD BE BACK IN YOUR SEATS.

THEN I APOLOGIZE FOR THE PAUSE.

UM, IT IS NECESSARY.

SO WE'LL BE BACK IN ABOUT SIX MINUTES.

THANK YOU.

SO WE'LL RESUME NOW WITH, UH, THE SAFETY OUTCOME WITH ASSISTANT CITY MANAGER, RAY ARIANO, AND I THINK HE'S GOT THE CLICKER.

SO IF YOU ALL CAN TAKE YOUR SEATS, UH, MR. ARIANO WE'LL GET UNDERWAY.
YEAH.

THANK YOU.

SO, UM, KEEPING PACE WITH OUR FACILITATOR.

EXTRAORDINARY, THANK YOU, LARRY, FOR TEEING UP THIS PARTICULAR OUTCOME.

AGAIN, MY NAME'S RAY ARIANO ASSISTANT CITY MANAGER OVER THE OUTCOME WHERE WE FOCUS ON BEING SAFE IN OUR HOMES AT WORK AND IN OUR COMMUNITY.

UM, FOR THE OVERVIEW, YOU'LL SEE HERE, UH, OUR, UH, THE BUDGET THAT'S, UH, ATTRIBUTABLE TO SAFETY OUTCOME IS 32% OF THE ENTIRE BUDGET, UH, FOR STRATEGIC MEASURES SEVER ON OUR TARGET SEVEN WITHIN RANGE OF TARGET THREE OP TARGET NINE, MEASURING OUR KNOW TARGET AND SIX UNDER DEVELOPMENT AND ALL THE STRATEGIC MEASURES.

WHEN YOU LOOK AT IT, AS IN TOTAL, 15% ARE DEDICATED TO THE SAFETY OUTCOME AND ACCOUNT FOR 12% OF DASHBOARD VIEWS, WHICH AT LEAST TO, TO FEEL THE ATTENTION THAT SAFETY GOT, UH, PUBLIC SAFETY GOT AT LEAST OVER THE LAST YEAR AND A HALF OR SO.

12% SEEMS ON THE LOW SIDE.

UM, OUR SOLE, UH, PRIORITY INDICATOR IS AROUND FAIR OPTIMISTS, FAIR ADMINISTRATION OF JUSTICE.

AND IN THOSE, UH, IN THAT INDICATOR, WE HAVE 11 MEASURES THAT WE TRACK AND 16 DEPARTMENTS THAT CONTRIBUTE, UH, WITH GOALS TOWARDS THIS OUTCOME, TAKING A LOOK AT THE BUDGET.

UM, AGAIN, YOU'LL SEE HERE, THE MAJOR CONTRIBUTORS TO THE SAFETY OUTCOME.

YOU SEE SOME OF THE, THE KIND OF THE EXPECTED PLAYERS HERE IN POLICE FIRE AND SO FORTH EMS, UH, BUT AGAIN, BECAUSE OF THE, OF THEIR BUDGET AND THE CONTRIBUTION THEY HAVE TO THE OVERALL BUDGET, YOU SEE AUSTIN ENERGY AS A MAJOR CONTRIBUTOR.

AND THEN ON THE CAPITAL SIDE, UH, WE SEE, UH, BECAUSE OF THE INFRASTRUCTURE INVESTMENTS THAT WE'RE MAKING IN TERMS OF FIRE AND EMS STATIONS SEE CONTRIBUTORS HERE FROM FIRE AND EMS, AS WELL AS, UH, FROM WATERSHED PROTECTION AND AUSTIN WATER, AGAIN, CONTRIBUTING TO THE INFRASTRUCTURE THAT IS DIRECTLY RELATED TO, UH, PUBLIC SAFETY, UH, AND PROTECTION IN ACROSS OUR CITY TURNING NOW TO SAFETY ACCOMPLISHMENTS.

AND SO WHAT WE'VE CHOSEN HERE, WHAT I PRESENT TO TALK A LITTLE BIT ABOUT UNDER THE FAIR ADMINISTRATION OF JUSTICE IS THE NUMBER OF PERCENTAGE OF COURT CASES, UH, THAT ARE, ARE ADJUDICATED WITHIN CASE PROCESSING PROCESSING STANDARDS, UH, WHICH IS SET BY A STATE AT 180 DAYS.

AND HERE WE SEE 89%, UH, THAT ARE PROCESSED AND THE TARGET IS 89%.

UH, WHAT, UH, MARY JANE GRUB OVER AT THE MUNICIPAL COURT CLERK TELLS ME IS THAT ESSENTIALLY MOST OF THESE CASES ARE HANDLED WITHIN 30 TO 180 DAYS IN IMPACT.

73% OF ALL CASES ARE HANDLED WITHIN 60 DAYS.

THE MAJORITY OF THE CASES THAT EXTEND BEYOND THAT ARE ESSENTIALLY THOSE CASES WHERE THE DOWNTOWN AUSTIN COMMUNITY COURT ARE CASE MANAGING, UH, THOSE INDIVIDUAL CASES THAT WILL CERTAINLY TAKE A LONGER TIME

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TO PROCESS TAKING A LOOK AT SOME OTHER HIGHLIGHTS, UH, UNDER EMERGENCY PREVENTION, PREPAREDNESS AND RECOVERY.

91% OF SAFETY AGENCIES AND ORGANIZATIONS ARE PARTICIPATING IN LOCAL AND REGIONAL EMERGENCY EXERCISES.

THIS IS A PRETTY HIGH, UM, UH, OR PERCENTAGE MEASURE THAT WE HAVE WHEN IT REALLY EXCEEDS THE TARGET OF 67%, WHICH WAS SET AGAIN WHEN WE FIRST ESTABLISHED THESE MEASURES, UH, THERE ARE A HUNDRED AGENCIES IDENTIFIED AS PARTNER AGENCIES THAT WAS ESTABLISHED IN 2020, AND THAT INCLUDES OTHER GOVERNMENTS IN THE REGION, SCHOOL DISTRICTS, COLLEGES, AND UNIVERSITIES, STATE, AND LOCAL FEDERAL AGENCIES, NON-GOVERNMENTAL ORGANIZATIONS THAT ARE ACTIVE IN DISASTERS.

AND WHAT WE REALLY SAW THAT UPTAKE HERE IN 2020 IS ATTRIBUTABLE TO, UH, THE EXERCISE, UH, IN PART THAT WE HAD, UH, WITH, AT THE FEDERAL EMERGENCY MANAGEMENT AGENCY, FEMA, UM, EMERGENCY MANAGEMENT INSTITUTE IN EMMITSBURG, MARYLAND, WHERE WE INDEED HAD A NUMBER OF AGENCIES THAT PARTICIPATED WITH US IN THAT PARTICULAR, UH, EXERCISE, WHICH HAPPENED TO BE A WINTER STORM SCENARIO.

UM, AND THEN WAS JUST PRIOR TO THE COVID, UM, PANDEMIC THAT WAS JUST STARTING AT THE TIME.

AND SO WE HAD ALL THE RIGHT PARTNERS, IN FACT, UH, SERENDIPITOUSLY IN THAT LOCATION AS THE COVID PANDEMIC STARTED AS, SO AGAIN, WE WERE VERY PRIMED, UH, AS AN EMERGENCY MANAGEMENT ORGANIZATION TO THEN DELVE RIGHT INTO, UH, THE PANDEMIC, THE OTHER, UM, ONES TO HIGHLIGHT HERE, SUCCESS OF EMERGENCY RESPONSE, UH, 84% OF RESIDENTS TRUST THE CITY PUBLIC SAFETY SERVICES, WHICH IS NEAR TARGET OF 85%, 78% OF RESIDENTS FEEL CONFIDENT, UH, THAT IN AN EMERGENCY, THEIR RESPONSE WILL BE DELIVERED EFFECTIVELY, WHICH IS THE NEAR, NEAR TARGET OF 80%.

AND THEN FINALLY COMMUNITY COMPLIANCE WITH LAWS AND REGULATIONS, 80% OF RESIDENTS FEEL SAFE WITHIN THEIR WORKPLACE NEAR THE TARGET OF 84%.

SO LOOKING AHEAD, UM, WE'RE GOING TO HIGHLIGHT A FEW THINGS HERE.

69% OF THE COMMUNITY AND VISITORS WHO FEEL, WHO SAY THEY FEEL SAFE ANYWHERE, ANYTIME IN OURS, IN THE CITY.

UM, THE TARGET IS 69%, BUT CLEARLY I THINK OVER THE PAST A YEAR OR SO THAT, UH, SINCE THIS TARGET WAS, UM, ESTABLISHED, THAT WE WILL LIKELY SEE PROBABLY, UH, A DIP IN THAT AS WE WENT THROUGH THE PANDEMIC, CERTAINLY WENT THROUGH SOME OF THE, UH, EVENTS OF LAST YEAR WITH REGARD TO, UM, THE OUTCRY OF THOSE, UM, UH, COMMUNITIES MOST IN FACT, IMPACTED BY, UH, LAW ENFORCEMENT.

AND SO THOSE ARE SIGNIFICANT PUBLIC SAFETY, UH, FUNCTIONS THAT WERE AT PLAY, CERTAINLY OTHER DEPARTMENTS INVOLVED, BUT CLEARLY WE'LL WANT TO SEE WHAT THE IMPACT, UH, IN THE COMMUNITY SURVEY THAT'S, UH, ISSUED ON AN ANNUAL BASIS TO SEE WHERE WE CURRENTLY WILL MEASURE UP.

SO THAT'LL BE ONE THAT WE'LL WANT TO CERTAINLY KEEP AN EYE ON NUMBER IN PERCENTAGE OF CITY EMPLOYEES WHO HAVE COMPLETED EMERGENCY MANAGEMENT AND PREPARED AND RISK RESPONSE PLANNING.

THIS PARTICULAR MEASURE IS CURRENTLY UNDER DEVELOPMENT.

UH, MOSTLY BECAUSE, UH, CERTAINLY THE HOMELAND SECURITY EMERGENCY MANAGEMENT, UH, DEPARTMENT IS IN CHARGE OF PROVIDING THAT KIND OF TRAINING, UH,

TO ALL OF OUR EMPLOYEES, UH, THAT ARE QUALIFIED TO BE IN A POSITION THAT SUPPORTS EMERGENCY MANAGEMENT OPERATIONS.

THEY HAVE YET TO, UM, PROVIDE OR IDENTIFY AND, UM, PUT ONLINE A SOFTWARE SOLUTION THAT CAN HELP US TRACK THAT KIND OF INFORMATION.

AND SO, UH, IN THE MEANTIME, SINCE, UH, UH, THE LAST YEAR OR SO OF ACTIVITY THAT THE HOMELAND SECURITY MANSON, AS WELL AS OTHER DEPARTMENTS HAVE BEEN INVOLVED, UH, IN, UM, ADDRESSING THE, THE, UH, PANDEMIC AS WELL AS OTHER INCIDENTS THAT HAVE OCCURRED, THIS ONE HAS BEEN, UM, UH, LAGGING.

AND SO WE'LL WANT TO PAY ATTENTION TO THAT NUMBER AND PERCENTAGE OF RESIDENTS LIVING IN HIGH RISK AREAS FOR TOP NATURAL DISASTERS WHO ARE ENROLLED IN OUR, UM, REGIONAL EMERGENCY ALERT SYSTEM RIGHT NOW THAT'S OFF TARGET, UM, AT, UH, 20 LET'S SEE HERE 25%, NO, LET ME REPHRASE THAT.

SO IN 2020, THE MEASURE WAS AT 15% AND OUR TARGET WAS 25%.

UH, THAT'S WHAT WE WERE SHOOTING FOR.

UM, IN THE MEANTIME, CERTAINLY WE HAD THE PANDEMIC OCCUR, UH, AND SINCE THAT 2020 TIMEFRAME AS WELL OF HOMELAND SECURITY, EMERGENCY MANAGEMENT STAFF HAS BEEN VERY PROACTIVE IN CREATING COMMUNICATIONS AND ENCOURAGING OUR, NOT ONLY OUR EMPLOYEES, BUT CERTAINLY THE COMMUNITY TO ENROLL IN, UH, WARRANTS, CENTRAL, TEXAS.ORG.

