



Recommendation for Action

File #: 22-1424, Agenda Item #: 11.

4/7/2022

Posting Language

Authorize negotiation and execution of a contract with Assurance Software Inc. d/b/a Castellan Solutions Inc. or Castellan Solutions for disaster planning and disruption prevention software and services, for a term of five years in an amount not to exceed \$8,670,000.

(Note: Sole source contracts are exempt from the City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program; therefore, no subcontracting goals were established).

Lead Department

Financial Services Department.

Client Department(s)

Various City Departments.

Fiscal Note

Funding in the amount of \$367,000 is available in the Fiscal Year 2021-2022 Operating Budgets of various City departments. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Sole Source.

For More Information:

Inquiries should be directed to Andrew Dillavou, at 512-978-1763 or Andrew.Dillavou@austintexas.gov [<mailto:Andrew.Dillavou@austintexas.gov>](mailto:Andrew.Dillavou@austintexas.gov).

Council Committee, Boards and Commission Action:

March 21, 2022 - Recommended by the Electric Utility Commission on a 7-0 vote with Commissioners Bowen, Cardenas, Chapman, and Funkhauser absent.

Additional Backup Information:

The contract is for software and support services for disaster planning and prevention of disruption to City operations in times of crisis. The City must be prepared to ensure the continuing performance of critical government functions and service under all conditions, including emergencies that may disrupt normal operations. The Assurance software system is the current system of record for retaining information in emergency support of the City. Using the Assurance software system promotes compliance, decreases risks, and offers dashboards for management for insight into the City's disaster planning programs. The purpose of this contract will increase the number of licenses and managed services in support of proper citywide emergency planning for all departments. This will allow the City to leverage the existing application and continue to cultivate a system of record.

Assurance Software Inc. is the sole producer of the Assurance software and is the attendant for support

services. Assurance software products are designed, developed, sold, supported, and managed exclusively by Assurance Software, Inc. There are no resellers of the Assurance software and support services.

Strategic Outcome(s):

Government that Works for All.