



AUSTIN FIRE

Public Safety Commission Meeting
FY21 Q4

Chief of Staff Rob Vires



Data Trends

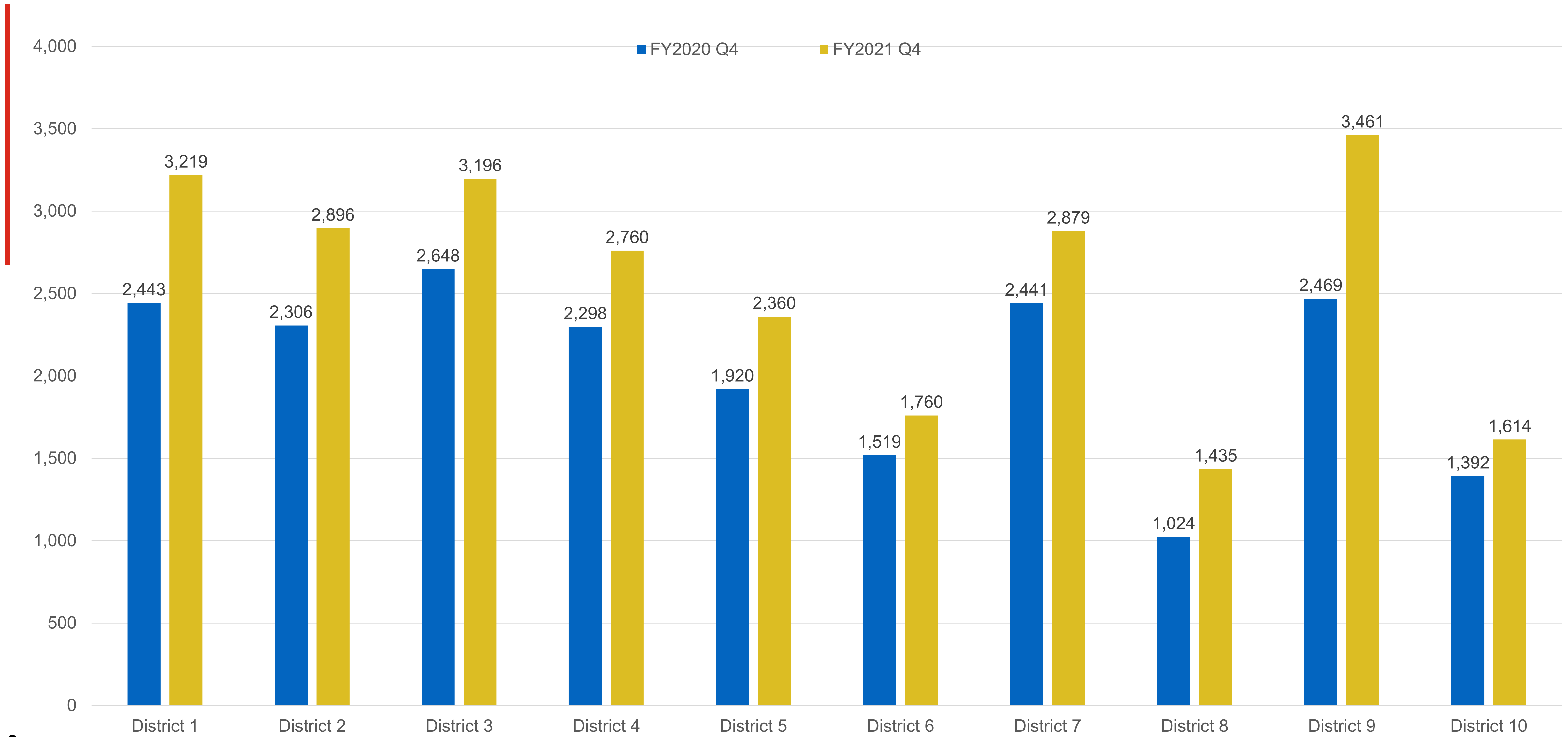
Fiscal Years 2019, 2020, 2021

	FY 2019	FY 2020	FY 2021
Requests for Service (All incidents & priority levels)	92,465	89,833	103,626
90th Percentile Response Time (Emergency Incidents)	9:32	9:58	10:28

- Due to COVID-19, overall call volume and emergency incident response times were impacted in FY 2020 and FY 2021.
- Winter Storm Uri caused call volume in FY 2021 Q2 to increase by approximately 24% compared to FY 2020 Q2.