UH, NOW IT TURNS OUT THAT AGAIN, THIS MEASURE MAY NOT BE, OR MAY REQUIRE
[02:50:01]

SOME UPDATING.

UH, ONE OF THE FACTORS AT PLAY IS THE FACT THAT WE'VE CERTAINLY HAD THE MOST RECENT TO 2020 CENSUS.

AND SO WE'LL BE INTERESTED TO SEE, YOU KNOW, HOW THE POPULATIONS HAVE SHIFTED, PARTICULARLY IN THOSE AREAS OF HIGH RISK, UH, FOR EMERGENCY, FOR NATURAL DISASTERS THAT AS WELL AS SOME OF THE SIGNIFICANT, UH, WORK THAT STAFF HAS BEEN PLAYING IN COORDINATION WITH THE CAPITOL AREA, UH, COUNCIL OF GOVERNANCE, GOVERNMENTS, CAP, COG, UH, CAP COCKY, HAS IN FACT BEEN ABLE TO ACQUIRE, UH, DIFFERENT WAYS TO INCREASE THE NUMBER OF, UM, PARTICIPATION OR ACCOUNTS.

I GUESS I'LL SAY PHONE NUMBERS, THAT'S IN THEIR DATABASE THAT WE ARE ABLE TO TAKE ADVANTAGE OF.

AND SO THAT'S NOT REFLECTED IN THE NUMBERS HERE.

I WOULD SAY GENERALLY THE INFORMATION THAT I HAVE, UM, IS THAT, UH, WE HAVE, UH, APPROXIMATELY 50% COVERAGE, UH, FOR TRAVIS COUNTY AS A WHOLE REGISTERED WITHIN A WORD CENTRAL TESSA, TEXAS.ORG, WHICH IS SIGNIFICANTLY ABOVE THE NATIONAL AVERAGE.

AND SO WE'RE CERTAINLY MAKING GROUNDS THERE AND WE WANT TO MAKE SURE THAT WE GET EVERYBODY COVERED SO THAT WE CAN COMMUNICATE APPROPRIATELY AND IN A TIMELY FASHION IN TIMES OF DISASTER.

AND THEN FINALLY PERCENT OF RESIDENTS WHO SAY THEY FEEL CONFIDENT THAT IN CASE OF AN EMERGENCY, THEIR RESPONSE WILL BE DELIVERED EFFECTIVELY.

WE'LL WANT TO SEE THAT'S SOMEWHAT A, IF YOU WILL, A COMPREHENSIVE MEASURE OF, OF ALL THE SERVICES THAT FALL UNDER THE SAFETY OUTCOME.

SO REGARDLESS OF WHEN A RESIDENT OR A BUSINESS, UM, EMPLOYEE CALLS FOR NINE 11, WE WANT TO MAKE SURE THAT THE APPROPRIATE RESOURCES DELIVERED IN A TIMELY FASHION.

AND SO A VERY COMPREHENSIVE MEASURE OF WHICH THERE ARE A NUMBER OF PLAYERS IN THAT, UH, THAT CONTRIBUTE TO THAT OUTCOME.

AND WITH THAT, I'LL TURN IT BACK OVER TO LARRY FOR, UM, QUESTIONS.

WELL, BEFORE I EVEN TAKE QUESTIONS, UH, IN HONOR OF THE WORLD SERIES POPCORN, GET YOUR FRESH POPCORN AND SODA.

UH, WE HAVE A POLL QUESTION THAT'LL GO ACTIVE, THAT'LL LOOK FAMILIAR AS IT RELATES TO WHAT YOU'RE MOST EXCITED ABOUT LOOKING AHEAD ON THE SAFETY OUTCOME, BUT WOULD WELCOME COUNSEL COMMENT OR QUESTION CUSTOMER KELLY, AND THEN COUNCIL MEMBER ELLIS.

THANK YOU.

AND RAY, THANK YOU FOR PRESENTING THAT TO US IN THE WAY THAT YOU DID.

UM, YOU TALKED A LITTLE BIT ABOUT THE WINTER STORM AND HOW IT IMPACTED PEOPLE ALL ACROSS THE CITY, AND ALSO HOW WE ARE TRYING TO TRACK CITY EMPLOYEES WHO ARE COMPLETING EMERGENCY MANAGEMENT AND PREPAREDNESS RESPONSE TRAINING.

I THINK THAT'S GREAT.

I BELIEVE THAT IT WOULD ALSO REALLY BE A GOOD THING FOR THE CITY TO PROMOTE MORE COMMUNITY EMERGENCY RESPONSE TYPE TRAINING SO THAT OUR COMMUNITIES COULD BE MORE RESILIENT.

I WAS A MEMBER OF THOSE PROGRAMS FOR SEVERAL YEARS AND EVEN A COMMUNICATIONS BOARD MEMBER.

AND I JUST REMEMBER TEACHING THE COMMUNITY HOW TO HELP THEMSELVES AND THE WINTER STORM REALLY PROVED AGAIN, THAT IT WOULD BE A GOOD THING FOR US TO CONTINUE.

SO I'D LIKE TO SEE YOU MAYBE WORK WITH HOMELAND SECURITY AND EMERGENCY MANAGEMENT ON THAT.

THANK YOU FOR THAT COMMENT.

THAT, THAT CERTAINLY IS TOP OF MIND.

UH, AGAIN, AS WE LOOK COMPREHENSIVELY AT THE RESPONSE OF, OF EVERYBODY INVOLVED IN INCLUDING CITY, GOVERNMENT, UH, LOCAL GOVERNMENTS AND NGOS AND THE COMMUNITY THEMSELVES, I THINK IT'S VERY IMPORTANT.

EACH OF US HAS A ROLE, UH, AND NOT ONE OF THOSE COMPONENTS CAN DO IT ALL THEMSELVES.

COUNCIL MEMBER, ELYSSA, MINTO.

THANK YOU.

I DID HAVE A QUESTION ABOUT THE METRIC REGARDING HIGH RISK AREAS FOR TOP NATURAL DISASTERS.

UM, THESE ARE FOR INDIVIDUALS ENROLLED TO RECEIVE THE REGIONAL EMERGENCY ALERTS.

UM, FIRST IS, WILL THIS BE UPDATED CONSIDERING THERE'S PROBABLY A LOT OF PEOPLE THAT HAVE, UM, THAT HAVE BEEN ADDED TO THE REGIONAL EMERGENCY ALERTS IN JUST THE

PAST FEW MONTHS SINCE, SINCE FEBRUARY, BUT ALSO WHAT, UM, WHAT IS LOOKED AT IN REGARD TO HIGH RISK AREAS FOR TOP NATURAL DISASTERS? IS THERE A SPECIFIC LIST OF WHAT TYPES AND WHERE, SO YES, THEY WILL BE LOOKED AT AGAIN.

I THINK I, I TRIED TO IMPLY THAT BECAUSE OF THE CENSUS AND BECAUSE OF THE FACT THAT AS AN EXAMPLE, WE'VE BEEN DOING INSIGNIFICANT AMOUNT OF BUYOUTS, UH, ALONG IN AREAS IN THE WILLIAMSON CREEK AND ONION CREEK AREAS WHERE WE'VE TRIED TO MITIGATE FLOOD RISK, UM, THAT YES, POPULATION SHIFTS AND THE FACT THAT WE'VE MITIGATED SOME OF THESE AREAS WILL REQUIRE US TO TAKE A LOOK AT HOW WE MEASURE THAT, UM, OUTCOME.

UM, AND YES, THERE IS A LIST.

I'M NOT SURE WHAT THAT IS, BUT WE CAN CERTAINLY GET THAT FOR YOU.

THAT'S GREAT.

I'D BE CURIOUS TO SEE IT.

AND THEN I KNOW WE'VE BEEN DOING A LOT OF WORK ON THE WILD LAND, URBAN INTERFACE IS.

AND SO I KNOW, UM, THAT'S TOP OF MIND FOR A LOT OF FOLKS IN MY DISTRICT ABOUT WILDFIRE PREPAREDNESS

[02:55:01]

TO UM, ARIANO, I APOLOGIZE IF I MISSED THIS PIECE OF INFORMATION WHILE I WAS OUTSIDE WARMING MY HANDS ON THE WINDOW SILLS, BUT, UM, I WANTED TO ASK YOU ABOUT THE WINTER STORM AFTER ACTION REPORT.

I KNOW WE'RE GETTING THE AUDIT AT OUR NEXT AUDIT MEETING, THE ONE, THE AUDIT, THE AUDITOR'S WORK ON THE WINTER STORM.

AND I BELIEVE WE'RE JUST AROUND THE SAME TIME FOR THE AFTER ACTION REPORT THAT THE MANAGER IS COMPLETING.

CAN YOU GIVE US AN UPDATE ON WHEN THAT'S COMING? AND AGAIN, APOLOGIES IF YOU MENTIONED THIS IN YOUR OVERVIEW.

I, UM, I DID NOT MENTION IT AND YES, WE ARE PREPARING TO MAKE A BRIEFING TO COUNCIL ON THE AFTER ACTION REPORT.

I'M NOT REMEMBERING EXACTLY WHAT A WORK SESSION THAT WE'RE QUEUED UP FOR.

I THINK IT'S, IS IT NEXT WEEK OR IT IS NEXT WEEK.

OH, IT IS GREAT.

IT IS NEXT WEEK.

COUNCIL MEMBERS SUPER.

UM, WHEN WILL WE GET THE REPORT ITSELF? SAY ONE MORE TIME.

WHEN WILL WE, WHEN WILL WE BE ABLE TO GET A DRAFT OF THE REPORT ITSELF? I THINK AT THAT TIME, UH, AT THE, AT THE WORK SESSION.

SO HOPEFULLY IF WE CAN GET IT TO YOU SOONER, WE WILL DO.

YEAH, THAT WOULD BE GREAT.

THAT WAY WE CAN COME TO THE EXTENT THAT WE'VE HAD AN OPPORTUNITY TO, TO READ IT THAT WAY WE CAN COME PREPARED TO REALLY HAVE A CONVERSATION AROUND IT.

I THINK THAT WOULD BE HELPFUL.

THE FAKE AND KATHY WAS TO DO THIS ON THURSDAY, AS OPPOSED TO TUESDAY, SINCE IT APPEARS AS IF SEVERAL BEVERS OR COLLEAGUES WANT TO BE AT THE POLLS ON TUESDAY.

UH, IN FACT, WE SHOULD PROBABLY CONSIDER AS A GROUP, WHETHER WE ACTUALLY NEED THE WORK SESSION NEXT WEEK, LOOKING AT WHAT THE AGENDA ITEMS ARE ON THURSDAY AS I GO THROUGH THAT.

UM, I OBVIOUSLY CAN'T TALK TO ALL THE OFFICES, BUT I'VE TALKED TO THE DIVERS. I CAD PEOPLE SEEM TO BE OKAY WITH JUST NOT HAVING A WORK SESSION NEXT WEEK, BUT I'VE ASKED THE MANAGER TO TEE THAT UP ON THURSDAY.

OKAY.

YEAH, THAT'S FINE.

I THINK, UM, I ASSUME IT'S FINISHED BY NOW.

IF YOU'VE ALREADY GOTTEN A PRESENTATION READY TO GO FOR NEXT WEEK.

SO IF WE COULD GET THAT DISTRIBUTED WITH THE AGENDA AND THEN POSTED FOR THE AGENDA, AND I THINK THAT THAT WOULD GIVE BOTH THE PUBLIC AND THE COUNCIL AN OPPORTUNITY TO READ IT IN ADVANCE OF THURSDAY'S BRIEFING.

UM, AND JUST ON THAT LAST POINT, MAYOR, UM, UM, I WOULD, I DON'T THINK THAT YOU AND I HAVE TALKED ABOUT THAT WORK SESSION.

