



Recommendation for Action

File #: 22-1313, Agenda Item #: 9.

4/7/2022

Posting Language

Ratify a contract with Windstream Holding, Inc., for continued Voice over Internet Protocol trunk transition services, in the amount of \$6,713, and authorize a contract amendment for an additional two years, in an amount not to exceed \$175,000, for a revised total contract amount not to exceed \$363,000.

(Note: This contract was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program. For the services required for this contract, there were no subcontracting opportunities; therefore, no subcontracting goals were established).

Lead Department

Financial Services Department.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$76,458 is available in the Fiscal Year 2021-2022 Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Contract Amendment.

For More Information:

Inquiries should be directed to Michelle Rocha at 512-974-2261 or Michelle.Rocha@austintexas.gov [<mailto:Michelle.Rocha@austintexas.gov>](mailto:Michelle.Rocha@austintexas.gov).

Additional Backup Information:

The proposed amendment will provide continued provisioning and installation services to convert current traditional digital telecommunications services to modern internet-based telecommunications services via Voice over Internet Protocol session initiation protocol (SIP) trunks.

Services provided under this contract allow for a consistent telecommunications experience by maintaining a dynamic SIP platform solution with redundancies and disaster recovery capabilities to provide a consistent telecommunications experience for Austin Energy.

The ratification is due to spend over the City Manager's administrative limit in a prior fiscal year. This proposed amendment will provide two additional years on the contract term and ensure Austin Energy the ability to maintain these critical digital conversion services. The amount for the proposed amendment includes forecasted year over year increases as well as a small contingency amount.

Strategic Outcome(s):

Government that Works for All.