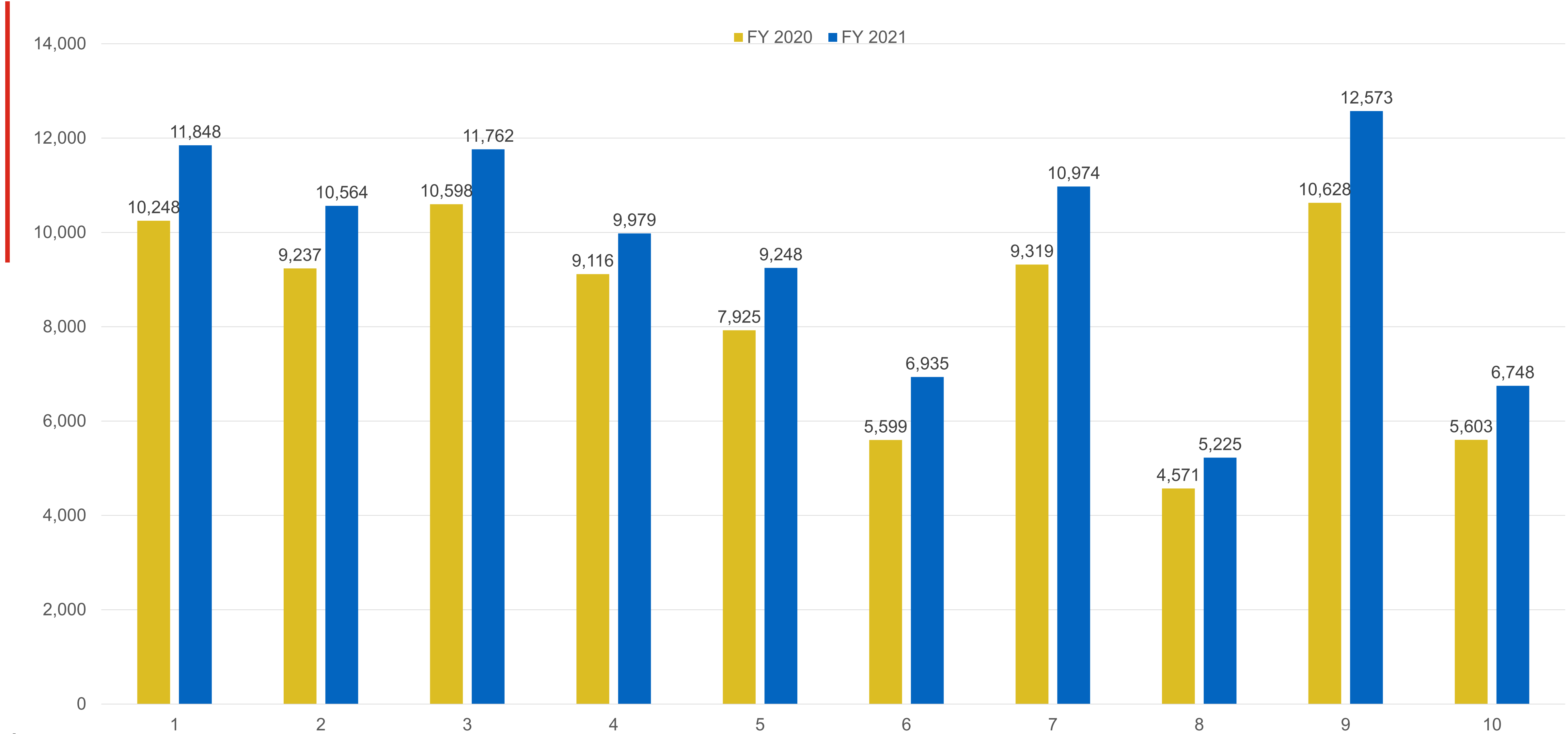


REQUEST FOR SERVICE Q4 COMPARISON



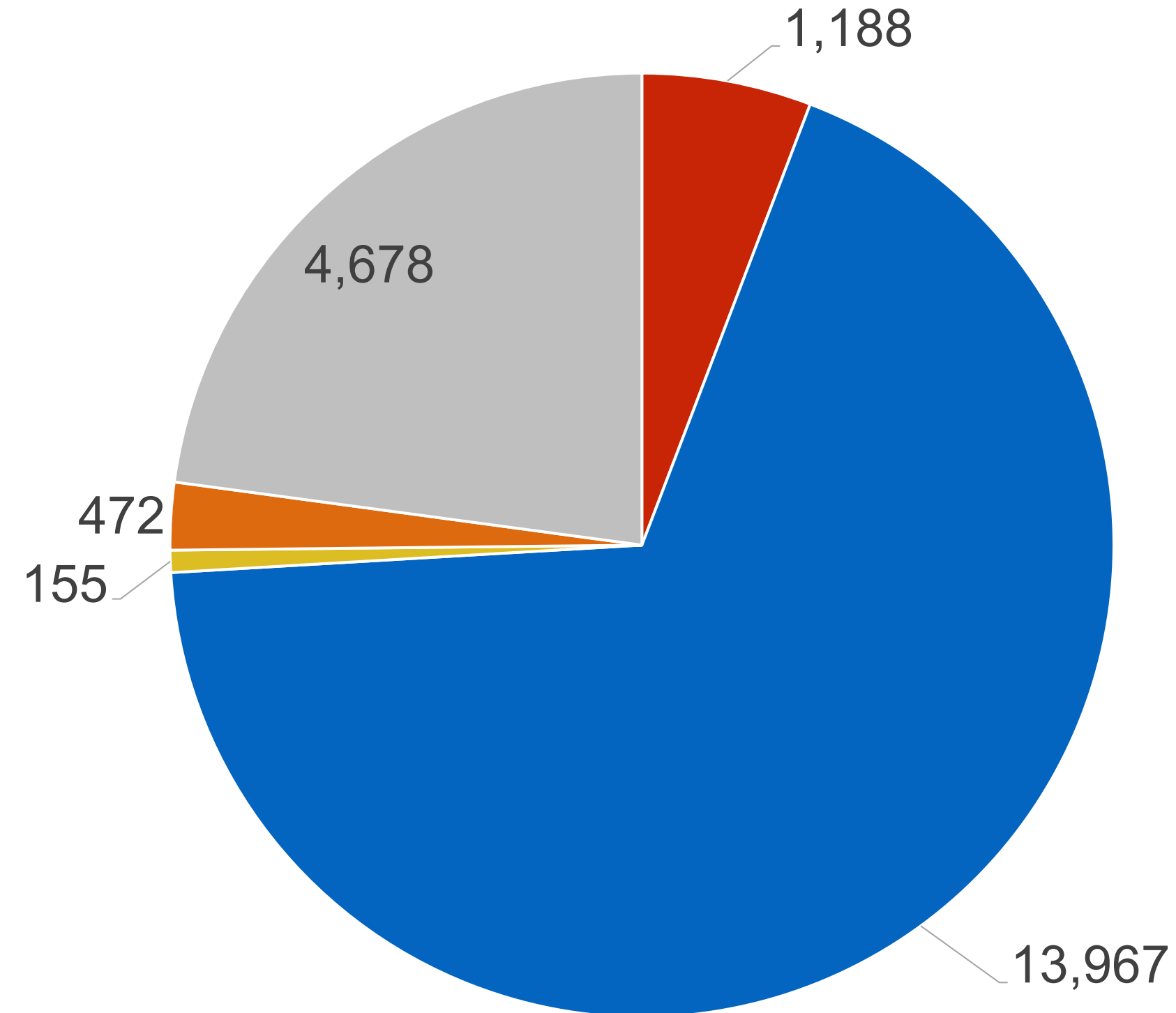
**Requests for Service are all INCIDENTS, regardless of priority.*

