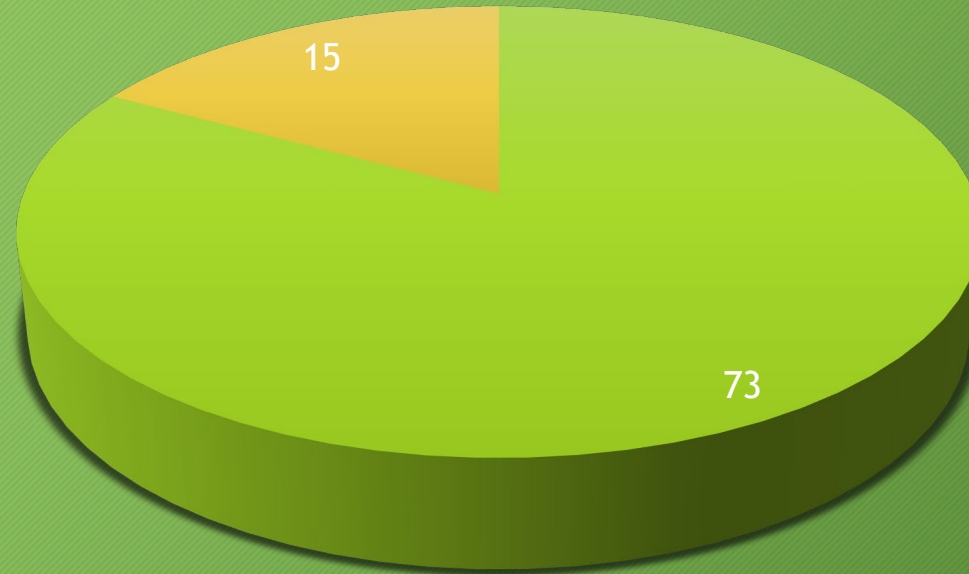


Neighborhood Services Unit: 2022 Client Satisfaction Survey



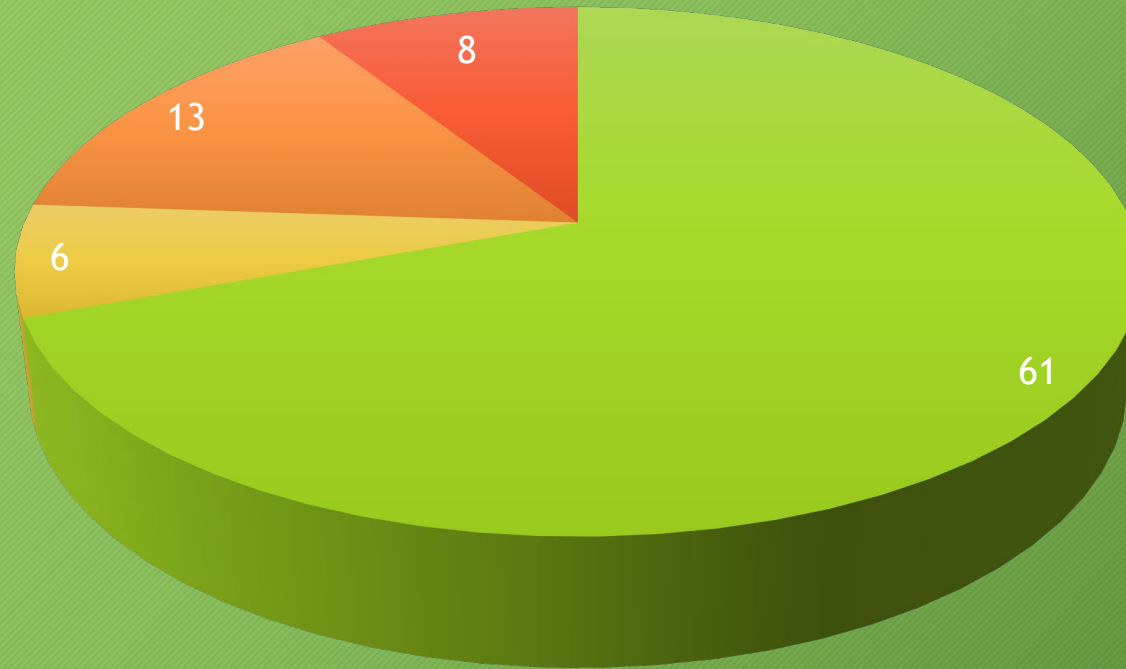
Client Satisfaction Survey (88 responses)