UM, I'M HAPPY TO, TO, UM, YOU KNOW, JUST COME UP WITH A REAL GOOD PLAN FOR THURSDAY AND SKIP THE WORK SESSION ON TUESDAY.

JUST WANT TO, UH, APOLOGIZE TO THE GROUP.

IT APPEARS THAT ANOTHER MEMBER OF MY PRACTICE AT MY CONSULTING FIRM IS USING THE, UH, THE VERY SAME ACCOUNT THAT I USED FOR POLLING THUS THE COMPLETELY NONSENSICAL RESPONSES.

SO I WILL ENDEAVOR TO FIX THAT BEFORE WE ADJOURN FOR THE DAY, BUT I JUST WANTED YOU TO KNOW THAT YOU'RE NOT LOSING YOUR MINDS OR SEEING THINGS, UH, THAT IS IN FACT, UH, THE CHALLENGE THAT WE'RE HAVING.

UH, I'M GOING TO HAVE GARY, UH, BLACK OUT THE SCREEN FOR A MOMENT.

I KNOW STAFF WANTED TO MAKE ONE CHANGE TO THE POWERPOINT DECK.

UM, OTHER ON THE SAFETY AREA, COUNCIL MEMBER, KITCHEN.

UM, I, I THINK WE'VE MADE A LOT OF PROGRESS ON PUBLIC SAFETY, A NUMBER OF INNOVATIVE APPROACHES.

AND WE DO, YOU KNOW, FOR THE FUTURE, I WANT US TO CONTINUE TO LOOK AT THE RECOMMENDATIONS THAT WERE MADE BY THE REIMAGINING PUBLIC SAFETY TASK FORCE.

I THINK WE NEED TO CONTINUE TO LOOK AT THOSE ALSO WANT TO MENTION AGAIN, THE AUSTIN CARES PROJECT, WHICH IS, UM, REALLY IMPORTANT FOR US TO CONTINUE TO ACCELERATE, UM, COMPLETION, UM, AND, AND REALLY REALIZING THE, THE PROMISE OF THAT PROGRAM.

UM, YOU KNOW, THAT'S THE PROGRAM THAT, UM, THAT IS JUST RIGHT IN LINE WITH THE RECOMMENDATIONS AROUND EXPANDING OUR UNDERSTANDING OF WHAT PUBLIC SAFETY IS.

YOU KNOW, THAT'S THE PROGRAM THAT WE NOW HAVE A MENTAL HEALTH CLINICIANS IN THE NINE 11 CALL CENTER.

UM, AND WE HAVE THE POTENTIAL AND I HAVE BEGUN, UM, DIVERTING TO A MENTAL HEALTH ROUTE, WHICH IS A MUCH MORE APPROPRIATE ROUTE FOR, YOU KNOW, FOR, UH, SOME OF THE MENTAL HEALTH EMERGENCIES OR AS MANY OF THEM AS POSSIBLE, UM, THAT OUR CITY IS FACED WITH.

SO THERE'S MORE WORK TO BE DONE.

WE ARE NOT THERE YET IN TERMS OF REACHING THE FULL POTENTIAL OF THAT PROGRAM.

SO I LOOK FORWARD TO WORKING WITH, YOU KNOW, THE STAFF AND OUR ACM TO REALLY MAKE SURE THAT WE'RE PUTTING OUR ENERGY AND OUR EFFORTS AND OUR SUPPORT BEHIND THAT PROGRAM, UH, CUSTOMER REALTOR.

THANK YOU.

UM, YOU KNOW, WE'VE BEEN HAVING A LOT OF CONVERSATIONS ABOUT, UM, RE-IMAGINING SAFETY AND, UM, ALSO EMERGENCY PREPAREDNESS.

AND I WANT TO FLAG ON THE, ON THE LADDER.

UM, I THINK THAT WE

[03:00:01]

REALLY NEED TO THINK BROADLY, YOU KNOW, ABOUT THE WHOLE STRATEGIC PLAN AND, AND NOT JUST, UM, SAFETY ABOUT WHAT LESSONS WE'VE LEARNED FROM COVID, WHAT LESSONS WE'VE LEARNED FROM THE RE-IMAGINING, WHAT LESSONS WE'VE LEARNED FROM THE WINTER STORM.

THAT EITHER ARE THINGS THAT WE'VE LEARNED THAT WE'VE DONE, RIGHT, OR THINGS THAT WE HAVE LEARNED, UM, MOVING FORWARD THAT WE NEED TO CHANGE.

AND SO I'M LOOKING FORWARD TO, UM, THE CONSULTANT REPORT, AS WELL AS THE AUDIT REPORT THAT WE HAVE COMING, UM, SO THAT WE CAN INCORPORATE THOSE PIECES.

UM, I HAVE A COUPLE OF COMMENTS ABOUT THE SAFETY AREA, BUT I DID WANT TO FLAG FOR FOLKS THAT ON NOVEMBER 10TH, UM, IN AUDIT AND FINANCE, THAT WE WILL BE HAVING, UM, THE AUDITOR'S AUDIT RELATED TO THE STORM, UM, WILL BE PRESENTED AS WELL AS, UM, CHIEF BROWN WILL BE SPEAKING ABOUT THE EMS BILLING SYSTEM FOR THOSE WHO ARE THOSE WHO ARE INTERESTED.

UM, SO WITH RESPECT TO KIND OF, UM, THIS CATEGORY, I HAD A QUESTION AND THEN, UM, A SUGGESTION FOR MOVING FORWARD.

UM, MY QUESTION HAS TO DO WITH, WE HAVE CATEGORY II, WHICH IS QUALITY AND RELIABILITY OF CRITICAL INFRASTRUCTURE, AND THERE ARE NO MEASURES THAT ARE FUNCTIONAL THREE YEARS IN.

SO CAN YOU SPEAK TO HOW WE'RE APPROACHING THAT AND HOW WE'RE GOING TO UNDERSTAND IF WE'RE MAKING PROGRESS ON ARE THE QUALITY AND RELIABILITY OF OUR CRITICAL INFRASTRUCTURE? I HAVE TO CONFESS THAT I'M NOT QUITE AS UP TO SPEED ON THAT PARTICULAR ONE, I'D FOCUSED ON OTHERS.

AND SO I'D BE GLAD TO GET BACK WITH YOU, UM, SPECIFICALLY ON THAT ONE.

SO I KNOW A LOT OF DEPARTMENTS, PARTICULARLY I CAN SPEAK FOR AUSTIN WATER, AND WE MENTIONED THIS AT OUR BRIEFING YESTERDAY ON SAP, BUT WE DO HAVE AN ASSET MANAGEMENT PROGRAM AND WHERE WE DO CONDITION DATA OF ALL OF OUR ASSETS.

WE ALSO RANK THEM FOR RISK OF FAILURE.

AND THEN THAT HELPS DRIVE PRIORITIES.

AND WE HAVE MEASUREMENTS ON THE PERCENTAGE OF OUR INFRASTRUCTURE THAT WE HAVE ASSET CONDITION, DATA FOR AND RISK CONSEQUENCE DATA FOR.

SO I DO THINK THAT THERE ARE METRICS THERE THAT PROBABLY HAVEN'T MADE IT ALL THE WAY UP INTO THIS ROLLED UP VERSION, BUT THOSE, THOSE ACTIVITIES ARE UNDERWAY AT, AT VARIOUS PARTS OF THE ORGANIZATION.

THANK YOU.

AND I DON'T WANT TO GET AHEAD OF THE CONVERSATION OF THE AFTER-ACTION REPORT, BUT I SUSPECT WE'RE GOING TO BE HEARING NOT THE MOST POSITIVE REPORT.

AND, UM, YOU KNOW, I THINK IT SHOULD BE PART OF OUR STRATEGIC PLANNING TO, TO ADDRESS ALL OF THAT EMERGENCY PREPAREDNESS.

THE CRITICAL INFRASTRUCTURE PIECES ARE, ARE ONE OF THE ONE PART OF THAT.

THE EMERGENCY PREPAREDNESS ALSO, I THINK IS PART OF THAT.

UM, SO, SO I DO THINK, YOU KNOW, I DON'T KNOW HOW THAT FITS INTO HOW WE WANT TO THINK ABOUT OUR PRIORITIES OR HOW WE'RE LOOKING AT THINGS, BUT, UM, I SEE THAT AS A KEY CHALLENGE TO US, UM, TO THINK ABOUT, UM, AND NOT JUST THE WINTER STORM, BUT, BUT ALSO, YOU KNOW, COVID AND CLIMATE CHANGE AND JUST MORE BROADLY, UM, THAT TWIN OF THE EMERGENCY PREPAREDNESS OF THE CITY, THE COMMUNITY AND OUR INFRASTRUCTURE.

UM, THE OTHER AREA THAT I WANTED TO COMMENT ON HERE IS, UM, I FEEL LIKE WE SHOULD BE ADDING A TOP PRIORITY FOR, UM, ANOTHER SAFETY CATEGORY, WHICH SHOULD BE SUCCESS OF EMERGENCY RESPONSE.

I DON'T KNOW IF THIS IS THE APPROPRIATE TIME TO THROW THAT OUT THERE.

UM, IN OUR DAY-TO-DAY WORK WITH OUR CONSTITUENTS, THE LARGEST SAFETY CONCERNS WE HEAR ARE RELATED TO THE METRICS THAT ARE IN THE EMERGENCY RESPONSE INDICATOR.

UM, AND IT SPANS THE SPECTRUM OF HOW PEOPLE, UM, THINK ABOUT PUBLIC SAFETY AND FIRST RESPONDERS.

UM, PEOPLE EXPRESS A LACK OF TRUST IN OUR PUBLIC SAFETY SERVICES.

FOLKS TELL US THEY DON'T FEEL AS SAFE AS THEY ONCE DID IN THEIR NEIGHBORHOOD FOR A VARIETY OF REASONS.

THEY'RE CONCERNED ABOUT RESPONSE TIMES AND WHEN SOMEONE WILL RESPOND TO A CALL, THEY'RE ALSO CONCERNED ABOUT WHETHER THEY'RE GOING TO BE TREATED FAIRLY IF THEY RECEIVE A CALL.

UM, THE DATA THAT WE HAVE IN THERE RIGHT NOW IS FROM 2019, UM, BECAUSE WE DIDN'T DO THE CITY SURVEY LAST YEAR.

UM, AND, AND I THINK WE, WE SHOULD CONSIDER AS WE, YOU KNOW, TO THE EXTENT THAT WE WERE MAKING CHANGES.

UM, I THINK WE SHOULD CONSIDER ADDING THAT SUCCESS OF EMERGENCY RESPONSE AND MAKING IT, UM, A HIGHER PRIORITY AMONG THE INDICATORS.

NOT THAT IT'S NOT A PRIORITY AND NOT THAT WE HAVEN'T BEEN DOING A LOT OF STUFF, BUT IT ISN'T, ISN'T CURRENTLY, UM, REFLECTED IN THE WAY THAT WE ARE APPROACHING.

, YOU KNOW, I'M NOT SURE THERE'S A CITY OF THE COUNTRY THAT SAID AS MUCH PRACTICE AS WE'VE HAD DEALING WITH PUBLIC SAFETY ISSUES AND CRISES OVER THE LAST FOUR YEARS,

[03:05:02]

UH, IN TERMS OF STORE BOMBERS AND, AND, AND, UM, ALL KINDS OF THINGS.

I MEAN, THEY SEEM TO HAVE A BIG COMING ONE AFTER ONE AFTER ANOTHER, UH, ONCE WE SHARED WITH THE REST OF THE COUNTRY AND THE ONES WE'VE, WE'VE, WE'VE THOUGHT ON HER OWN.

AND, UM, I HADN'T THOUGHT ABOUT MAKING EMERGENCY RESPONSE AT ALPHABET, BUT IT MAKES SENSE TO THE, TO DO.

