



Recommendation for Action

File #: 22-3510, **Agenda Item #:** 45.

11/15/2022

Posting Language

Approve a resolution directing the City Manager to explore technology and service request system upgrades to improve public access and user interface with the 311 call center, including increased language capabilities and the use of social media.

Sponsors

Council Member Vanessa Fuentes, Co-sponsor: Mayor Pro Tem Alison Alter, Co-sponsor: Council Member Ann Kitchen, Co-sponsor: Council Member José "Chito" Vela, Co-sponsor: Council Member Mackenzie Kelly