REQUEST FOR SERVICE FY20 & FY21 COMPARISON



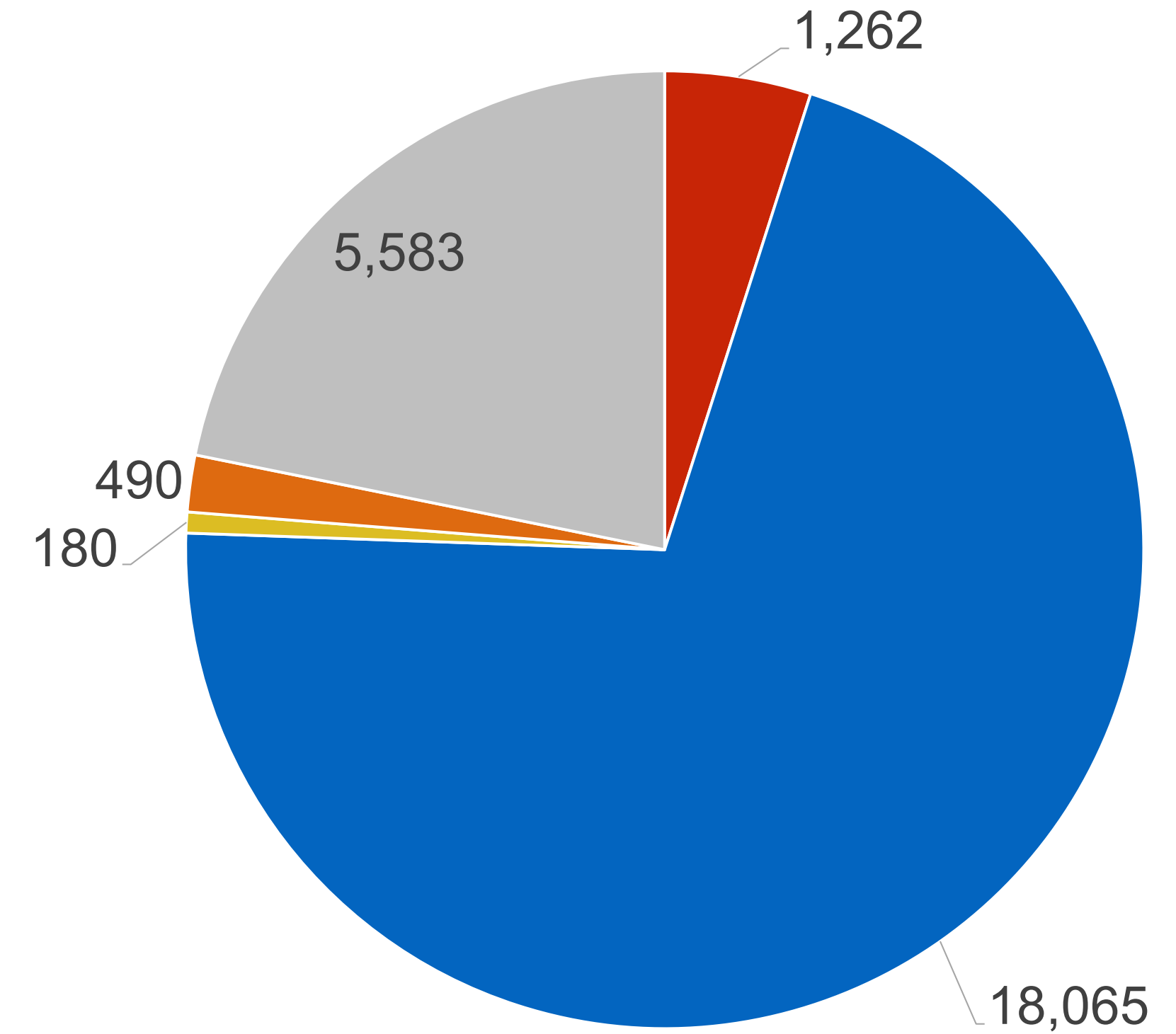
**Requests for Service are all INCIDENTS, regardless of priority.*

REQUEST FOR SERVICE Q4 Comparison



■ Fire ■ Medical ■ Rescue ■ Hazmat ■ Other

FY 2020 Q4



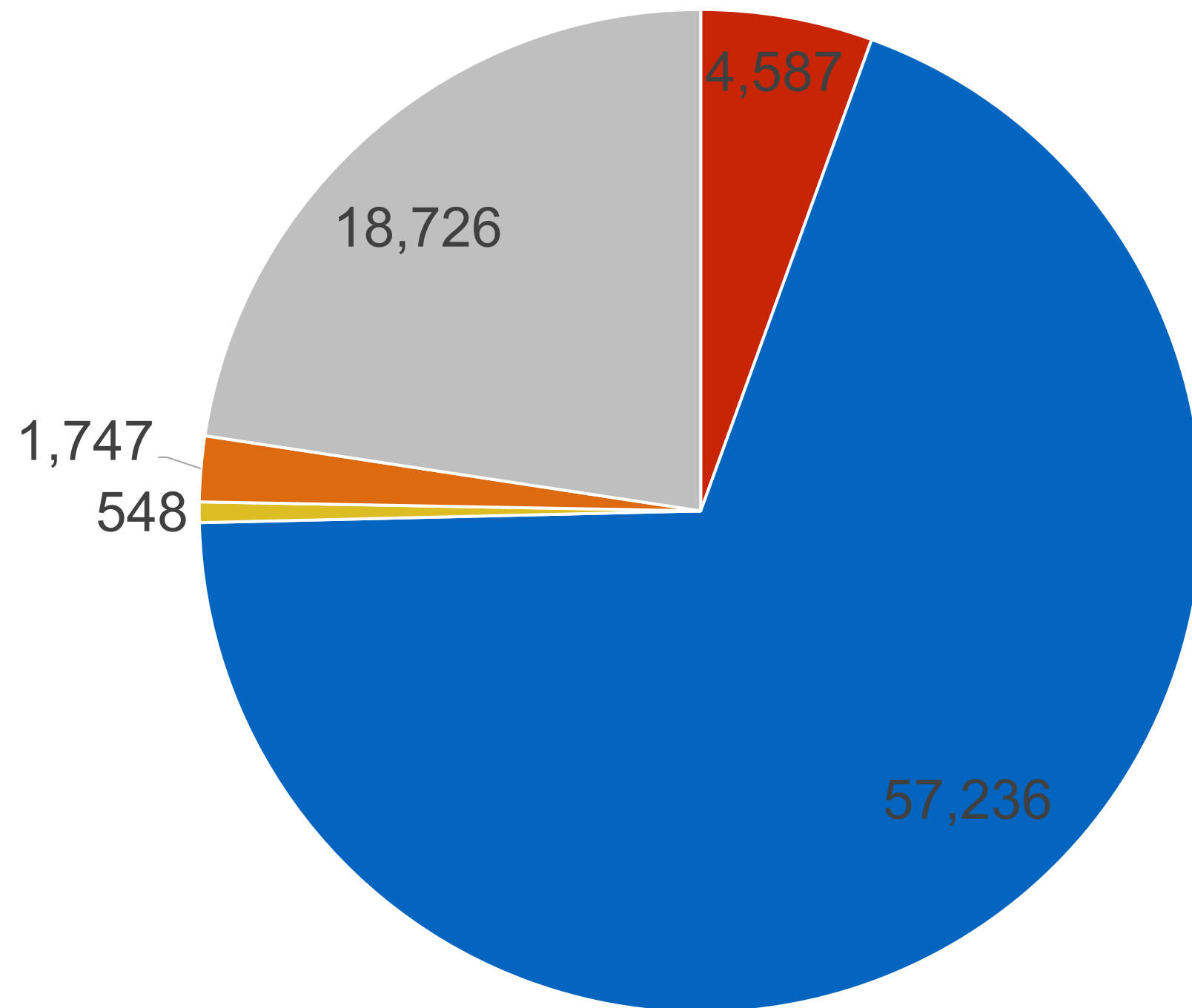
■ Fire ■ Medical ■ Rescue ■ Hazmat ■ Other

