

Posting Language

Authorize negotiation and execution of six contracts to provide weatherization services, with 1st Choice Energy LLC d/b/a 1st Choice Energy, 360 Energy Savers LLC, Conservation Specialists of Austin, LLC, Good Neighbor Management d/b/a City Conservation d/b/a Totally Cool, KL Austin Roofing and Construction d/b/a Green Squads, and McCullough Heating & Air Conditioning Inc d/b/a McCullough Heating & Air Conditioning, each for a term of five years in an amount not to exceed \$19,000,000 divided among the contractors.

(Note: This solicitation was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program. For the goods and services required for this solicitation, there were no subcontracting opportunities; therefore, no subcontracting goals were established).

Lead Department

Financial Services Department.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$2,533,333 is available in the Fiscal Year 2021-2022 Operating Budget of Austin Energy. Funding for the remaining contract terms is contingent upon available funding in future budgets.

Purchasing Language:

The Financial Services Department issued a Request for Qualification Statements (RFQS) 1100 EAL4000 for these goods and services. The solicitation issued on June 7, 2021 and it closed on July 20, 2021. Of the eight offers received, the recommended contractors submitted the best evaluated responsive offers. A complete solicitation package, including a log of offers received, is available for viewing on the City's Financial Services website, Austin Finance Online. Link: [Solicitation Documents](#).

Prior Council Action:**For More Information:**

Respondents to this solicitation, and their representatives, shall continue to direct inquiries to the solicitation's Authorized Contact Person: Liz Lock, at 512-322-6251 or Liz.Lock@austintexas.gov.

Council Committee, Boards and Commission Action:

January 10, 2022 - To be reviewed by the Electric Utilities Commission.

Additional Backup Information:

These contracts will provide weatherization services for Austin Energy qualifying customers. Austin Energy's weatherization program provides home energy improvements to customers with low to moderate incomes living in single family homes, duplexes, triplexes, fourplexes, and manufactured homes. The provided improvements reduce customers' energy costs while creating a more comfortable and safe living environment. These services may include sealing the building structure to address air infiltration, duct repair or replacement, installing attic insulation, solar screens, smoke detectors, carbon monoxide detectors, high efficiency lighting, air conditioning tune ups and smart thermostats. Additional measures may be provided

through partnerships with and referrals from Austin Housing Repair Coalition and other non-profit organizations, Texas Gas Service, and the Housing and Planning Department.

The current contracts expire on February 22, 2022. In fiscal year 2021, Austin Energy weatherized over 600 homes. The new contract budget anticipates increased participation due to program changes that raised the income eligibility to 80% of the median family income in Austin and created an easier application process for customers.

An evaluation team with expertise in this area evaluated the offers and scored 1st Choice Energy LLC d/b/a 1st Choice Energy, 360 Energy Savers LLC, Conservation Specialists of Austin, LLC, Good Neighbor Management d/b/a City Conservation d/b/a Totally Cool, KL Austin Roofing and Construction d/b/a Green Squads, and McCullough Heating & Air Conditioning Inc. d/b/a McCullough Heating & Air Conditioning as the best to provide these services based on company experience, personnel qualifications and experience, and solution.

Strategic Outcome(s):

Government that Works for All.

Posting Language

Authorize award of two contracts with KBS Electrical Distributors Inc., a local bidder that offers the City the best combination of contract price and additional economic development opportunities including the employment of residents and increased tax revenues, and Sherman & Reilly to provide bundle stringing blocks in an amount not to exceed \$\$160,000 divided between the contractors.

(Note: This solicitation was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9D Minority Owned and Women Owned Business Enterprise Procurement Program. For the goods required for this solicitation, there were no subcontracting opportunities therefore, no subcontracting goals were established).

Lead Department

Financial Services Department.

Client Department(s)

Austin Energy.

Fiscal Note

Funding is available in the Fiscal Year 2021-2022 Capital Budget of Austin Energy.

Purchasing Language:

The Financial Services Department issued an Invitation for Bids (IFB) 1100 MEA1032 for these goods. The solicitation issued on August 2, 2021, and it closed on August 31, 2021. Of the four offers received, the recommended contractors submitted the lowest responsive offers. A complete solicitation package, including a tabulation of the bids received, is available for viewing on the City's Financial Services website, Austin Finance Online. Link: [Solicitation Documents](#).

Prior Council Action:

For More Information:

Respondents to this solicitation, and their representatives, shall continue to direct inquiries to the solicitation's Authorized Contact Person: Maria Andrade, at 512-972-9424 or Maria.Andrade@austintexas.gov.

Council Committee, Boards and Commission Action:

January 10, 2022 - To be reviewed by the Electric Utility Commission.

Additional Backup Information:

These contracts are for bundle stringing blocks to be utilized by Austin Energy's Transmission Construction and Maintenance group, to safely allow re-conductor upgrading throughout Austin Energy's 650 miles of transmission system. This conductor upgrade prevents conductor failure resulting in service interruptions and public safety concerns. These bundle stringing blocks are necessary to upgrade the transmission conductors within Austin Energy's transmission system.

This recommendation is in accordance with Local Government Code 271.905 and Resolution No. 20140807-113 to invoke local preference. This local bidder is offering the best combination of contract price and additional economic development opportunities for the City created by the contract award, including the employment of residents and increased tax revenues.

Strategic Outcome(s):

Government that Works for All.

Posting Language

Authorize negotiation and execution of all documents and instruments necessary or desirable to acquire a permanent Electric Transmission and Distribution Easement consisting of approximately 0.114 acre (4,958 square feet), out of the North Lamar Park Annex, a subdivision in Travis County, Texas, and being a portion of the property located at 9307 N. Lamar Blvd., Austin, Texas 78753, for the Austin Energy Transmission Circuit 811 JL-MC 138kV upgrade project, in an amount not to exceed \$323,243, including standard and customary closing costs and fees.

Lead Department

Austin Energy

Fiscal Note

Funding in the amount of \$323,243 is available in the Fiscal Year 2021-2022 Capital Budget of Austin Energy.

Prior Council Action:**For More Information:**

Jeff Vice, Director, Local Government Issues (512) 322-6087; Thomas Pierpoint, VP Electric Service Delivery, (512) 972-9507; Pamela England, Manager, Public Involvement & Real Estate Services, (512) 322-6442.

