



## Recommendation for Action

**File #: 22-3486, Agenda Item #: 17.**

12/8/2022

### **Posting Language**

Authorize negotiation and execution of a cooperative contract with Complete Tablet Solutions, Ltd to provide Apple-branded hardware and AppleCare maintenance and repair services, for a term of three years in an amount not to exceed \$2,000,000.

[Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C (Minority Owned and Women Owned Business Enterprise Procurement Program.) For the goods and services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established].

### **Lead Department**

Financial Services Department.

### **Client Department(s)**

All City Departments.

### **Fiscal Note**

Funding in the amount of \$440,000 is available in the Fiscal Year 2022-2023 Operating Budget of various City departments. Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Purchasing Language:**

Multiple contractors within this cooperative purchasing program were reviewed for these services. The Financial Services Department has determined this contractor best meets the needs of the departments to provide the services required at the best value for the City.

### **For More Information:**

Inquiries should be directed to Kate Thepuatrakul, at 512-978-1710 or [Kate.Thepuatrakul@austintexas.gov](mailto:Kate.Thepuatrakul@austintexas.gov) <<mailto:Kate.Thepuatrakul@austintexas.gov>>.

### **Additional Backup Information:**

The contract will provide Apple-branded hardware and AppleCare maintenance and repair services to all City departments. The contract will allow for the upgrade, renewal, and consolidation of each department's Apple-branded hardware portfolio. Apple products are utilized by staff on a day-to-day basis to maintain access to City systems for operational projects and tasks in the field, and to facilitate City services and programs.

The State of Texas Department of Information Resources cooperative establishes competitively bid contracts that can be utilized by the State and other government agencies through a cooperative agreement. Cooperative agreements save taxpayer dollars by leveraging the State's volume-buying power to drive down costs on hundreds of contracts through a streamlined cooperative purchasing program.

### **Strategic Outcome(s):**

Government that Works for All.