FY 2021 Q4

**Requests for service are all incidents, regardless of priority.*

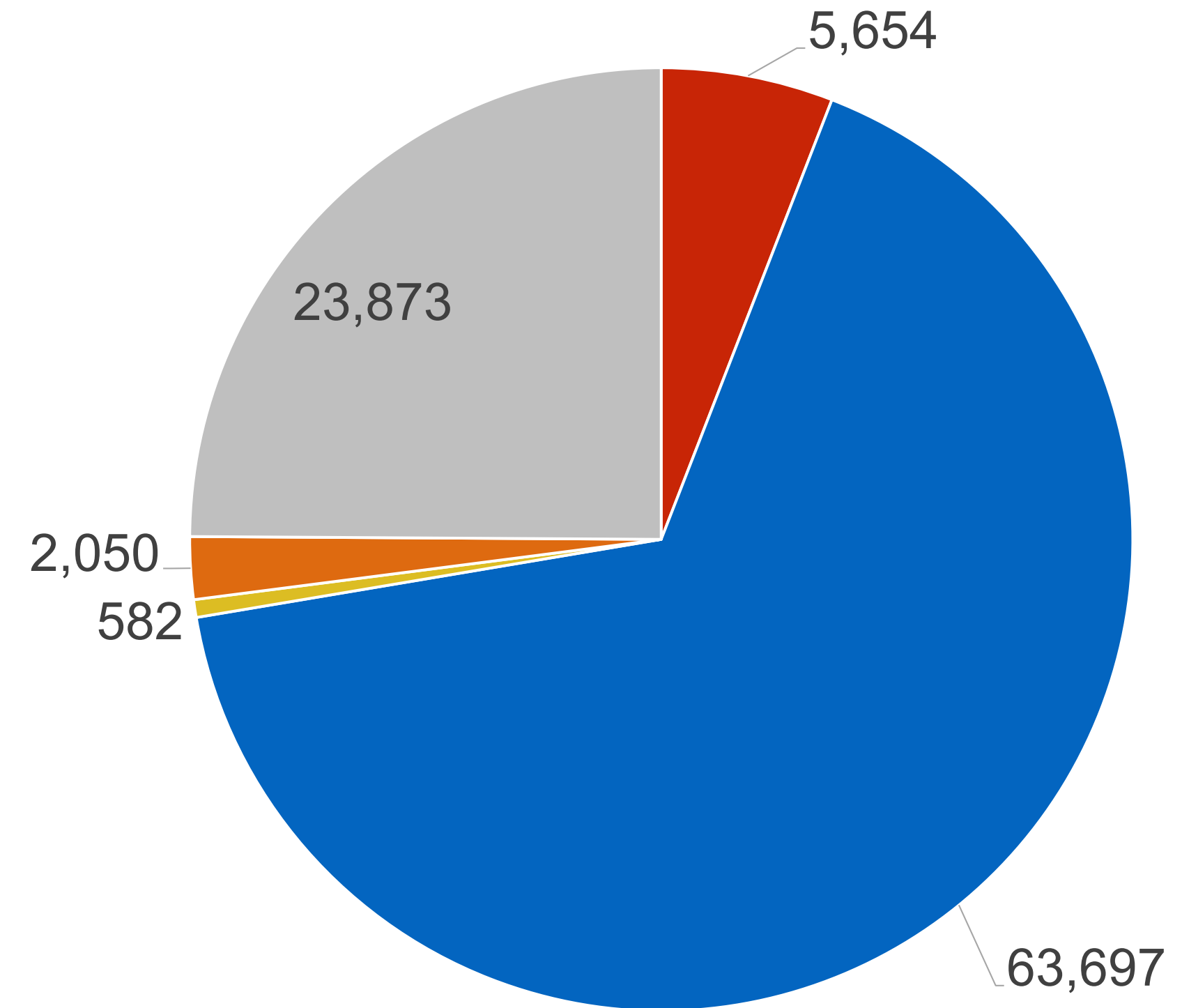
**"Other" (e.g., smoke investigations, fire alarms in buildings, unlocking buildings, etc.)*

REQUEST FOR SERVICE FY20 & FY21 Comparison



Fire Medical Rescue Hazmat Other

FY 2020



Fire Medical Rescue Hazmat Other

FY 2021

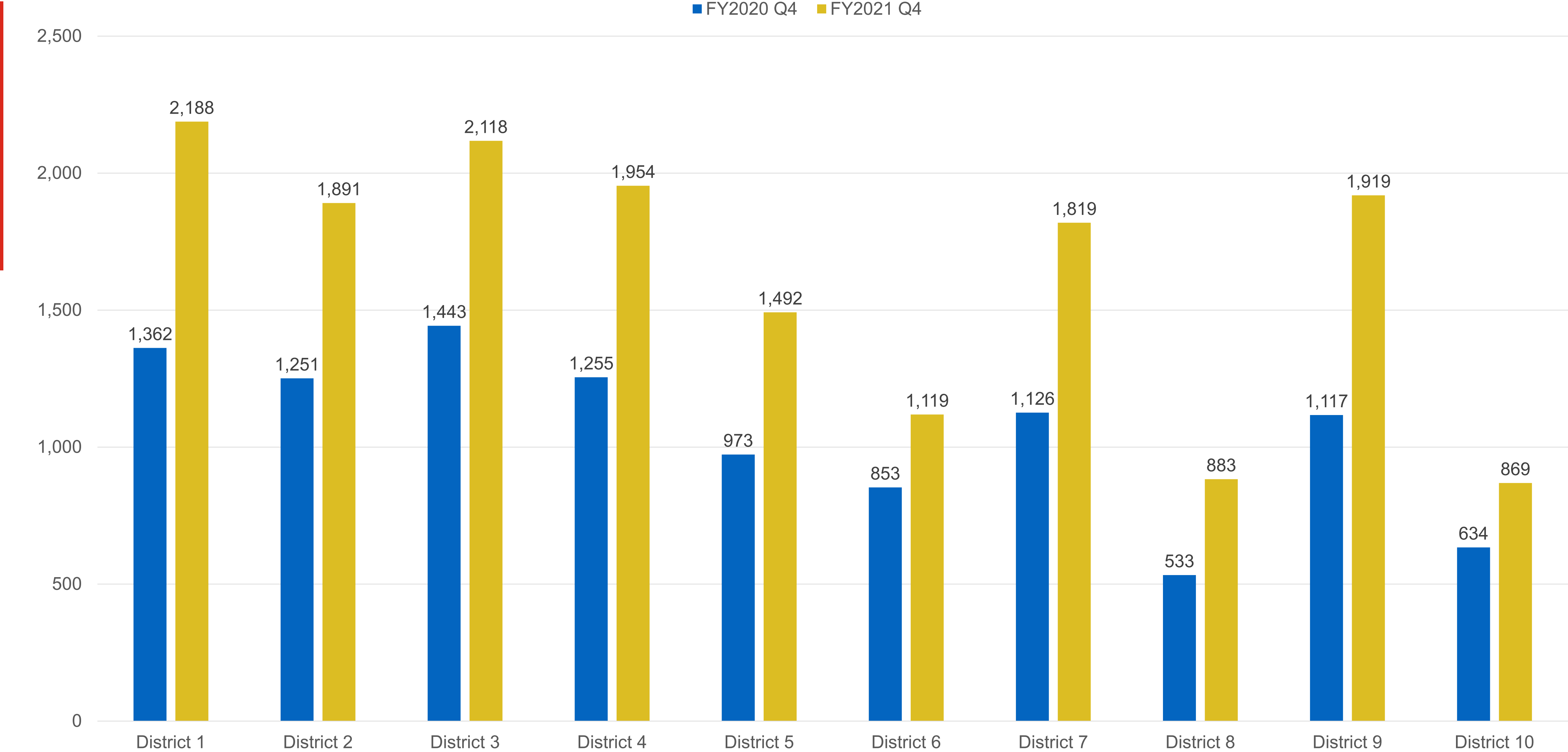
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EMERGENCY INCIDENTS