Council Committee, Boards and Commission Action:

January 10, 2022- To be reviewed by the Electric Utility Commission.

Additional Backup Information:

The project includes an upgrade of the 4.0 mile transmission line with bundled 795 ACSS Drake conductor rated for 3000 amps, and to reinsulate the line and make-ready for ultimate operation at 138kV. The project will provide redundancy and increase reliability. The downtown service area could be seriously jeopardized if one of Austin Energy's four autotransformers fails and is unavailable for an extended period of time while a replacement unit is being secured. In that scenario CKT811 loads could reach 151 percent of its 120 MVA thermal limit risking outages and fluctuating service. Additional easement widths are necessary for safety and clearance requirements pursuant to the National Electric Safety Code, and for access and maintenance. The property owner of the proposed 4,958sq. ft. permanent easement has accepted the appraised value as compensation.

Strategic Outcome(s):

Government That Works for All.

Posting Language

Authorize expenditures for annual renewals of professional dues and memberships in national and state associations and organizations related to the electric utility industry, in an amount not to exceed \$512,151.

Lead Department

Austin Energy

Fiscal Note

Funding is available in the Fiscal Year 2021-2022 Operating Budget of Austin Energy.

Prior Council Action:

February 4, 2021- City Council approved expenditures for annual renewals of professional dues and memberships in national and state associations and organizations related to the electric utility industry.

For More Information:

Tammy Cooper, Senior Vice President & Chief Communications and Compliance Officer (512) 505-3901

Council Committee, Boards and Commission Action:

January 10, 2022- To be reviewed by the Electric Utility Commission.

Additional Backup Information:

The following list identifies and describes professional membership organizations of which Austin Energy is a member. The list includes dues amounts for 2022.

1. Large Public Power Council (LPPC): \$134,067

LPPC members are focused on providing reliable and affordable electricity for the customers and communities they serve across the country. LPPC consists of 26 of the nation's largest public power systems, including Austin Energy, City Public Service Energy and Lower Colorado River Authority. LPPC provides forums where public power electric utility professionals exchange information and best practices. LPPC has several committees, task forces, and working groups that address a wide-range of issues including federal legislation, environmental rules and regulations, tax implications, cyber security, emerging trends, and electric and energy policy and regulation. LPPC hires professional consultants in each of these areas to assist the organization and its individual members.

2. American Public Power Association (APPA): \$139,606

APPA is the voice of not-for-profit, community-owned utilities that power 2,000 towns and cities nationwide. APPA represents public power before the federal government to protect the interests of the more than 49 million people that public power utilities serve, and the 93,000 people they employ. APPA advocates and advises on electricity policy, technology, trends, training, and operations. APPA provides an array of services to assist Austin Energy in fulfilling its mission to safely provide clean, affordable, and reliable service. APPA provides detailed analyses of federal legislation related to the electric utility industry, and a full array of advocacy, education, and information services and programs. APPA also coordinates disaster recovery efforts and mutual assistance between member systems.

3. Texas Public Power Association (TPPA): \$123,478

TPPA is the state trade association representing the interests of 72 public power providers located throughout Texas. TPPA is a central vehicle through which members can extend their influence on policy matters affecting the public power industry. TPPA provides forums for the transfer of information, technology, and training in the public power arena. TPPA provides service to the members by facilitating cooperation among the member systems, assisting in the solution of mutual problems, promoting the exchange of ideas and experiences, providing spokespersons for the Association concerning state and national issues, and operating a resource center for research and technical assistance and promoting a general understanding of public power.

4. M.J. Bradley & Associates (MJB&A) - Clean Energy Group: \$115,000

The Clean Energy Group (CEG) is a coalition of electric generating and electric distribution companies that share a commitment to responsible environmental stewardship. The mission of CEG is to support and enhance the efforts of its members in understanding state and federal legislative, regulatory, and policy developments in environmental and energy areas. CEG assists its members in: (1) formulating and achieving their business goals, and (2) engaging with Congress and EPA on legislation, regulations, and policies that are economically and environmentally sustainable. MJB&A coordinates CEG initiatives, outreach, and advocacy efforts, and provides administrative and technical services to the group. The CEG provides Austin Energy with a forum at the federal level to further the goals of the Resource, Generation and Climate Protection Plan to reduce greenhouse gas emissions from power plants and to promote clean energy and energy efficiency.

Strategic Outcome(s):

Government That Works for All.

Posting Language

Approve issuance of a capacity-based incentive (CBI) of \$268,960 to the Mothers' Milk Bank @ Austin, hereinafter referred to as "the Customer" for the installation of solar electric systems on their facility, located at 5925 Dillard Circle, Unit A, Austin TX 78752, in District 4.

Lead Department

Austin Energy

Fiscal Note

Funding is available in the Fiscal Year 2021-2022 Operating Budget of Austin Energy.

Prior Council Action:**For More Information:**

Jeff Vice, Director, Local Government Issues (512) 322-6087; Richard G  nec  , Vice President, Customer Energy Solutions (512) 322-6327; Tim Harvey, Solar Program Manager (512) 482-5386.

Council Committee, Boards and Commission Action:

January 10, 2022 – To be reviewed by the Electric Utility Commission.

January 18, 2022 – To be reviewed by the Resource Management Commission.

Additional Backup Information:

Austin Energy requests approval to issue this CBI at a rate of \$1.00/Watt-DC to the Customer for the installation of solar electric system(s)*, detailed in the table below at their facility to produce renewable energy for on-site consumption.

The table below provides a summary of the system sizes, costs, and proposed incentives:

Mothers' Milk Bank @ Austin	
Number of Modules	656
Module Rating (W-DC)	410
Total System Size (kW-DC)	269
Total System Size (kW-AC)	223
Annual Estimated Production (kWh)	366,962
Total System Cost (\$)	\$361,010
Total Incentive (\$)	\$268,960
Percent of Cost Covered	74.5%

*All solar equipment meets Austin Energy program requirements

Mothers' Milk Bank @ Austin is a non-profit organization whose mission is to save babies' lives by providing prescribed donor human milk. The proposed solar system would cover 101% of the historic annual energy needs of this building.

