# **Emergency Medical Services**





Public Safety Commission Meeting FY22 Q1

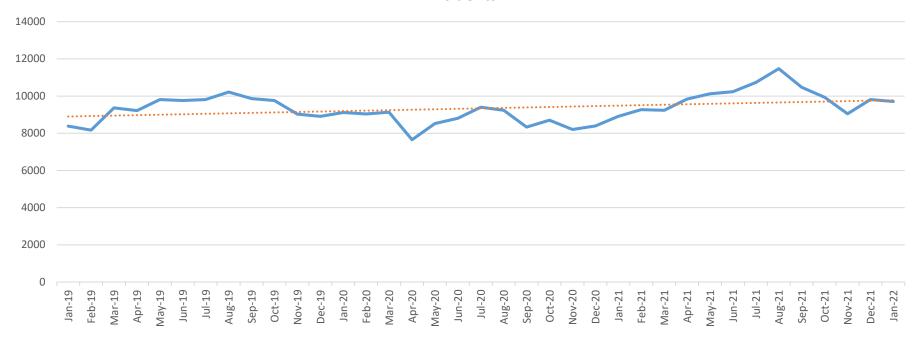
Teresa Gardner, Assistant Chief



### Incidents Jan. 2019 - Jan. 2022

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#### Incidents

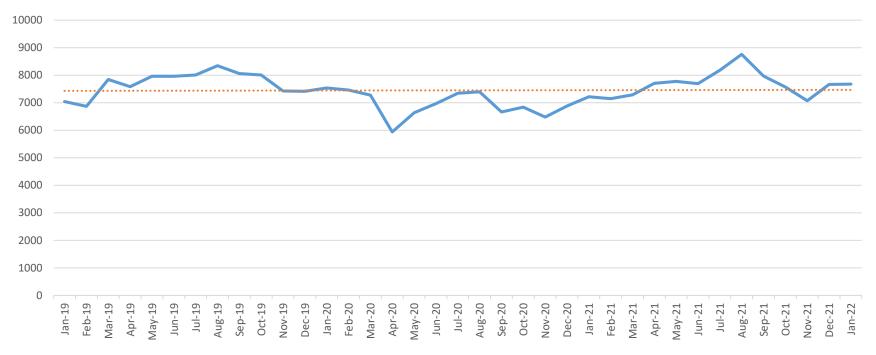




### Patient Contacts Jan. 2019-Jan. 2022

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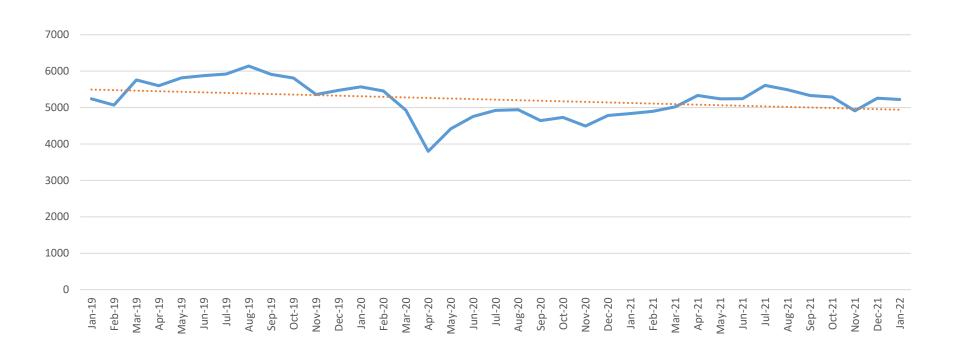
#### **Patient Contacts**





### Patient Transports Jan. 2019-Jan. 2022

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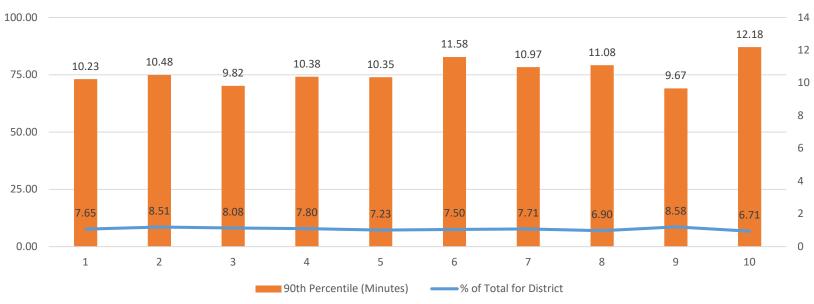




### P1 Compliance by District FY22 Q1

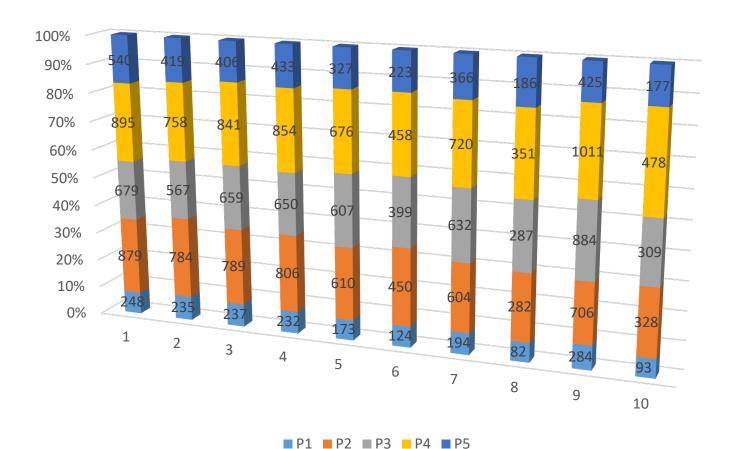
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#### P1 Compliance by District





