

## **Homeless Strategy Division**

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## **Briefing Topics**

- Summit to Address Unsheltered Homelessness
- Housing-Focused Homeless
   Encampment Assistance Link
   (HEAL) Initiative
- 3. Other Current/Upcoming Projects

## Investment Plan Update

SUMMIT TO ADDRESS UNSHELTERED HOMELESSNESS

## The Summit Investment Plan

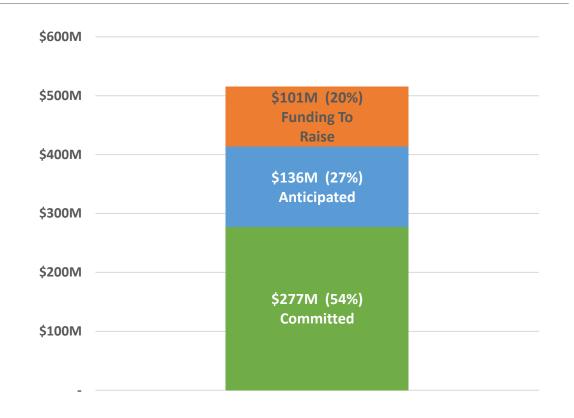
Summary of Fundraising Progress (as of January 2022)

**80%** Committed/Anticipated of \$515M Goal

\$14M since October 2021 briefing (75%)

New Sources of Funding:

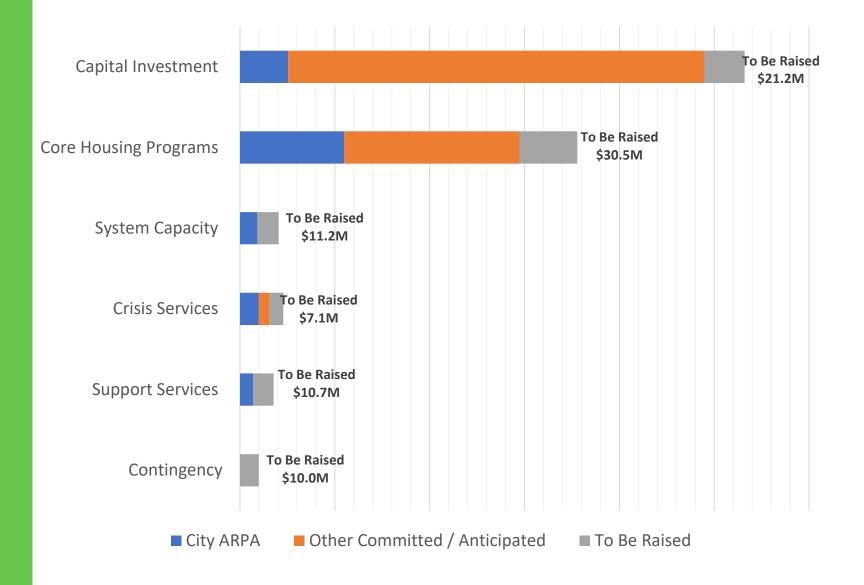
- St. David's Foundation
- Michael and Susan Dell Foundation
- Federal Home Loan Bank



<sup>&</sup>lt;sup>1</sup> Figures in the chart do not add to \$414M due to rounding.



# Summit Funding Progress by Category



## American Rescue Plan Act (ARPA) - Homelessness: Distribution of Funds

Department	Projected Direct Expense	Projected Contracted Services	Total
Austin Public Health	\$3M	\$76M	\$79M
Housing & Planning	\$16M	\$3M	\$19M
Downtown Austin Community Court	\$7M	\$.34M	\$7.34M
Other: Innovation, HSEM	\$0.1M	\$.60M	.\$07M
TOTALS	\$26.1M	\$83M	\$106.7M



