

# General Manager's Report

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General Manager



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# Upcoming Recommendations for Council Action

- Digital Self Service
- 15kV Padmount Switchgear
- Capacitor Banks
- Transmission and Market Risk Study
- Call Center Staffing



# Upcoming Recommendations for Council Action

- Relay Services
- Meter Reading Services
- Chiller Replacement
- AE Warehouse & Laydown Yard



# Planned 2022 Base Rate Review

- Financial policy requires periodic rate adequacy review
  - Based upon a cost-of-service study,
  - Ensure rates generate sufficient revenue to meet the full cost of operations,
  - Meet 2 times our debt service requirements.
- Last change to base rates was January 2017
  - Averaged 6.7% decrease
- Austin Energy currently preparing cost-of-service analysis and public process and will bring forward a recommendation later this year.





**Customer Driven.  
Community Focused.<sup>SM</sup>**