Q4 COMPARISON

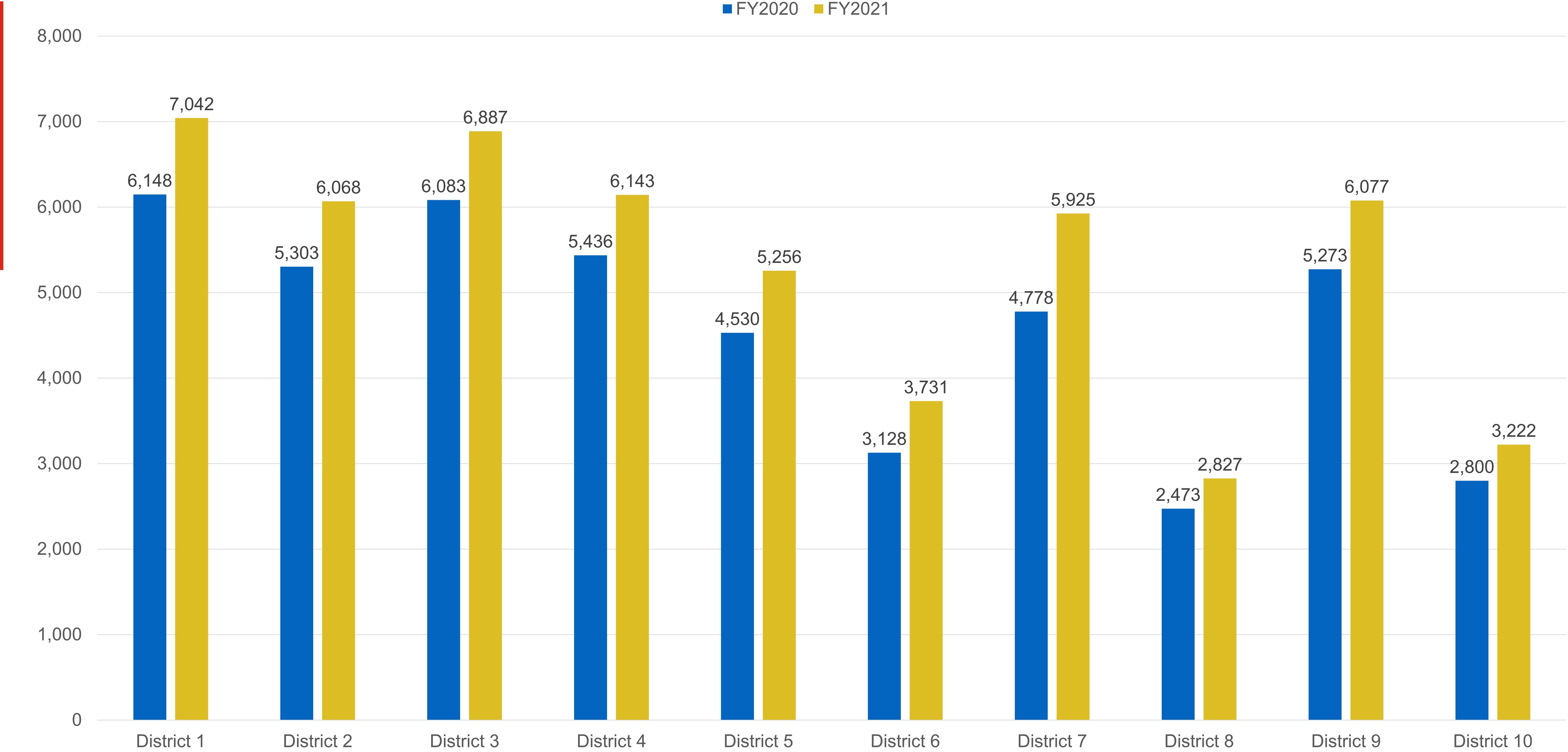
FY2020 Q4 FY2021 Q4



**Emergency Incidents are Code 3 responses.*

EMERGENCY INCIDENTS FY20 & FY21 COMPARISON