UH, AND I THINK THAT, UH, WHILE WE'RE SAYING REPEATEDLY, UH, OR I THINK SORT OF MENTIONED THIS BEFORE IS THE RECOGNITION THAT WHEN WE HAVE EMERGENCY RESPONSE LIKE THIS, THAT COMMUNITY IS STEPPING FORWARD IN WAYS THAT ARE BOTH NECESSARY AND REAL CONSTRUCTIVE, BUT WE HAVEN'T REALLY LEAD INTO HOW WE USE THE CITY TO, TO HELP ORGANIZE AND INSTITUTIONALIZE THAT LARGER COMMUNITY RESPONSE THAT THAT'S THAT'S NEEDED.

SO THAT MAKES, THAT MAKES SENSE TO ME, AS WE GO THROUGH THIS NEXT YEAR HAS GOTTA BE A REPORT YEAR BECAUSE WE HAVE THREE PUBLIC SAFETY CONTRACTS THAT ARE COMING UP EMPLOYMENT CONTRACTS.

AND THAT ALWAYS LEADS US TO CONVERSATIONS ABOUT WHAT OUR PRIORITIES ARE WITH RESPECT TO, UM, UH, PUBLIC SAFETY.

UM, AND MY HOPE IS, IS THAT WE MADE TODAY THE RE-IMAGINING PUBLIC SAFETY, UH, PROCESS OF MINDSET SAID AS WE GO THROUGH THAT, RECOGNIZING THAT WE DELIVER PUBLIC SAFETY OF BETTER WAYS THAT JUST THOSE THREE, UH, CONTRACTS THAT, UH, ARE, ARE CARBING UP.

UH, BUT I DO THINK THAT, UH, UH, UH, GENERALLY SPEAKING, IT'S JUST IMPORTANT TO REMEMBER THAT WE'RE STILL ONE OF THE FOUR SAFEST, BIG CITIES OF THE COUNTRY, UH, AND WE ARE A SAFE COMMUNITY AND THERE'S A LOT OF THINGS WE COULD DO BETTER.

AND WE'VE, WE'VE HAD ENOUGH EXPERIENCES NOW TO REALLY SHAKE OUT, UH, WHAT A LOT OF THOSE THINGS ARE.

UH, BUT BOTTOM LINE, AGAIN, I THINK THIS IS ONE OF THOSE AREAS THAT IN THIS CITY, UH, WE DO REALLY WELL AND WE'RE ON THE CUTTING EDGE OF SO BETTY OF THE ASPECTS OF DELIVERY, PUBLIC SAFETY, UH, AND I THINK THAT PRIORITY IS, IS, IS REFLECTED IN THE BEHAVIOR AND THE IMPORTANCE OF OUR BUDGET THAT WE GIVE TO IT.

THANK YOU.

NOT SEEING ANY OTHER HANDS FOR THE MOMENT, UM, DO INVITE YOU TO SHARE ADDITIONAL FEELINGS OF EITHER EXCITEMENT OR PRIORITIZATION, UH, AS YOU HAVE THROUGHOUT THE MORNING.

SO WE'VE GOT, UH, A LIVE POLL QUESTION ABOUT THIS OUTCOME AND WHAT HAS YOU MOST EXCITED AS YOU HEARD ACM ARIANNA'S LOOK AHEAD AND THEN I'LL ASK YOU FOR YOUR QUESTIONS ABOUT WHAT YOU'D LIKE TO MAKE SURE GET A DEEP DIVE.

SO PLEASE DO CONTRIBUTE YOUR ANSWERS HERE.

I'LL GIVE THIS ABOUT A MINUTE OR SO, AND THEN WE'LL PIVOT TO OUR FINAL OUTCOME.

AND AFTER OUR FINAL OUTCOME AREA, UH, THERE'LL BE A DISCUSSION OF PLANS FOR A JANUARY, 2022 WORKSHOP BEFORE WE ADJOURN.

I'M GOING TO JUST CHANGE SCREENS HERE IN ABOUT 20 SECONDS SO THAT WE GET TO THAT PRIORITIZATION QUESTION, AND THEN I'LL MOVE ON TO THE LAST OUTCOME AREA FOR THE DAY

[03:10:31]

GO AHEAD AND SWITCH THE SCREEN.

I DON'T KNOW ABOUT YOU ALL, BUT THE WORD RESILIENT HAS GONE THROUGH QUITE A JOURNEY IN THE LAST FEW YEARS, UH, PRIOR TO THE PANDEMIC, I THINK WE WERE EDGING TOWARDS THINKING ABOUT IT IN TERMS OF THE RESILIENCY OF A COMMUNITY RELATIVE TO MEETING THREATS, LIKE CLIMATE CHANGE.

I KNOW I'VE USED IT TO DESCRIBE MY CHILDREN THROUGH VIRTUAL SCHOOL AND THE REST OF US, I THINK, THROUGHOUT THE PANDEMIC.

SO IT'S JUST INTERESTING HOW THAT WORD HAS BECOME SO MEANINGFUL FOR SO MANY REASONS ABOUT 30 MORE SECONDS.

AND THEN I'LL HAND THINGS BACK TO ASSISTANT CITY MANAGER, HAYDEN HOWARD.

I STILL HAVE TO GET USED TO THE WHOLE NAME, HAYDEN HOWARD.

IT'S ALWAYS BEEN STEPHANIE, STEPHANIE, STEPHANIE FLOOR IS YOURS WELL TO A TOPIC THAT WE ALL LOVE, WHO DOESN'T LOVE A GOOD PLAY.

I'M JUST PUTTING IT OUT THERE.

I MEAN, I THINK ABOUT, YOU KNOW, WHEN MY SON WAS IN ELEMENTARY SCHOOL, GOING TO THOSE PLAYS AT LEE ELEMENTARY, THEY WERE THE BEST.

JUST WANT TO SAY THAT.

SO WE WANT AUSTINITES TO BE, AND TO HAVE A LOVE FOR LIFELONG LEARNING.

SO WHEN WE THINK ABOUT CULTURE AND LIFELONG LEARNING, THOSE ARE THE THINGS THAT WE HOLD NEAR.

WE WANT TO THINK ABOUT PRECONCEPTION THROUGH OLDER ADULTS THAT ARE ABLE TO GO TO OUR LIBRARIES, GO TO OUR CULTURAL CENTERS, UM, GO TO OUR MUSEUMS ARE AND ARE ABLE TO REALLY, REALLY LEARN ABOUT THE HISTORY, BUT THINK ABOUT WHERE WE'RE GOING IN THE FUTURE.

AND SO WITH THIS PARTICULAR MEASURE, WHEN WE THINK ABOUT STRATEGIC DIRECTION, 23, AS YOU COULD SEE IN YOUR REVIEW OF THE MEASURES, A LOT OF THE MEASURES DON'T JUST FALL IN THE AREA OF EACH RESPECTED ACM OR THE DEPUTY CITY MANAGER.

FOR EXAMPLE, WITH THIS ONE, UM, YOU'RE GOING TO SEE THERE'S SOME ECONOMIC DEVELOPMENT GOALS, UM, GOALS FROM TELECOMMUNICATIONS AND REGULATORY AFFAIRS AND HOUSING AND PLANNING.

AND SO THAT WAS REALLY THE GOAL OF STRATEGIC PROGRESSION.

2023, WANTED US TO MOVE FROM SILOS AND TO BE ABLE TO WORK TOGETHER COLLABORATIVELY ACROSS THE CITY.

AND WE ARE SO PROUD OF KIND OF WHERE WE HAVE STARTED, BUT WHERE WE ARE TODAY WITHIN THIS MEASURE, WE SEE THAT ABOUT 83 MILLION, UM, IS THE CITY'S OPERATING BUDGET.

THERE ARE 23 MEASURES ON THE DASHBOARD.

UM, WE KNOW THAT, UM, 11% OF THE STRATEGIC MEASURES, UM, THAT THE ANALYTICS TELL US ABOUT 10% OF THE VIEWS, UM, HAPPEN IN A SPACE.

AND ONE OF THE THINGS THAT I REALLY LIKE ABOUT THE MEASURES

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IS KEEP AUSTIN WEIRD NOW WHO HAS NOT SAVED THAT I HAVE WORE THAT OUT.

I'M JUST GOING TO TELL YOU, BECAUSE THAT IS ONE OF THE THINGS THAT IS THE FABRIC OF AUSTIN.

AND SO WE ALL NEED TO KEEP AUSTIN WEIRD.

AS WE LOOK AT THE NEXT SLIDE, WE LOOK AT THE BUDGET AND ALIGNMENT, UM, TO THIS BUDGET.

UM, 84 MILLION IS THE OPERATING BUDGET FOR THESE DEPARTMENTS.

AND FOR CAPITAL SPENDING IS 31.2 MILLION.

WHEN WE THINK ABOUT ACCOMPLISHMENTS, THERE HAVE BEEN SIGNIFICANT ACCOMPLISHMENTS.

UM, EARLIER COUNCIL MEMBER, UM, KITCHEN, UM, MENTIONED WHEN RODNEY WAS PRESENTING, UM, SOME QUESTIONS ABOUT, UM, OUR, UM, CREATIVE COMMUNITY WORK THAT ECONOMIC DEVELOPMENT HAS DONE.

THIS PARTICULAR MEASURE IS AN ECONOMIC DEVELOPMENT MEASURE.

UM, AND ONE OF THE THINGS THAT I REALLY LIKE ABOUT THE MEASURE IS, IS SURVEYS.

SURVEYS ARE SO IMPORTANT.

UM, SURVEYS TELL US EXACTLY WHEN WE HEAR FROM PEOPLE ABOUT THEIR EXPERIENCE, BUT THEN WE DON'T JUST SURVEY PEOPLE JUST TO HEAR FROM YOU.

WE TAKE THE INFORMATION FROM THE SURVEYS AND THE GOAL IS, IS TO IMPROVE IS HOW CAN WE MAKE THIS EXPERIENCE BETTER? AND SO WITH THIS PARTICULAR MEASURE, 97% OF FOLKS REALLY ENJOY THIS EXPERIENCE, BUT WE ALSO KNOW 3%.

WE NEED TO FIGURE OUT HOW WE CAN IMPROVE.

AND WE ALWAYS DO THAT IN THIS SPACE.

THE OTHER THING THAT WE SEE IS IS THE APPRECIATION AND RESPECT AND WELCOMING OF ALL PEOPLE AND CULTURES.

I REMEMBER SEVERAL YEARS AGO, THIS COUNCIL ADOPTED WELCOMING TO BE A WELCOMING CITY.

WE WANTED TO LOOK AT AS A CITY.

HOW CAN WE EMBRACE PEOPLE THAT COME TO US CITY? HOW CAN WE LOOK AT THE PROGRAMS THAT WE HAVE AND MAKE SURE THAT WE REDUCE THE BARRIERS, BECAUSE WE WANT PEOPLE TO BE ABLE TO MOVE THROUGH OUR SERVICES AND HAVE A GOOD EXPERIENCE, BUT ALSO TO BE WELCOMED IN THIS SPACE, AS YOU ALL KNOW, UM, WE DID NOT DO OUR ANNUAL COMMUNITY SURVEY, UM, WHICH GIVES US A RESIDENT, UM, PERSPECTIVE OF OUR SERVICES.

BUT THE GREAT THING IS, IS THAT SEVERAL OF THE DEPARTMENTS CONTINUED TO GET THAT VOICE AND INFORMATION FROM THE FOLKS THAT THEY WERE SERVING.

AND SO BEING ABLE TO GET THAT INFORMATION ABOUT, UM, THE QUALITY AND ACCESSIBILITY OF DIVERSITY OF CIVIC AND CULTURAL VENUE, EVENTS, PROGRAMS, AND RESOURCES, UM, WE KNOW THAT 74% OF FOLKS REALLY, REALLY WERE SATISFIED WITH THE SERVICES.

BUT AS I STATED EARLIER, THAT'S NOT A STOPPING PLACE.

WE ALWAYS LOOK TO, UM, IMPROVE ONE OF THE THINGS WITH THE PARKS AND RECREATION.

UM, THEY HAVE A DIVISION OF CULTURAL PROGRAMS AND THAT PARTICULAR PROGRAM, WHAT THEY DO IS, IS THEY REALLY TRY TO SURVEY EVERY PARTICIPANT AFTERWARDS.