This solar project will generate an estimated 366,962 kWh per year and, according to US Energy Information Administration, based on the [state-wide electricity profile](#), is estimated to prevent the production of the following emissions each year: 172 US tons of Carbon Dioxide (CO2); 345,311

pounds of Sulfur Dioxide (SO₂); and 257 pounds of Nitrogen Oxide (NO_x). According to the [Environmental Protection Agency \(EPA\)'s Greenhouse Gas Equivalency Calculator](#), these emissions reductions are equivalent to planting 2,580 trees or 191 acres of forest in Austin's parks or the removal of 392,149 vehicle miles or 33.9 cars from Austin roadways.

According to the updated Austin Energy Resource, Generation and Climate Protection Plan, approved by Austin City Council in March 2020, “Austin Energy will achieve a total of 375 MW of local solar capacity by the end of 2030, of which 200 MW will be customer-sited (when including both in-front-of-meter and behind-the meter installations).” In order to meet these goals, Austin Energy has funded the Solar Photovoltaic (PV) Programs, which are designed to reduce the amount of electricity Austin Energy must purchase from the market and reduce associated greenhouse gas emissions.

The purpose of the Austin Energy Solar PV CBI Program is to expand adoption of solar by nonprofit organizations by helping to offset the capital investment for customers who are unable to benefit from the federal tax credit. Under this program, customers who qualify as nonprofit entities (outlined in Section V.B.iv of the [program guidelines](#)), are eligible to receive \$1.00/W-DC up to \$482,000. Per program guidelines, the installation is expected to continue producing for a minimum of 20 years or may be subject to repay the incentive at a pro-rated amount, if it stops producing for any reason short of the stated minimum.

This project will advance the stated goals of expanding locally-sited solar, carbon reduction and resiliency, extend the adoption of solar to entities historically excluded from the investment benefits of solar, and continue to demonstrate the value and importance of renewables as part of the individual and collective generation portfolio in Austin Energy territory.

Strategic Outcome(s):

Government That Works for All.

Posting Language

Approve issuance of a capacity-based incentive (CBI) of \$141,750 to the Michael & Susan Dell Foundation (MSDF), hereinafter referred to as “the Customer” for the installation of solar electric systems on their facility, located at 4417 Westlake Drive, Building B, Austin, TX 78746, in District 10.

Lead Department

Austin Energy

Fiscal Note

Funding is available in the Fiscal Year 2021-2022 Operating Budget of Austin Energy.

Prior Council Action:**For More Information:**

Jeff Vice, Director, Local Government Issues (512) 322-6087; Richard Gécécé, Vice President, Customer Energy Solutions (512) 322-6327; Tim Harvey, Solar Program Manager (512) 482-5386.

Council Committee, Boards and Commission Action:

January 10, 2022 – To be reviewed by the Electric Utility Commission.

January 18, 2022 – To be reviewed by the Resource Management Commission.

Additional Backup Information:

Austin Energy requests approval to issue this CBI at a rate of \$1.00/Watt-DC to the Customer for the installation of solar electric system(s)*, detailed in the table below at their facility to produce renewable energy for on-site consumption.

The table below provides a summary of the system sizes, costs, and proposed incentives:

MSDF	
Number of Modules	315
Module Rating (W-DC)	450
Total System Size (kW-DC)	141.75
Total System Size (kW-AC)	117.65
Annual Estimated Production (kWh)	195,472
Total System Cost (\$)	\$267,908
Total Incentive (\$)	\$141,750
Percent of Cost Covered	53%

*All solar equipment meets Austin Energy program requirements

The Michael and Susan Dell Foundation works to transform the lives of children living in urban poverty through improved education, health, and family economic stability. The proposed solar system would cover 23% of the anticipated annual energy needs of this new building.

According to the US Energy Information Administration, based on the [state-wide electricity profile](#), this solar project is estimated to prevent the production of the following emissions each year: 92 US

tons of Carbon Dioxide (CO₂); 117 pounds of Sulfur Dioxide (SO₂); and 136 pounds of Nitrogen Oxide (NO_x). According to the [Environmental Protection Agency \(EPA\)'s Greenhouse Gas Equivalency Calculator](#), these emissions reductions are equivalent to planting 1,380 trees or 102 acres of forest in Austin's parks or the removal of 209,754 vehicle miles or 18.2 cars from Austin roadways.

According to the updated Austin Energy Resource, Generation and Climate Protection Plan, approved by Austin City Council in March 2020, "Austin Energy will achieve a total of 375 MW of local solar capacity by the end of 2030, of which 200 MW will be customer-sited (when including both in-front-of-meter and behind-the meter installations)." In order to meet these goals, Austin Energy has funded the Solar Photovoltaic (PV) Programs, which are designed to reduce the amount of electricity Austin Energy must purchase from the market and reduce associated greenhouse gas emissions.

The purpose of the Austin Energy Solar PV CBI Program is to expand adoption of solar by nonprofit organizations by helping to offset the capital investment for customers who are unable to benefit from the federal tax credit. Under this program, customers who qualify as nonprofit entities (outlined in Section V.B.iv of the [program guidelines](#)), are eligible to receive \$1.00/W-DC up to \$482,000. Per program guidelines, the installation is expected to continue producing for a minimum of 20 years or may be subject to repay the incentive at a pro-rated amount, if it stops producing for any reason short of the stated minimum.

This project will advance the stated goals of expanding locally-sited solar, carbon reduction and resiliency, extend the adoption of solar to entities historically excluded from the investment benefits of solar, and continue to demonstrate the value and importance of renewables as part of the individual and collective generation portfolio in Austin Energy territory.

Strategic Outcome(s):

Government That Works for All.

Posting Language

Approve issuance of a capacity-based incentive (CBI) of \$80,190 to Saint Edwards University, hereinafter referred to as “the Customer” for the installation of solar electric systems on their facility, located at 3001 S Congress Ave OPS, Austin TX 78704, in District 3.

Lead Department

Austin Energy

Fiscal Note

Funding is available in the Fiscal Year 2021-2022 Operating Budget of Austin Energy.

Prior Council Action:**For More Information:**

Jeff Vice, Director, Local Government Issues (512) 322-6087; Richard G  nec  , Vice President, Customer Energy Solutions (512) 322-6327; Tim Harvey, Solar Program Manager (512) 482-5386.

Council Committee, Boards and Commission Action:

January 10, 2022 – To be reviewed by the Electric Utility Commission.

January 18, 2022 – To be reviewed by the Resource Management Commission.