### APH Solicitations for Homeless Services

#### Anticipated Solicitation Schedule

Solicitation Schedule	Phase #1	Phase #2	Phase #3
Focus Area	Housing Stabilization	Crisis Response	Reducing Inflow and other Supportive Services
Project Types	<ul> <li>Permanent Supportive Housing</li> <li>Rapid Rehousing</li> <li>Supportive Services</li> </ul>	<ul><li>Shelter</li><li>Street Outreach</li><li>Other Crisis Services</li></ul>	<ul><li>Employment Services</li><li>Behavioral Health</li><li>Benefits Access</li><li>Capacity Building</li></ul>
Solicitation Amount (Combined Funds)	~\$53M	To Be Announced	To Be Announced
Anticipated Release Date	Open Applications due March 9th	March 2022	May 2022



## **HEAL Initiative**

UPDATE AND PRIORITIZATION PROCESS

### **HEAL Initiative Overview**

#### Persons Served:

- ➤ Inception to date: 182 persons relocated from 6 encampments
- Fiscal Year To Date: 40 Served from 2 encampments
- > FY Goal: 200 persons served

#### Highlights:

- ➤ 93% Shelter Acceptance Rate
- >32 Rehoused To Date

#### Challenges:

- ➤ Increased Difficulty Locating Housing Units
- ➤ Limited Bridge Shelter Capacity
- ➤ Rapid Rehousing Program Capacity
- >Attrition from shelter



### **HEAL Prioritization Framework**

Prioritization of HEAL encampments is based on the public health and safety criteria

#### Why is Prioritization Needed?

- The need for shelter and permanent housing is greater than the supply
- Prioritization is needed to ensure City resources human and financial capital are focusing on encampments that pose
  the greatest risk to public health and public safety, and to the individuals living in the encampments

#### What is the Mobile Prioritization Tool capture?

- HSD, in collaboration with multiple City Departments, developed a mobile encampment assessment tool
- The tool:
  - Captures basic information about the encampment (e.g., location, # of people, # of tents, and # of vehicles,
  - Evaluates the safety and health risk of encampments based on 40 standardized variables (see next page) and produces a risk score.
- This is a prototype. It will be refined and improved.

#### How is the Mobile Prioritization Tool is being used?

- Currently four City Departments are testing and using the Tool to assess encampment: Homeless Strategy Division, Parks and Recreation Department, Watershed Protection, and Public Works
- The <u>Tool AND the availability of bridge shelter beds</u> are the two factors used to prioritize encampment closures for the HEAL initiative
- Between October and December 31, 2022, the tool has been used to evaluate 12 encampments
- Additional assessments are underway



### **HEAL Prioritization Framework**

What public health and public safety factors does the Prioritization Tool assess?

#### **Public Health factors assessed:**

- High-risk health conditions
- Presence of minors and/or pregnant persons
- Access to potable water, hygiene resources
- Evidence of human waste, rodents, and accumulated trash
- EMS and ARR accessibility
- Unsafe syringe disposal
- Dumping

#### **Public Safety factors assessed:**

- Flood risk
- Wildfire risk
- Presence of combustible materials
- Observed fire activity
- Risk to public infrastructure
- Vehicle and/or pedestrian pathway risk
- First responder access
- Traffic visibility risk



## Other Projects

## Hotel Conversions – Permanent Supportive Housing (PSH)

- Two 2021 hotel acquisitions will transfer to AHFC subsidiary upon City Council approval
- Bungalows at Century Park (Burnet Road, 60 units)
  - Acquisition closed July 2021
  - Integral Care under contract as service provider/operator
  - Renovation funding on February 3<sup>rd</sup> Council agenda
  - 50 project-based vouchers awarded by Housing Authority of the City of Austin
- Pecan Park PSH (Pecan Park Blvd, 78 units)
  - Acquisition closed August 2021
  - Renovation funding expected on March Council agenda
  - Council approval of service funding expected on Council agenda March April
  - Application submitted for 50 HACA project-based vouchers on January 17<sup>th</sup>.
- Projected occupancy: October December 2022