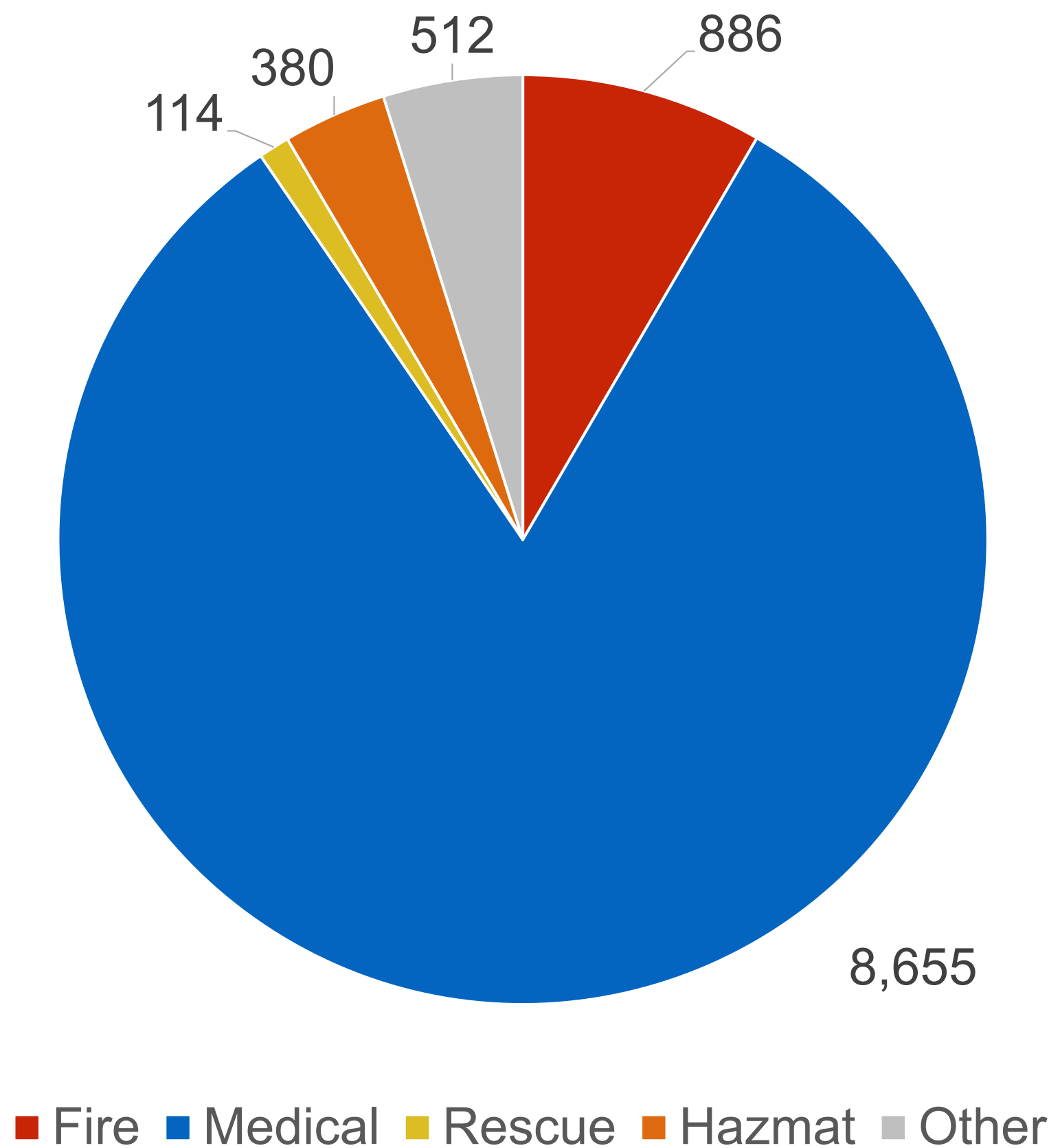
FY2020 FY2021



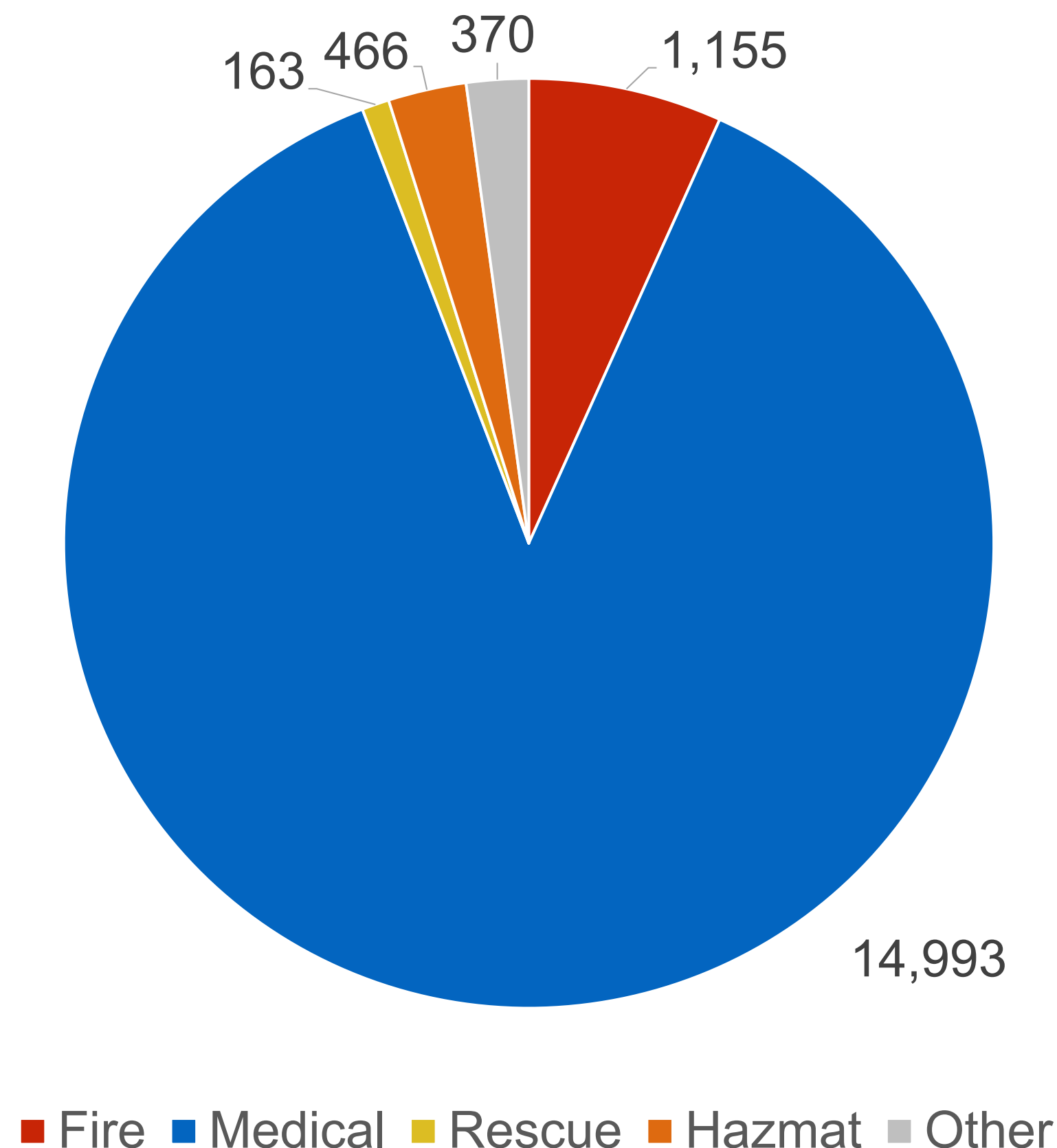
**Emergency Incidents are Code 3 responses.*