ONE OF THE THINGS WE HAD TO BE VERY CREATIVE WITH, UM, AS WE'VE MOVED THROUGH THIS, THIS COVID PROCESS IS SO MANY, UM, FOLKS HAD TO TRANSITION TO A VIRTUAL PLATFORM.

AND SO BEING ABLE TO HAVE CONVERSATIONS, COLLABORATE, UM, YOU KNOW, WHETHER WE WERE TRYING TO COLLABORATE WITH THE SCHOOLS AND SAYING, YOU KNOW, IS IT POSSIBLE FOR US TO HAVE OUR YOUNG PEOPLE TO BE ABLE TO BE ON THIS PLATFORM BY USING, UM, WHETHER IT'S AN IPAD THAT YOU ISSUED THEM.

SO BEING ABLE TO CONTINUE TO HAVE THAT CONNECTIVITY TO THE YOUNG PEOPLE THAT WE WERE WORKING WITH, THE OTHER THING, UM, WHICH WAS A CHALLENGE FOR US WAS THE RENTALS.

SO TYPICALLY, UM, WE'RE ABLE TO OFFER SPACE SOMETIMES FOR A FEE AND SOMETIMES FOR NOT A FEE, ESPECIALLY, UM, FOR NONPROFITS THAT ARE IN THIS SPACE AND THEY ARE, UM, OFFERING CULTURAL OR HISTORICAL EVENTS.

AND SO AS WE MOVE FORWARD, WE ARE LOOKING AHEAD TO HOW

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WE CAN START TO BRING PROGRAMMING BACK.

AS MOST OF YOU ARE AWARE, UM, IS THAT, UM, THERE WAS SOME BOND PROJECTS AND SO SEVERAL OF THE LIBRARIES HAVE BEEN CLOSED.

UM, AND, UM, AS WE CONTINUE TO OPEN THEM BACK UP, YOU KNOW, AFTER THE IMPROVEMENTS HAVE BEEN RENOVATIONS HAVE BEEN DONE, OUR GOAL IS, IS TO ENSURE THAT WE ARE CONTINUING TO USE EQUITY AS A NORTH STAR.

WITH THIS PARTICULAR SLIDE, I USE THE PARKS AND RECREATION.

UM, COMMUNITY ENGAGEMENT IS ESSENTIAL AND THE KIND OF COMMUNITY ENGAGEMENT THAT IS VERY IMPORTANT IS REALLY BEING ABLE TO HAVE ALL TYPES OF WAYS OF HOW WE CAN COMMUNICATE WITHIN INDIVIDUALS.

ONE, WE HAVE TO BE ABLE TO SPEAK THE LANGUAGE, YOU KNOW, WE WANT TO BE ABLE TO OFFER, UM, AND HAVE A CONVERSATION WITH FOLKS WHERE THEY CAN UNDERSTAND IT ALSO NEEDS TO BE AT A LEVEL WHERE THEY CAN ALSO UNDERSTAND IT.

AND SO WHETHER IT IS A VIRTUAL, WHETHER IT IS IN PERSON, UM, THOSE PLATFORMS ARE GOING TO BE VERY IMPORTANT FOR US TO CONTINUE TO BE IN THIS SPACE, UM, YOU KNOW, ACROSS THE CITY.

ONE OF THE THINGS THAT, UM, I'M REALLY EXCITED ABOUT IS, IS THAT, UM, PUBLIC HEALTH PART AND LIBRARY, UM, HAVE HIRED ARE IN THE PROCESS OF HIRING AN INDIVIDUAL THAT WILL WORK WITH THEM, UM, TO REALLY, REALLY LOOK AT EQUITY.

THEY'RE GOING TO REALLY BE ABLE TO HELP US TO THINK ABOUT HOW WE CAN CONTINUE TO BE DIVERSE IN OUR PROGRAMS AND HOW WE CAN CONTINUE TO SOCIAL WORKER IN ME, AGAIN, MEETING PEOPLE WHERE THEY ARE.

SO WE WANT TO MAKE SURE THAT WE HAVE SIMILAR SERVICES THAT ARE DISTRIBUTED ACROSS OUR CITY EQUITABLY.

AND SO WE WANT TO BE INTENTIONAL, UM, ABOUT OFFERING SERVICES THROUGHOUT OUR CITY.

ONE OF THE THINGS THAT IS SO IMPORTANT AS WE, UM, SHIFT THE CLOSE IS THAT I THINK BACK ON BEING A PART OF COMMUNITY ENGAGEMENT, UM, MEETINGS, SOME OF THE REALLY GOOD IDEAS THAT AUSTIN PUBLIC HEALTH DEVELOPED RESULTED FROM A COMMUNITY ENGAGEMENT SESSION.

SO BEING ABLE TO CONTINUE TO AFFORD THOSE OPPORTUNITIES AND AGAIN, MEET PEOPLE WHERE THEY ARE, WILL MAKE US BE AN EXCEPTIONAL CITY.

THANK YOU AGAIN, WHOEVER CHOSE TO END ON THIS OUTCOME AREA IS A GENIUS, I THINK, AND IT IS NICE TO HAVE A DOUBLE DIP OF DOUBLE HELPING OF STEPHANIE HAYDEN HOWARD, BUT, UH, WHAT COMMENTS OR QUESTIONS DO YOU HAVE FOR HER ON THIS OUTCOME AREA? LOOK AT THE QUESTION ACTIVATED HERE SHORTLY.

WELL, COUNCILMAN, TOBO NOT REALLY A QUESTION, JUST AN APPRECIATION I'VE I WAS REALLY, UM, JUST SO PLEASED TO SEE THE WAY THAT SOME OF OUR DEPARTMENTS PIVOTED TO OFFER ONLINE PROGRAMMING THROUGHOUT THE PANDEMIC.

UM, I THINK OF, OF SOME OF THE PROGRAMS, UM, ASSOCIATED WITH OAKWOOD CEMETERY AND SOME OF THE LIBRARY PROGRAMS, THE ASIAN AMERICAN CULTURAL CENTER, I MEAN, ALL OF THEM REALLY, REALLY WORKED AND, AND ADAPTED THEIR PROGRAMMING.

I THINK I ATTENDED AN, AN ONLINE, AN ONLINE PLAY PERFORMANCE SINCE YOU STARTED BY TALKING ABOUT WHO DOESN'T LOVE A PLAY, UM, THAT THE ASIAN-AMERICAN RESOURCE CENTER DID.

AND IT WAS REALLY, IT WAS REALLY INTERESTING AND ENGAGING AND, AND VERY, UM, IT WAS JUST GREAT TO SEE THOSE, THOSE ACTORS ADAPT TO AN EXTREMELY DIFFERENT ENVIRONMENT, BUT ANYWAY, THANK YOU TO ALL OF THE DEPARTMENTS WITHIN THIS AREA FOR KEEPING, KEEPING AUSTINITES READING AND, UH, REALLY GROWING IN THIS AREA IN A TIME.

THAT WAS REALLY CHALLENGING.

THANK YOU.

UM, YES, THANK, UM, ACM HAYDEN HOWARD, AND ALONG THE LINES OF COMMUNITY ENGAGEMENT.

YOU KNOW, ONE THING THAT I HAVE FOUND IN SERVING DISTRICT TOO, IS JUST HOW IMPORTANT THE OFFLINE COMMUNITY ENGAGEMENT IS TO OUR COMMUNITY.

UM, WE'VE HAD SEVERAL COMMUNITY MEETINGS AND TOWN HALLS, AND WE HAD, UM, FOLKS FROM,

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UH, THE PARKS DEPARTMENT THEY'RE DOING IN-PERSON ENGAGEMENT ON THE ZILKER PLAN REVISIONING.

AND SO THAT WAS REALLY GOOD.

UM, AND SO I WOULD JUST ENCOURAGE US AS WE MOVE FORWARD ON OUR COMMUNITY ENGAGEMENT, UH, STANDARD.

AND I THINK THE CITY OF BOSTON DOES AN INCREDIBLE JOB ON ENGAGING THE COMMUNITY AND OFFERING THOSE, UM, PUBLIC OPPORTUNITIES THAT WE NOT LOSE SIGHT OF THE IN-PERSON PIECE OF ENGAGING THE COMMUNITY.

IT'S ESPECIALLY IMPORTANT, ESPECIALLY FOR THOSE WHO STRUGGLE WITH THE DIGITAL DIVIDE.

UM, AND, UH, AND WITH THAT, I THINK GETTING PEOPLE IN MY COMMUNITY WANT TO SEE CITY OF AUSTIN AT THE DOOR, TALKING TO THEM, I MEAN, IS THAT LEVEL OF WHAT THEY WANT.

AND I REALIZED THAT, UM, THAT IS NOT POSSIBLE IN ALL OF THE CASES, BUT TO THE EXTENT THAT WE CAN PROVIDE INFORMATION TO AUSTINITES VIA THEIR MAILBOX OR GOING DOOR TO DOOR WITH FLIERS, UM, THAT IS THE EXTENT IN WHICH SOME FOLKS IN OUR COMMUNITY WOULD PREFER TO BE ENGAGED.

THANK YOU.

BEFORE I CALL HIM THE MAYOR AND THEN COMES FROM A RENTERIA, IT BEHOOVES ME TO PUT IN A PLUG FOR THE MAYOR'S BOOK CLUB THIS YEAR, BECAUSE I CHECKED THE BOOK OUT FROM AN AUSTIN PUBLIC LIBRARY BRANCH.

I READ IT IN ONE SITTING.

IT WAS THAT GOOD INTERIOR, HOLLYWOOD, I THINK IS WHAT IT'S CALLED VERY WELL CHOSEN THERE.

OH, UNEXPECTED.

BUT THANK YOU FOR THAT.

AND, AND INCREDIBLY TIMELY BOOK GIVEN, UH, WHAT'S THE EVENTS THAT HAVE HAPPENED IN OUR COMMUNITY OVER THE LAST WEEK OR SO, UH, THIS ONE FOCUSING ON THE ASIAN AMERICAN PACIFIC ISLANDER COMMUNITY, BUT THAT'S A WONDERFUL, WONDERFUL BOOK.

UM, YOU KNOW, THIS REALLY IS KIND OF THE, THE, THE NET AREA THAT EVERYTHING ELSE FEEDS INTO BECAUSE WHAT'S SPECIAL ABOUT THIS PLACE IS THE CULTURE AND THAT PEOPLE THAT SELF-SELECT TO LIVE HERE AND THAT'S DRIVEN BY ALL THE OTHER THINGS.

UM, I W WHY THE LAST, YOU KNOW, IT'S SO DEPENDENT ON THE OTHERS, RIGHT? IT, THIS WORKS, UH, THE CULTURE ASPECT OF THIS.

IT WORKS ONLY TO THE DEGREE THAT WE MAINTAIN DIVERSITY IN THE COMMUNITY, BECAUSE IF WE LOSE THAT DIVERSITY, WE LOSE THE FRICTION THAT DRIVES THE CREATIVITY OF THE INNOVATION.

UH, THE FACT THAT THERE'S ART BEING CREATED EVERYWHERE, THE CITY, RATHER THAN GROWING IT TO A CITY THAT JUST CONSUMES ART, WHICH I THINK WILL BE OUR CHALLENGE, WHICH TAKES ME BACK TO HOUSING, WHICH IS WHERE WE STARTED OFF.

SO I WILL GO, I WILL GO BACK TO THAT BY TAKING A LOOK AT THESE ELEVATES, UH, AND, AND TRYING TO DO THINGS THAT ARE NOT SHORT TERM AS AIDS, BUT ACTUALLY CREATE INFRASTRUCTURE AND SYSTEMS THAT WILL LAST FOR DECADES, I THINK IS THE REAL PUSH THERE.

I NEVER REALLY THOUGHT ABOUT IT THAT WAY UNTIL WE WERE WORKING ON GIVING OUT THE RELIEF DOLLARS.

