



Recommendation for Action

File #: 22-1012, Agenda Item #: 8.

2/3/2022

Posting Language

Authorize negotiation and execution of a contract with KorTerra, Inc. to provide software for the management of underground utility location requests, for a term of five years for a total contract amount not to exceed \$400,000.

(Note: Sole source contracts are exempt from the City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program; therefore, no subcontracting goals were established).

Lead Department

Financial Services Department.

Client Department(s)

Austin Water, Austin Transportation Department, Watershed Protection Department.

Fiscal Note

Funding in the amount of \$34,308 is available in the Fiscal Year 2021-2022 Operating Budget of Austin Water. Funding in the amount of \$15,000 is available in the Fiscal Year 2021-2022 Operating Budget of the Austin Transportation Department. Funding in the amount of \$22,430 is available in the Fiscal Year 2021-2022 Operating Budget of the Watershed Protection Department. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Sole Source.

For More Information:

Inquiries should be directed to Michelle Rocha, at 512-974-2261 or Michelle.Rocha@austintexas.gov [<mailto:Michelle.Rocha@austintexas.gov>](mailto:Michelle.Rocha@austintexas.gov).

Council Committee, Boards and Commission Action:

January 12, 2022 - Recommended by the Water and Wastewater Commission on an 8-0 vote with Commissioners Atallah and Williams absent.

Additional Backup Information:

The contract will provide KorWeb software including web application service provider hosting. KorWeb is a web-based ticket management software that groups and routes underground utility location requests into geographical regions for City departments to track and complete tickets electronically. This process prevents accidental dig-ins that could result in injury or infrastructure damage.

KorTerra Inc. is the owner and sole provider of the proprietary source code for KorWeb software. The City is a member of Texas 811 "One Call," and mandated by state law that City departments participate with member

gas, water, and telecom providers in locating underground facilities when requested. KorWeb provides City departments with the functionality to manage “locate request” for Texas 811 “One Call.”

If the City is unable to secure a contract, the Texas 811 “One Call” notifications will require additional manpower to manually sort tickets and create a delay in the response of utilities locations that could have adverse actions at the field level.

Strategic Outcome(s):

Safety, Government that Works for All.