



Recommendation for Action

File #: 22-3117, Agenda Item #: 21.

10/13/2022

Posting Language

Authorize negotiation and execution of a contract with ESO Solutions, Inc. to provide electronic health record and reporting software, for a term of five years in an amount not to exceed \$2,450,000.

(Note: Sole source contracts are exempt from the City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program; therefore, no subcontracting goals were established).

Lead Department

Financial Services Department.

Client Department(s)

All City Departments.

Fiscal Note

Funding in the amount of \$234,000 is available in the Fiscal Year 2022-2023 Operating Budget of the Austin Fire Department. Funding in the amount of \$206,600 is available in the Fiscal Year 2022-2023 Operating Budget of Emergency Medical Services. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Sole Source.

For More Information:

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Additional Backup Information:

The contract will provide the Austin Fire Department and Emergency Medical Services with renewal of an ESO Solutions, Inc., electronic patient care record solution to document patient information and care under time-sensitive conditions. The data contained in the electronic records can be exchanged more readily with other healthcare providers to improve care coordination, efficiency, and avoid duplicate procedures. The tool translates seven common languages to English, allowing a medic to conduct a medical exam via a series of common questions that the patient can read or listen to in their own language and provide a simple answer.

ESO Solutions, Inc. is the sole developer, implementer, and provider of the software solution as well as the only party authorized to support, update, or modify the software solution.

Strategic Outcome(s):

Government that Works for All, Health and Environment, Safety.