Additional Backup Information:

Austin Energy requests approval to issue this CBI at a rate of \$1.00/Watt-DC to the Customer for the installation of solar electric system(s)*, detailed in the table below at their facility to produce renewable energy for on-site consumption.

The table below provides a summary of the system sizes, costs, and proposed incentives:

Saint Edwards University	
Number of Modules	198
Module Rating (W-DC)	405
Total System Size (kW-DC)	80
Total System Size (kW-AC)	67
Annual Estimated Production (kWh)	113,494
Total System Cost (\$)	\$119,197
Total Incentive (\$)	\$80,190
Percent of Cost Covered	67%

*All solar equipment meets Austin Energy program requirements

Saint Edwards University is a private university for graduate and undergraduate programs. The proposed solar system would cover 40% of the historic annual energy needs of this building.

This solar project will generate an estimated 113,494 kWh per year and, according to US Energy Information Administration, based on the [state-wide electricity profile](#), is estimated to prevent the production of the following emissions each year: 53 tons of Carbon Dioxide (CO2); 68 pounds of Sulfur Dioxide (SO2); and 79 pounds of Nitrogen Oxide (NOX). According to the [Environmental](#)

[Protection Agency \(EPA\)'s Greenhouse Gas Equivalency Calculator](#), these emissions reductions are equivalent to planting 795 trees or 58.9 acres of forest in Austin's parks or the removal of 120,837 vehicle miles or 10.5 cars from Austin roadways.

According to the updated Austin Energy Resource, Generation and Climate Protection Plan, approved by Austin City Council in March 2020, "Austin Energy will achieve a total of 375 MW of local solar capacity by the end of 2030, of which 200 MW will be customer-sited (when including both in-front-of-meter and behind-the meter installations)." In order to meet these goals, Austin Energy has funded the Solar Photovoltaic (PV) Programs, which are designed to reduce the amount of electricity Austin Energy must purchase from the market and reduce associated greenhouse gas emissions.

The purpose of the Austin Energy Solar PV CBI Program is to expand adoption of solar by nonprofit organizations by helping to offset the capital investment for customers who are unable to benefit from the federal tax credit. Under this program, customers who qualify as nonprofit entities (outlined in Section V.B.iv of the [program guidelines](#)), are eligible to receive \$1.00/W-DC up to \$482,000. Per program guidelines, the installation is expected to continue producing for a minimum of 20 years or may be subject to repay the incentive at a pro-rated amount, if it stops producing for any reason short of the stated minimum.

This project will advance the stated goals of expanding locally-sited solar, carbon reduction and resiliency, extend the adoption of solar to entities historically excluded from the investment benefits of solar, and continue to demonstrate the value and importance of renewables as part of the individual and collective generation portfolio in Austin Energy territory.

Strategic Outcome(s):

Government That Works for All.

Posting Language

Approve issuance of a capacity-based incentive (CBI) of \$252,780 to Westminster Manor, Inc, hereinafter referred to as “the Customer” for the installation of solar electric systems on their facility, located at 4232 Bull Creek Road, Austin, TX 78731, in District 10.

Lead Department

Austin Energy

Fiscal Note

Funding is available in the Fiscal Year 2021-2022 Operating Budget of Austin Energy.

Prior Council Action:**For More Information:**

Jeff Vice, Director, Local Government Issues (512) 322-6087; Richard G  n  c  , Vice President, Customer Energy Solutions (512) 322-6327; Tim Harvey, Solar Program Manager (512) 482-5386.

Council Committee, Boards and Commission Action:

January 10, 2022 – To be reviewed by the Electric Utility Commission.

January 18, 2022 – To be reviewed by the Resource Management Commission.

Additional Backup Information:

Austin Energy requests approval to issue this CBI at a rate of \$1.00/Watt-DC to the Customer for the installation of solar electric system(s)*, detailed in the table below at their facility to produce renewable energy for on-site consumption.

The table below provides a summary of the system sizes, costs, and proposed incentives:

Westminster Manor – 4232 Bull Creek Road	
Number of Modules	766
Module Rating (W-DC)	330
Total System Size (kW-DC)	253
Total System Size (kW-AC)	210
Annual Estimated Production (kWh)	364,155
Total System Cost (\$)	\$492,921
Total Incentive (\$)	\$252,780
Percent of Cost Covered	51%

*All solar equipment meets Austin Energy program requirements

Westminster Manor, Inc, is an assisted living facility for seniors. The proposed solar system would cover 12% of the historic annual energy needs of this building.

This solar project will generate an estimated 364,155 kWh per year and, according to US Energy Information Administration, based on the [state-wide electricity profile](#), is estimated to prevent the production of the following emissions each year: 171 tons of Carbon Dioxide (CO2); 218 pounds of Sulfur Dioxide (SO2); and 255 pounds of Nitrogen Oxide (NOX). According to the [Environmental](#)

[Protection Agency \(EPA\)'s Greenhouse Gas Equivalency Calculator](#), these emissions reductions are equivalent to planting 2,565 trees or 190 acres of forest in Austin's parks or the removal of 389,869 vehicle miles or 33.7 cars from Austin roadways.

According to the updated Austin Energy Resource, Generation and Climate Protection Plan, approved by Austin City Council in March 2020, "Austin Energy will achieve a total of 375 MW of local solar capacity by the end of 2030, of which 200 MW will be customer-sited (when including both in-front-of-meter and behind-the meter installations)." In order to meet these goals, Austin Energy has funded the Solar Photovoltaic (PV) Programs, which are designed to reduce the amount of electricity Austin Energy must purchase from the market and reduce associated greenhouse gas emissions.

The purpose of the Austin Energy Solar PV CBI Program is to expand adoption of solar by nonprofit organizations by helping to offset the capital investment for customers who are unable to benefit from the federal tax credit. Under this program, customers who qualify as nonprofit entities (outlined in Section V.B.iv of the [program guidelines](#)), are eligible to receive \$1.00/W-DC up to \$482,000. Per program guidelines, the installation is expected to continue producing for a minimum of 20 years or may be subject to repay the incentive at a pro-rated amount, if it stops producing for any reason short of the stated minimum.

This project will advance the stated goals of expanding locally-sited solar, carbon reduction and resiliency, extend the adoption of solar to entities historically excluded from the investment benefits of solar, and continue to demonstrate the value and importance of renewables as part of the individual and collective generation portfolio in Austin Energy territory.

