

City of Austin



Recommendation for Action

File #: 22-2724, Agenda Item #: 11.

9/15/2022

Posting Language

Authorize negotiation and execution of a cooperative contract with Insight Public Sector, Inc. to provide licenses, maintenance, and support services for a workflow management software platform, for a term of three years in an amount not to exceed \$5,040,000.

(Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program. For the services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established).

Lead Department

Financial Services Department.

Client Department(s)

All City Departments.

Fiscal Note

Funding in the amount of \$116,667 is available in the Fiscal Year 2021-2022 Operating Budget of various City departments. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Multiple cooperative purchase programs were reviewed for these services. The Financial Services Department has determined this contractor best meets the needs of the department to provide the services required at the best value for the City.

For More Information:

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Additional Backup Information:

The contract will provide licenses, maintenance, and support services for the VMware software platform solution. The solution will continue providing information technology (IT) service delivery, management, workflow, and disaster recovery for virtual server resources for all City departments. The solution also allows access to the most up to date software patches and contractor support 24/7 providing the best level of protection of city resources and data. This solution is the virtualization hypervisor that provides the ability to combine multiple virtual servers on to one physical server or into a resources pool, for greater operation of the IT server hardware investments. The City currently uses this software to support all servers, applications, and data in both data centers and all departments citywide.

The State of Texas Department of Information Resources cooperative establishes competitively bid contracts that can be utilized by the State and other government agencies through a cooperative agreement. Cooperative agreements save taxpayer dollars by leveraging the State's volume-buying power to drive down

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costs on hundreds of contracts through a streamlined cooperative purchasing program.

<u>Strategic Outcome(s):</u> Government that Works for All.