- 73 (English)
- 15 (Spanish)



■ English ■ Spanish

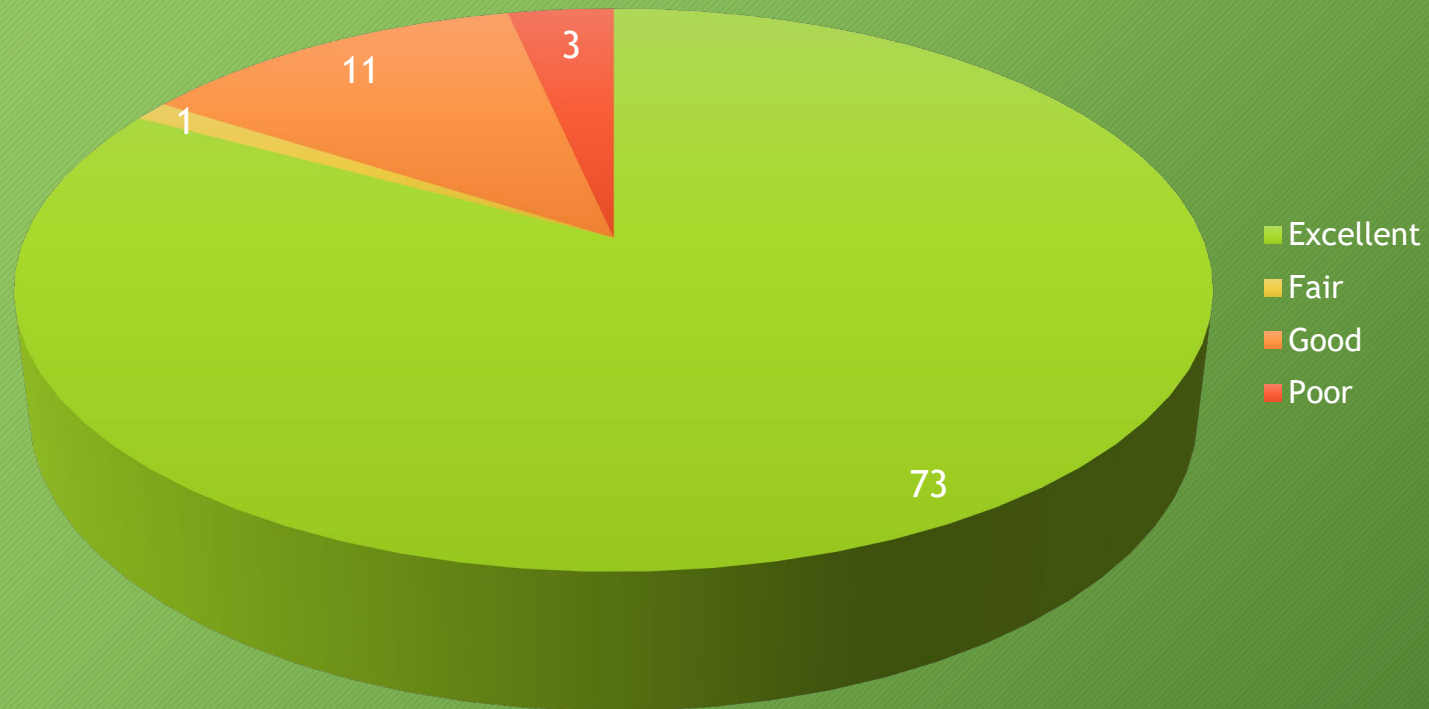
Assistances Provided



■ Food ■ Other ■ Rental Assistance ■ Utility Assistance