Strategic Outcome(s):

Government That Works for All.

Posting Language

Approve issuance of a capacity-based incentive (CBI) of \$273,240 to the YMCA of Austin, hereinafter referred to as “the Customer” for the installation of solar electric systems on their facility, located at 5807 McNeil Drive, Austin, TX 78727, in District 6.

Lead Department

Austin Energy

Fiscal Note

Funding is available in the Fiscal Year 2021-2022 Operating Budget of Austin Energy.

Prior Council Action:**For More Information:**

Jeff Vice, Director, Local Government Issues (512) 322-6087; Richard G  nec  , Vice President, Customer Energy Solutions (512) 322-6327; Tim Harvey, Solar Program Manager (512) 482-5386.

Council Committee, Boards and Commission Action:

January 10, 2022 – To be reviewed by the Electric Utility Commission.

January 18, 2022 – To be reviewed by the Resource Management Commission.

Additional Backup Information:

Austin Energy requests approval to issue this CBI at a rate of \$1.00/Watt-DC to the Customer for the installation of solar electric system(s)*, detailed in the table below at their facility to produce renewable energy for on-site consumption.

The table below provides a summary of the system sizes, costs, and proposed incentives:

YMCA of Austin - 5807 McNeil Drive, Austin, TX 78727	
Number of Modules	828
Module Rating (W-DC)	330
Total System Size (kW-DC)	273
Total System Size (kW-AC)	227
Annual Estimated Production (kWh)	391,903
Total System Cost (\$)	\$508,226
Total Incentive (\$)	\$273,240
Percent of Cost Covered	54%

*All solar equipment meets Austin Energy program requirements

The YMCA of Austin provides recreational facilities and classes. The proposed solar system would cover 27% of the historic annual energy needs of this building.

This solar project will generate an estimated 391,903 kWh per year and, according to US Energy Information Administration, based on the [state-wide electricity profile](#), is estimated to prevent the production of the following emissions each year: 184 tons of Carbon Dioxide (CO₂); 235 pounds of Sulfur Dioxide (SO₂); and 274 pounds of Nitrogen Oxide (NO_x). According to the [Environmental](#)

[Protection Agency \(EPA\)'s Greenhouse Gas Equivalency Calculator](#), these emissions reductions are equivalent to planting 2,760 trees or 205 acres of forest in Austin's parks or the removal of 419,508 vehicle miles or 36.3 cars from Austin roadways.

According to the updated Austin Energy Resource, Generation and Climate Protection Plan, approved by Austin City Council in March 2020, "Austin Energy will achieve a total of 375 MW of local solar capacity by the end of 2030, of which 200 MW will be customer-sited (when including both in-front-of-meter and behind-the meter installations)." In order to meet these goals, Austin Energy has funded the Solar Photovoltaic (PV) Programs, which are designed to reduce the amount of electricity Austin Energy must purchase from the market and reduce associated greenhouse gas emissions.

The purpose of the Austin Energy Solar PV CBI Program is to expand adoption of solar by nonprofit organizations by helping to offset the capital investment for customers who are unable to benefit from the federal tax credit. Under this program, customers who qualify as nonprofit entities (outlined in Section V.B.iv of the [program guidelines](#)), are eligible to receive \$1.00/W-DC up to \$482,000. Per program guidelines, the installation is expected to continue producing for a minimum of 20 years or may be subject to repay the incentive at a pro-rated amount, if it stops producing for any reason short of the stated minimum.

This project will advance the stated goals of expanding locally-sited solar, carbon reduction and resiliency, extend the adoption of solar to entities historically excluded from the investment benefits of solar, and continue to demonstrate the value and importance of renewables as part of the individual and collective generation portfolio in Austin Energy territory.

Strategic Outcome(s):

Government That Works for All.

Posting Language

Approve issuance of a capacity-based incentive (CBI) of \$190,080 to Westminster Manor, hereinafter referred to as “the Customer” for the installation of solar electric systems on their facility located at 4300 Bull Creek Road, Austin, TX 78731, in District 10.

Lead Department

Austin Energy

Fiscal Note

Funding is available in the Fiscal Year 2021-2022 Operating Budget of Austin Energy.

Prior Council Action:**For More Information:**

Jeff Vice, Director, Local Government Issues (512) 322-6087; Richard G  nec  , Vice President, Customer Energy Solutions (512) 322-6327; Tim Harvey, Solar Program Manager (512) 482-5386.

Council Committee, Boards and Commission Action:

January 10, 2022 – To be reviewed by the Electric Utility Commission.

January 18, 2022 – To be reviewed by the Resource Management Commission.

Additional Backup Information:

Austin Energy requests approval to issue this CBI at a rate of \$1.00/Watt-DC to the Customer for the installation of solar electric system(s)*, detailed in the table below at their facility to produce renewable energy for on-site consumption.

The table below provides a summary of the system sizes, costs, and proposed incentives:

Westminster Manor – Carlisle Building	
Number of Modules	576
Module Rating (W-DC)	330
Total System Size (kW-DC)	190.80
Total System Size (kW-AC)	157.766
Annual Estimated Production (kWh)	274,014
Total System Cost (\$)	\$370,656
Total Incentive (\$)	\$190,080
Percent of Cost Covered	51%

*All solar equipment meets Austin Energy program requirements

Westminster Manor, Inc, is an assisted living facility for seniors. The proposed solar system would cover 7% of the anticipated annual energy needs of this new building.

According to the US Energy Information Administration, based on the [state-wide electricity profile](#), this solar project is estimated to prevent the production of the following emissions each year: 128 US tons of Carbon Dioxide (CO₂); 164 pounds of Sulfur Dioxide (SO₂); and 192 pounds of Nitrogen Oxide (NO_x). According to the [Environmental Protection Agency \(EPA\)’s Greenhouse](#)

[Gas Equivalency Calculator](#), these emissions reductions are equivalent to planting 1,920 trees or 142 acres of forest in Austin's parks or the removal of 291,832 vehicle miles or 25.3 cars from Austin roadways.

According to the updated Austin Energy Resource, Generation and Climate Protection Plan, approved by Austin City Council in March 2020, “Austin Energy will achieve a total of 375 MW of local solar capacity by the end of 2030, of which 200 MW will be customer-sited (when including both in-front-of-meter and behind-the meter installations).” In order to meet these goals, Austin Energy has funded the Solar Photovoltaic (PV) Programs, which are designed to reduce the amount of electricity Austin Energy must purchase from the market and reduce associated greenhouse gas emissions.

