FROM: Paul Robbins (512) 447-8712

TO: Austin Energy

DATE: June 7, 2022

SUBJECT: Paul Robbins Third Request for Information for Austin Energy 2022 Rate Case

Please fulfill the following information requests related to the 2022 rate case.

Query 3-1

A. In an earlier query, I asked:

Please provide the names, positions, and salaries (including benefits) for the Austin Energy staff working on the Customer Assistance Program.

The answer was incomplete, and I am asking it again.

The intention here is to understand the total administrative costs of operating the Customer Assistance Program. While the salaries were provided, some of the employees listed only worked part time on CAP. I need to know the percentage estimate of time each of these employees worked on CAP.

Also, medical benefits provided to me for these employees were not quantified and the abbreviations for them were not defined. Also, unemployment, federal taxes paid by employers, and pension benefits do not appear to have been included.

So I need this information added to answer.

Again, spreadsheet format is requested.

Note: My original query was completely understandable, and this question should not count against my quota.

B. I also request the detailed overhead budget for CAP (office expenses, advertising, utilities, contractors [e.g., Solix], audits, etc.) for the last 3 years.

Spreadsheet format is requested.

Query 3-2

Explain why CAP administration is included in base rates instead of the Community Benefits Fund.

### Query 3-3

The Customer Assistance Program has two methods to enlist participation, automatic enrollment and income qualification. An independent contractor administers both of them.

Provide the per customer and aggregate cost for each of these enrollment methods for the last 3 years.

## Query 3-4

Provide the amount and percentage of CAP administrative funding that comes from other City departments (e.g., Water, Watershed Protection).

## Query 3-5

In an earlier query, I asked:

Please provide the storage losses (also known as round trip efficiency) for the Austin SHINES battery storage project in fiscal year 2021. Such losses might include charging and discharging inefficiencies, lighting, heating, cooling, and security.

I was indeed provided with the losses. However, I specifically referenced "round trip efficiency" in my question. This has to include not only the losses, but the original electricity that was provided to the battery system.

I now request the volume of the original electricity that was provided to the battery system for losses to occur in 2021.

Note: My original query was completely understandable, and this question should not count against my quota.

### Query 3-6

I have looked at Tab 3.1.1.1 in the original rate case filing several times. It appears to me that CAP will increase to include a \$25 monthly fee waiver for in-city customers, up from the current fee waiver of \$10.

I request a quantification of any increases in CAP expected or implied in this rate case, both in specific benefits to participants, and the aggregate increase in the annual CAP budget, should this occur.

From: Paul Robbins <paul\_robbins@greenbuilder.com>

**Sent:** Tuesday, June 7, 2022 10:17 PM

**To:** Rate Fillings 2022

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**Subject:** Re: Robbins Third Discovery Request

Follow Up Flag: Follow up Flag Status: Flagged

# \*\*\* External email - Exercise caution \*\*\*

To Rate Case Participants,

Query 3-7 is removed from this discovery request.

Apologies for my oversight.

**Paul Robbins** 

On Tue, Jun 7, 2022 at 6:31 PM Paul Robbins < <u>paul\_robbins@greenbuilder.com</u>> wrote:

To Rate Case Participants,

Attached is a third set of discovery questions for the rate case.

Sincerely,

**Paul Robbins**