



Recommendation for Action

File #: 22-3323, **Agenda Item #:** 16.

11/15/2022

Posting Language

Authorize negotiation and execution of a multi-term contract with CentralSquare Technologies, LLC d/b/a Superion, LLC or TriTech Software Systems to provide licensing, maintenance, and support of computer aided dispatch software and interface systems, for up to five years for a total contract amount not to exceed \$9,780,000.

[Note: Sole source contracts are exempt from the City Code Chapter 2-9C (Minority Owned and Women Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established].

Lead Department:

Financial Services Department.

Client Department(s):

Communications and Technology Management.

Fiscal Note:

Funding in the amount of \$1,764,000 is available in the Fiscal Year 2022-2023 Operating Budget of Communication and Technology Management. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Sole Source.

For More Information:

Inquiries should be directed to Kate Thepuatrakul, at 512-978-1710 or Kate.Thepuatrakul@austintexas.gov <<mailto:Kate.Thepuatrakul@austintexas.gov>>.

Additional Backup Information:

The contract will provide licensing, maintenance, and support for the CentralSquare Technologies Computer Aided Dispatch (CAD) software systems under their public safety suite. The CAD software helps communication center personnel manage a large amount of information such as: unit locations, unit statuses, pending and active calls and other critical data, while serving as a voice of reassurance to callers and providing vital information that links police officers, firefighters, and paramedics. The CAD software captures, manages, and prioritizes mission-critical data to enable rapid decisions in situations. It also provides flexibility to define and manage response plans to match the individual needs of each agency it serves.

CentralSquare Technologies, LLC is the sole authorized distributor, manufacturer and serviced of CAD software systems. The software is sold only as a direct transaction between CentralSquare Technologies, LLC and end clients.

Strategic Outcome(s):

Safety, Government that Works for All.