The purpose of the Austin Energy Solar PV CBI Program is to expand adoption of solar by nonprofit organizations by helping to offset the capital investment for customers who are unable to benefit from the federal tax credit. Under this program, customers who qualify as nonprofit entities (outlined in Section V.B.iv of the [program guidelines](#)), are eligible to receive \$1.00/W-DC up to \$482,000. Per program guidelines, the installation is expected to continue producing for a minimum of 20 years or may be subject to repay the incentive at a pro-rated amount, if it stops producing for any reason short of the stated minimum.

This project will advance the stated goals of expanding locally-sited solar, carbon reduction and resiliency, extend the adoption of solar to entities historically excluded from the investment benefits of solar, and continue to demonstrate the value and importance of renewables as part of the individual and collective generation portfolio in Austin Energy territory.

Strategic Outcome(s):

Government That Works for All.

Posting Language

Approve issuance of a capacity-based incentive (CBI) of \$231,990 to the YMCA of Austin, hereinafter referred to as “the Customer” for the installation of solar electric systems on their facility, located at 5315 Ed Bluestein, Austin, TX 78724, in District 1.

Lead Department

Austin Energy

Fiscal Note

Funding is available in the Fiscal Year 2021-2022 Operating Budget of Austin Energy.

Prior Council Action:**For More Information:**

Jeff Vice, Director, Local Government Issues (512) 322-6087; Richard G  nec  , Vice President, Customer Energy Solutions (512) 322-6327; Tim Harvey, Solar Program Manager (512) 482-5386.

Council Committee, Boards and Commission Action:

January 10, 2022 – To be reviewed by the Electric Utility Commission.

January 18, 2022 – To be reviewed by the Resource Management Commission.

Additional Backup Information:

Austin Energy requests approval to issue this CBI at a rate of \$1.00/Watt-DC to the Customer for the installation of solar electric system(s)*, detailed in the table below at their facility to produce renewable energy for on-site consumption.

The table below provides a summary of the system sizes, costs, and proposed incentives:

YMCA of Austin - 5315 Ed Bluestein, Austin, TX 78724	
Number of Modules	703
Module Rating (W-DC)	330
Total System Size (kW-DC)	231.99
Total System Size (kW-AC)	192.552
Annual Estimated Production (kWh)	322,462
Total System Cost (\$)	\$429,182
Total Incentive (\$)	\$231,990
Percent of Cost Covered	54%

*All solar equipment meets Austin Energy program requirements

The YMCA of Austin provides recreational facilities and classes. The proposed solar system would cover 64% of the historic annual energy needs of this building.

According to US Energy Information Administration and based on the [state-wide electricity profile](#), this solar project is estimated to prevent the production of the following emissions each year: 152 tons of Carbon Dioxide (CO₂); 193 pounds of Sulfur Dioxide (SO₂); and 226 pounds of Nitrogen Oxide (NO_x). According to the [Environmental Protection Agency \(EPA\)’s Greenhouse Gas](#)

[Equivalency Calculator](#), these emissions reductions are equivalent to planting 2,280 trees or 169 acres of forest in Austin's parks or the removal of 346,550 vehicle miles or 30 cars from Austin roadways.

According to the updated Austin Energy Resource, Generation and Climate Protection Plan, approved by Austin City Council in March 2020, “Austin Energy will achieve a total of 375 MW of local solar capacity by the end of 2030, of which 200 MW will be customer-sited (when including both in-front-of-meter and behind-the meter installations).” In order to meet these goals, Austin Energy has funded the Solar Photovoltaic (PV) Programs, which are designed to reduce the amount of electricity Austin Energy must purchase from the market and reduce associated greenhouse gas emissions.

The purpose of the Austin Energy Solar PV CBI Program is to expand adoption of solar by nonprofit organizations by helping to offset the capital investment for customers who are unable to benefit from the federal tax credit. Under this program, customers who qualify as nonprofit entities (outlined in Section V.B.iv of the [program guidelines](#)), are eligible to receive \$1.00/W-DC up to \$482,000. Per program guidelines, the installation is expected to continue producing for a minimum of 20 years or may be subject to repay the incentive at a pro-rated amount, if it stops producing for any reason short of the stated minimum.

This project will advance the stated goals of expanding locally-sited solar, carbon reduction and resiliency, extend the adoption of solar to entities historically excluded from the investment benefits of solar, and continue to demonstrate the value and importance of renewables as part of the individual and collective generation portfolio in Austin Energy territory.

Strategic Outcome(s):

Government That Works for All.

Posting Language

Authorize award of two contracts with Beard Integrated Systems, Inc. and SI Mechanical LLC for plumbing services, each for a term of five years in an amount not to exceed \$37,475,000 divided among the contractors.

(Note: This solicitation was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program. For the services required for this solicitation, there were no subcontracting opportunities; therefore, no subcontracting goals were established).

Lead Department

Financial Services Department.

Client Department(s)

All City Departments.

Fiscal Note

Funding in the amount of \$800,000 is available in the Fiscal Year 2021-2022 Operating Budget of various City departments. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

The Financial Services Department issued an Invitation for Bids (IFB) 5000 JOG1021 for these services. The solicitation issued on August 23, 2021 and it closed on October 5, 2021. Of the six offers received, the recommended contractors submitted the lowest responsive offers. A complete solicitation package, including a tabulation of the bids received, is available for viewing on the City's Financial Services website, Austin Finance Online. Link: [Solicitation Documents](#).

Prior Council Action:

For More Information:

Respondents to this solicitation, and their representatives, shall continue to direct inquiries to the solicitation's Authorized Contact Person: Jo Gutierrez, at 512-974-2827 or Jo.Gutierrez@austintexas.gov.

Council Committee, Boards and Commission Action:

January 10, 2022 – To be reviewed by the Electric Utility Commission.

January 12, 2022 – To be reviewed by the Water and Wastewater Commission.

