

CM Ann Kitchen

Proposed Direction, Items 30, 31, and 32. October 27 Council Agenda

1. The City Manager is directed to assist the Homeless Strategy Division to lead an effort to evaluate and develop a broader strategy for connecting people living unsheltered to needed services that considers best practices related to the provision of street outreach services (mobile outreach, Hotline and day center) and behavioral health services, which will include recommendations for addressing related impacts on surrounding neighborhoods. The City Manager will provide assistance to complete this effort by the time of contract renewals.
2. The City Manager is directed to collaborate with Sunrise Community Church regarding their implementation of longer-term options for providing street outreach services and behavioral health that can accommodate expanded services at a different location. Collaboration shall include considering resources and community partnerships that may assist with longer term options.
3. The City Manager is directed to provide quarterly reports of quantitative and qualitative data on Sunrise Community Church's operations and performance that enable Council the opportunity to provide guidance regarding Sunrise Community Church's impact on surrounding neighborhoods and the school.
4. The City Manager is directed to ensure that Sunrise Community Church is provided the guidance, mentorship, and other support necessary for them to be successful in performing the City's contracts for street outreach services and behavioral health services, which includes support for an initial assessment of short-term options to improve provision of services and reduce impacts on the surrounding neighborhood and school. The intent is for the initial assessment to be completed within six months and supports to include collaboration on options to complete any recommendations.
5. The City Manager is directed to require the Sunrise Community Church implement a community grievance policy that enables the submission and resolution of grievances from individuals negatively impacted by Sunrise Community Church's provision of services under the City's contracts for street outreach services and behavioral health services.
6. The City Manager is directed to collaborate with the community workgroup referenced in the contracts in completing these activities.