



Recommendation for Action

File #: 22-3492, Agenda Item #: 22.

12/8/2022

Posting Language

Authorize an amendment to a contract with Catapult Systems, LLC to provide infrastructure management services, subscriptions, and professional services, to increase the amount by \$10,000,000 for a revised total contract amount not to exceed \$22,000,000.

[Note: This contract was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C (Minority Owned and Women Owned Business Enterprise Procurement Program.) For the goods and services required for this contract, there were insufficient or no subcontracting opportunities; therefore, no subcontracting goals were established].

Lead Department

Financial Services Department.

Client Department(s)

Communications and Technology Management, Austin Energy.

Fiscal Note

Funding in the amount of \$1,900,000 is available in the Fiscal Year 2022-2023 Operating Budget of Communications and Technology Management. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Contract Amendment.

Prior Council Action:

June 3, 2021 - Council approved the original contract, item 34, on an 10-0 vote with Council Member Kelly absent.

For More Information:

Inquiries should be directed to Sai Xoomsai Purcell, at 512-978-1524 or Sai.Xoomsai@austintexas.gov [<mailto:Sai.Xoomsai@austintexas.gov>](mailto:Sai.Xoomsai@austintexas.gov).

Additional Backup Information:

The proposed amendment will add services and allow the addition of Communications and Technology Management (CTM) to the contract. Austin Energy is currently utilizing these services from Catapult Systems, LLC. This proposed amendment will provide managed, technical, and support services for Microsoft on-premises software and cloud services, continuous technical and project-based services, and organizational change management and program management for all Microsoft technologies as administered by CTM for various City departments. Managed services allow for implementation of the tools and features available in the Microsoft 365 platform. These managed services will provide a sustainable, secure, and efficient work platform for the delivery of essential City services.

Catapult Systems, LLC is the sole provider of the technology solutions the City needs to implement features and improve security, as well as provide tools and services to maintain the system.

Contract Detail:

Contract Term	Length of Term	Current Contract Authorization	Requested Additional Authorization	Revised Total Authorization
Initial Term	5 yrs.	\$12,000,000	\$10,000,000	\$22,000,000
TOTAL	5 yrs.	\$12,000,000	\$10,000,000	\$22,000,000

Note: Contract Authorization amounts are based on the City's estimated annual usage.

Strategic Outcome(s):

Government that Works for All.