Additional Backup Information:

These contracts will provide routine plumbing preventative maintenance and repair services on an as-needed basis for all City departments and over 300 City-owned facilities. Other services provided under this contract are plumbing replacement and installations of like items of similar purpose, projects including additions and modifications to pipe routing, isolation valves, plumbing cleanouts, hydronic plumbing/piping, and emergency repairs. No structural, architectural, or mechanical engineering changes or services will be rendered under this contract, nor will the contract be utilized for new construction.

These contracts will replace three existing contracts, the earliest of which expires on March 30, 2022. The

requested authorization amount was determined using departmental estimates based on historical spend and future usage. The recommended contractors are not the current providers for these services.

If a contract is not secured, plumbing repairs to City facilities may be delayed leading to larger plumbing issues and increased repair expenses.

Strategic Outcome(s):

Government that Works for All, Health and Environment.

Posting Language

Authorize additional expenditures to contracts with Oracle America, Inc. to continue providing licenses, enhancements, hosting software and management services of the City's customer utility billing information system, to increase the amount by \$18,625,000, and to extend the contract terms each for up to five years, for revised total contract amounts not to exceed \$32,212,083.

(Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program. For the goods and services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established).

Lead Department

Financial Services Department.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$7,413,848 is available in the Fiscal Year 2021-2022 Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Contract Amendments.

Prior Council Action:

April 20, 2017 – Council approved the original contracts, item 22, on an 11-0 vote.

For More Information:

Inquiries should be directed to Michelle Rocha, at 512-974-2261 or Michelle.Rocha@austintexas.gov.

Council Committee, Boards and Commission Action:

January 10, 2022 – To be reviewed by the Electric Utility Commission.

Additional Backup Information:

These contracts provide licenses and related services for Customer Care and Billing (CC&B) and Digital Self Service (DSS) applications. CC&B handles billing for electricity, water, wastewater, solid waste, and other monthly fees for nearly 500,000 households and businesses. DSS interfaces with the CC&B back-end application, serving as the online portal for customers to log in and perform self-service actions, such as viewing and paying utility bills, start/stop/transfer of services, and managing account information. DSS also allows the City's call center representatives to replicate the online customer view while in the portal to better serve customer needs.

This request for additional funding and time will extend licenses and allow for future enhancements. Expected enhancements include communication to solar customers about their generation, usage, and other metrics; text message alerts to customers who have a potential high bill in their next billing cycle; and a personalized view for commercial customers to help manage consumption and bills.

Contract Detail:

<u>Contract Term</u>	<u>Length of Term</u>	<u>Current Contract Authorization</u>	<u>Requested Additional Authorization</u>	<u>Revised Total Authorization</u>
Initial Term	3 yrs.	\$ 8,465,350		\$ 8,465,350
Extension Option 1	1 yr.	\$ 2,515,175		\$ 2,515,175
Extension Option 2	1 yr.	\$ 2,544,558		\$ 2,544,558
Contract Amendment		\$ 62,000		\$ 62,000
Proposed Amendments	5 yrs.		\$18,625,000	\$18,625,000
TOTAL	10 yrs.	\$13,587,083	\$18,625,000	\$32,212,083

Note: Contract Authorization amounts are based on the City's estimated annual usage.

Strategic Outcome(s):

Government that Works for All.

Posting Language

Authorize negotiation and execution of a contract with Powell Electrical Systems, Inc. to provide 15kV automatic throw over double tank switchgear, for a term of five years for a total contract amount not to exceed \$1,200,000.

(Note: Sole source contracts are exempt from the City Code Chapter 2-9D Minority Owned and Women Owned Business Enterprise Procurement Program; therefore, no subcontracting goals were established).

Lead Department

Financial Services Department.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$160,000 is available in the Fiscal Year 2021-2022 Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Sole Source.

Prior Council Action:

For More Information:

Inquiries should be directed to Terry V. Nicholson, at 512-322-6586 or Terry.Nicholson@austintexas.gov.

Council Committee, Boards and Commission Action:

January 10, 2022 – To be reviewed by the Electric Utility Commission.

Additional Backup Information:

The contract will provide Austin Energy with a supply of 15kV automatic throw over double tank switchgear to be used as required. Switchgear helps maintain the safety and reliability of the electrical grid by performing switching functions in substations. The double tank switchgear has a dual-feed system that automatically switches to an alternate feed if the primary feed is de-energized, making it more reliable for customers that require a higher level of reliability such as hospitals.

This contractor is the only manufacturer that offers a double tank switchgear that meets Austin Energy requirements as a standard and does not have any resellers of this equipment.

Strategic Outcome(s):

Government that Works for All.

Posting Language

Authorize award of two contracts with Techline Inc. and Wesco Distribution, Inc. to provide capacitor banks and associated parts, each for a term of five years for total contract amounts not to exceed \$3,565,000, divided between the contractors.

(Note: This solicitation was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9D Minority Owned and Women Owned Business Enterprise Procurement Program. For the goods required for this solicitation, there were insufficient subcontracting opportunities; therefore, no subcontracting goals were established).

Lead Department

Financial Services Department.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$475,334 is available in the Fiscal Year 2021-2022 Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

The Financial Services Department issued an Invitation for Bids (IFB) 1100 CSZ1002 for these goods. The solicitation issued on September 9, 2021 and it closed on October 5, 2021. Of the two offers received, the recommended contractors submitted the lowest responsive offers. A complete solicitation package, including a tabulation of the bids received, is available for viewing on the City's Financial Services website, Austin Finance Online. Link: [Solicitation Documents](#).

Prior Council Action:**For More Information:**

Respondents to this solicitation, and their representatives, shall continue to direct inquiries to the solicitation's Authorized Contact Person: Cedric Zachary, at 512-978-1528 or cedric.zachary@austintexas.gov.

Council Committee, Boards and Commission Action:

January 10, 2022 – To be reviewed by the Electric Utility Commission.

Additional Backup Information:

These contracts will provide capacitor banks and associated parts, including pole-mounted and pre-assembled capacitors, transformers, radios, and antennas for Austin Energy. These capacitor banks and ancillary parts will be used to replenish stock at Austin Energy's St. Elmo warehouse for distribution construction and maintenance crews for general maintenance and construction. Capacitor banks maintain the desired voltage profile, correct power factor, and reduce power losses in the electrical distribution system. If Austin Energy does not maintain a certain power factor throughout the distribution system, it may be subject to penalties from the Electric Reliability Council of Texas.

The new contracts will replace the existing contract that expires on May 10, 2022.

Strategic Outcome(s):

Government that Works for All.