WE HAD HAD SEVERAL TIMES, WE WERE INVOLVED WITH THE CONVERSATION ABOUT BD, GET A BD AT DEED VERSUS BUILD A GUIDE TO INFRASTRUCTURE OR CAPACITY THAT WOULD TAKE US FOR A LONGER PERIOD OF TIME.

AND WE JUST HAD THAT CONVERSATION WITH RESPECT TO THE 2% MONEY FOR, FOR MUSIC.

UH, AND WHILE I ANTICIPATE THAT WITH THE TIME WE HAVE, WE PROBABLY WILL COME BACK TO, TO APPROVE WHAT WAS PROPOSED FOR THIS YEAR, BUT WITH AN EXPECTATION, I THINK THAT WE ACTUALLY TAKE A LOOK AT THINGS LIKE THE CREATIVE INDUSTRY ECOSYSTEM, WHICH I'M REALLY CONCERNED ABOUT, UH, AND, AND REALLY FIGURE OUT WHAT IS IT THAT IS THE INVESTMENT OR THE PROJECT THAT SETS UP INSTITUTIONS OR SYSTEMS OR INDUSTRY VERTICALS OR SOMETHING THAT, THAT WILL HELP PRESERVE THAT, UH, FOR, FOR, FOR DECADES, UM, RATHER THAN, UH, SOMETHING THAT WE DO REALLY WELL, I THINK, WHICH IS KIND OF THE SHORT TERM, LET'S GO AHEAD AND DEAL WITH THE, THE OBEDIENCE OF THE THING.

UM, BUT I THINK THAT, THAT WE HAVE AN INCREDIBLY CREATIVE STAFF THAT'S WORKING IN THESE AREAS.

AND QUITE FRANKLY, I THINK PUBLIC ENGAGEMENT OF THE LIGHT IS SOMETHING THAT THIS CITY DOES BETTER THAN ANY OTHER CITY IN THE, IN THE, IN THE COUNTRY.

I, YES, AND I REALLY APPRECIATE, UH, WHAT THE PARKS AND THE CULTURAL EVENTS THAT HAPPENS IN AUSTIN IS, IS REALLY GREAT.

UH, I REALLY LOVED IT.

AND, UH, YOU KNOW, WE HAVE A LOT OF LOCAL, UH, SMALL, UH, NONPROFITS THAT PUT EVENTS ON MAYBE ONCE OR TWICE A YEAR.

AND, UH, UH, I JUST WANT TO MAKE SURE THAT IN THE FUTURE THAT WE DON'T INCREASE

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OUR FEED.

SO THAT TO THE POINT WHERE WE START ELIMINATING SOME OF THESE GROUPS THAT ARE NOT, WE'LL PROBABLY NOT BE ABLE TO AFFORD, YOU KNOW, WE LOST A LOT OF VOLUNTEERS IN CODES BECAUSE OF COVID, YOU KNOW, WE, WE, OUR REC CENTERS WHERE WE'LL ALWAYS PULL UP VOLUNTEERS AND WHETHER IT'S BASKETBALL, BASEBALL, SOFTBALL, BOXING, AND WE HAD TO CLOSE ALL THESE FACILITIES.

SO I WOULD LIKE TO MAKE SURE THAT WE DO WHEN WE OPEN UP AGAIN, HOPEFULLY SOON, A HUNDRED PERCENT THAT WE REACH OUT TO THERE, TO THESE, TO THE COACHES AND, AND, UH, THE SMALL NONPROFIT THAT, YOU KNOW, WHERE WE'RE ABLE TO PROVIDE THEM THE RESOURCES AND HELP FOR THEM TO BE ABLE TO COME BACK AND ENTERTAIN.

AND I'M, I'M SO FORTUNATE THAT I LIVE RIGHT NEXT TO TOWN LAKE THERE BY, UH, UH, UH, FESTIVAL GARDEN THERE AND BEACH AND ALL THE CULTURAL EVENTS THAT THE ASIANS AND, AND, AND, UH, HAVE BEEN HAVING THERE.

AND, UH, I REALLY MISS ALL THESE SORT OF EVENTS THAT THEY HAVE THERE.

AND I WANNA MAKE SURE THAT THEY, UH, THEY KNOW THAT, YOU KNOW, WHEN WE ARE OPEN AT WHERE ARE OPEN FOR THEM, FOR THEM TO BE ABLE TO COME BACK.

AND SO WE, WE CAN HAVE THE CULTURAL CHANGE THAT IS SO IMPORTANT FOR AUSTIN COUNSELOR.

I WILL, UH, SHIFT US HERE IN JUST ABOUT 10 SECONDS TO THE LAST SCREEN, JUST SO WE CAN HEAR ABOUT ANY PRIORITIES YOU WANT TO MAKE SURE WE EXPLORE FURTHER.

SO I'LL GIVE IT ANOTHER FEW SECONDS FOR FOLKS TO CONTRIBUTE THEIR LAST ANSWERS.

AND JUST AS A REMINDER, AFTER WE GET YOUR COMMENTS HERE, WE'LL HAVE ONE MORE, UH, PRESENTATION FROM STAFF REGARDING SORT OF NEXT STEPS.

AND WE WILL ASK FOR A LITTLE BIT OF ADDITIONAL FEEDBACK FROM YOU AFTER THAT.

SO I'LL GO AHEAD AND PIVOT NOW, WHILE YOU'RE ANSWERING, I WAS REMINDED WHEN WE WERE TALKING ABOUT CULTURAL ARTS, THAT IT WAS IN THIS VERY SPACE AT THE DAWN OF THE IMAGINE AUSTIN PROCESS IN 2009, THAT WE HAD AN OPEN HOUSE AND WE'D BOOKED LIVE LOCAL LIVE MUSICIANS, A DIFFERENT ONE EACH HOUR.

AND THAT WAS SOMETHING I DON'T KNOW IF EVERY TOWN COULD DO THAT FOR THEIR COMPANY.

MAYBE NASHVILLE COULD DO THAT, BUT I DON'T KNOW TOO MANY OTHER CITIES COULD DO THAT PICTURES EXIST.

SO THIS REALLY HAPPENED.

I'M QUITE CONFIDENT.

GARY WAS IN THE ROOM IN THE HOUSE AS IT WERE.

THERE WAS A LOT OF SOUND MIXING THAT HAD TO HAPPEN THERE.

I REMEMBER JEFF WAS THERE TRYING TO THINK OF, TO THINK DREW SMITH, MAYBE.

GOOD.

ALL RIGHT.

WELL, THE POLO STAY ACTIVE, EVEN THOUGH I'M GOING TO MOVE US TO THE LAST BIT OF SLIDES AND ASK FOR CARRIE LANG, I BELIEVE, UH, I THINK CARRIE LANG YES.

CARRIE LANG.

DO YOU HAVE THE, UH, ALL-IMPORTANT CLICKER DEVICE? I THINK I'M GOOD.

YOU'RE GOOD.

OKAY.

I THINK THERE'S ONLY THE ONE SLIDE, SO GOOD AFTERNOON, EVERYONE.

CARRIE LANG INTERIM BUDGET OFFICER.

AND, UM, I WANTED TO JUST KIND OF TALK THROUGH WHAT WE WERE EXPECTING.

WE WERE EXPECTING FOR JANUARY.

WE WANT TO COME BACK TO YOU ALL IN JANUARY TO DO ANOTHER WORKSHOP WHERE WE WILL START THE DISCUSSION AND BEGIN THE FISCAL YEAR 23 BUDGET KICKOFF CYCLE.

UM, THIS CONVERSATION WILL ALLOW US TO TALK ABOUT COUNCIL'S BUDGET PRIORITIES AND, UM, IN RESPONSE TO FINISHING UP THE LAST YEAR OF SD 23 IN THIS CURRENT ITERATION, UM, WE'RE GOING TO LOOK AT FUNDING AND PERFORMANCE GOALS ALIGNED WITH SD 23.

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WE WANT TO GIVE COUNSEL AN OPPORTUNITY TO, UM, LOOK AT THEIR EXISTING TOP 10 INDICATORS INDICATE IF THOSE ARE STILL THE INDICATORS THAT WE WANT TO MOVE FORWARD WITH IN THIS PART, IN THIS PA AND THIS LAST BUDGET CYCLE FOR THIS, UH, FOR THIS SESSION.

AND THEN WE WANT TO DIE.

THEY LIKED SOME OF THE PRIORITIES THAT YOU ALL HAVE.

UM, AS WE LOOK FOR THE NEXT FISCAL YEAR, ANOTHER THING THAT WE WANT TO LOOK AT IS OUR COMMUNITY AND STAKEHOLDER ENGAGEMENT AND INPUT, AND YOUR REQUEST THAT WE GET FROM OUR COMMUNITY BOARDS AND COMMISSIONS.

MAKE SURE WE'RE TRYING TO, WE'RE WORKING TO ALIGN THAT, UM, COMMISSION INPUT WITH THE SD 23 PLANS AND INDICATORS.

AND THEN FINALLY, WE'RE LOOKING AT A STRATEGIC PLAN REFRESH POTENTIALLY WHILE WE TALK THROUGH, UM, ANY CHANGES THAT WE WANT TO MAKE ANY, ANY ALIGNMENT OF THE COMPREHENSIVE PLAN, UM, ACTION STEPS THAT WE WANT TO TAKE FROM TODAY'S WORKSHOP, AND THEN THE DIRECTION SET FOR ALIGNING BOTH PLANS, UM, THE, UH, THE COMPREHENSIVE PLAN, AS WELL AS SO THAT WE CAN CONTINUE TO MOVE FORWARD ON PLANNING FOR THE NEXT SEVERAL YEARS FOR THE CITY.

AND I WANT TO GIVE EVERYONE, UM, COUNCIL MEMBERS AN OPPORTUNITY NOW TO GIVE US SOME FEEDBACK, IF THERE ARE THINGS THAT YOU WANT US TO START DAYLIGHTING NOW, UM, AS WE PLAN FOR OUR JANUARY WORKSHOP, AND AS, AS WE GET THAT FEEDBACK, I KNOW THAT IN MY CONVERSATION WITH THE MAYOR, THERE'S SOME THOUGHT AROUND, YOU KNOW, WE, WE HAVE SD 23 AND 23 THE YEAR COMING FAST TOWARDS US.

AND OF COURSE IN JANUARY OF 2023, THIS ROOM MAY LOOK SUBSTANTIALLY DIFFERENT IN TERMS OF WHO'S SITTING AT THE TABLE.

SO HOW MIGHT WE BEST USE 2022, UH, IN THAT REGARD WAS SOMETHING WE TALKED ABOUT.

SO, UH, TO MS. LANG'S QUESTION, WHAT, UH, ASPIRATIONALLY WOULD YOU LIKE TO SEE COME OUT OF THE JANUARY WORKSHOP? COUNCILMEMBER KELLY, DID YOU WANT TO SURE. YEAH.

UM, I GUESS BEING NEW ON COUNCIL, ONE OF THE THINGS THAT I'VE BEEN TRYING TO REALLY LEARN IS HOW, UM, COUNCIL POLICY OR RESOLUTIONS REALLY FIT INTO HIS STRATEGIC DIRECTION, BECAUSE WHAT I DON'T LIKE OR WOULD, I WOULD NOT LIKE TO SEE IS COUNCIL AS A BODY GETTING OFF TRACK FROM WHAT THE STRATEGIC DIRECTION IS.

AND I THINK IT WOULD BE GOOD FOR US TO CONSIDER HOW OUR POLICIES AND RESOLUTIONS REALLY FIT INTO THE STRATEGIC DIRECTION.

SO WE CAN CLOSE OUT 20, 23 STRONGLY, EXCUSE ME, APPRECIATE THAT.

UH, OTHER COUNCIL MEMBERS WITH INPUT FOR STAFF ON A JANUARY WORKSHOP COMES FROM OUR ALTAR.

THANK YOU.

UM, I MENTIONED BOTH OF THESE EARLIER, BUT I JUST WANT TO REPEAT THEM BECAUSE I THINK THEY'RE PROBABLY MOST RELEVANT HERE.

