

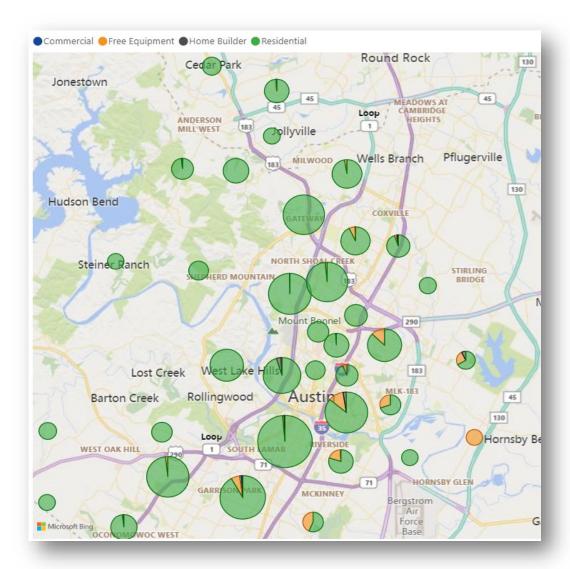
Central Texas Energy Efficiency Program Update

Jasmine King-Bush Energy Efficiency Program Supervisor



2022 – 2024 Program Updates

- Natural Gas Tankless Water Heater Rebate Tiers RESIDENTIAL RETROFIT
 - ≥ 0.82 UEF ≤ 0.92 UEF: \$400
 - ≥ 0.93 UEF: \$650
- Natural Gas Tankless Water Heater Rebate Tiers RESIDENTIAL NEW CONSTRUCTION
 - ≥ 0.82 UEF ≤ 0.92 UEF: \$275
 - ≥ 0.93 UEF: \$425
- ➤ SMART Thermostat: \$25 \$30
 - Texas Gas Service & Austin Energy, HPwES
- ➤ Sunset: Annual Furnace Tune-Up





Commercial Program Highlights

- **≻CLEAResult**
 - Planned site visits for 2022 to learn how to better serve our commercial customers
 - Updated program materials and commercial customer outreach efforts





Residential Program Highlights

> Behavioral education

- Initiated efforts to update all customer-facing forms to align with program changes and process improvements
- Introduced the "Welcome Home" postcards, with the goal of educating new customers on the Energy Efficiency program

≻Water-Saving Kits

- Met 3000 kit distribution goal
- Researching kit modification options for cost savings and components enhancements

Soak up the Savings

Get a free water-saving kit while supplies last!

REQUEST MY FREE KIT



Start saving water and energy at home with free, easy-to-install stainless steel WaterSense bathroom faucet aerators, a kitchen swivel faucet aerator and a low-flow showerhead.

Getting your kit is as easy as 1, 2, 3.

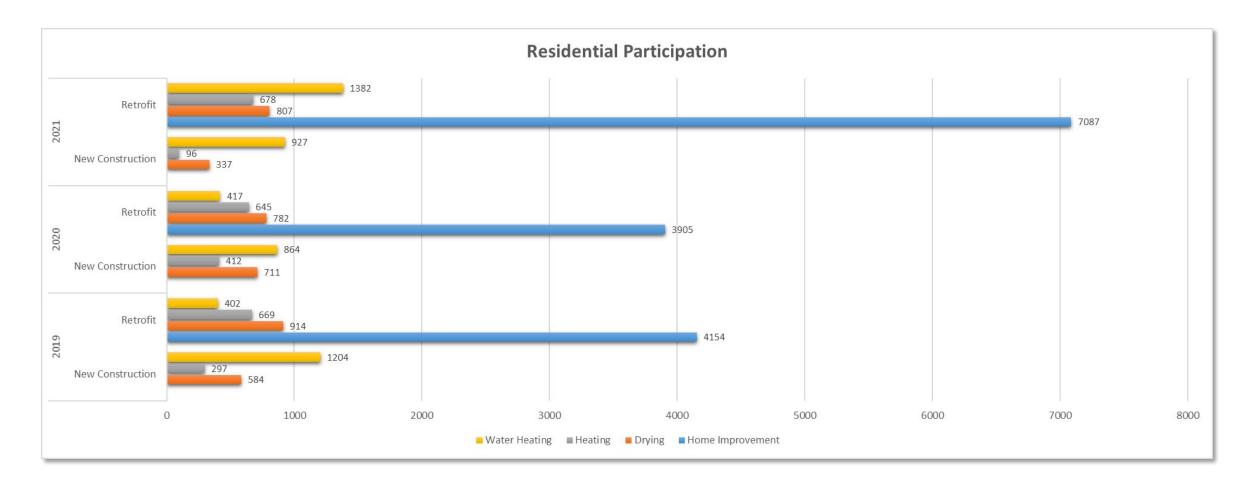
- Visit TexasGasService.com/WaterKit and complete the request form.*
- Look for your free water-saving kit in the mail. You will receive an email when your kit is ready to be shipped.
- 3. Install the fixtures and start saving water, energy and money

To keep the savings flowing, Texas Gas Service also offers money back when you purchase and install new qualifying energy-efficient natural gas appliances.

"This offer is limited to one kit per eligible residential customer account per calendar year. Supplies are limited and will be distributed on a first-come, first-served basis. Please see website for full eligibility details.



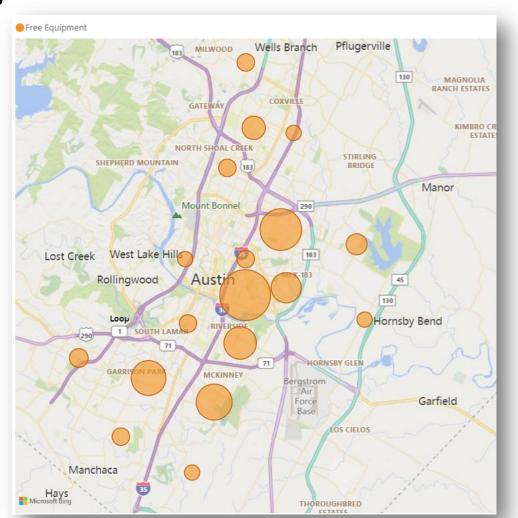
Residential Program Participation – Through Dec 2021





Low-Income/Free Equipment Program Highlights

- 109 families assisted
- 178 appliances replaced
- Fall 2021 initiated targeted email & mail campaign to extend our referral source relationship base
- Reviewed contractor reimbursement amounts to ensure alignment with current market pricing





Questions?