Posting Language

Authorize award of a multi-term contract with AVI Systems, Inc. to provide a video wall upgrade and related maintenance for Austin Energy's Systems Control Center, for up to 10 years for a total contract amount not to exceed \$1,900,000.

(Note: This solicitation was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9D Minority Owned and Women Owned Business Enterprise Procurement Program. For the goods and services required for this solicitation, there were no subcontracting opportunities; therefore, no subcontracting goals were established).

Lead Department

Financial Services Department.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$1,500,000 is available in the Fiscal Year 2021-2022 Capital Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

The Financial Services Department issued an Invitation for Bids (IFB) 1100 SMB1015 for these goods and services. The solicitation issued on October 4, 2021, and it closed on October 26, 2021. Of the two offers received, the recommended contractor submitted the only responsive offer. A complete solicitation package, including a tabulation of the bids received, is available for viewing on the City's Financial Services website, Austin Finance Online. Link: [Solicitation Documents](#).

Prior Council Action:**For More Information:**

Respondents to this solicitation, and their representatives, shall continue to direct inquiries to the solicitation's Authorized Contact Person: Sandy Brandt, at 512-974-2870 or Sandy.Brandt@austintexas.gov.

Council Committee, Boards and Commission Action:

January 10, 2022 – To be reviewed by the Electric Utility Commission.

Additional Backup Information:

The contract is for the equipment, installation, and associated maintenance to replace the video display wall at Austin Energy's Systems Control Center. The video display wall provides 24/7 situational awareness for control center system operations to monitor utility Supervisory Control and Data Acquisition, identify outages and potential threats and respond in emergencies. This service is necessary for safely and reliably operating and managing the transmission and distribution system throughout the Austin Energy service territory. This video wall upgrade will provide fast, reliable hardware and software to provide a common operating picture that makes critical information easy to access and act upon. The existing video wall equipment is beyond end of life and can no longer be serviced.

Contract Detail:

<u>Contract Term</u>	<u>Length of Term</u>	<u>Contract Authorization</u>
Initial Term	5 yrs.	\$1,660,000
Optional Extension 1	5 yrs.	\$ 240,000
TOTAL	10 yrs.	\$1,900,000

Note: Contract Authorization amounts are based on the City's estimated annual usage.

Strategic Outcome(s):

Government that Works for All.

Posting Language

Authorize negotiation and execution of a contract with Burns & McDonnell Engineering Company, Inc. to provide an energy transmission study, resource planning, and market risk study, in an amount not to exceed \$1,200,000.

(Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9B Minority Owned and Women Owned Business Enterprise Procurement Program. For the services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established).

Lead Department

Financial Services Department.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$800,000 is available in the Fiscal Year 2021-2022 Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Professional Service.

Prior Council Action:

For More Information:

Inquiries should be directed to Liz Lock, at 512-322-6251 or Liz.Lock@austintexas.gov.

Council Committee, Boards and Commission Action:

January 10, 2022 – To be reviewed by the Electric Utility Commission.

Additional Backup Information:

The contract will provide consulting services for a short-term and long-term integrated transmission study, resource planning and a market risk study for Austin Energy. The contractor will evaluate the transmission and distribution system and resource planning needs to support implementation of Austin Energy's Resource, Generation, and Climate Protection Plan to 2030 adopted by City Council in March 2020. The goal of the study is to identify potential system improvements to ensure the continued safe and reliable delivery of power to Austin Energy's electric customers with a focus on risk management and resiliency.

To determine best value to the City, an informal limited competition was conducted among firms vetted by Austin Energy for their expertise in this specialized field of study.

Strategic Outcome(s):

Government that Works for All.

Posting Language

Authorize negotiation and execution of a multi-term contract with Howroyd-Wright Employment Agency Inc. d/b/a AppleOne Employment for temporary staffing services for the Austin Energy Customer Care team, for up to five years for a total contract amount not to exceed \$68,800,000.

(Note: This solicitation was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program. For the services required for this solicitation, there were no subcontracting opportunities; therefore, no subcontracting goals were established).

Lead Department

Financial Services Department.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$9,173,333 is available in the Fiscal Year 2021-2022 Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

The Financial Services Department issued a Request for Proposals (RFP) 1100 EAL3015 for these services. The solicitation issued on May 17, 2021 and it closed on July 6, 2021. Of the 15 offers received, the recommended contractor submitted the best evaluated responsive offer. A complete solicitation package, including a log of offers received, is available for viewing on the City's Financial Services website, Austin Finance Online. Link: [Solicitation Documents](#).

Prior Council Action:

For More Information:

Respondents to this solicitation, and their representatives, shall continue to direct inquiries to the solicitation's Authorized Contact Person: Liz.Lock@austintexas.gov, at 512-322-6251.

Council Committee, Boards and Commission Action:

January 10, 2022 – To be reviewed by the Electric Utility Commission.

Additional Backup Information:

The contract will provide long term temporary staff for the Austin Energy Customer Care team; this includes both Austin 3-1-1 and the Utility Customer Care teams. These services allow Austin Energy to meet staffing level requirements as they fluctuate due to seasonal call volume demands, weather related citywide emergencies, and power outages. The work of the Austin Energy Customer Care team supports six City utility services and 18 City departments with over 200 programs offered across the City.

On August 22, 2019, Council passed a resolution to determine whether the City was best supported by using City employees or contractors, and the Contact Center was one of four labor categories identified. A portion of the temporary Contact Center staff will be converted to City staff over the life of the contract.

The recommended contractor is the current provider of these services and is local. An evaluation team with expertise in this area evaluated the offers and scored Howroyd-Wright Employment Agency Inc. d/b/a

AppleOne Employment as the best to provide these services based on recruiting and retention plan, experience and organization structure, price, concept and solution, local preference, and service-disabled veteran business enterprise.

Contract Detail:

<u>Contract Term</u>	<u>Length of Term</u>	<u>Contract Authorization</u>
Initial Term	2 yrs.	\$27,520,000
Optional Extension 1	1 yr.	\$13,760,000
Optional Extension 2	1 yr.	\$13,760,000
Optional Extension 3	1 yr.	\$13,760,000
TOTAL	5 yrs.	\$68,800,000

Note: Contract Authorization amounts are based on the City's estimated annual usage.

Strategic Outcome(s):

Government that Works for All.