EMERGENCY INCIDENTS

Q4 Comparison



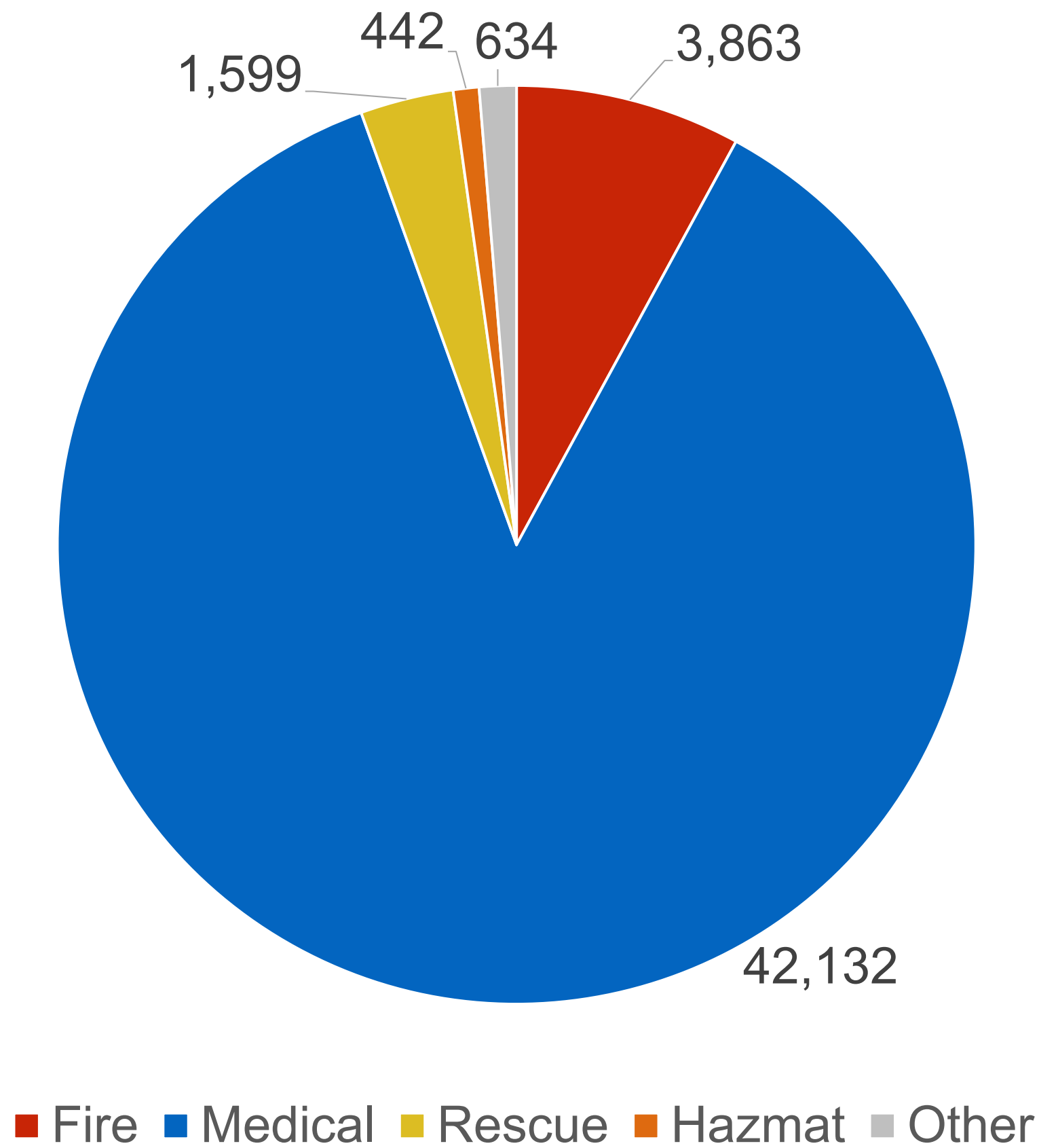
FY20 Q4



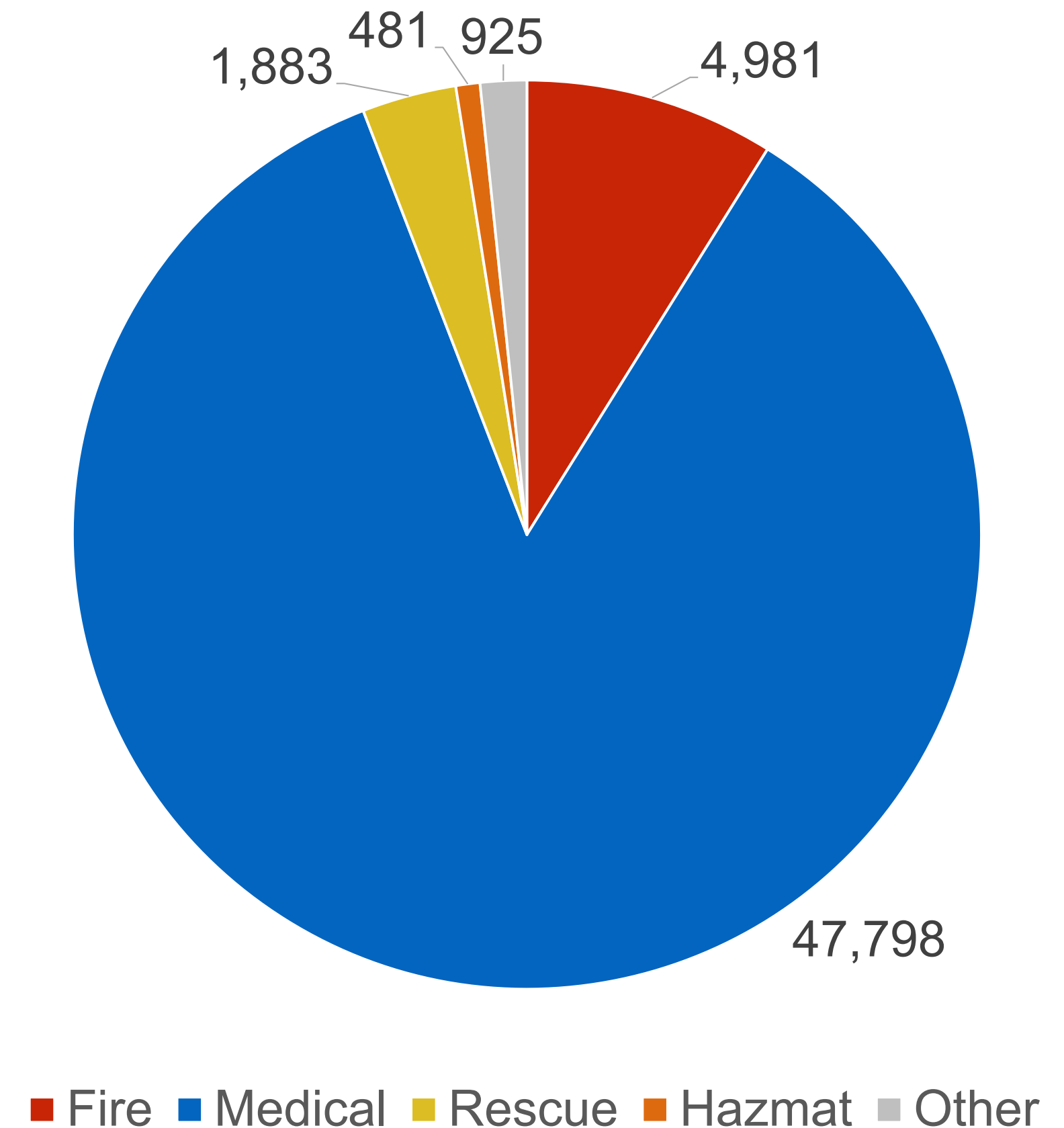
FY21 Q4

**Emergency Incidents are Code 3 responses to when frontline unit arrives on scene.*
**"Other" (e.g., smoke investigations, fire alarms in buildings, unlocking buildings, etc.)*

EMERGENCY INCIDENTS FY20 & FY21 Comparison



FY20



FY21

**Emergency Incidents are Code 3 responses to when frontline unit arrives on scene.*

**"Other" (e.g., smoke investigations, fire alarms in buildings, unlocking buildings, etc.)*

Emergency Response Times Comparison

1	Council Districts	FY20 – Q4		FY21 – Q4	
		Emergency Response Time <i>(90 percentile, Emergency Incidents)</i>	Emergency Incidents <i>(Code 3, First Arriving Frontline Unit)</i>	Emergency Response Time <i>(90 percentile, Emergency Incidents)</i>	Emergency Incidents <i>(Code 3, First Arriving Frontline Unit)</i>
	District 1	00:10:16	1,362	0:09:54	2,188
	District 2	00:10:55	1,251	0:10:30	1,891
	District 3	00:10:09	1,443	0:09:55	2,118
	District 4	00:10:02	1,255	0:09:43	1,954
	District 5	00:10:12	973	0:09:45	1,492
	District 6	00:10:42	853	0:10:31	1,119
	District 7	00:10:03	1,126	0:09:42	1,819
	District 8	00:11:32	533	0:10:32	883
	District 9	00:09:08	1,117	0:08:12	1,919
	District 10	00:09:40	634	0:10:07	869

**Emergency Incidents are Code 3 responses to when frontline unit arrives on scene.*

Year End Emergency Response Times Comparison

11 Council Districts	FY2020		FY2021	
	Emergency Response Time <i>(90 percentile, Emergency Incidents)</i>	Emergency Incidents <i>(Code 3, First Arriving Frontline Unit)</i>	Emergency Response Time <i>(90 percentile, Emergency Incidents)</i>	Emergency Incidents <i>(Code 3, First Arriving Frontline Unit)</i>
	District 1	00:09:50 6,148	00:10:38 7,042	
	District 2	00:10:27 5,303	00:10:56 6,068	
	District 3	00:09:48 6,083	00:10:16 6,887	
	District 4	00:09:44 5,436	00:10:38 6,143	
	District 5	00:09:41 4,530	00:10:15 5,256	
	District 6	00:10:25 3,128	00:11:11 3,731	
	District 7	00:10:03 4,778	00:10:15 5,925	
	District 8	00:10:51 2,473	00:10:58 2,827	
	District 9	00:08:33 5,273	00:08:34 6,077	
	District 10	00:10:13 2,800	00:10:51 3,222	

**Emergency Incidents are Code 3 responses to when frontline unit arrives on scene.*

COVID-19 and AFD