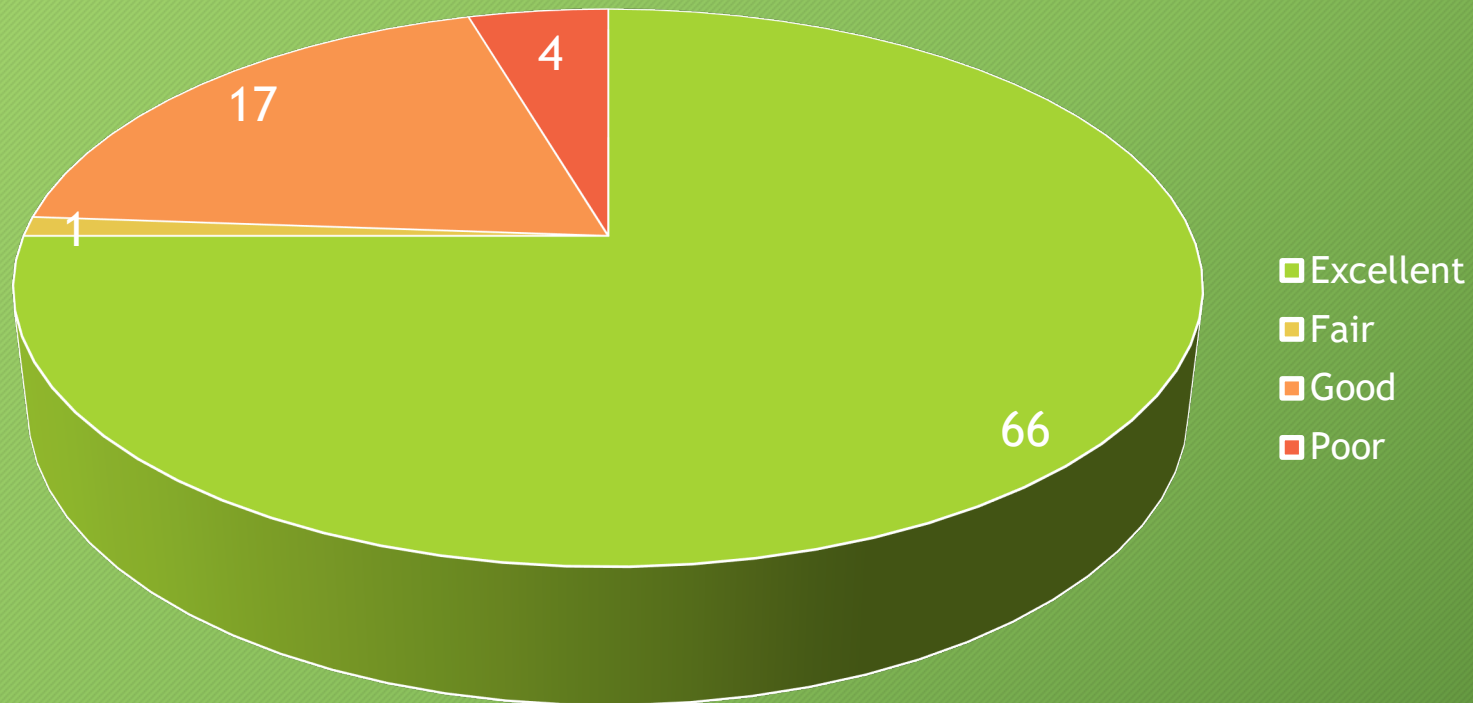
Client Experience Rating

Please rate the courtesy and friendliness of the staff member who helped you.