UM, ONE IS THAT I WOULD LIKE TO SEE US CONSIDER ADDING AS ONE OF OUR TOP INDICATORS OF THE SUCCESS OF EMERGENCY RESPONSE, UM, AS SOMETHING THAT WE WOULD, UM, ADD AS ONE OF OUR PRIORITIES.

UM, AND THEN I THINK THAT IT WOULD BE HELPFUL TO GO THROUGH LOOKING AT THE PLAN WITH A LENS OF WHAT WE'VE LEARNED FROM COVID, WHAT WE'VE LEARNED FROM THE WINTER STORM, WHAT WE'VE LEARNED FROM RE-IMAGINING PUBLIC SAFETY, UM, AND TO UNDERSTAND, UM, YOU KNOW, IF IT, IF IT'S REFLECTING THOSE THINGS, UM, PARTICULARLY I THINK THAT, UM, MORE ON EMERGENCY PREPAREDNESS, WE PROBABLY HAVE CATEGORIES LIKE CLIMATE RESILIENCE, ET CETERA, WHERE, OR THE, UM, SUCCESS OF EMERGENCY RESPONSE OR OTHER THINGS UNDER SAFETY THAT CAPTURE, UM, ELEMENTS OF THE PREPAREDNESS.

AND OBVIOUSLY IN OUR GOVERNMENT THAT WORKS, WE TALKED ABOUT CRITICAL INFRASTRUCTURE.

UM, BUT I THINK AS WE GET THE REPORTS OVER THE NEXT COUPLE OF WEEKS, I THINK WE'RE GONNA FIND THAT WE REALLY NEED TO EMPHASIZE AND FOCUS SO THAT WE ARE BETTER PREPARED AND MORE RESILIENT.

UM, AND SO I THINK THAT WOULD BE HELPFUL TO HAVE THAT BE A PIECE OF THE JANUARY CONVERSATION.

AND THEN FINALLY I MENTIONED THAT, YOU KNOW, SOME OF THESE TARGETS WERE NOT, I MEAN, NONE OF THE TARGETS WERE SET BY COUNCIL.

UM, SO JUST SORT OF UNDERSTANDING WHERE THE TARGETS WERE ONCE THE MEASURES WERE, UM, I THINK WOULD BE HELPFUL.

THANK YOU VERY MUCH OTHER FEEDBACK FOR STAFF AS THEY ANTICIPATE COUNCILMEMBER OF WINTERS.

YEAH, I THINK, UM, FOR THE JANUARY WORKSHOP HAVING, UM, THE UP-TO-DATE DATA AVAILABLE ON THE DASHBOARD WOULD BE HELPFUL.

SO THAT WAY, AS WE'RE LOOKING THROUGH, UH, WE'RE LOOKING AT IT FROM A LENS OF THE MOST CURRENT INFORMATION, I NOTICED THAT PUBLIC SAFETY HAD A LOT OF THEIR DATABASE ON A 2019, UM, DATA GATHERING, UH, MEASURE.

AND SO, UM, AUSTIN HAS CHANGED QUITE A BIT SINCE 2019 GIVEN THE PANDEMIC.

AND I THINK HAVING, UH, TO THE EXTENT THAT WE CAN, I KNOW JANUARY IS LIKE TOMORROW AND A LOT OF SENSE, RIGHT? UH, THAT

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WE HAVE AS MUCH INFORMATION, UM, FROM THE COMMUNITY OR AS MUCH DATA GATHERED, UH, TO BE ABLE TO SHOWCASE AN ACCURATE BAROMETER OF WHERE WE STAND AS A COMMUNITY IN JANUARY 22.

AND THEN ALSO TO THE DISCUSSION ABOUT WHEN WE SHOULD CONSIDER HAVING CONVERSATIONS AROUND, UH, THE FORMULATION OF THE STRATEGIC DIRECTION FOR 2028.

UM, YOU KNOW, I THINK IT MIGHT BE HELPFUL IF WE, WHERE I SIT TODAY AND THINKING ABOUT IT, IT MIGHT CHANGE LATER ON, ESPECIALLY AFTER THE JANUARY 22 WORKSHOP, BUT IT MIGHT BE HELPFUL FOR US TO WAIT AND HAVE THAT CONVERSATION, UM, WITH THE COUNCIL OF, OF 20, 23, BECAUSE JUST LOOKING AT, UM, THE POSITIONS THAT ARE UP, I MEAN, THAT WE COULD POTENTIALLY HAVE UP TO FIVE NEW FACES ON THE, ON THE DAY AS SOME 2023.

SO THAT IS, UH, QUITE A LARGE FACTION OF THE BODY.

SO I WOULD VENTURE TO WAIT TO HAVE THAT CONVERSATION AND IT COMES, REMEMBER IF I MAY, UM, WITH THAT AS A POTENTIAL DIRECTION, IS THERE SOMETHING THAT YOU THINK WOULD BE HELPFUL FOR THE COUNCIL DURING CALENDAR YEAR 2022 TO DO AS AN INTERIM STEP TO SET THE TABLE? YEAH, I THINK HAVING A GOOD, UM, HAVING A CONVERSATION ABOUT THE OUTCOMES YOU WERE ABLE TO ACHIEVE AND HOW ACHIEVABLE THEY WERE, HOW FEASIBLE IT WAS FOR US TO, UH, MOVE THE NEEDLE ON THOSE OUTCOMES.

AND IF WE'RE, WE, UM, ARE PLEASED WITH OUTCOMES, WE WERE ABLE TO MAKE A SIGNIFICANT, UH, PROGRESS TOWARD, UH, THAT WOULD BE SOMETHING THAT'D BE INTERESTED IN.

AND THEN, UM, YEAH, YEAH, I THINK THAT'S IT FOR NOW.

I PUT YOU ON THE SPOT, SO I APPRECIATE YOU TAKING THAT, THAT COUNSELOR POOL.

I THINK THAT IF WE DELAY IT TO 20, 23, I DON'T KNOW, THEN WHEN WE WOULD PICK IT UP AT, WOULD IT BE A YEAR LATER SO THAT THE NEW MEMBERS WOULD HAVE A YEAR UNDER THEIR BELT? I, SO SINCE ELECTIONS HAPPEN EVERY TWO YEARS, IT MAKES IT A LITTLE BIT OF A CHALLENGE.

WE WERE ABLE TO, UM, TO PULL ON, UM, OUR, OUR TWO NEW COUNCIL MEMBERS, UH, IN 18, I THINK I'M RIGHT ABOUT THE YEAR.

UM, AND, AND WHILE THERE WAS SOME PRETTY STEEP LEARNING AT THAT POINT, BECAUSE WE HAD PULLED THINGS TOGETHER, WAS IT IN 17 THAT WE WERE, WHEN DID WE FIRST DO, I GUESS IT WAS RIGHT, BECAUSE IT WAS FIVE YEARS AGO.

AND, AND SO WE HAD AN OVERVIEW AND, YOU KNOW, THE, THE NEW MEMBERS HAVE TO KIND OF RUN TO CATCH UP AS YOU KNOW, BUT I THINK IF WE WERE TO DELAY IT, THEN WE WOULD, WHEN WOULD WE DELAY IT TO WOULD IT, SO WE WOULD END UP BEING LIKE A SEVEN YEAR PLAN.

AND, AND I DON'T KNOW THAT WE, SO I TAKE YOUR POINT.

UM, BUT I THINK MAYBE WE, WE MAY WANT TO, TO STAY ON THE, ON THE TRACK THAT WE'RE ON HERE, KNOWING THAT WE WILL ALWAYS BE REFRESHED AT SOME POINT.

AND THE STAFF STILL HAS TO PRESS FORWARD WITH OUR IMPERATIVES.

UM, NO MATTER WHAT, I KNOW THAT, THAT, THAT WHAT I GOT ELECTED INTO THIS POSITION, AND I STARTED TO TRY PUSHING FOR A STRATEGIC PLANNING SESSION AND RETREAT THAT VERY FIRST YEAR, UH, THAT SO MANY OF US WERE, WERE NEW WITH THESE POSITIONS.

IT DIDN'T HAPPEN, UH, TILL THE NEXT YEAR, AND IT DIDN'T HAPPEN WELL THAT NEXT YEAR.

UH, BUT WE HAVE A MUCH BETTER PROCESS NOW THAN WE HAD BEFORE.

BUT WHAT THAT NEXT GROUP DOES, YOU KNOW, I KIND OF LEAVE TO THAT GROUP BECAUSE I THINK THEY'LL HAVE PROBABLY THEIR OWN MIND ABOUT WHAT IT IS THAT, THAT HAPPENS THERE, THAT TH THAT GIVEN THAT, THAT DECISION, I'M NOT SURE IS WHY THAT IT MAKES ANY DIFFERENCE WHAT WE SAY, BECAUSE THAT GROUP'S GOT TO RE DECIDE THAT QUESTION WHEN THEY GET TOGETHER.

ANYHOW, I THINK THERE IS IMPORTANT WORK FOR US TO DO NEXT YEAR, STILL AS PART OF, UH, UH, , UH, IN THE MATERIALS THAT WE GOT HERE.

I THINK IT WOULD HAVE BEEN, UH, UH, UH, REAL HELPFUL TO HAVE LISTED THE TED PRIORITIES THAT WE HAVE TO REALLY SEE WHAT WE'VE GOT ARE THOSE TED PRIORITIES IN THE CONTEXT OF THESE ARE OUR PRIORITIES OF THIS ORDER, BECAUSE I THINK THAT HAD AN IMPORTANT CONVERSATION TO JANUARY SHOULD BE WHETHER WE WERE TO CHANGE THAT ORDER, OR WHETHER THE LAST YEAR OR TWO OF A SD 23, WE WANT TO CHANGE A FOCUS OR EMPHASIS FOR ME.

I THINK THAT THE PRIORITIES WE SAID HAVE WORKED, UH, WE SAID HOMELESSNESS IS THE TOP PRIORITY OF THE CITY.

AND ASSUMING THAT, UH,

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WE'RE ABLE TO, TO FIVE, THE LAST OF THE 500 VIA DOLLARS, WHICH I ANTICIPATE WE WILL, THE COUNCIL IS ACTUALLY TO TAKING LEAD WITH THE ARPA DOLLARS THAT I THINK HAS

BROUGHT ALONG A MOMENTUM IN THE, IN THE COMMUNITY WORK THE WAY IT WAS SUPPOSED TO THE WAY IT WAS SUPPOSED TO WORK.

UH, NOW THAT'S A QUESTION OF EXECUTING THAT.

SO I BROUGHT SURE IT STAYS TUBER ONE ON THE LIST FOR ME, BECAUSE WE'VE GOT A DONE THAT NOW SOME OF THE MOBILITY GOALS THAT WE PRIORITIZED, I THINK WE'VE ACCOMPLISHED THOSE THINGS.

AND NOW IT'S A QUESTION OF EXECUTING THOSE THINGS.

SO SOME OF THOSE GOALS PROBABLY DON'T STAY AT THE VERY TOP FOR BAIT, BUT I WOULD LOVE TO HAVE A CONVERSATION SOMETIME IN THE NEXT MONTH OR TWO OR THREE, UH, ABOUT WHAT WE COULD DO WITH HOUSING AT SUPPLY IN THE CITY.

BECAUSE I THINK THAT HOUSING IS REALLY WHERE WE'RE LOSING PEOPLE OR THE COMMUNITY AND THE DIVERSITY OF THE COMMUNITY.

I, YOU KNOW, FOR ME HAVING THAT CONVERSATION ABOUT REALLY WHAT IS THE, THE CHIEF PRIORITY ELEVATE, UH, CHECK THAT MAKE SENSE TO ME, UH, AND TO, UH, HELP SET THAT UP OVER THE NEXT MONTH OR TWO, SO THAT WE COULD REALLY HAVE THAT CONVERSATION IN JANUARY, I THINK WOULD BE GREAT, UH, AND WOULD SET, I THINK THAT LAST BUDGET THAT, THAT THIS GROUP DOES TOGETHER, AS WELL AS THE WORK, UH, OVER THE NEXT CALENDAR YEAR, COUPLE NODS OF THE HEAD, ANY ADDITIONAL COMMENTS COME FROM A RENTER? IT, I, UH, YES.