### Public Space Management

Since August 2021

#### **➤** Coordinated Enforcement/Cleanup

- Resolution of unauthorized encampments requires multi-department coordination
- Requests for service far exceed capacity
- Over 70 encampments (not including independent APD enforcement, HEAL Initiative, or abandoned sites)
- After initial focus at underpasses, substantial focus Parks and Recreation properties
- Larger, more remote sites have complex access, require heavy machinery, and multiple days or weeks

#### ➤ Tonnage Collected: (including abandoned sites)

Austin Resource Recovery: 829 tons

Public Works: 177 tons

Austin Watershed: 38.51

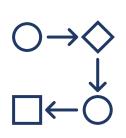
#### ➤ Strain on budgets, staff, and services

- Accelerated spend-down on third-party cleanup contracts
- Multiple avenues for service requests
- Displacement versus Shelter/Rehousing



## Process Improvement

Financial Services Division – Performance Management



# Process

- Unified Response Structure
- Coordinated Prioritization and Resource Deployment
- Communication Plan (COA to PEH, COA to Public)
- Standardized Protocol (biohazard cleanup, property, etc.)



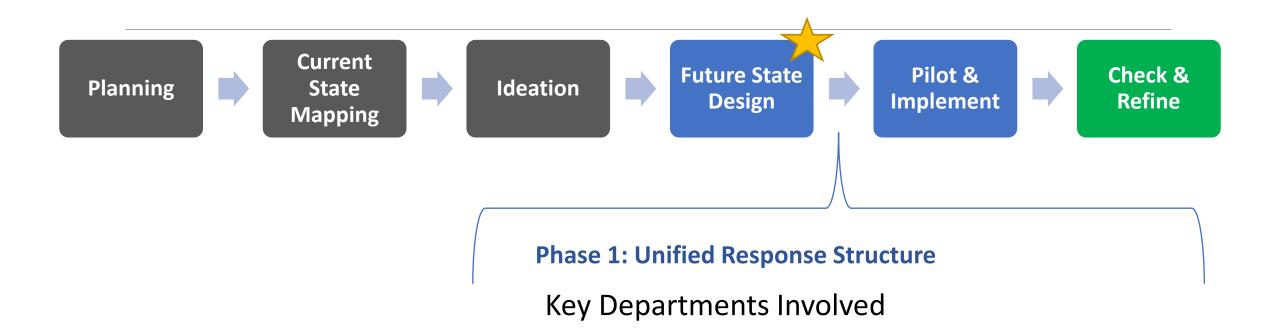


- People
- Central Hub For Staff Resources
- Increased Staff Training

 System for Tracking Camps, Prioritization, Resources, and Response



## Homeless Encampment Management



**Stakeholder Departments** 

Will Inform Other Recommendations

Consulted/Informed

## Cold Weather Shelter: Overview

#### Activation

- > Overnight temperature of 32 Degrees, or
- Overnight temperature of 35 degrees and inclement weather (rain/high winds)
- Communications: Hotline, HSEM PIO, reverse text messaging, homeless service provider listserv

#### > Embarkation Center

- One Texas Center (Downtown Austin Community Court)
- ➤ Registration: 6:00 8:00 pm
- ➤ COVID Screening/Transport to Isolation Facility as Needed; COVID and Flu Vaccinations Offered
- > Staffed by Austin Public Health, DACC, & Integral Care
- ➤ Meal Offered by Front Steps
- ➤ Late Transfers: Public Safety partners contact HSEM Duty Officer



## Cold Weather Shelter: Overview

#### **≻**Cold Weather Shelter Sites

- ➤ Three Recreation Centers: Capacity ~ 225
- ➤ Capital Metro transports from Embarkation Center
- Release Time 6am with Capital Metro transport downtown; later if activities do not conflict
- Staffed by Parks & Recreation; Austin Police Department on site

#### **Considerations**

- Community Input: Requests for higher temperature threshold, improved access, and expansion
- ➤ Shift in ARCH participation & significant decrease in offers of church space, volunteers, food due to COVID = reliance on City staff in addition to regular duties
- ➤ HSD/APH assessing potential revisions to Cold Weather Shelter Plan and potential costs to City of Austin. There is no current budget for CWS.





## Questions/Discussion