



MEMORANDUM

To: Mayor and City Council Members

From: Spencer Cronk, City Manager 

Date: February 8, 2022

Subject: Emergency Medical Services Chief Appointment – Robert Luckritz

After a competitive recruitment process resulting in an impressive candidate pool of 37 applicants, I am pleased to announce the appointment of Robert Luckritz as the City of Austin's next Emergency Medical Services (EMS) Chief.

Luckritz currently serves as the Chief Operating Officer of Transformative Healthcare, a multi-state EMS, Medical Transportation, and Public Health organization in New England. He is also a licensed attorney and nationally recognized speaker and consultant on Leadership Theory, Organizational Behavior, and Diversity, Equity, and Inclusion with more than 25 years of EMS experience. He Luckritz previously served as the Chief and Executive Director of Jersey City Medical Center EMS, the exclusive EMS provider for Jersey City and Medical-911 and paramedic provider for Hudson County, which responds to more than 100,000 911 calls annually and serves 700,000 residents. Through his tenure as EMS Chief, Luckritz led the organization and its 500+ providers through significant growth despite organizational and political upheaval. During the COVID-19 Pandemic, he served as Vice President of Hospital Operations for a major metro-NYC academic medical center.

The recruitment and selection process included gathering community feedback from Speakup Austin, interviews with community members and City executives, and a public forum to provide community members opportunities to ask questions to the final candidates. The Austin/Travis County EMS operates an impressive medical system that drew applicants from across the nation.

I would like to thank Jasper Brown for his exceptional leadership while serving as Interim EMS Chief since June of 2021. During his tenure as interim Chief, Brown initiated the development of a strategic plan that incorporated personnel from all levels of the organization to align with Strategic Direction 2023. Additionally, Brown made changes to the EMS Academy for onboarding and recruiting timelines to maximize the hiring process. Brown has led the department during the COVID Pandemic, ensuring protection of staff and patients. His

dedication and commitment to the City, EMS Department, and the community is greatly appreciated.

I will be including an addendum item on the February 17, 2022 Council Agenda asking you to confirm my appointment of Robert Luckritz as Austin's next Emergency Medical Services Chief. Please let me know if you have any questions or would like to meet and discuss this matter prior to the February 17th meeting. Please join me in welcoming Chief Luckritz to his new role and wishing him success.

CC: CMO Executive Team
Department Directors and Assistant Directors