UH, YOU KNOW, I, UH, UM, I GOT AN A ON BOARD FOR A ON AND RAN FOR OFFICE SO THAT I COULD BUILD AS MANY AFFORDABLE YOU CAN HIT AS I CAN, BUT, YOU KNOW, WE'RE ALSO MISSING OUT THIS ONE LITTLE GROUP OF THE ONES THAT ARE MAKING 90% OF THEM, IF I, AND A HUNDRED PERCENT OF MY PIE, CAUSE A LOT OF THESE APARTMENTS NOW ARE REALLY EXPENSIVE.

THEY'RE NOT WHEN THEY SAY MARKET WELL, IT'S NOT DUE THE MFI MARKET IS WHATEVER THEY CAN GET OFF IN THE MARKETPLACE.

SO, AND WE HAVE A LOT OF YOUNG PEOPLE THAT ARE COMING OUT, YOU KNOW, WE FROM EITHER COLLEGE OR JUNIOR COLLEGE THAT, YOU KNOW, THEY'RE MAKING JUST ENOUGH MONEY TO SURVIVE, BUT, YOU KNOW, BY THE TIME THEY HAVE TO PAY THE STUDENT LOAN AND FIND THE APARTMENT, IF THEY FIND ONE IT'S GOING TO BE MORE THAN 30% OF THEIR INCOME, WHICH TO THE, THE WHOLE THING THAT I ALWAYS PUSHED FOR IS THAT NO ONE SHOULD PAY MORE THAN 30% OF THEIR INCOME FOR HOUSING.

SO I REALLY WANTED TO START LOOKING INTO THAT SECTION OF THE POPULATION, BECAUSE I KNOW THAT EVEN OUR, OUR A TWO WORKERS, UH, WE DON'T PAY THEM THE MONEY THAT THEY DESERVE.

AND, AND, BUT THEY'RE IN THAT LITTLE, YOU KNOW, TWILIGHT ZONE OR WHATEVER, WHERE THEY CAN'T, THEY MAKE TOO MUCH FOR, TO AFFORD AFFORDABLE HOUSING, BUT THEY DON'T MAKE ENOUGH FOR, UH, HOW THEY MAY HAVE TO PAY MORE THAN WHAT THEY'RE EARNING.

SO, AND WE HAVE A LOT OF THE YOUNG PEOPLE OUT THERE THAT ARE REALLY STRUGGLING, TRYING TO STAY IN AUSTIN AND WHAT WE'RE FINDING OUT, IF THEY'RE HAVING TO MOVE OUT FURTHER OUT AND THAT'S CAUSING A LOT OF PROBLEM WITH CONGESTION AND SYDNEY ENVIRONMENT POLLUTION.

SO I, I, I KNOW THAT I DON'T HAVE THAT MUCH TIME LEFT FOR ME OFF AND ON THE COUNCIL, BUT I THINK THAT WE ALSO NEED TO EXPLORE SOMETHING LIKE THAT.

SO ANOTHER COMMENT RELATED TO HOUSING FROM ANOTHER SOON TO BE, UH, RETIRING, I SUPPOSE, UH, FROM, FROM ELECTED OFFICE IN THE CITY, AS WE START TO WRAP UP, I DO WANT TO START, UH, WITH SOME WORDS OF APPRECIATION FIRST TO THE COUNCIL AND THE MAYOR AND THE, YOUR ENGAGEMENT, NOT ONLY WITH THIS MORNING SESSION, WHICH I KNOW IT WAS EARLY, AND I KNOW WE CUT THROUGH SOME BREAKS, BUT IT'S CRITICAL THAT IF THIS DOCUMENT IS GOING TO HAVE ANY WEIGHTS, IF WE'RE GOING TO REALLY BE ABLE TO, UH, IMPLEMENT AND TAKE THE APPROPRIATE MEASURES NEEDED TO ACHIEVE STRATEGIC DIRECTION, 20, 23, THAT IT HAS YOUR BUY-IN AND SUPPORT.

AND SO THE FACT THAT YOU WERE IN THE DASHBOARD, LOOKING AT THE INDICATORS, GIVING US REAL-TIME FEEDBACK, THAT'S EXACTLY THE TYPE OF DISCUSSION WE NEED TO BE HAVING TODAY.

AND WE REALLY LOOK FORWARD TO CONTINUING THAT IN JANUARY.

THE SECOND IS AN APPRECIATION TO OUR EXECUTIVE TEAM HERE AT THE CITY.

THE ASSISTANT CITY MANAGERS THAT YOU HEARD FROM TODAY ARE I'M A BIASED, BUT PRETTY INCREDIBLE.

AND WE HAVE SOME OF THE TOP TALENT IN THE COUNTRY.

AND AS WE'VE DONE NATIONAL SEARCHES FOR SOME OF THESE EXECUTIVE POSITIONS,
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UH, I'VE NOT ONLY BEEN ABLE TO BRING IN PEOPLE LIKE GFE AND DACA FROM BOSTON, UH, BUT MORE IMPORTANTLY, UH, TAKE ADVANTAGE OF THE INCREDIBLE TALENT THAT WE HAVE INTERNALLY.

AND SO, AS YOU SEE, THE PROMOTIONS FROM WITHIN THE ORGANIZATION IS A TESTAMENT TO THE HIGH CALIBER TALENT THAT WE HAVE HERE AT THE CITY OF AUSTIN.

I'M JUST SO PROUD OF THIS TEAM AND THEY ARE HERE AND COMMITTED TO MAKE THIS CITY THE BEST IT CAN BE.

THIRD IS TO THE SD 23 TEAM THAT REALLY IS BEHIND THE SCENES WORKING ON THIS DAY IN AND DAY OUT.

UH, THIS WAS BUILT FROM SCRATCH.

I MEAN, THIS WAS SOMETHING THAT NEEDED TO BE DONE, UH, AS A RESULT OF THE DISCUSSIONS THAT COUNCIL HAD A FEW YEARS AGO.

UM, BUT IT WAS REALLY A VERY ORGANIC PROCESS AND EVERYTHING THAT YOU SAW HERE TODAY, EVERYTHING THAT'S ON THE DASHBOARD, UH, IT IS A WORK IN PROGRESS, NO DOUBTS, BUT IT IS CERTAINLY TAKES A TON OF EFFORT, UH, TO BUILD THAT, UH, SYSTEM AND TO REALLY CHANGE THE CULTURE THAT WE HAVE, UH, WITHIN THOSE DEPARTMENTS.

AND SO I REALLY WANT TO APPRECIATE THE INCREDIBLE SD 23 TEAM THAT IS WORKING ON THIS IMPORTANT ENDEAVOR.

AND THEN FINALLY TO THE STAFF THAT MADE TODAY POSSIBLE, UH, LARRY JUST GREAT JOB FACILITATING.

I WANT TO THANK GARY AND HIS TEAM AND OBVIOUSLY, UH, KAY AND OTHERS THAT REALLY ALLOWED US TO HAVE THIS CONVERSATION.

I KNOW THIS IS JUST THE BEGINNING OF THIS WORK.

UH, I KNOW AS WE CONTINUE TO MOVE FORWARD IN, IN THE NEW THAT WE'LL BE ABLE TO REFINE WHAT OUR DIRECTION IS.

UM, BUT THIS IS JUST A TESTAMENT TO ALL THE INCREDIBLE WORK THAT'S HAPPENING ACROSS OUR ENTERPRISE.

UH, WE HAVE 15,000 EMPLOYEES, WE HAVE A FIVE, \$4.5 BILLION BUDGET, UH, AND IT TAKES A LOT TO MAKE SURE THAT WE ARE STILL MOVING IN A DIRECTION THAT IS WITH YOUR PRIORITIES AT FRONT AND CENTER.

AND THIS DOCUMENT, THIS STRATEGIC DIRECTION, 2023, UH, REALLY DISPLAYS THAT. SO THANK YOU AGAIN FOR TODAY.

AND IF YOU'LL JOIN ME, I'D LIKE TO GIVE THAT A ROUND OF APPLAUSE TO EVERYONE THAT PUT THIS TOGETHER TODAY.

THIS MAY SOUND LIKE A CRITICISM OF THE MANAGER.

I DON'T MEAN IT THIS WAY, BUT TO WRAP US UP, I'M GOING TO ASK EACH PERSON TO SAY A SENTENCE, NOT THE TWO WENT OVER, UM, A WORD OR A SENTENCE OF REFLECTION AS SOMETHING YOU'RE TAKING AWAY FROM THE EXPERIENCE TODAY.

AND I'M GOING TO INCLUDE STAFF IN THIS, A ROUND ROBIN EXERCISE.

SO COGNIZANT OF THE TIME, A WORD OR A SENTENCE, AND I'LL, YOU CAN PASS.

IF YOU'D LIKE, I'LL START WITH, COMES FROM OUR ALTAR OPTIMISTIC ED OPTIMISTIC PRIORITIES MATTER, FUTURE LOOKING INFRASTRUCTURE REPRIORITIZE.

THIS IS IN RESPONSE TO THE MAYOR'S KEEP AUSTIN WEIRD.

RE-ENGAGING HOW FAR WE'VE COME SINCE 2019 FULL ENGAGEMENT OF EMBRACE OPPORTUNITIES, COLLABORATIVE, INSPIRATIONAL.

THE FUTURE LOOKS SO BRIGHT.

I NEED TO WEAR SHADE.

I'M TAKING THIS FROM RODNEY, GO TEAM HOPEFUL FOR THE FUTURE OPEN MINDS FOCUSED.

I THINK IT WORKED THE WAY IT WAS SUPPOSED TO, AND AS A POINT OF PERSONAL PRIVILEGE TO CLOSE, YOU ALL KNOW THAT I AM BOTH A FORMER PROFESSIONAL OF THIS ORGANIZATION.

DID I MISS SOMEBODY? I, OH, I WAS JUST GONNA SAY PROUD.

PROUD.

FORGIVE ME HAS, UM, AS A MIND, UH, ON BOTH THE PROFESSIONAL OF THIS ORGANIZATION, BUT I AM A COUNCIL MEMBER ALTERS CONSTITUENT.

I'M ALL OF YOUR CONSTITUENTS.

I'M A RESIDENT.

YOU ARE MY CITY GOVERNMENT.

AND FOR THAT I'M DEEPLY GRATEFUL.

HOPE YOU ALL HAVE A GREAT REST OF THE DAY.

THANKS FOR YOUR HARD WORK TODAY.

SO YOU, AGAIN, TO, UH, I GET TO END THE MEETING.

YES, SIR.

MA'AM IN FACT, THE CITY COUNCIL, UH, AND I THINK WE'VE DONE GOOD JOB.

I THINK I'M THINKING EVERYBODY THAT WAS INVOLVED WITH THIS, UH, UH, YOUR EXECUTIVE TEAM, THE, THE STAFF, UH, WHO IS CHARGED WITH THIS RESPONSIBILITY.

UH, THE ALIGNMENT, I THINK, WAS SPECIAL.

THE ONE PERSON WE DIDN'T THANK MANAGER WAS YOU.

AND I THINK IT'S REAL SIGNIFICANT THAT IF MOVING THIS FORWARD, OUR BUDGET
DOWN REFLECTS THIS PROCESS.

AND I THINK THAT'S SIGNIFICANT AND THE EXECUTIVE TEAM REFLECTS THIS ORDER.

AND I THINK THAT'S SIGNIFICANT, OR WHAT ARE THE REASONS WHY THE PRIORITIES WE
SET HAVE BEEN ABLE TO HAPPEN BECAUSE IT'S COORDINATED ACROSS DEPARTMENTS.

SO THANK YOU TO YOU AS WELL.

[03:55:01]

UH, AND WITH THAT COLLEAGUES, IT'S 1228, AND I WILL ADJOURN THIS MEETING.

* This transcript was compiled from uncorrected Speech-to-Text.