





Thousands of deliveries, thousands of customers

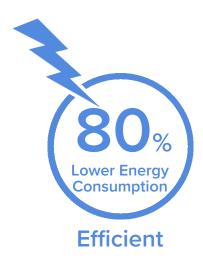




A sustainable, energy-efficient approach



- Reduces pollution and congestion
- Improves safety and livability in our city
- ZERO vehicle emissions
- Only gets better with a shift to renewables



- Refraction AI right-sizes the approach
- No SUVs or full-size EVs delivering salads!
- Lower costs and more deliveries
- Relief for a hard-working power grid



- Demand for last-mile delivery is expected to grow at 25% CAGR through 2030
- Lower costs will help to meet surging demand
- Better goods distribution for more communities means greater access for Austinites
- A more inclusive Austin



Committed to safety and civility



Solving for safety first

- Remote supervision
- Physical presence when necessary
- Bike lanes and road shoulders
- Stops on a dime

"Like a polite bicyclist"

- ☐ Yields right-of way to pedestrians, bicyclists, motor vehicles
- Defers to human operators
- ☐ Travels at appropriate speeds

Extensive training

- Remote operator certification
- Mandatory re-cert





Committed to helping build a better Austin



Sustainability

- □ Cleaner air
- Support for more EV infrastructure
- ☐ Reduced stress on the power grid

Access & Inclusion

- More equitable distribution of goods
- □ Richer, closer communities
- □ Retire-in-place options
- Medical and homebound support

Economic Growth

- Employment
- □ Technology development



