



Recommendation for Action

File #: 22-3324, **Agenda Item #:** 17.

11/15/2022

Posting Language

Authorize negotiation and execution of a contract with eClinicalWorks, LLC to provide an integrated electronic health records system, for a term of five years in an amount not to exceed \$5,500,000.

[Note: Sole source contracts are exempt from the City Code Chapter 2-9C (Minority Owned and Women Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established].

Lead Department:

Financial Services Department.

Client Department(s):

Austin Public Health, Office of the Chief Medical Officer.

Fiscal Note:

Funding in the amount of \$750,000 is available in the Fiscal Year 2022-2023 Operating Budget of Austin Public Health. Funding in the amount of \$166,667 is available in the Fiscal Year 2022-2023 Operating Budget of the Office of the Chief Medical Officer. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Sole Source.

For More Information:

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Additional Backup Information:

The contract will provide maintenance, support, and system upgrades for the eClinicalWorks integrated electronic health records management system for Austin Public Health and the Office of the Chief Medical Officer. eClinicalWorks is an electronic health records system that provides comprehensive clinical documentation along with solutions for telehealth, population health, patient engagement, medical billing, and revenue cycle management. The system also interfaces with laboratories, hospitals, and health information exchanges.

The ability to access the integrated patient health records will improve the overall coordination of patient care, referrals, and outcome. The system will increase efficiencies in billing/revenue cycle management and the disposition of data to ensure compliance with Health Insurance Portability and Accountability Act privacy and security regulations.

The eClinicalWorks system has unique design performance features, characteristics, and capabilities that are essential and required to accomplish City needs. No substitute exists that can meet the needs of the City.

Strategic Outcome(s):

Health and Environment, Government that Works for All.