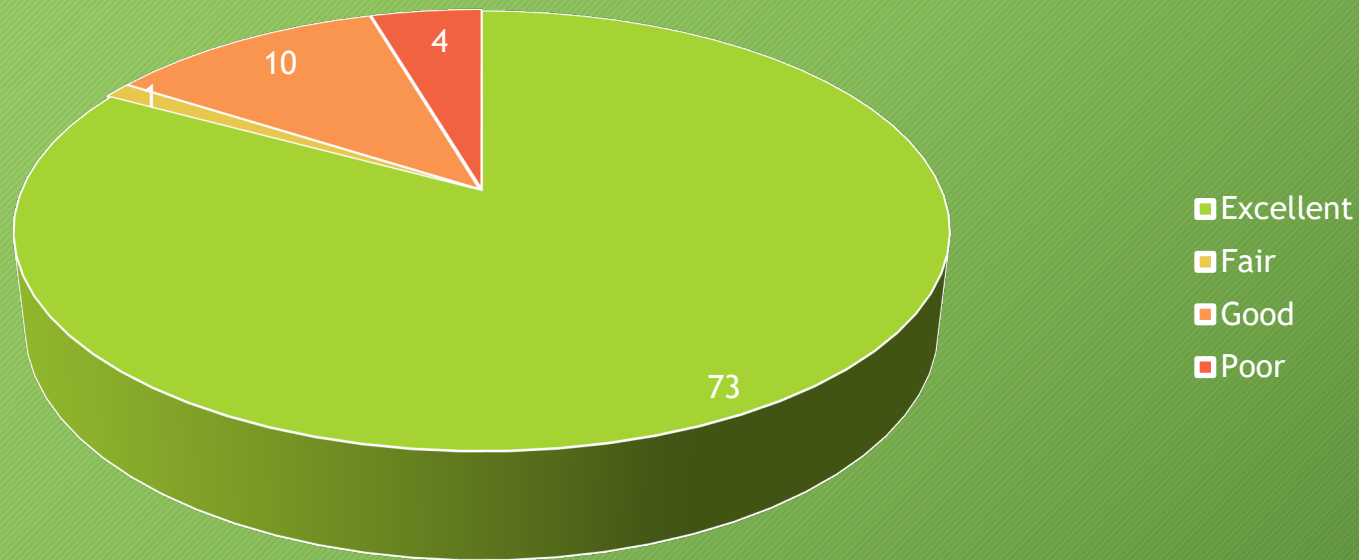
Client Experience Rating

Please rate the quality of the service you received.
(Quality of the food, amount of assistance, etc.)



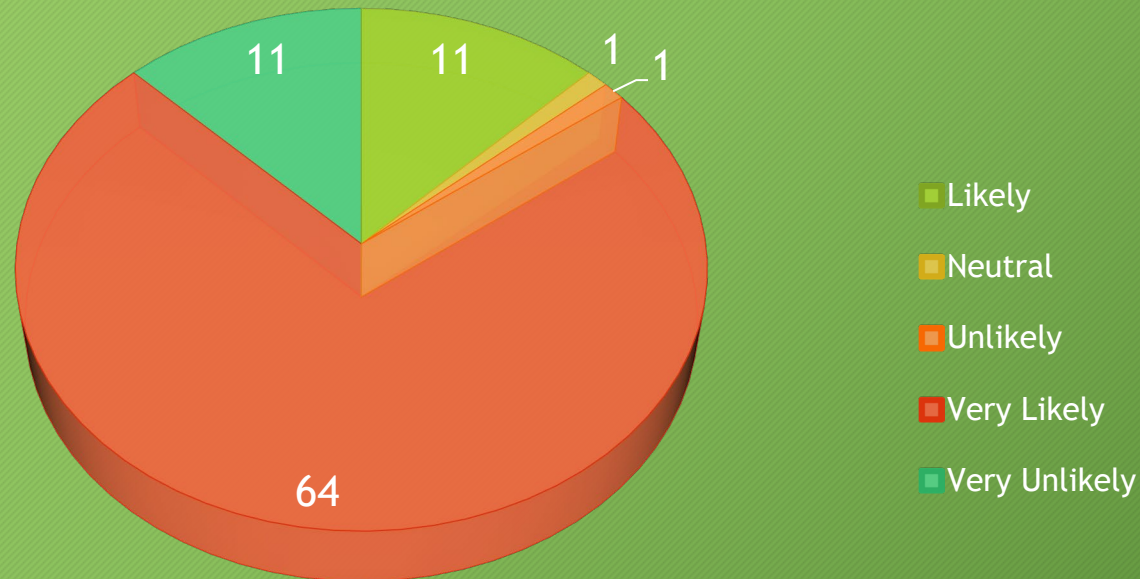
Client Experience Rating

How would you rate your experience with Neighborhood Services?



Client Experience Rating

HOW LIKELY ARE YOU TO RECOMMEND
NEIGHBORHOOD SERVICES TO A FRIEND OR
NEIGHBOR?



Client Comments

All staff is helpful

Distance, access

It's excellent.

Proximity to home.

Service is good and location is close to home.

The staff are super friendly and very helpful! They go out of their way to make me feel welcomed.

They're helpful

Staff and security officer Greg very nice professional

Keeps me out of HEB saving me money.

Everything.

Distancia, Bueno trato

Que Siempre tienen variedad, son muy amables y son puntuales.

Muy buen servicio

El servicio que nos dan con los alimentos y la amabilidad.

Siempre ayudan.

Me gusta que pueden brindar comida para la comunidad.

Muy buen servicio

Gracias

Disculpe esta es la encargada x el pago del Bill de luz gracias

El interés de ayudar a los demás

Muy bueno trato y ayuda me dieron, muchas gracias excelente!!!

THANK YOU!