## **Priority Percentage By District FY22 Q1**





### **Current EMS Department Staffing**



- 67 Sworn promoted open positions
  - ➤ 61 Clinical Specialist Field
  - ➤ 1 Clinical Specialist Communications
  - > 1 Field Captain
  - > 3 Division Chiefs
  - 1 Assistant Chief



## Department Separations

### Uniform Staff Separations FY22 Q1

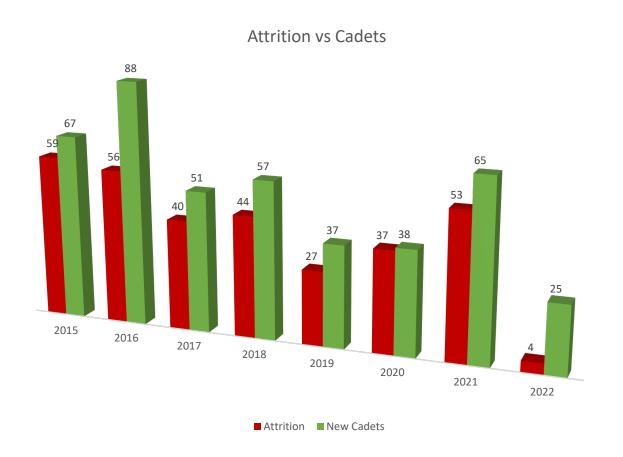
#### 18 EMS Uniformed Staff Separations

- > 5 Field Cadet
- > 3 Field Medic
- > 3 Field Captain
- ➤ 4 Field Clinical Specialist
- ➤ 1 Field Commander
- > 1 Division Commander
- > 1 Comm Clinical Specialist

7 Retirements 3% turnover rate



## **EMS** Review of Attrition and Cadets



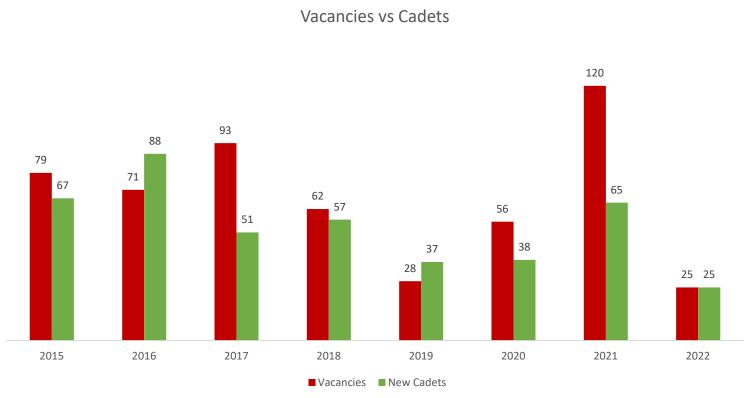


## **EMS History of Sworn Additions**

#### Vacancies



## EMS History of ALL Vacancies and Cadets



## FY22 Recruiting Information

### March 28 Academy: 18 Field, 1 Communications

- > Field EEO: 11 White, 7 Hispanic Gender: 11 Male, 7 Female
- Comm EEO: 1 White, Gender: 1 Male

### Field Hiring Process, February 2022:

- > Application period extended until March 4th
- ➤ 104 applications, 46 incomplete
- ➤ Interviews begin next week

### Communications Hiring Process February 2022:

- 7 applications under review
- Next Field and Communications Medic Academy July 5th



## Hiring and Promotion

#### **Promotion Process**

- Next Field Clinical Specialist promotion is May 2022
  - 61vacant Clinical Specialist Field
  - > 90 days posting of promotional material
  - ➤ 14 week Advanced Life Support (ALS) class required after promotion
- Field Medics eligible for Clinical Specialist
  - 59 currently hold paramedic certification
  - > 20 enrolled through internal paramedic course
    - 18 months from start to completion



## Longevity

### Longevity

- Filling Vacancies
  - Currently negotiating EMS contract
  - ➤ Hiring into promoted rank Clinical Specialist
- Schedule
  - 24/72 schedule started one year early in FY21
- Reduced mandatory overtime
  - EMS pilot program of Incentivizing volunteerism



## Longevity

### Longevity (continued)

- Fatigue management
  - Balancing the system
    - Ambulance relocations
  - > Reduced call volume
    - Risk reduction
    - Low priority calls
      - Triaged and managed through Telehealth
      - Triaged and managed though paramedic consult line



## On the Horizon

**EMS Chief Rob Luckritz starts March 14th** 

Whole blood administration pilot program

**Collaborative Care Clinical Consult Line/Telehealth** 

Reduction of red lights and sirens

Council resolution addressing vacancy staffing plan



# Questions?