Includes Civil Service + Civilian

	FY21 Q4	Total FY20-21
Positive COVID-19 Cases	91	406
COVID-19 Vaccine Reaction	16	183

As of December 21, 2021

Employees currently off due to COVID-19	14
Employees previously off due to COVID-19	406
Total employees off due to COVID	420

Total FY20- FY21

Employees given ADA accommodations due to COVID-19	0
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Employees who received City Emergency Leave*	764 (CY20) 136 (CY21)
Employees who received City Emergency Leave and Expanded FMLA for care of their children*	271 (CY20)

**City Emergency Leave was extended to Feb. 27, 2021 but did not cover child care. City Emergency Leave is no longer available to City employees.*



Vaccination Efforts

- As of FY21 Q3, Wellness gave out a total of 4,857 COVID-19 vaccines to Fire, EMS, and APD personnel and civilians.
- As of December 29th, the latest figures showed COVID-19 vaccines for Fire, APD, and EMS were broken down as:
 - **AFD:** 43% of civilian
59% of sworn
 - **APD:** 49% of civilian
52% of sworn
 - **EMS:** 1176 total vaccines given

Data taken from ImmTrac. Due to high case numbers, the Wellness Center did not have EMS percentages calculated at time of presentation.

“ I’M NOT THROWING AWAY MY SHOT! ”

FIRE CHIEF JOEL G. BAKER





“ WHEN I GOT THE OPPORTUNITY TO GET THE COVID-19 VACCINE, I TOOK IT. THE MORE PEOPLE WE GET INOCULATED, THE QUICKER LIFE CAN RETURN TO NORMAL. SO WHEN THE TIME COMES TO RISE UP AND TAKE YOUR SHOT, DON’T THROW IT AWAY! ”

WWW.AUSTINTEXAS.GOV/COVID19-VACCINES

Cadet Hiring Process

2021 Q4 Updates

- The top 460 candidates have been split into Groups 1 and 2 for processing, which includes a physical test, physiological test, and urine analysis.
- Group 1 was processed during Applicant Weekend on September 18th and 19th, 2021.
- Group 2, the second half, will be processed in Spring 2022.

Class 133 Demographics

46% White
25% Hispanic or Latino
6% Black or African American
2% Native
4% Asian

8% Two or more races
4% Choose not to disclose
4% (Left blank)

8% Female (across all races/ethnicities)





AFD strives to recruit and retain a diverse workforce.

If you or anyone you know is interested in joining the Austin Fire Department, please visit:

[JoinAFD.com](https://www.joinafd.com)